



Ambulance Response Compliance Review

AMR Compliance Summary
7/1/2020 – 6/30/2021

CONTENTS

Riverside County Ambulance Response Time Compliance	4
Overview.....	4
West, Mid, and East County Areas Comparisons	5
West, Mid, and East County Areas Comparisons (Cont'd)	6
Central Zone	6
Central Zone: Response and Compliance Data	8
Central Zone: Subzone Response and Compliance Data	9
Central Zone: Exemptions	10
Central Zone: Responses > 10 Minutes Late	11
Northwest Zone	12
Northwest Zone: Response and Compliance Data	13
Northwest Zone: Subzone Response and Compliance Data	14
Northwest Zone: Subzone Response and Compliance Data (Cont'd)	15
Northwest Zone: Exemptions	16
Northwest Zone: Responses >10 Minutes Late	17
Southwest Zone	18
Southwest Zone: zone Response and Compliance Data	19
Southwest Zone: Subzone Response and Compliance Data	20
Southwest Zone: Exemptions	21
Southwest Zone: Responses > 10 Minutes Late	22
Desert Zone	23
Desert Zone: Subzone Response and Compliance Data	24
Desert Zone: Subzones Cont'd. and Responses >10 Minutes Late	25
Desert Zone: Exemptions.....	26
Palo Verde Zone.....	27
Palo Verde Zone: Exemptions and >10 Minutes Late.....	28
Pass Zone	29
Pass Zone: Exemptions and Responses >10 Minutes Late	30
San Jacinto Zone	31
San Jacinto Zone: Subzone Response and Compliance Data	32
San Jacinto Zone: Subzone Response and Compliance Data (cont.)	33
San Jacinto Zone: Exemptions	34
San Jacinto Zone: Responses > 10 Minutes Late	35
Mountain Plateau Zone	36

Mountain Plateau Zone: Response and Compliance Data	37
Mountain Plateau Zone: Exemptions and >10 Minutes Late	38
July 2020 compliance report	39
August 2020 compliance report	40
September 2020 compliance report.....	41
October 2020 compliance report	42
November 2020 compliance report	43
December 2020 compliance report.....	44
January 2021 compliance report.....	45
February 2021 compliance report.....	46
March 2021 compliance report.....	47
April 2021 compliance report.....	48
May 2021 compliance report	49
June 2021 compliance report.....	50
Ambulance Patient Offload Time	51

RIVERSIDE COUNTY AMBULANCE RESPONSE TIME COMPLIANCE

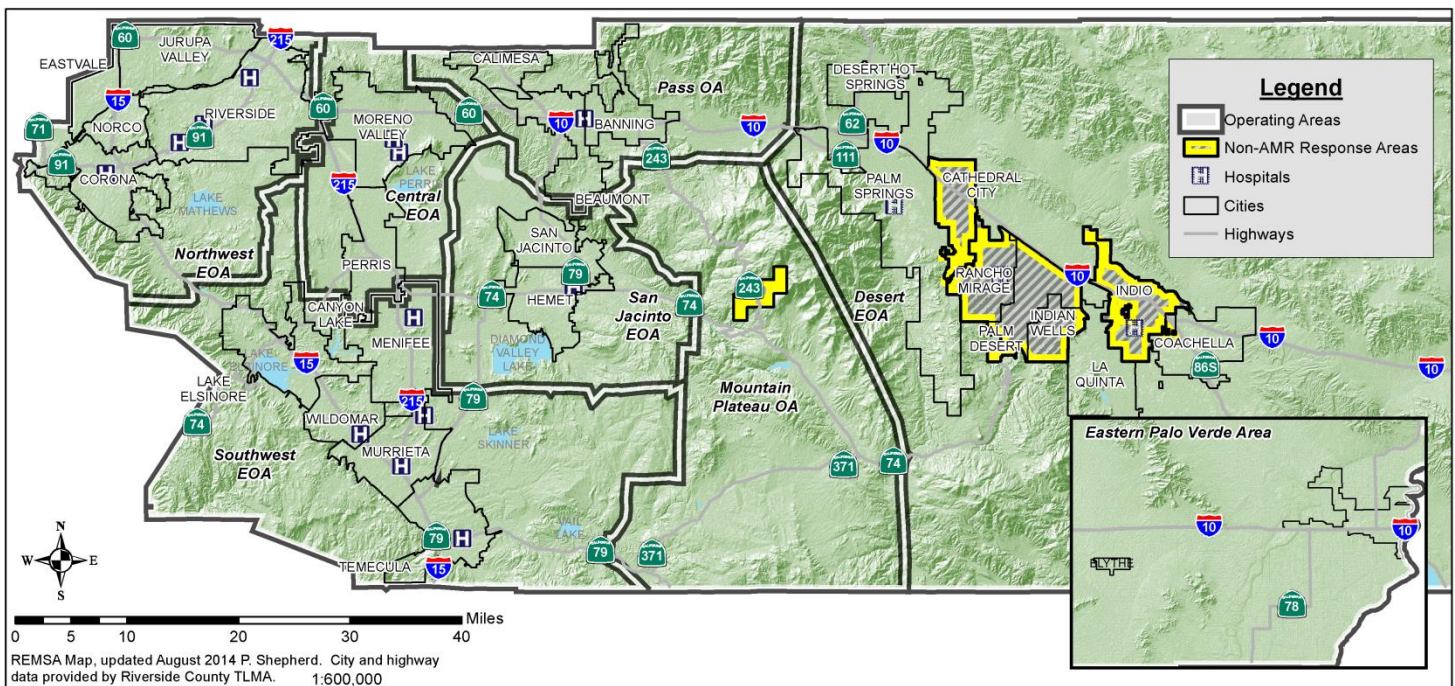
Overview

The Riverside County EMS System covers all 9-1-1 medical responses in Riverside County. American Medical Response (AMR) is the contracted ambulance provider for most of Riverside County, and this report outlines the AMR response time compliance in Riverside County through the end of December 2018. Data provided refers to the AMR-serviced Ambulance Operating Areas delineated in the master service agreement dated July 1, 2015.

Below is a map of the Ambulance Operating Areas, which are discussed in the corresponding Administrative Group meetings based on region. A complete map of the County with Response Time Zones labeled is available at <http://www.remsa.us/zones>



RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM AMBULANCE OPERATING AREAS



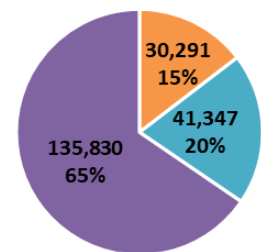
The West County Response Time Zones are responsible for approximately 66% of 9-1-1 calls made to AMR from the EMS System. East County and Mid County response zones make up about 14% and 20% of 9-1-1 call volume, respectively.

West County includes the Northwest, Southwest, and Central response zones. The City of Riverside is a subzone of the Northwest Zone, which accounts for more responses than all other subzones across the County.

Mid County region includes the Pass, San Jacinto, and Mountain Plateau Response Time Zones.

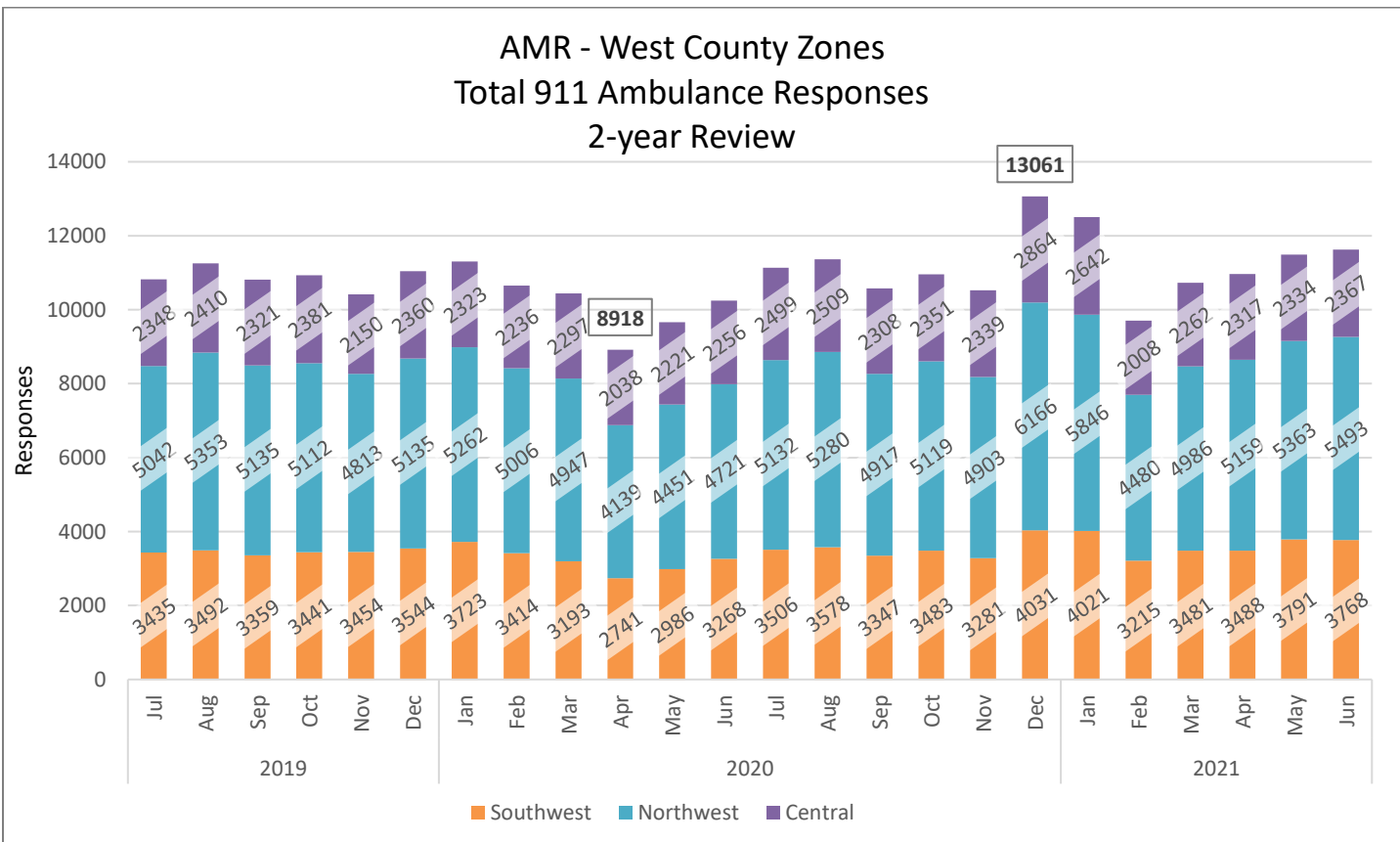
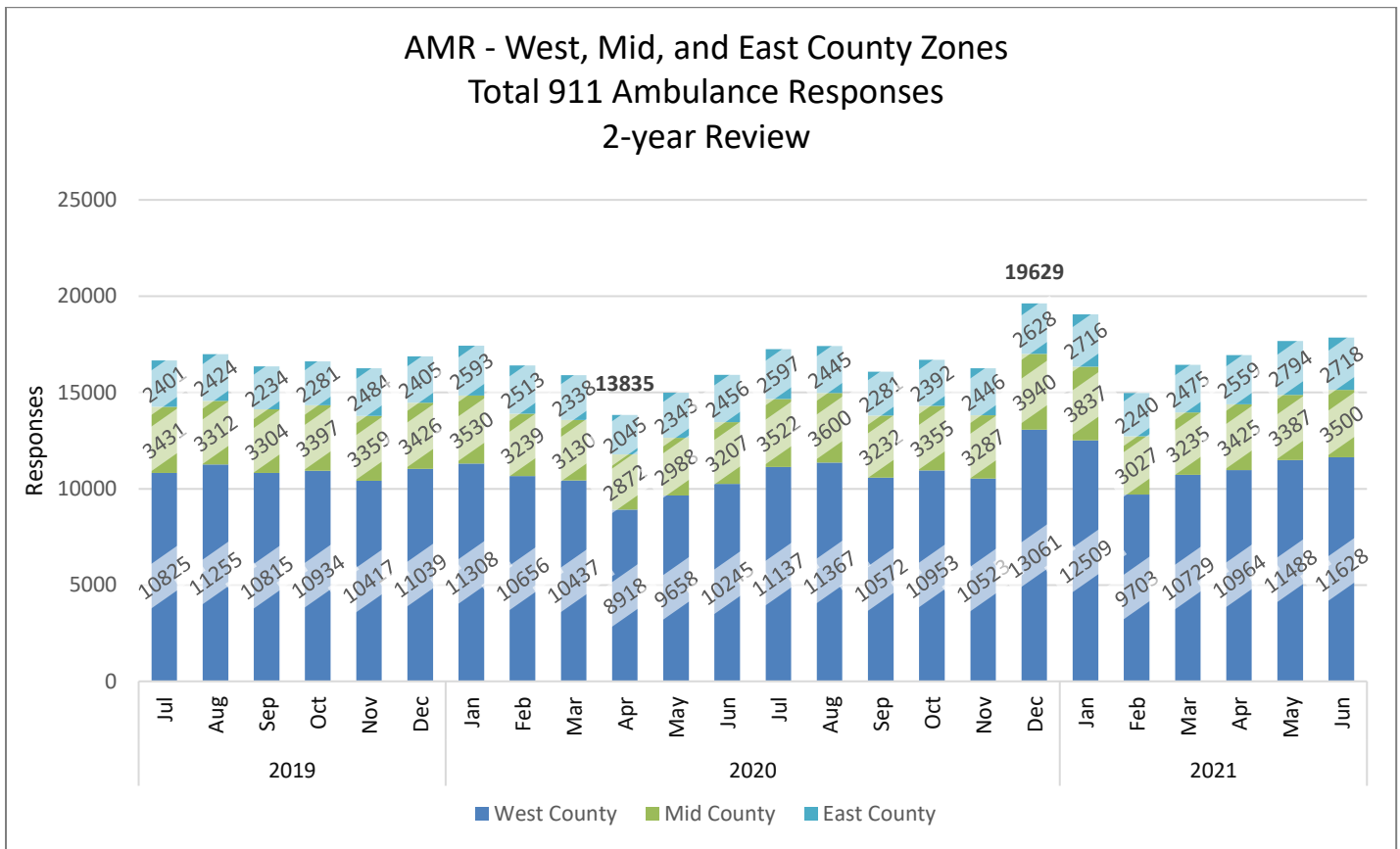
East County includes the Desert and Palo Verde Response Time Zones.

AMR - Response Time Zones
Regional 9-1-1 Ambulance Responses
Jul 2020 through Jun 2021

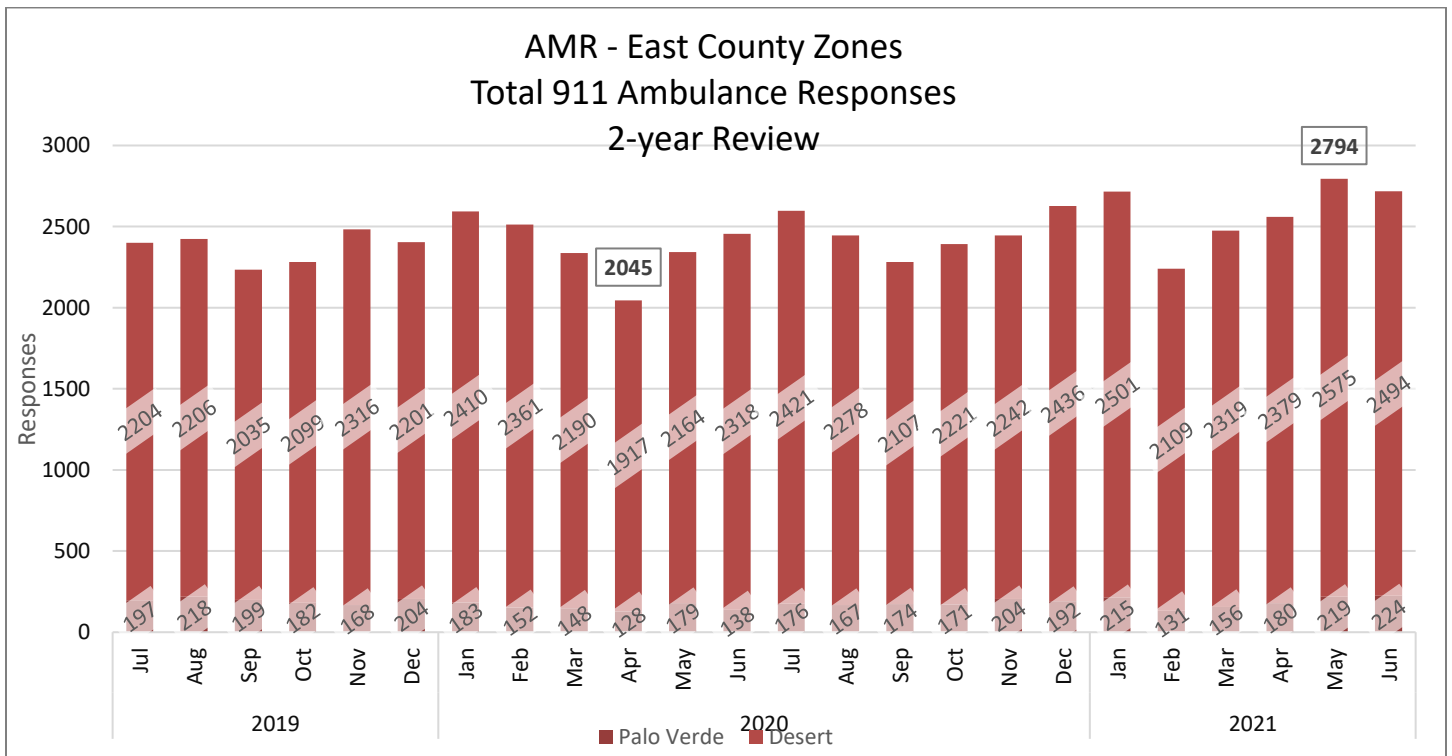
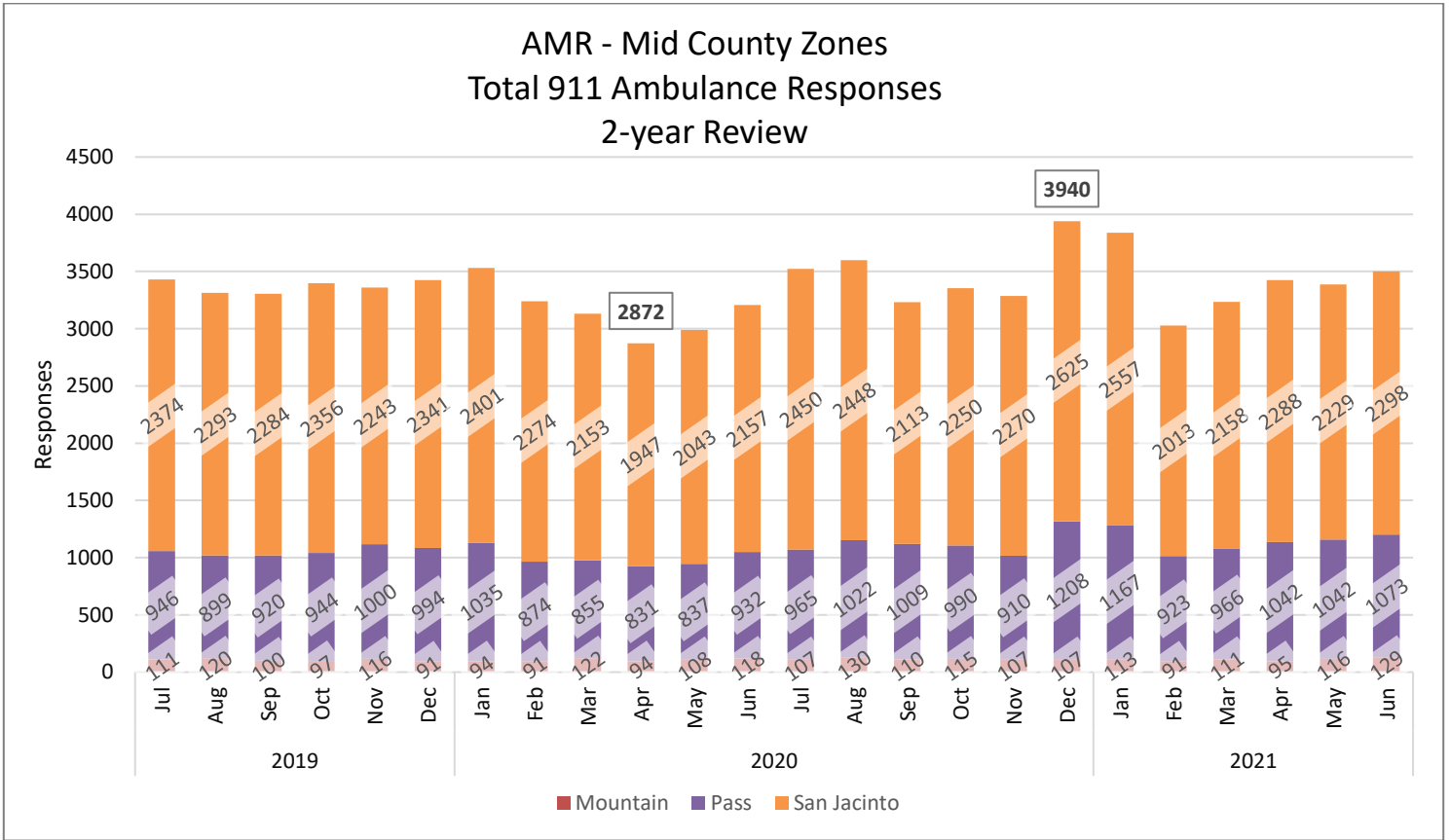


East County Mid County West County

West, Mid, and East County Areas Comparisons



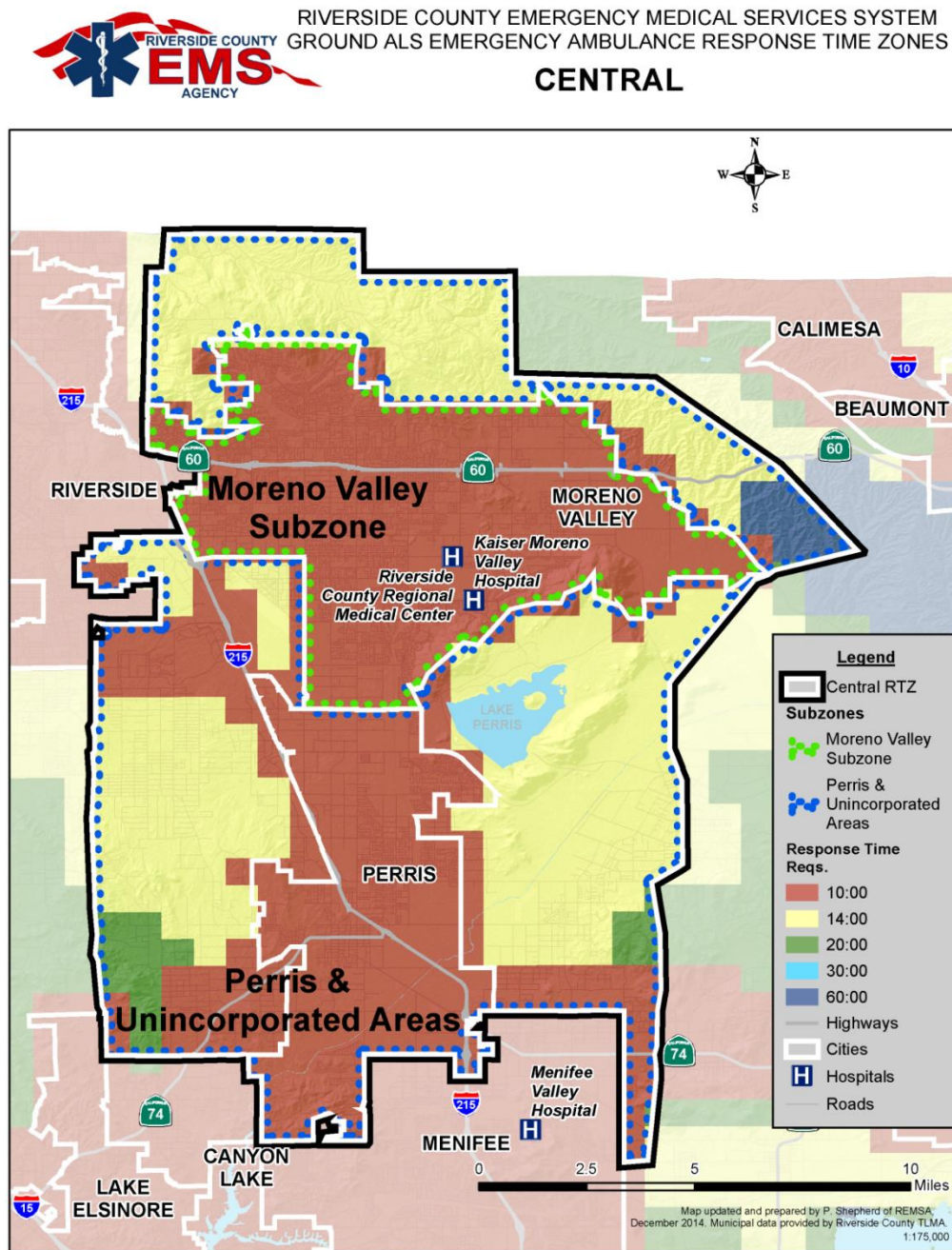
West, Mid, and East County Areas Comparisons (Cont'd)



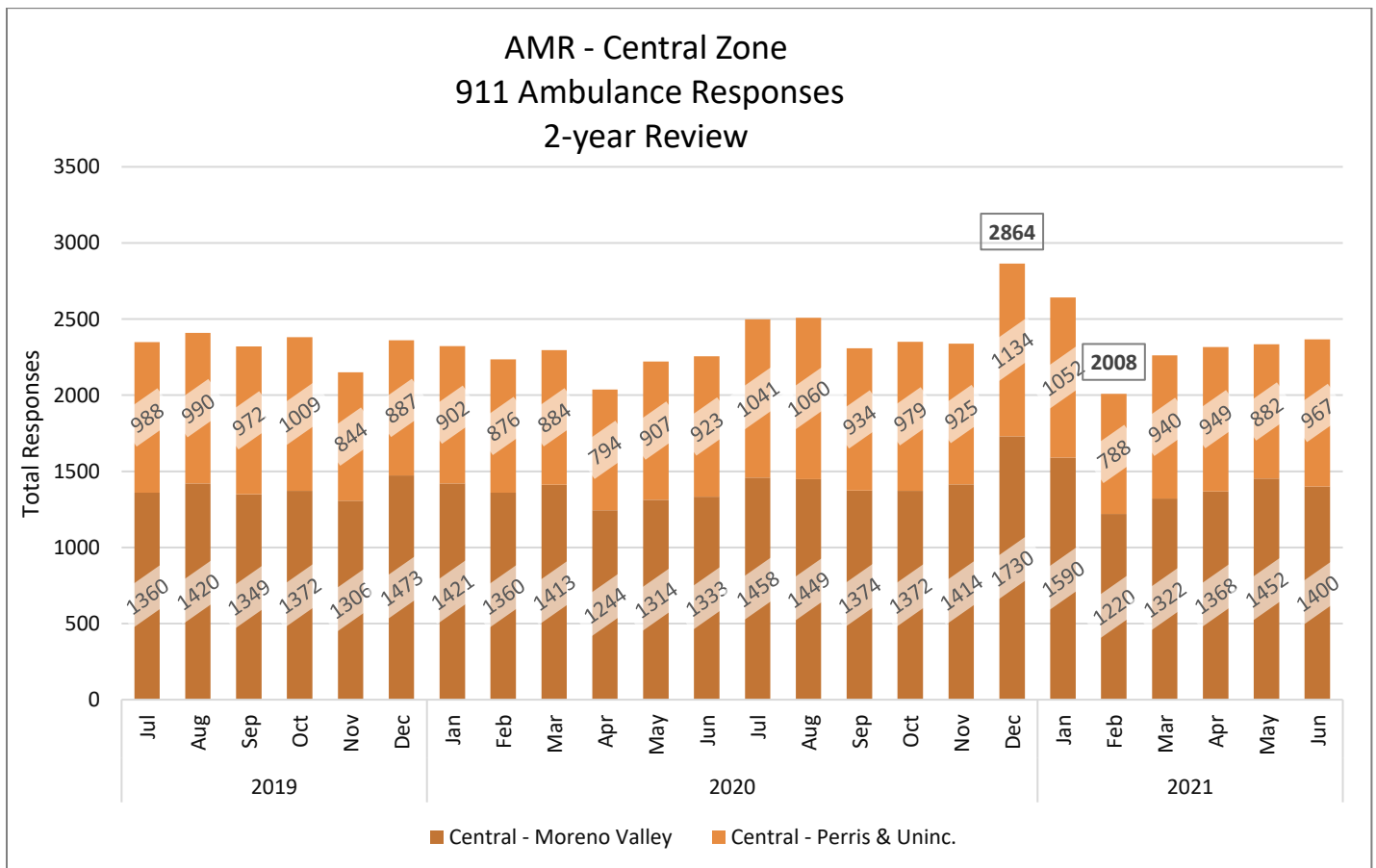
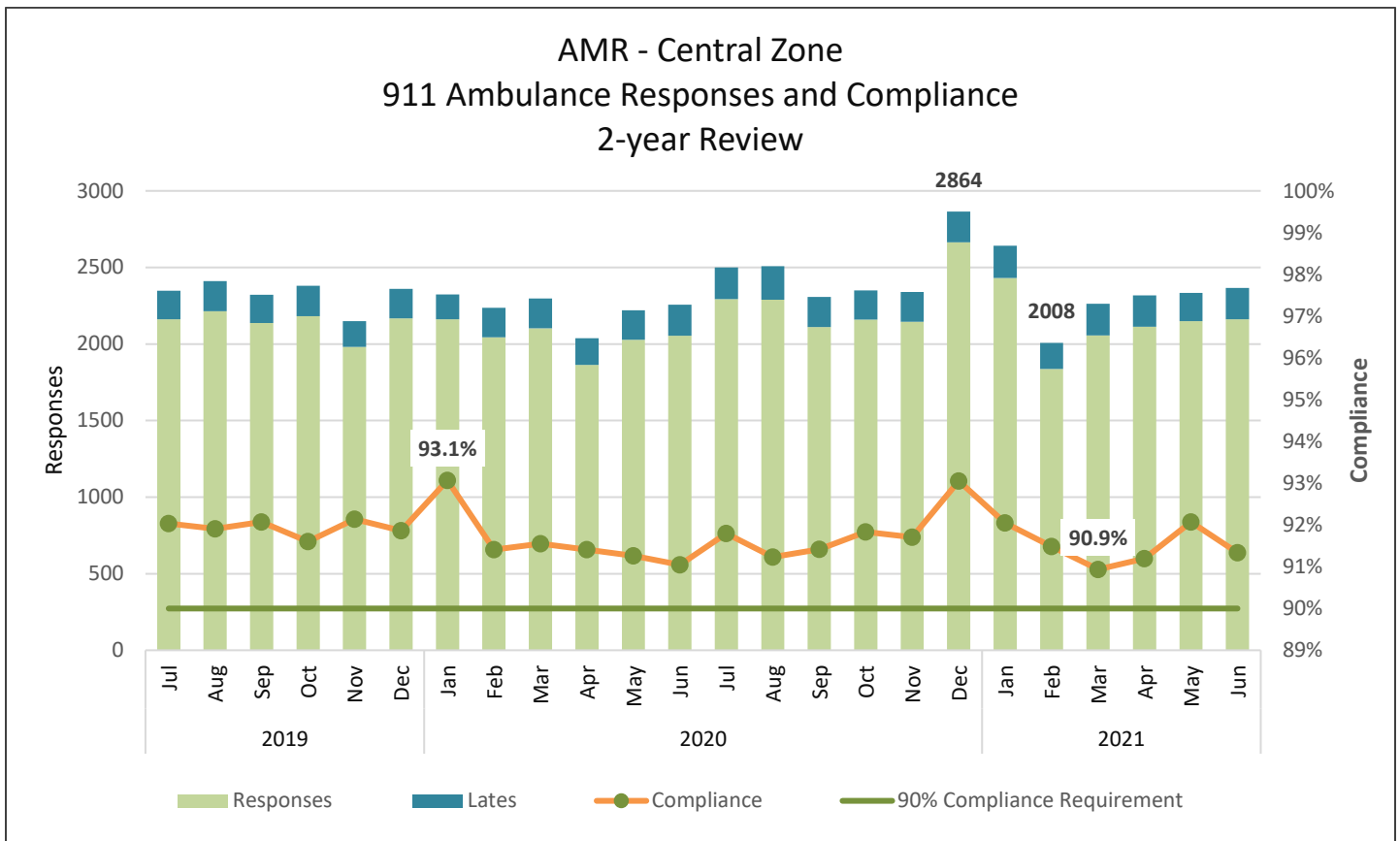
CENTRAL ZONE

The Central Response Time Zone (RTZ) encompasses Moreno Valley, Perris, and unincorporated areas surrounding these cities. It borders the Northwest and Southwest Response Time Zones to the West, the Southwest RTZ to the South, and the Pass and San Jacinto RTZs to the East. It is divided into two subzones: the Moreno Valley Response Time Subzone (RTSZ) and the Perris and Unincorporated Areas RTSZ. During the period in review for this report, the Moreno Valley Subzone received higher 911 ambulance response volume than did the Perris and unincorporated area, as illustrated in the following charts. These charts cover overall 911 ambulance responses, response time compliance, compliance/responses by subzone, responses more than ten minutes late, and exemptions.

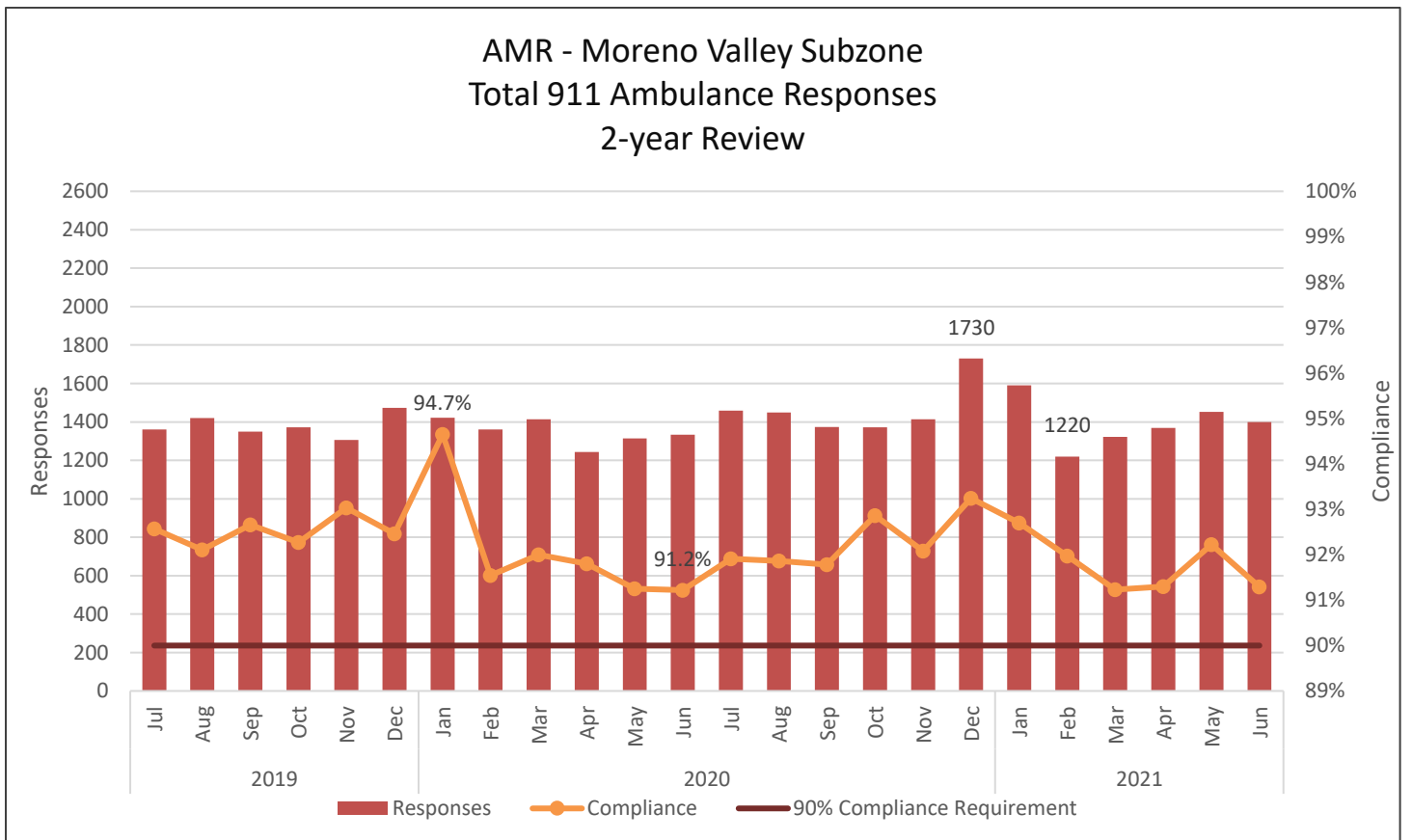
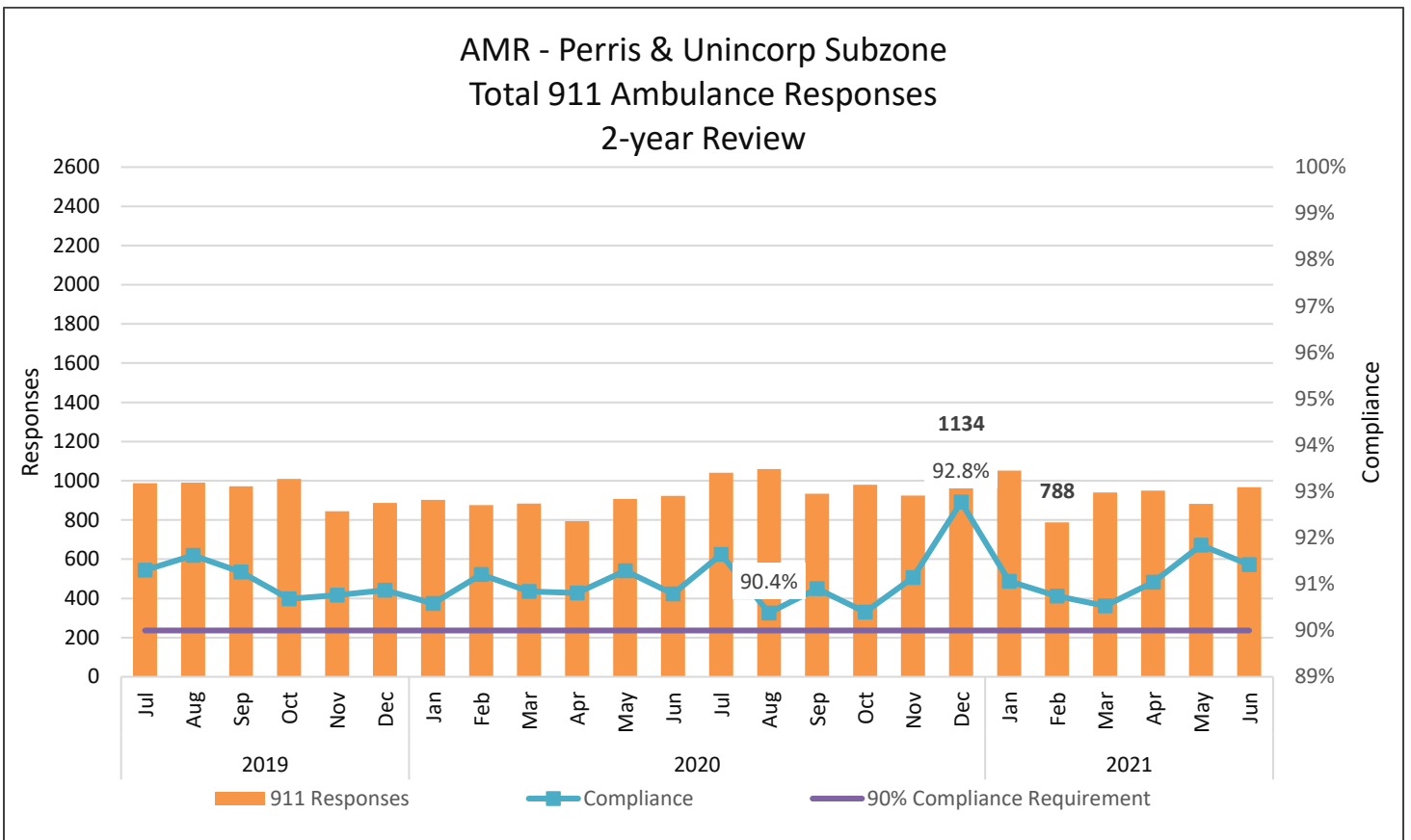
The maps referenced in this report are available at remsa.us/zones



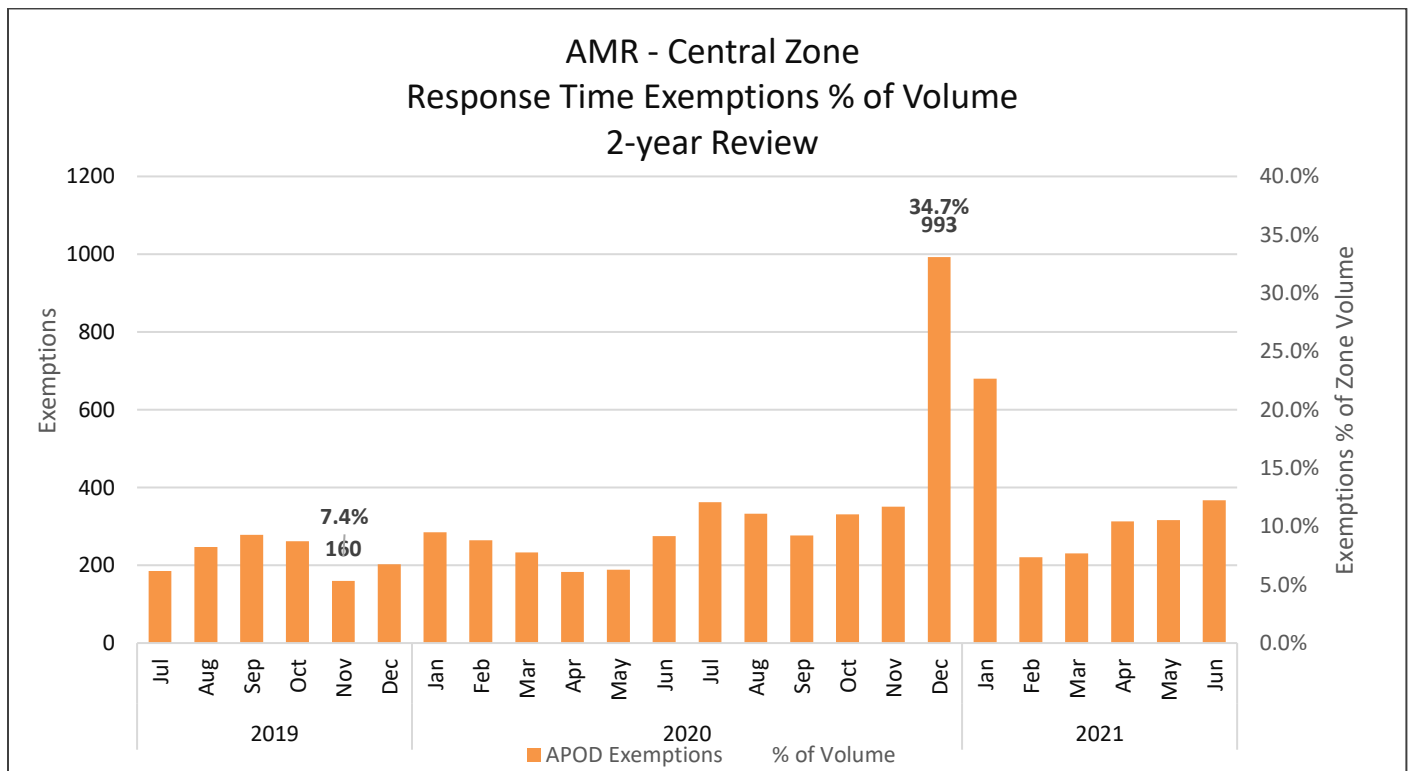
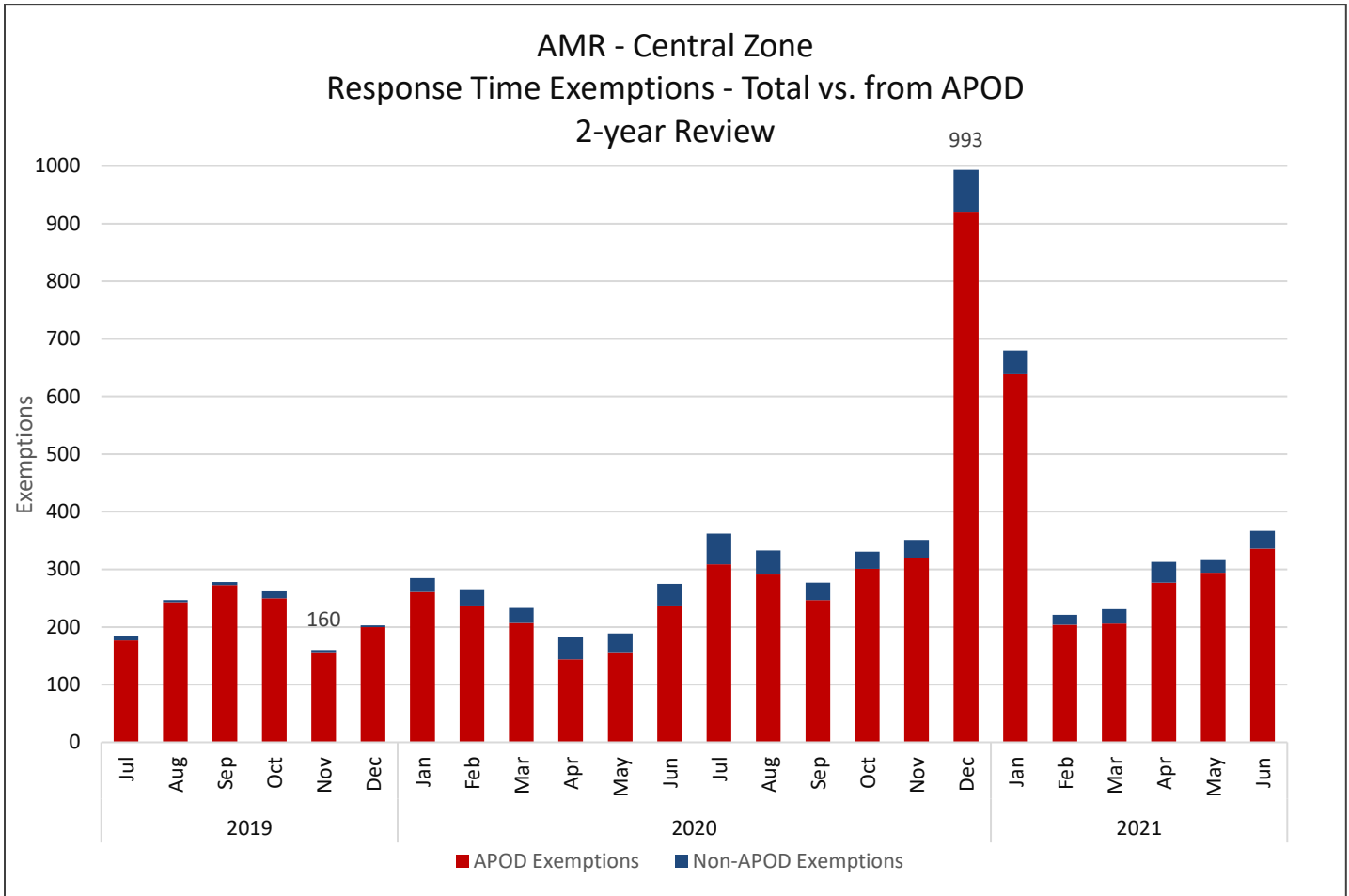
Central Zone: Response and Compliance Data



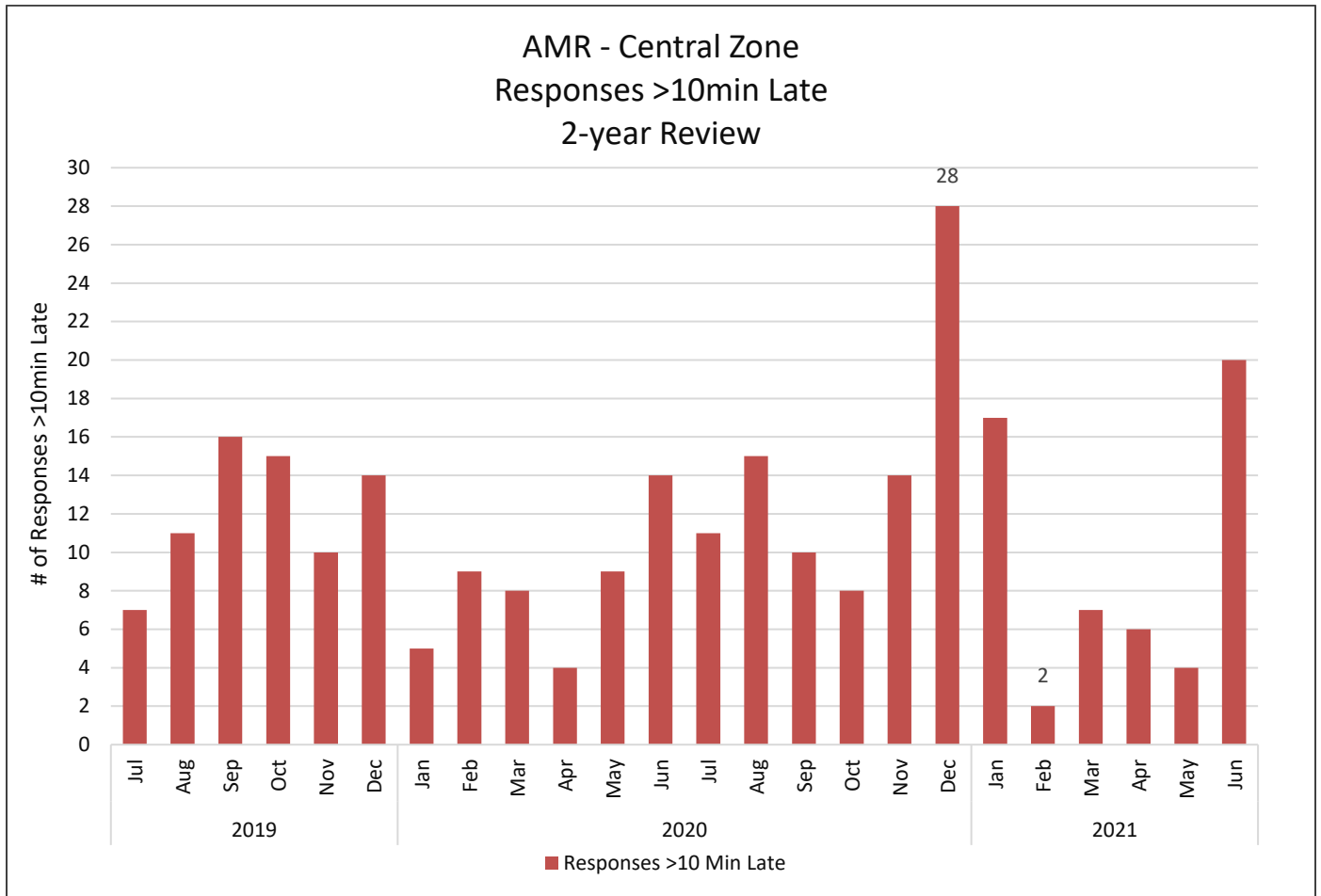
Central Zone: Subzone Response and Compliance Data



Central Zone: Exemptions



Central Zone: Responses > 10 Minutes Late

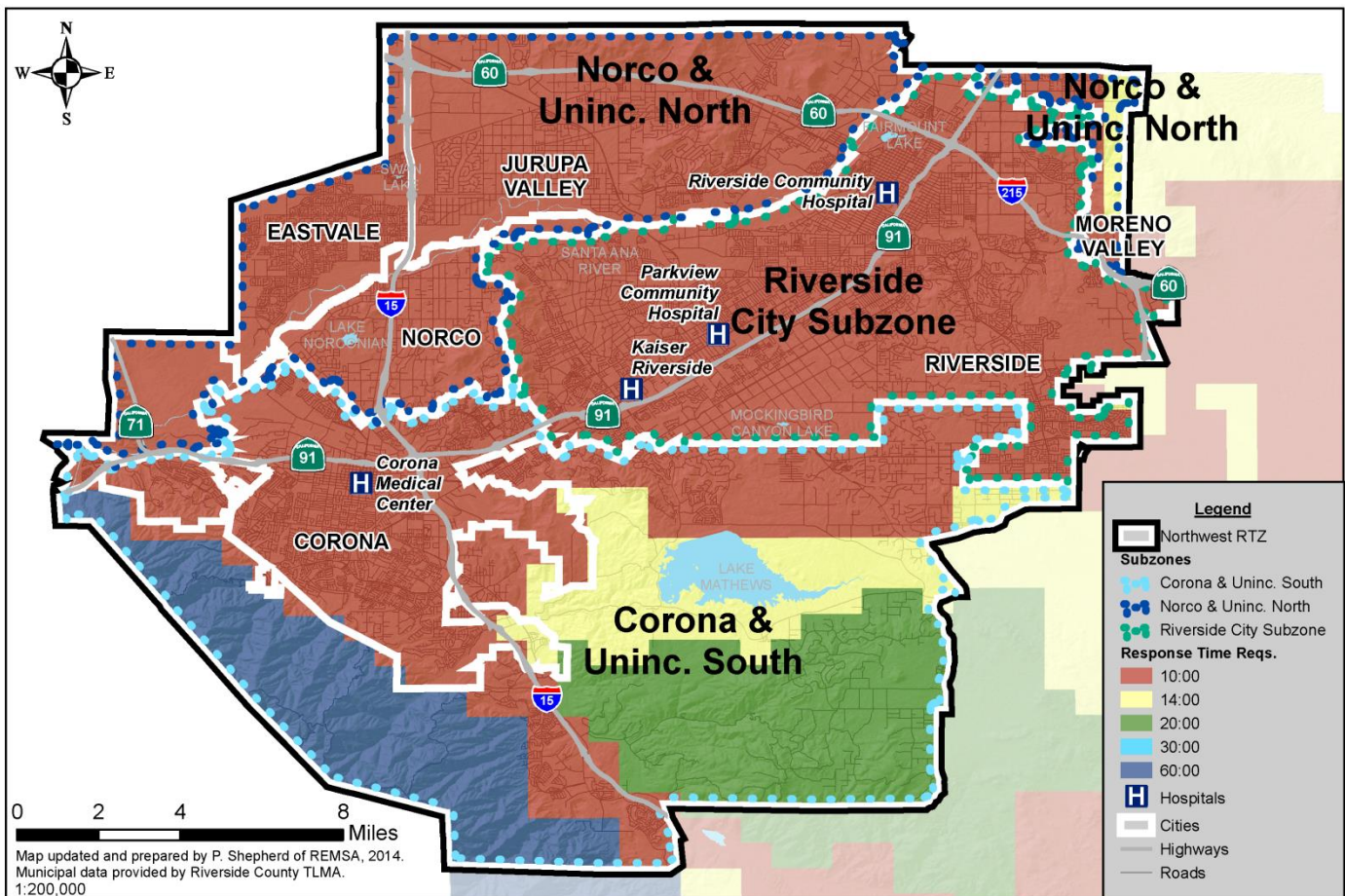


NORTHWEST ZONE

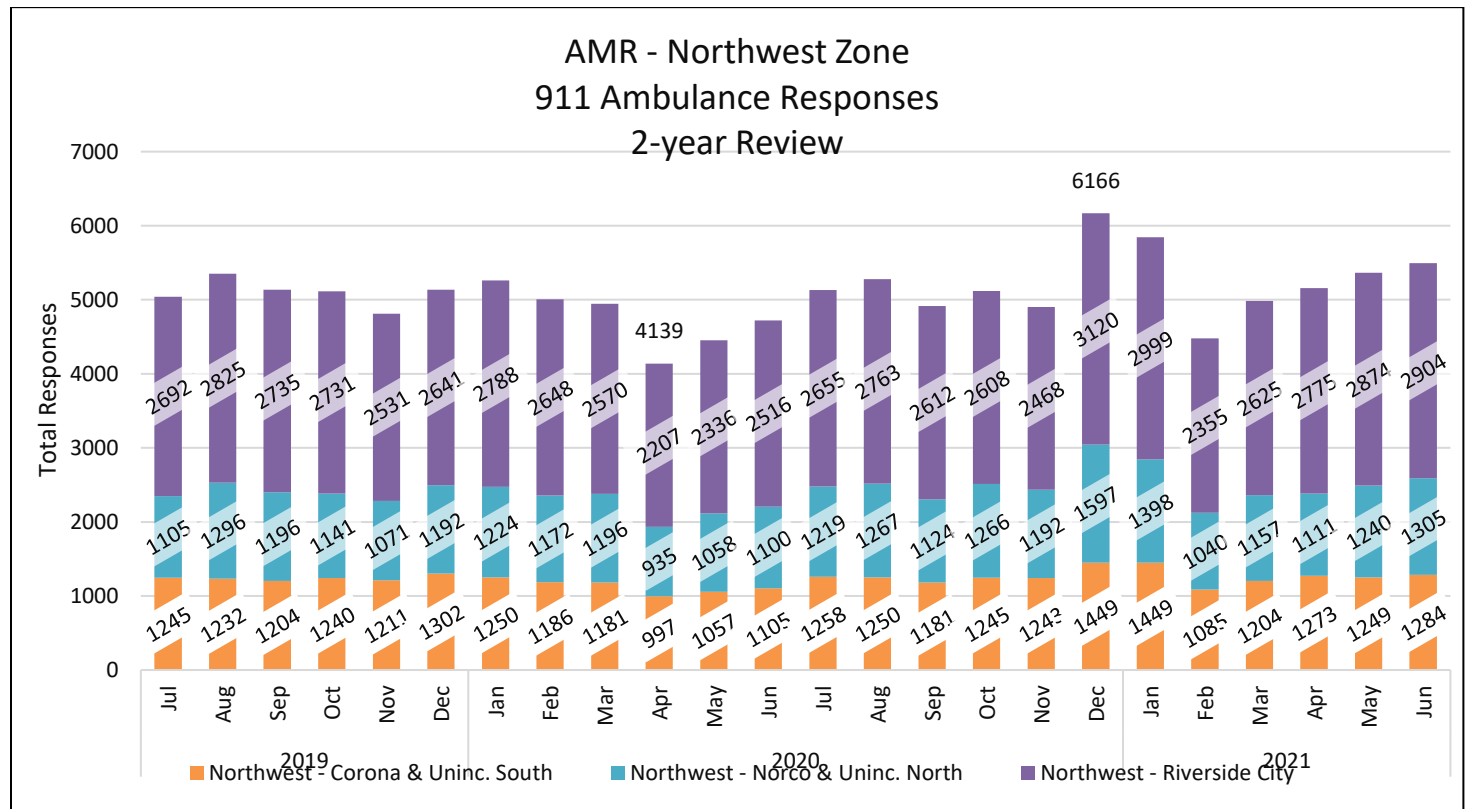
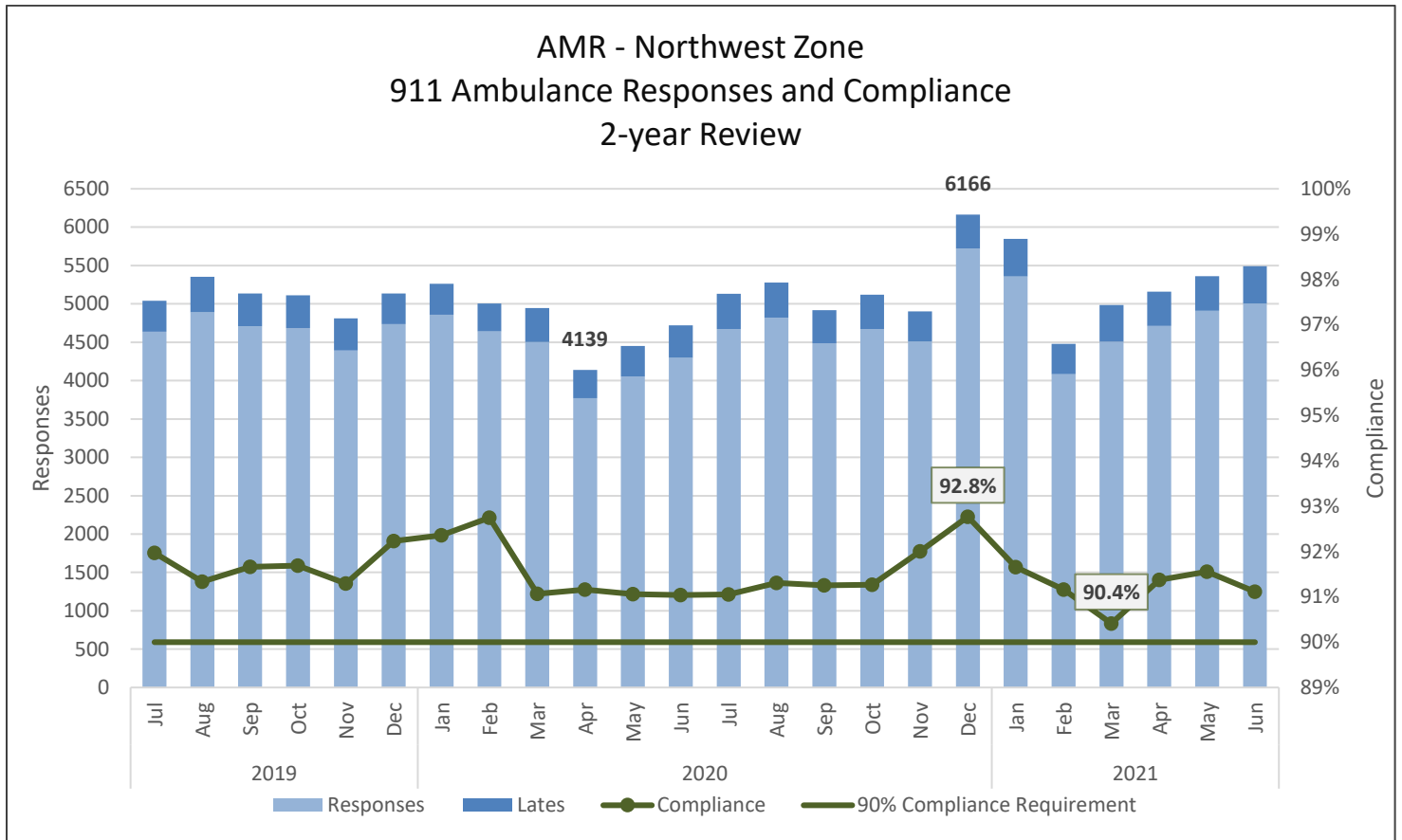
The Northwest Response Time Zone includes: Riverside, Corona, Norco, Eastvale, Jurupa Valley, and unincorporated areas of the County adjacent to these, as depicted in the Northwest Response Time Zone (RTZ) map. It borders the Southwest Zone to the South and the Central Zone to the East. The Northwest Zone is divided into three subzones: the Riverside City Subzone, the Corona & Unincorporated South Area Subzone, and the Norco & Unincorporated North Area Subzone. During the period in review for this report, the Riverside City Subzone received the highest volume of 911 ambulance responses, as is depicted in the following charts. Included for review are: Northwest Zone compliance, 911 ambulance responses, exemptions, and responses more than ten minutes late.



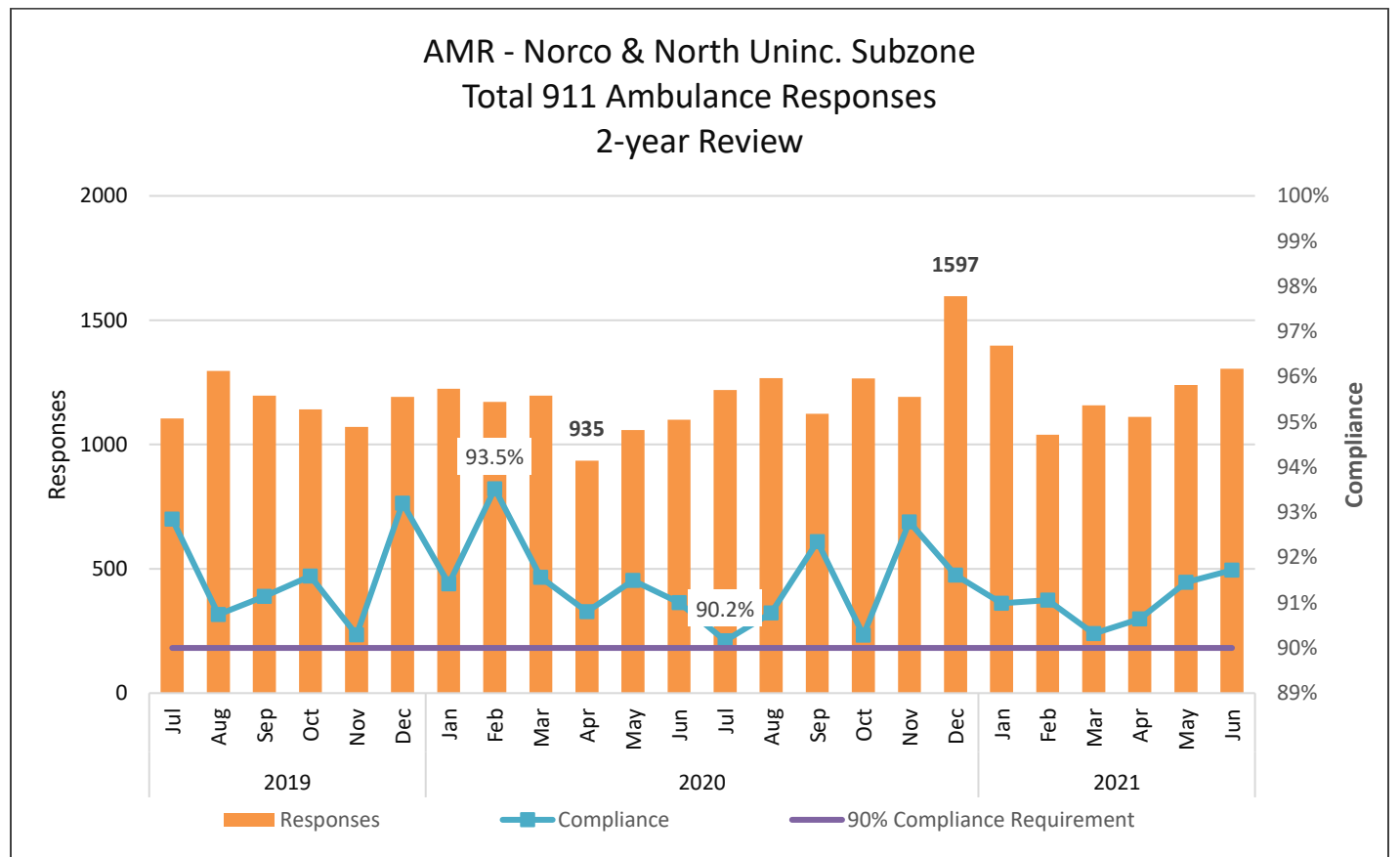
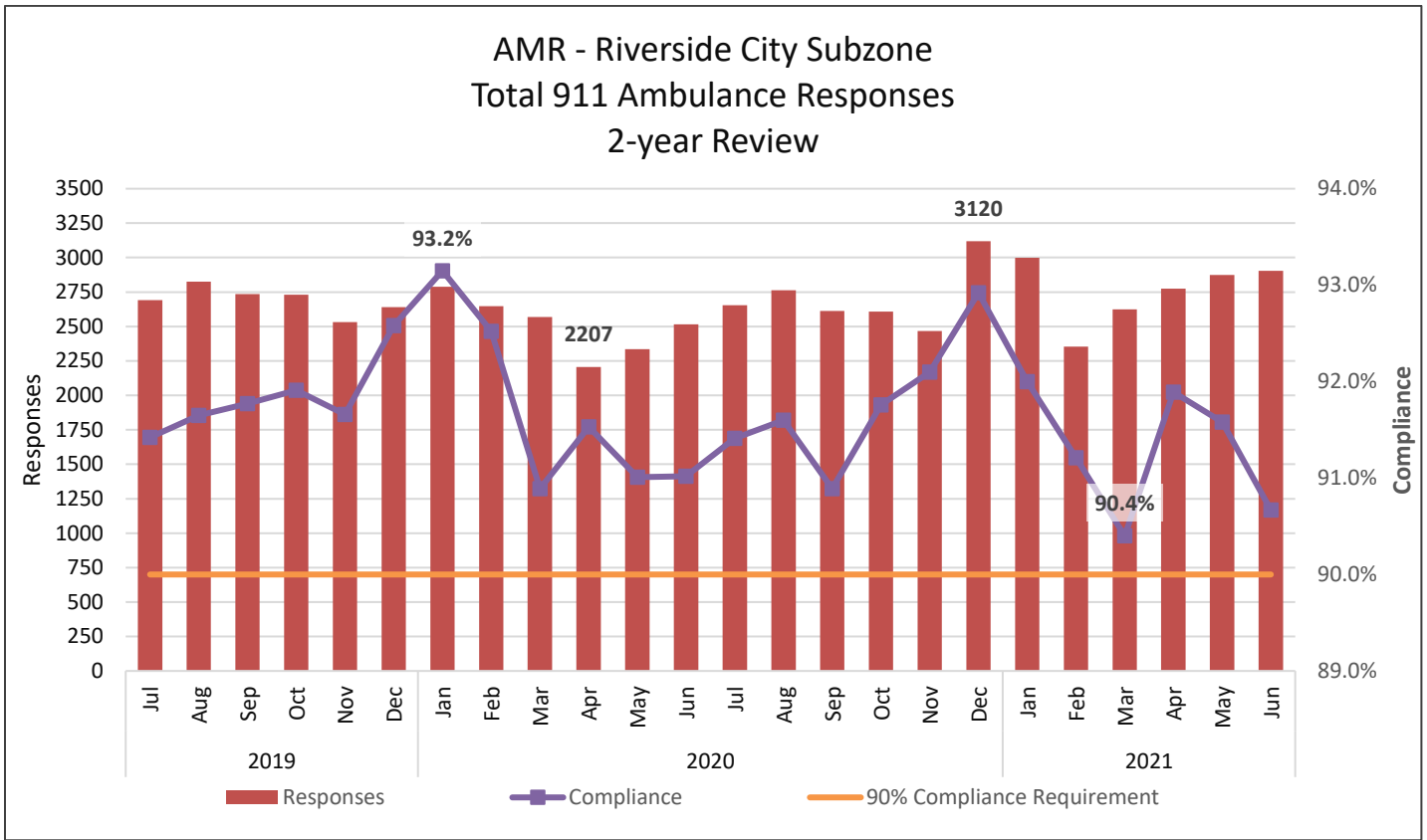
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES NORTHWEST



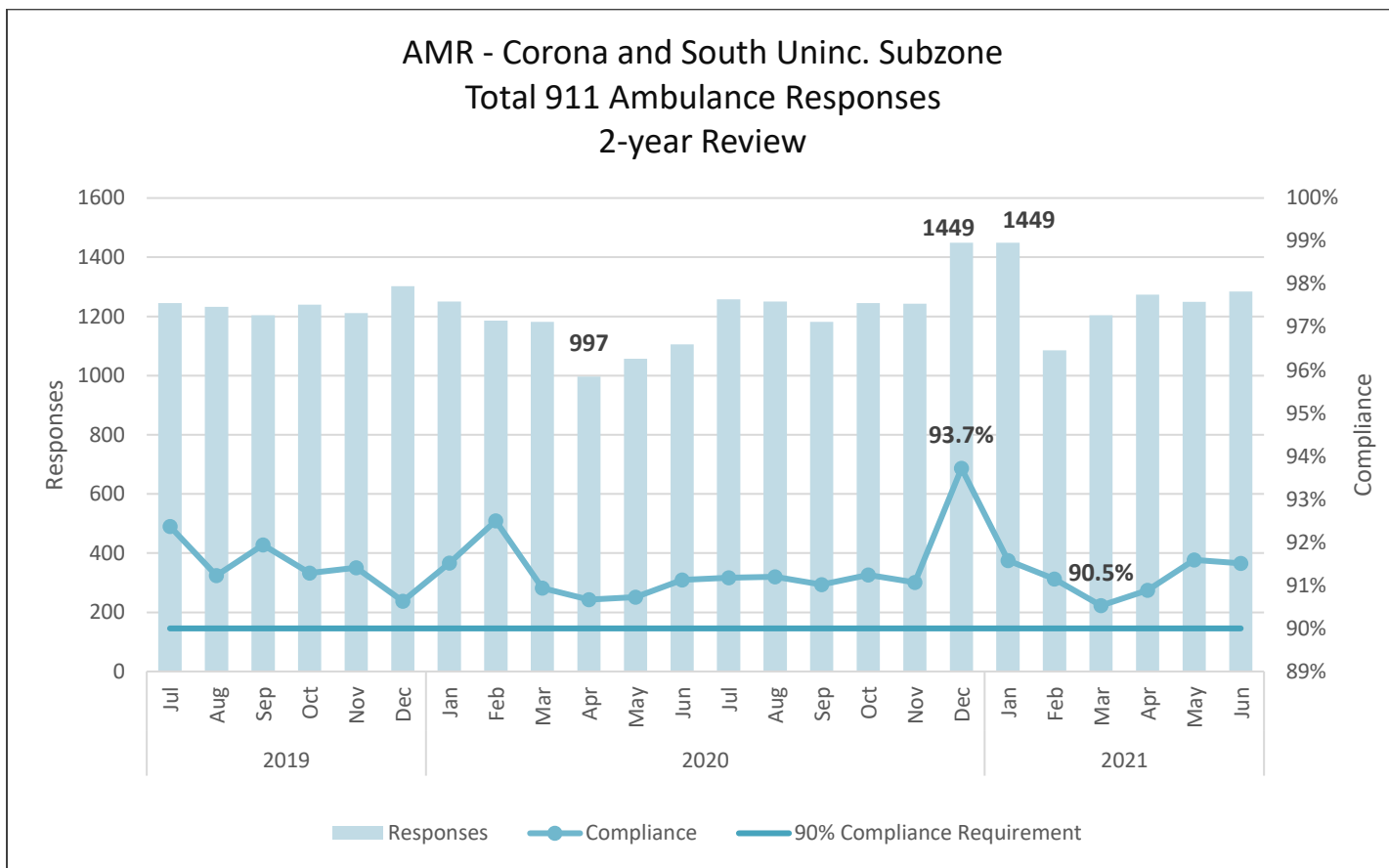
Northwest Zone: Response and Compliance Data



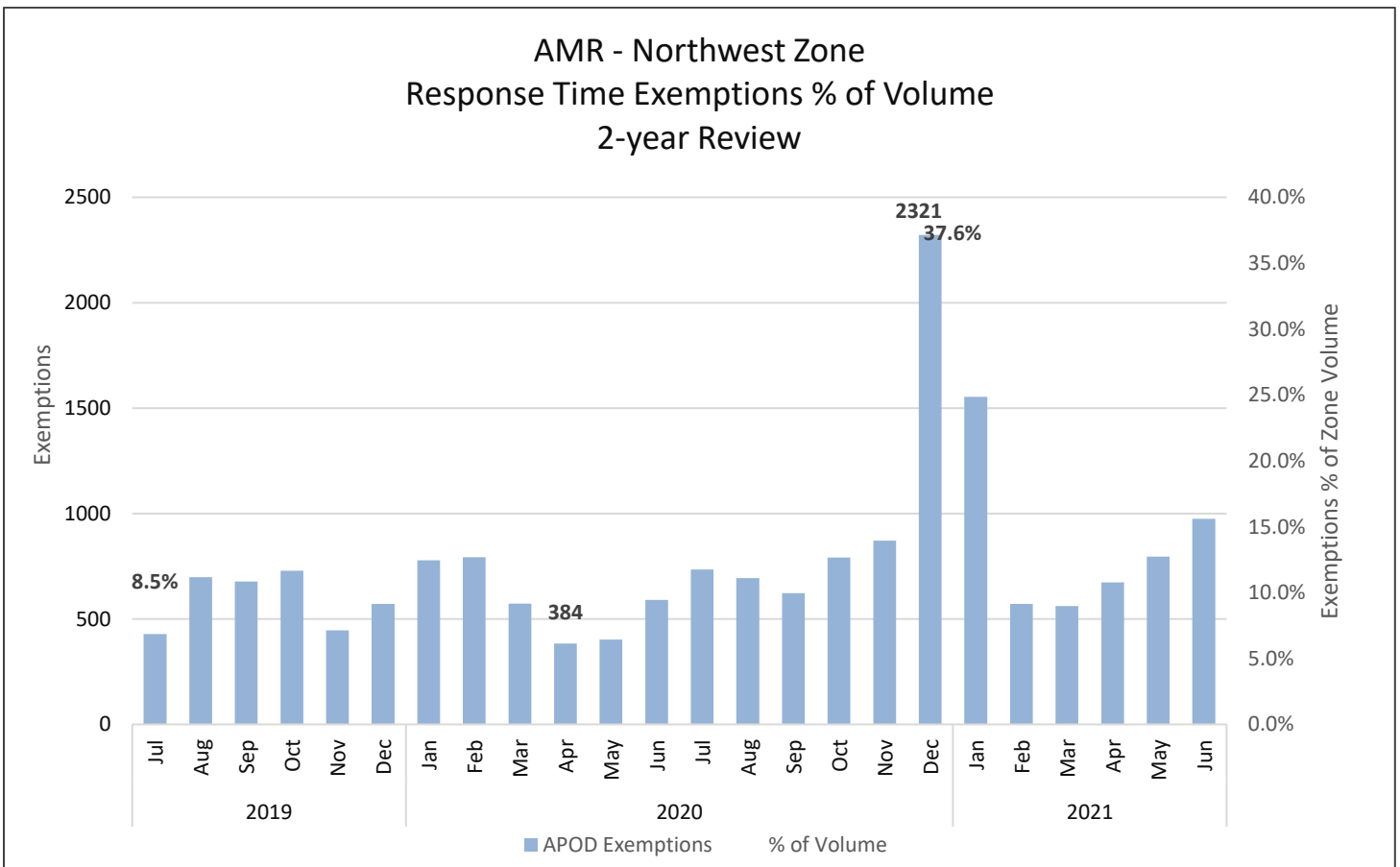
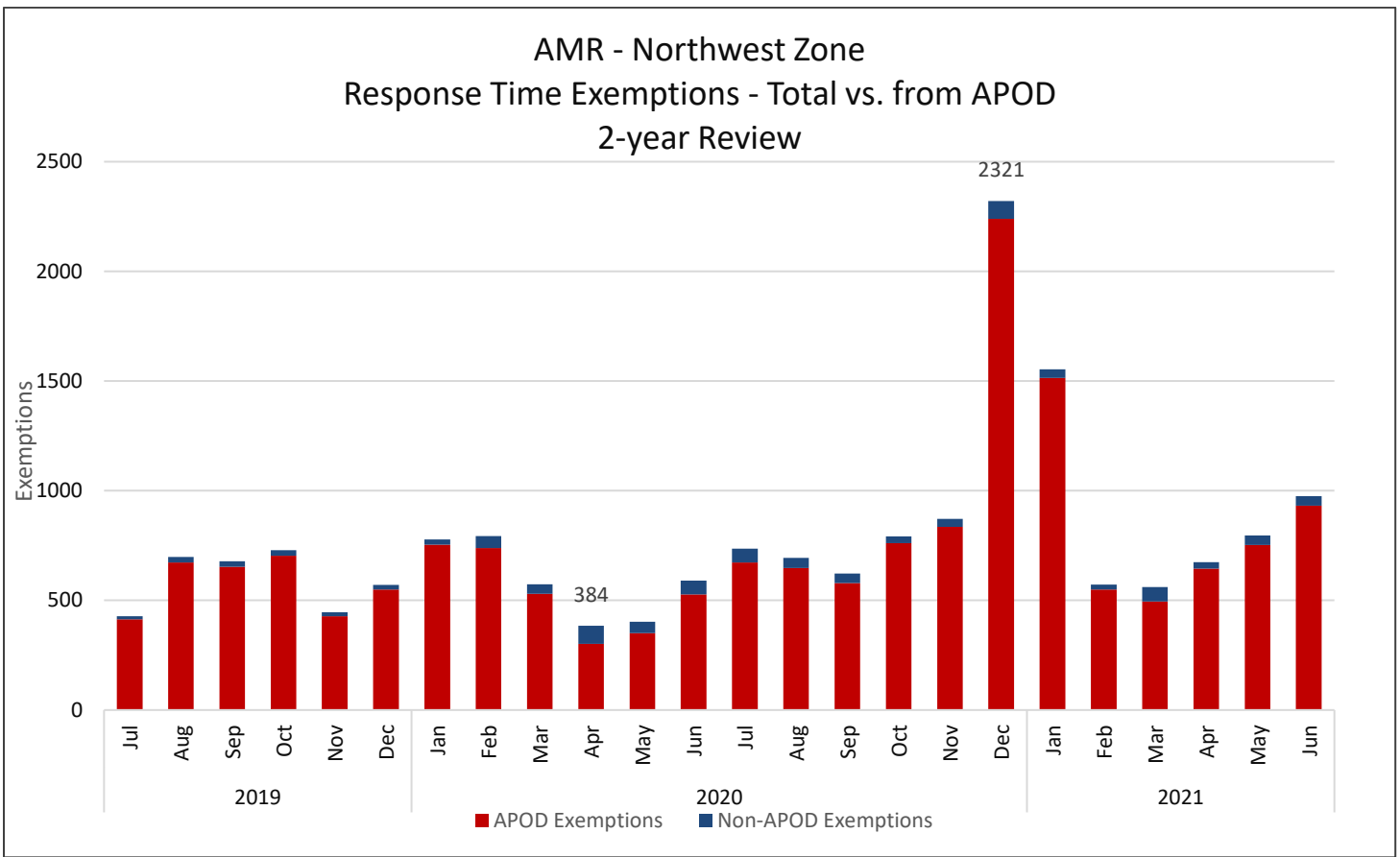
Northwest Zone: Subzone Response and Compliance Data



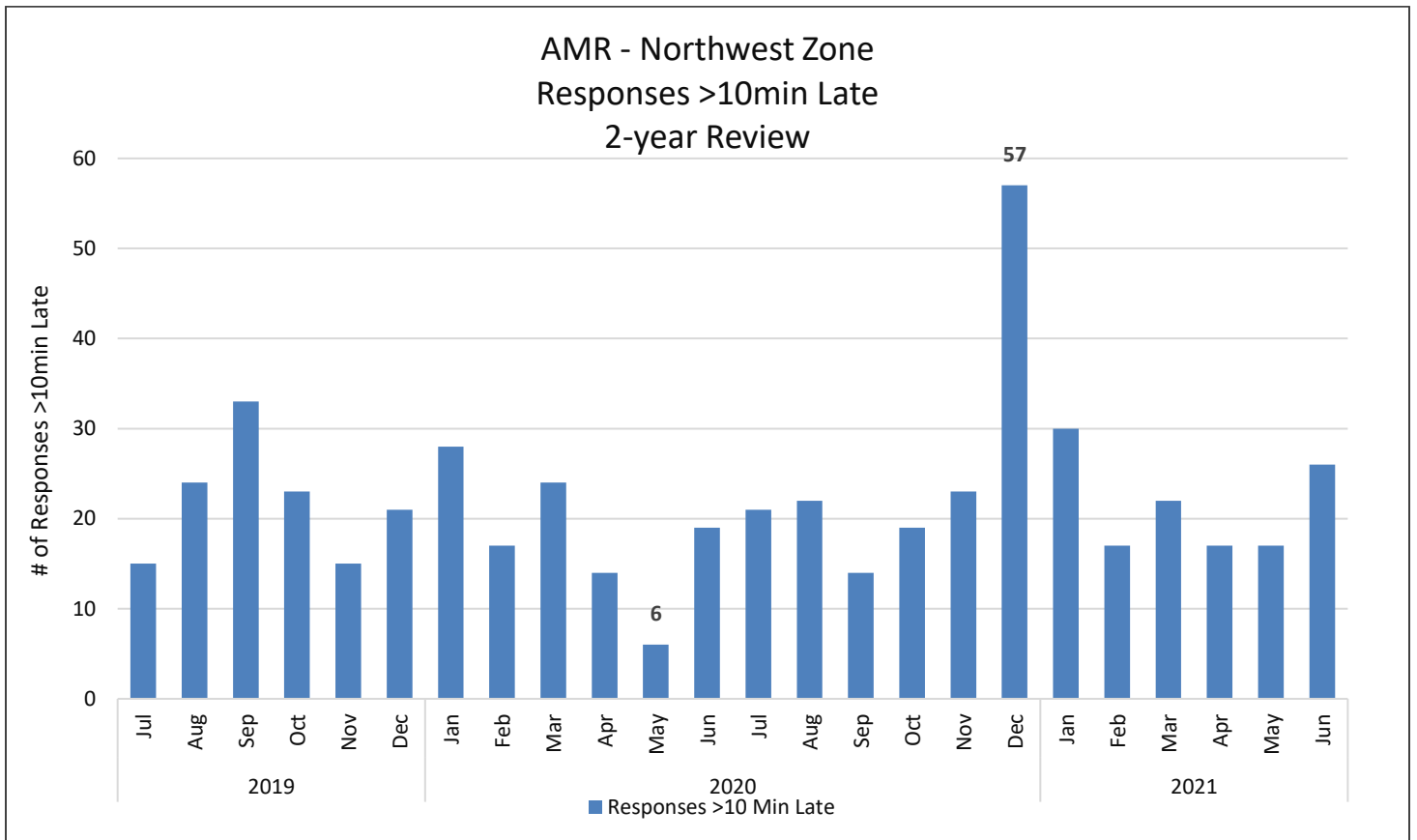
Northwest Zone: Subzone Response and Compliance Data (Cont'd)



Northwest Zone: Exemptions



Northwest Zone: Responses >10 Minutes Late



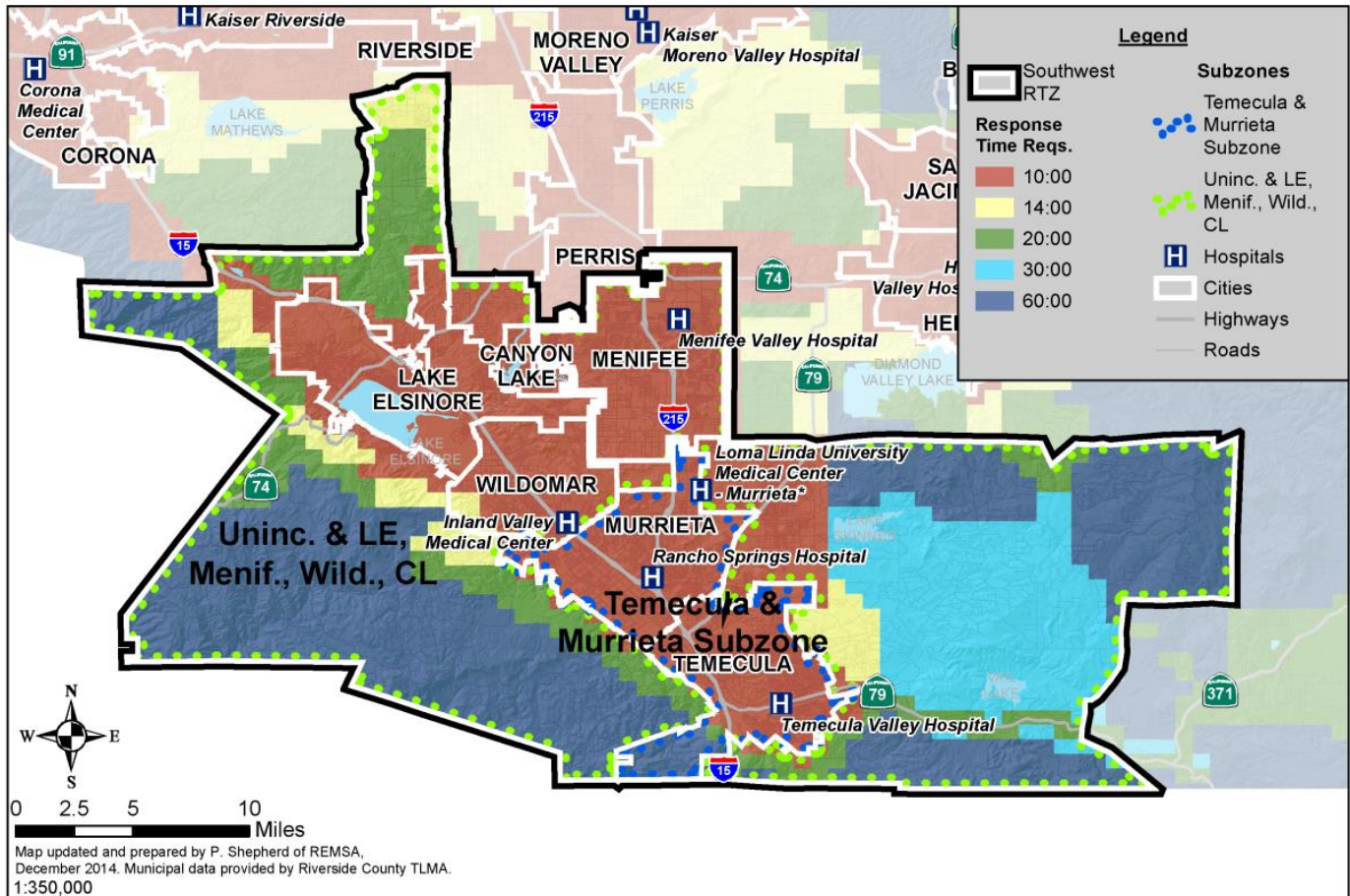
SOUTHWEST ZONE

The Southwest Response Time Zone includes multiple cities, including: Temecula, Murrieta, Lake Elsinore, Menifee, Canyon Lake, and Wildomar. There are two subzones, which are the Temecula & Murrieta Subzone, and the Unincorporated Area plus Lake Elsinore, Wildomar, Canyon Lake and Menifee. The Southwest Zone borders the Northwest and Central Zones to the North, the San Jacinto Zone to the Northeast, and the Mountain Plateau Zone to the East.

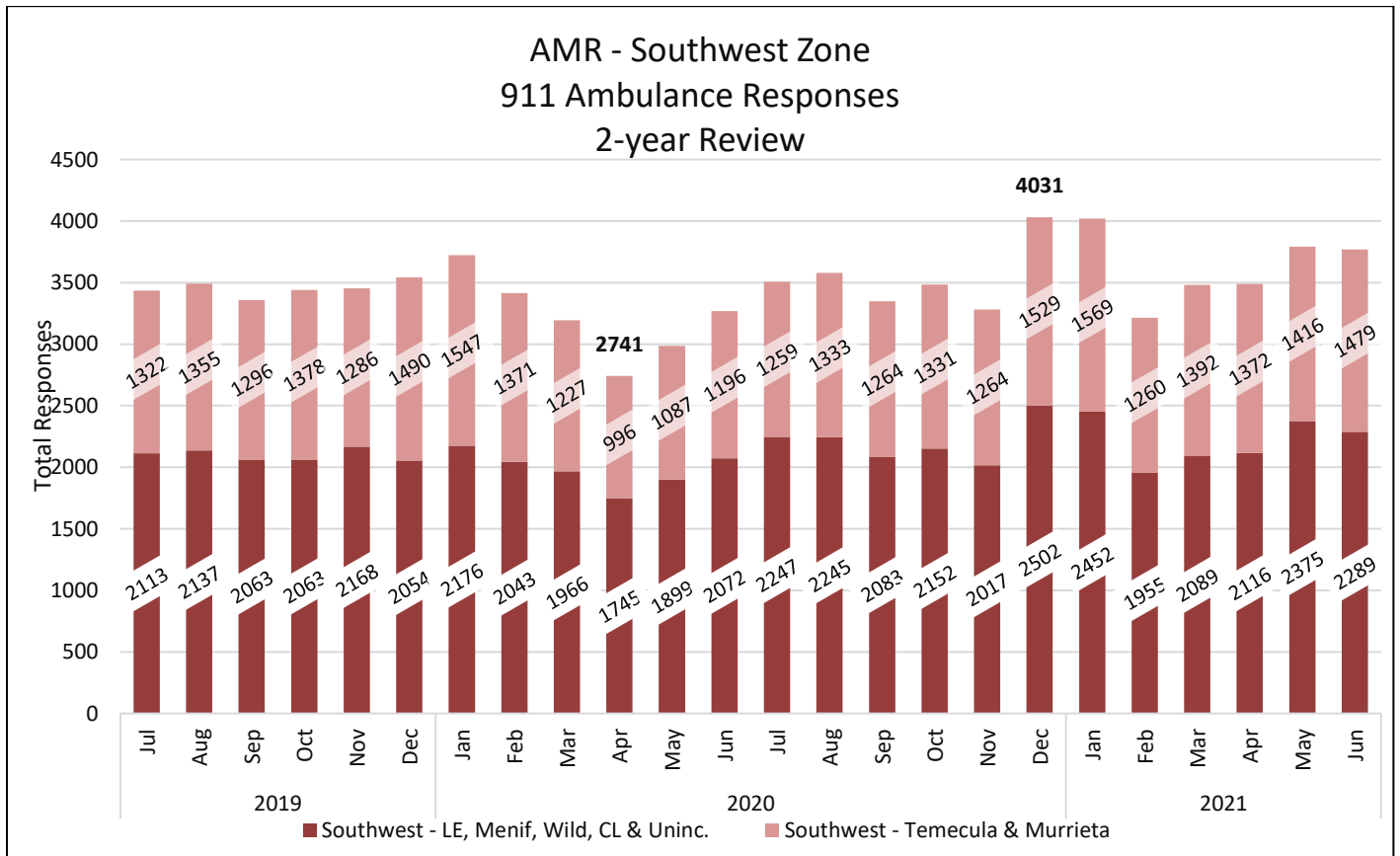
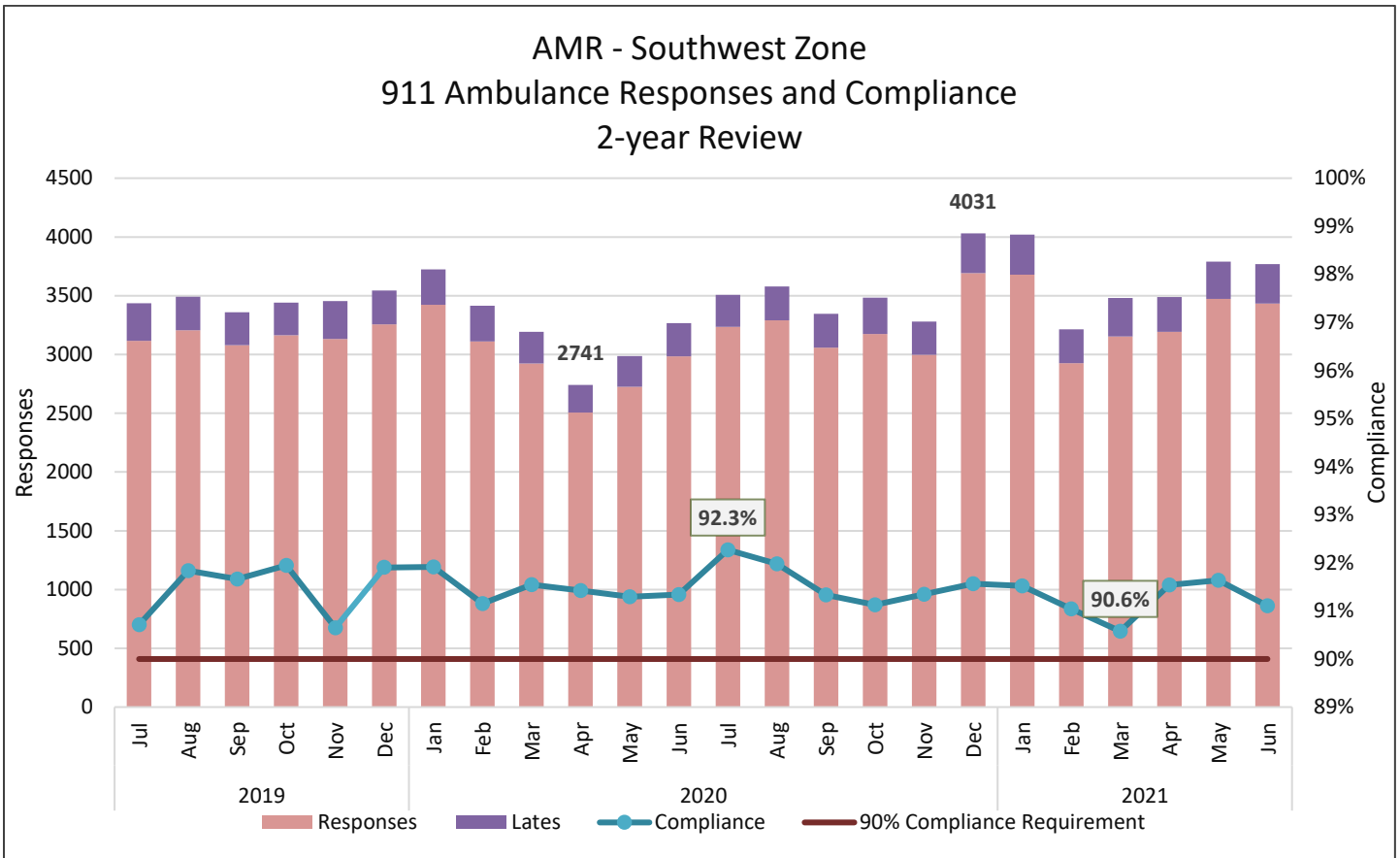


RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

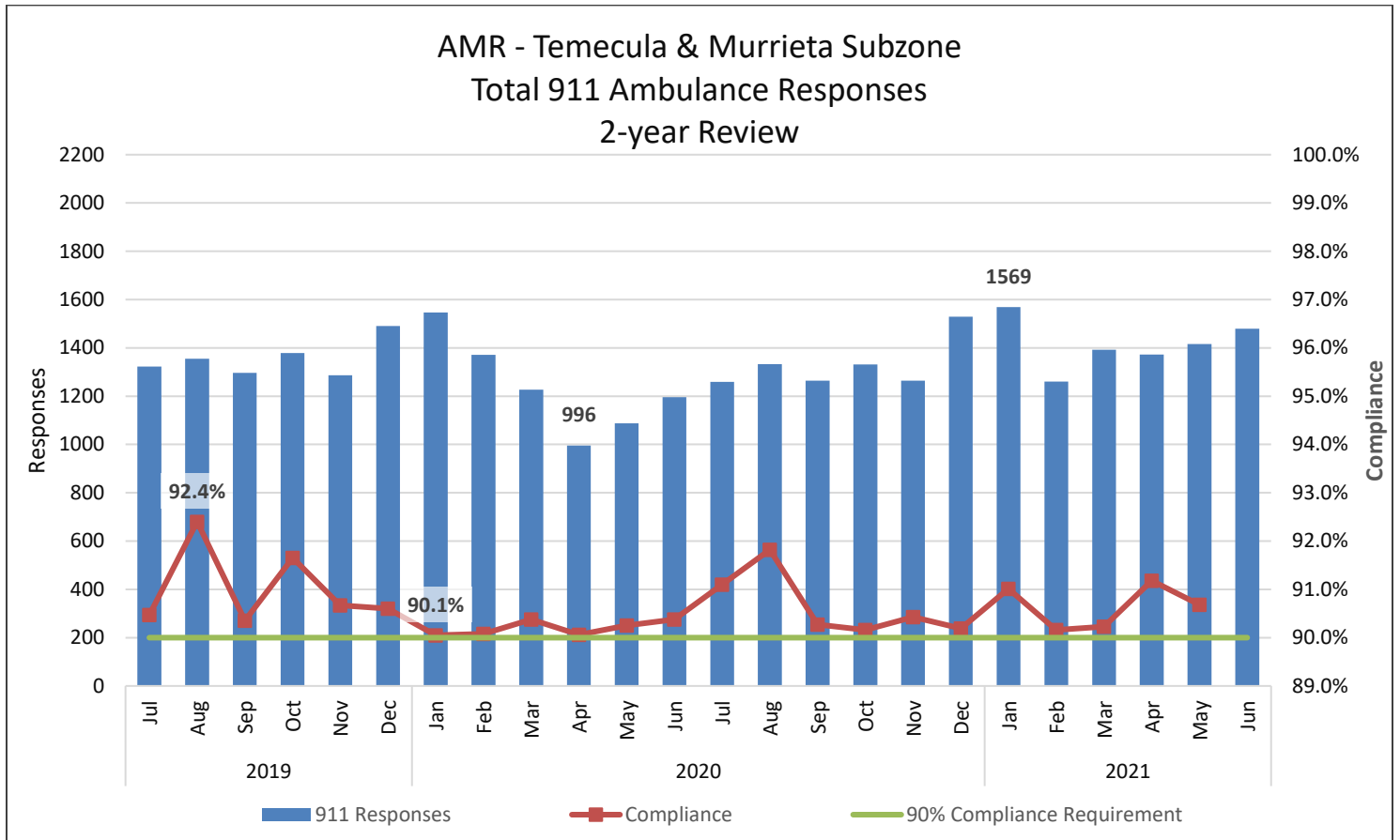
SOUTHWEST

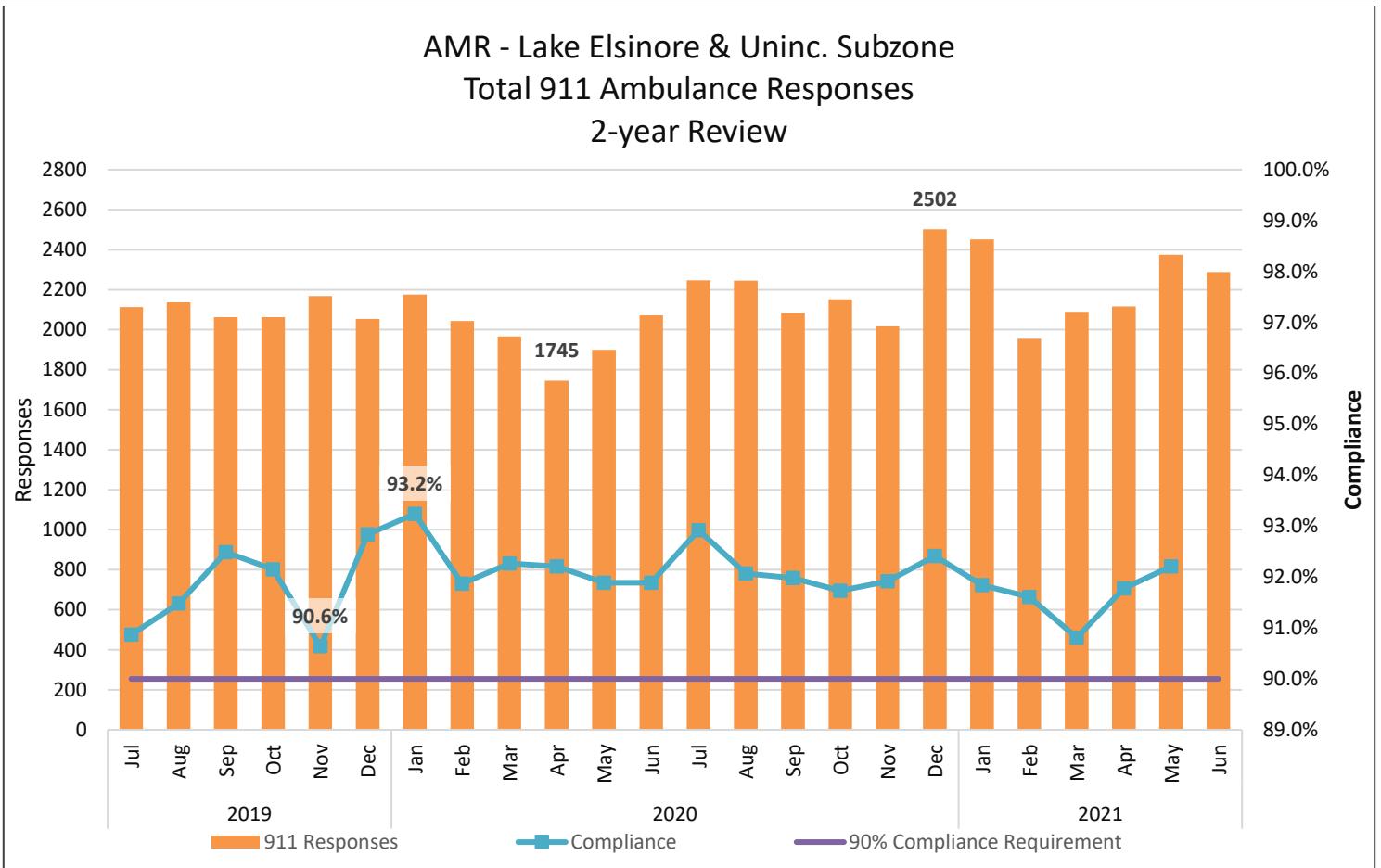


Southwest Zone: zone Response and Compliance Data

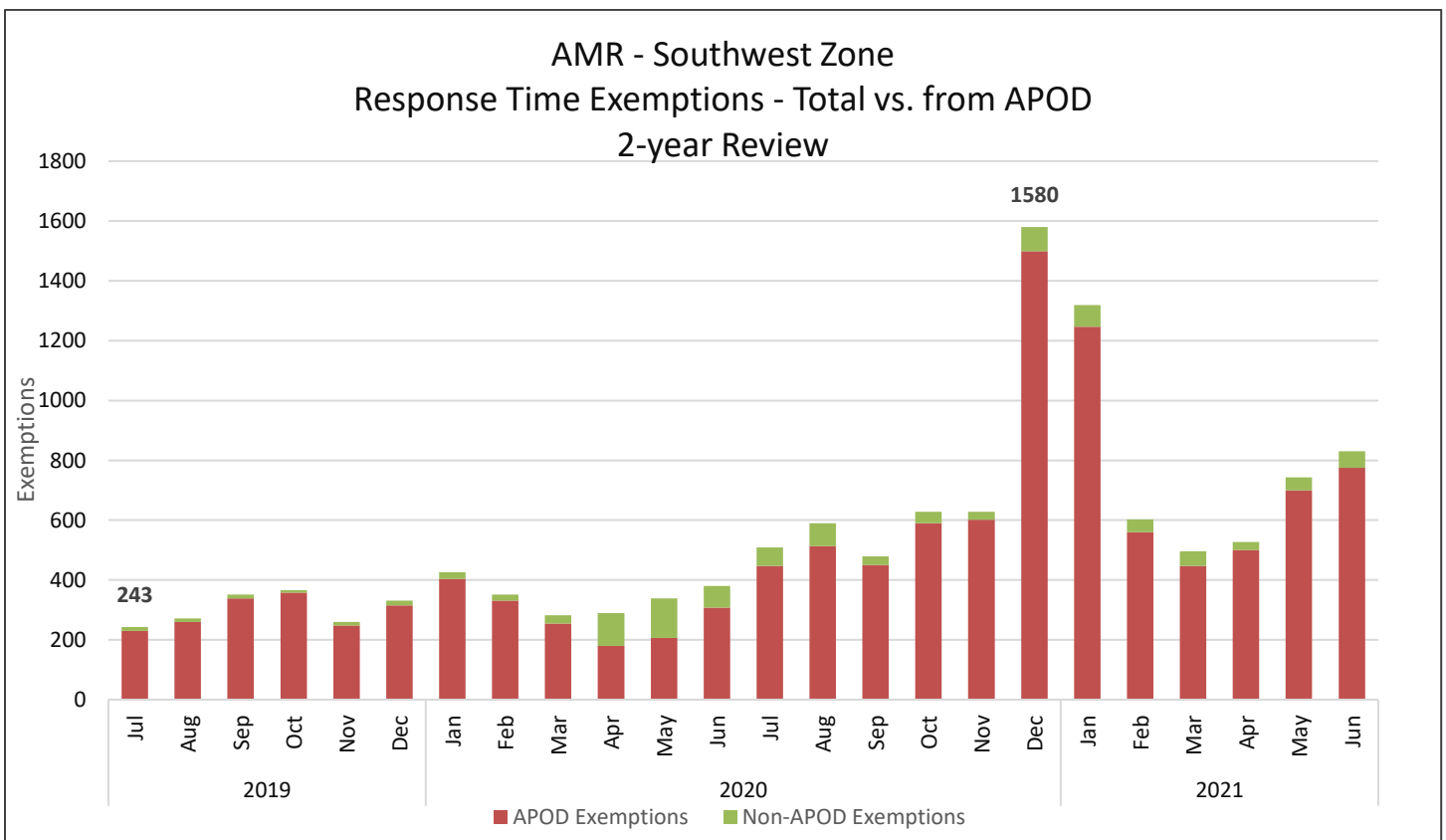


Southwest Zone: Subzone Response and Compliance Data

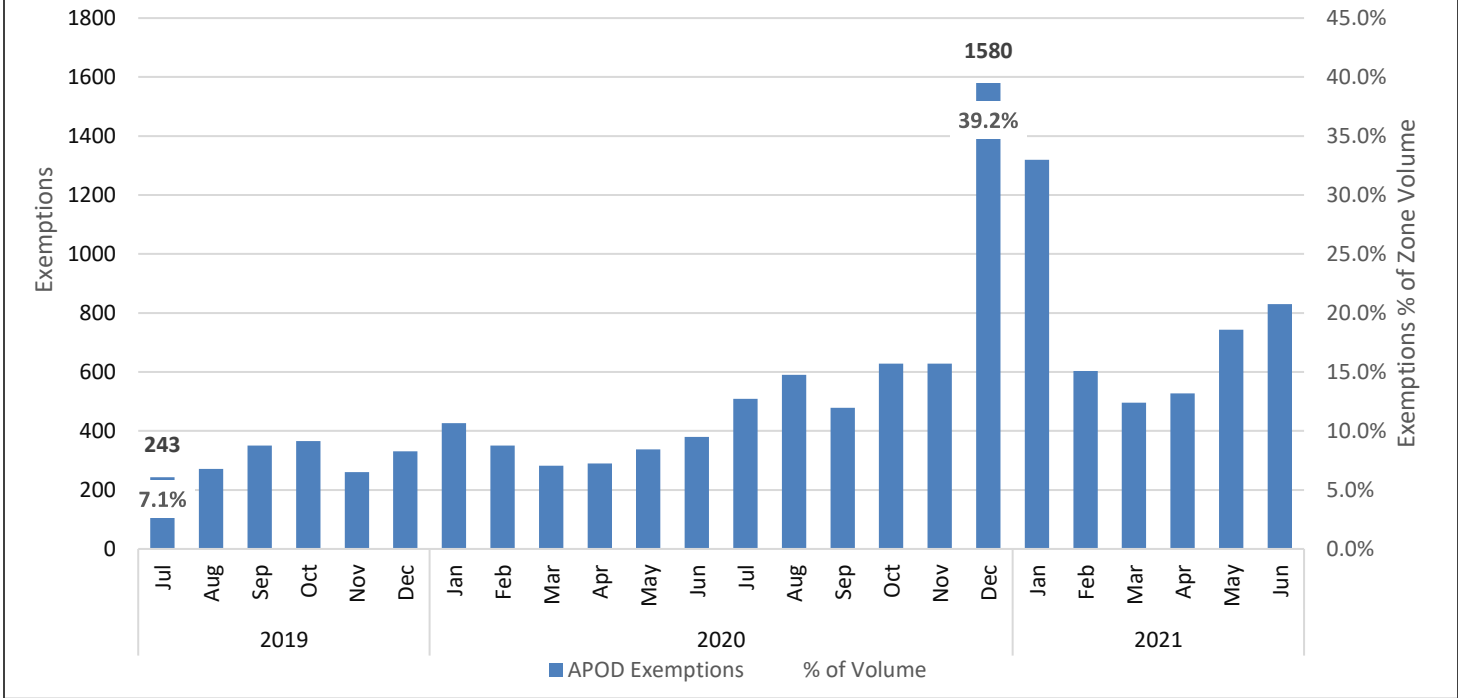




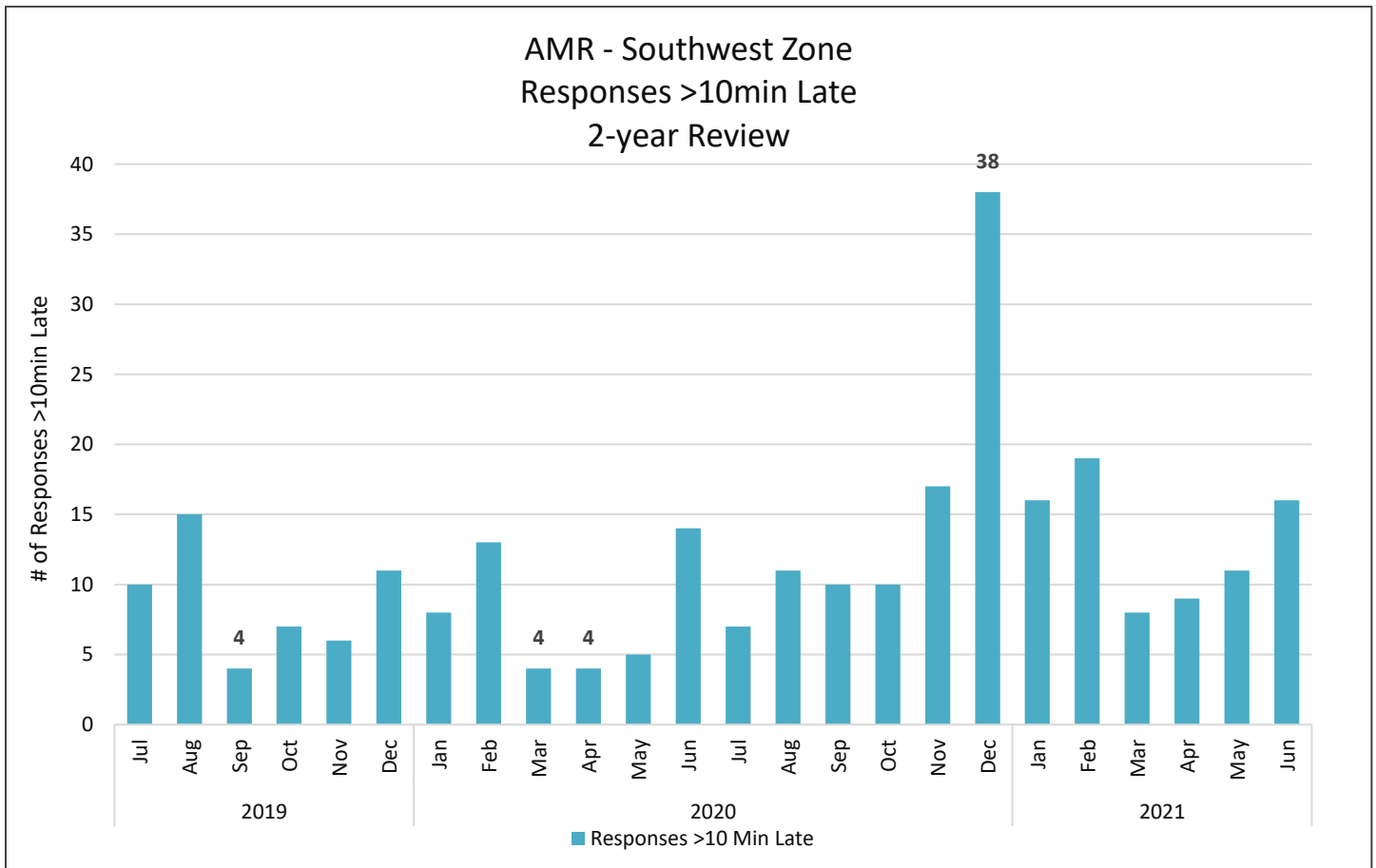
Southwest Zone: Exemptions



AMR Southwest Zone Response Time Exemptions % of Volume 2-year Review



Southwest Zone: Responses > 10 Minutes Late



DESERT ZONE

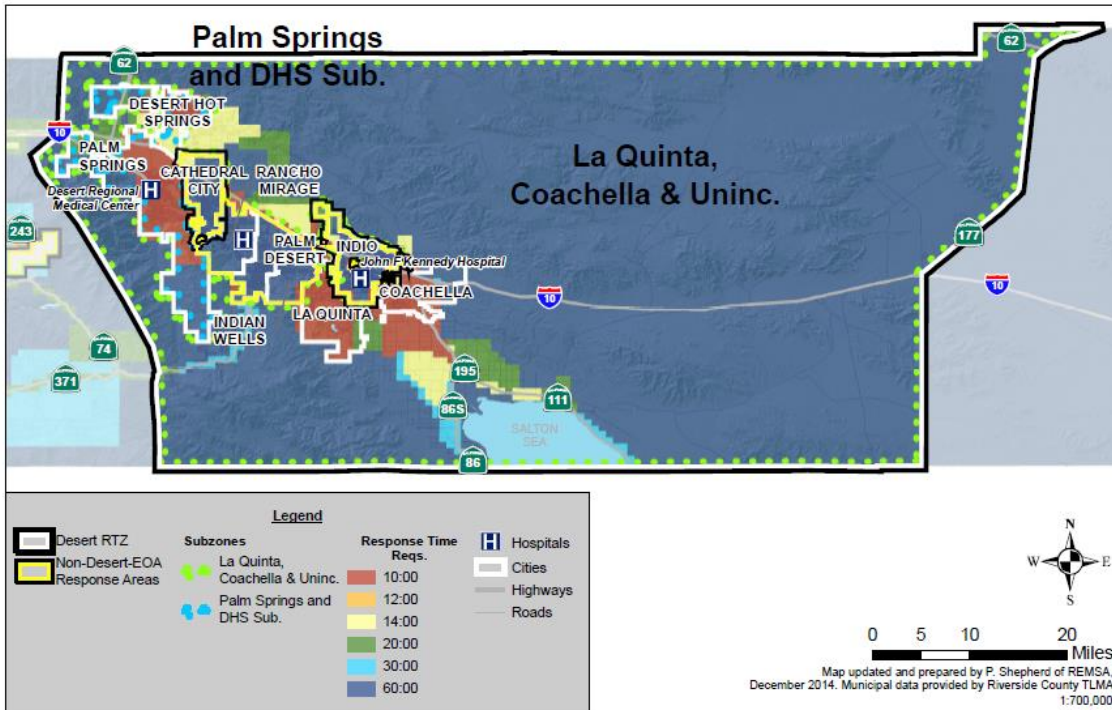


RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

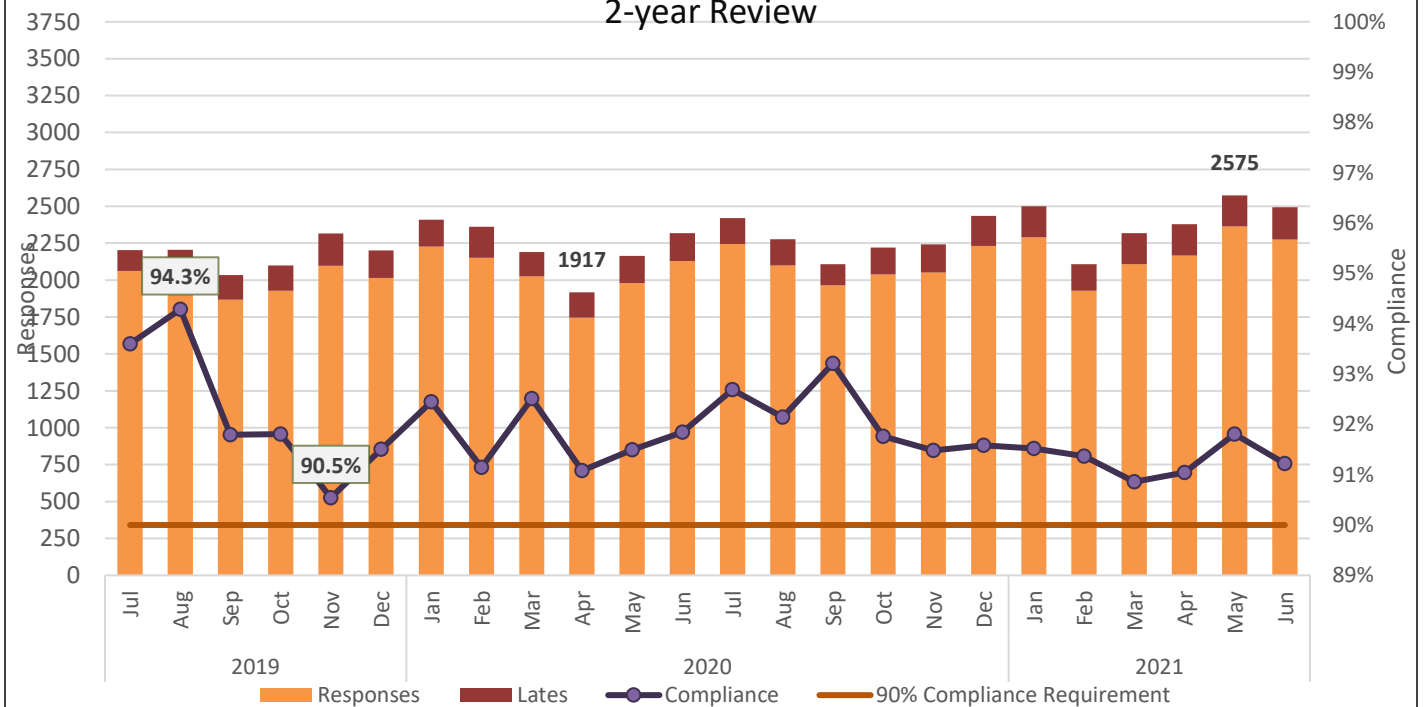
DESERT

The Desert Ambulance Operating Area includes the Desert Zone response criteria, which include ten-minute requirements in the cities under contract and up to sixty minutes for the most rural areas of the response zone.

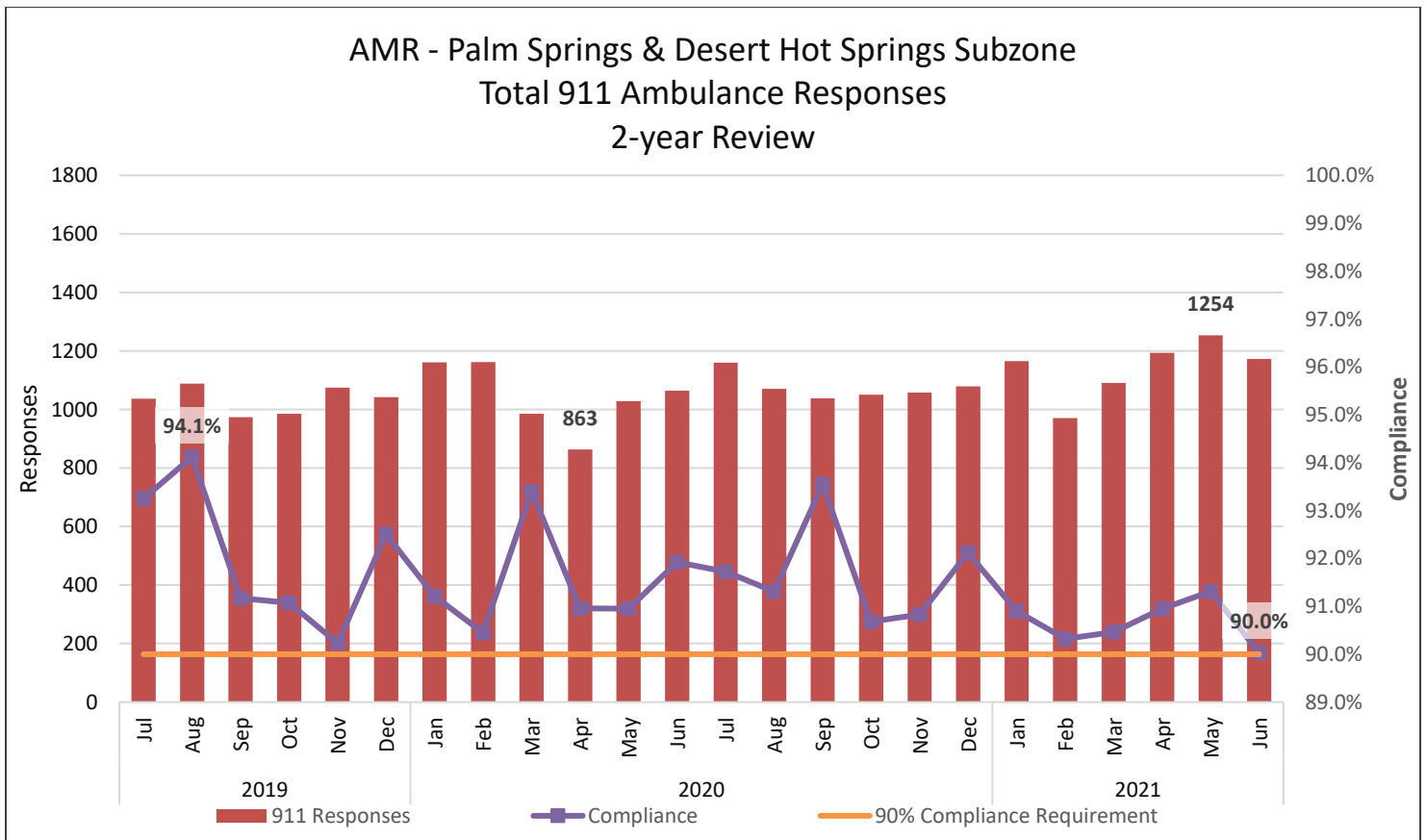
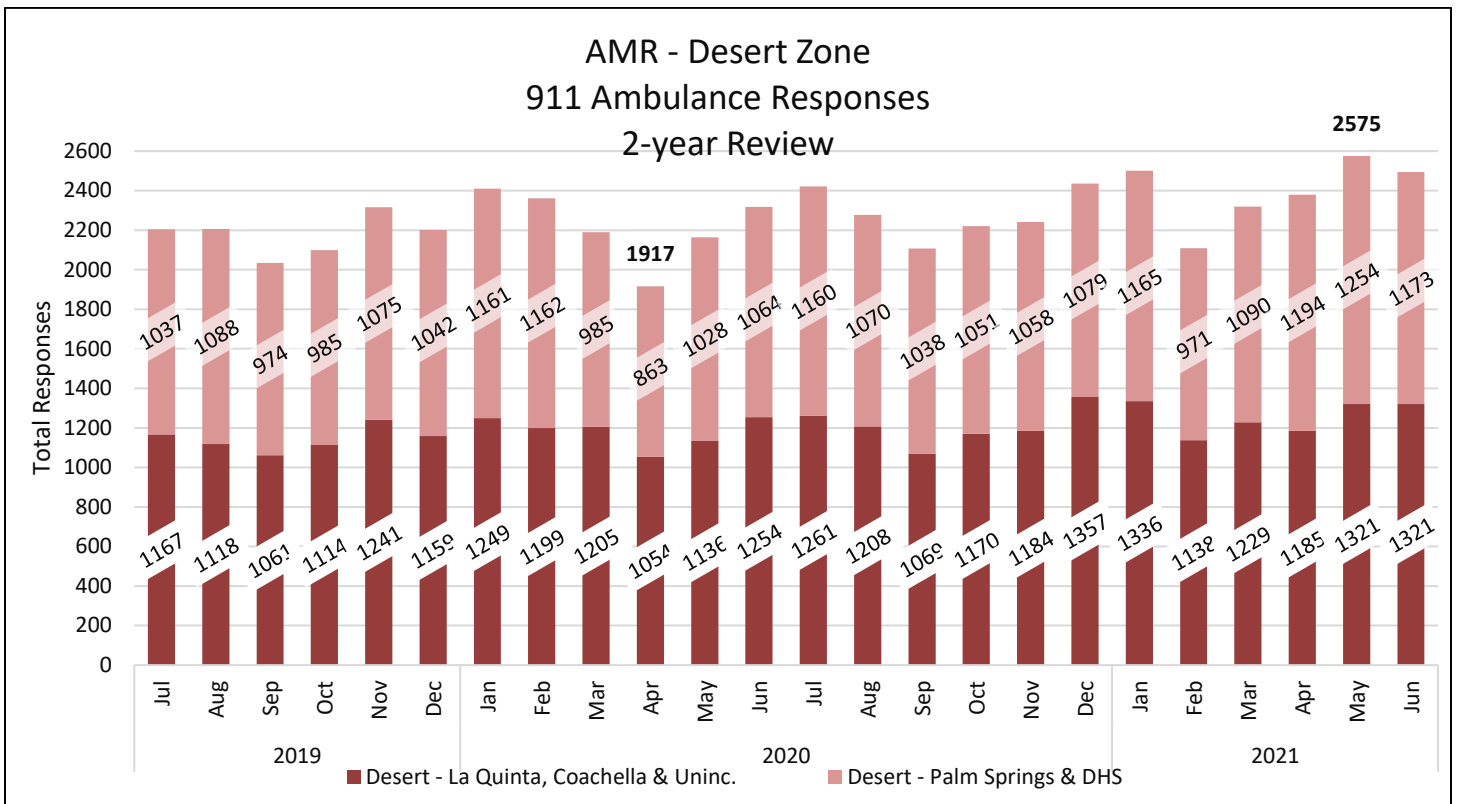
Palo Verde zone responses are now being coordinated through the Desert Zone's AMR Desert Cities operations. A comparison of the East County zones is available on page six of this report.



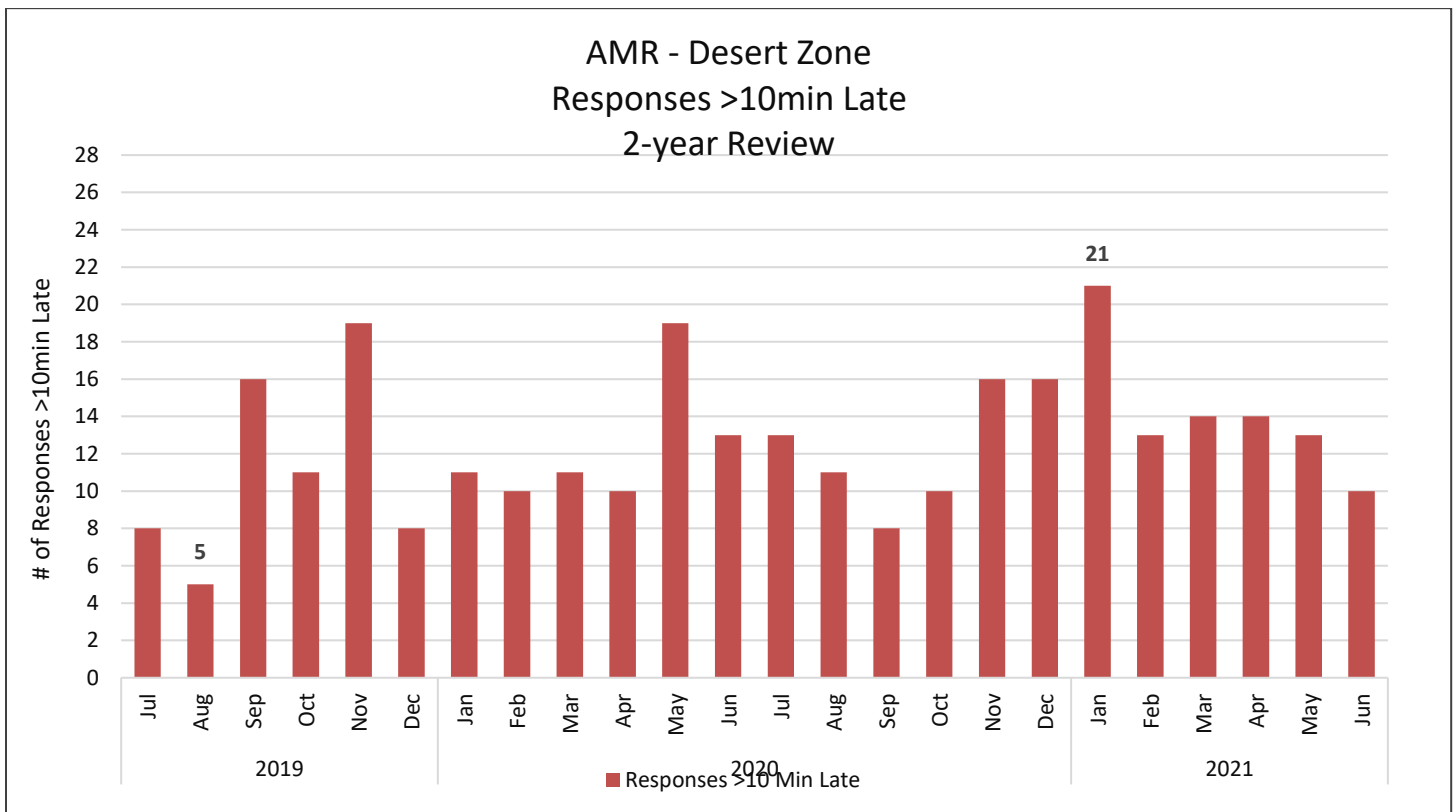
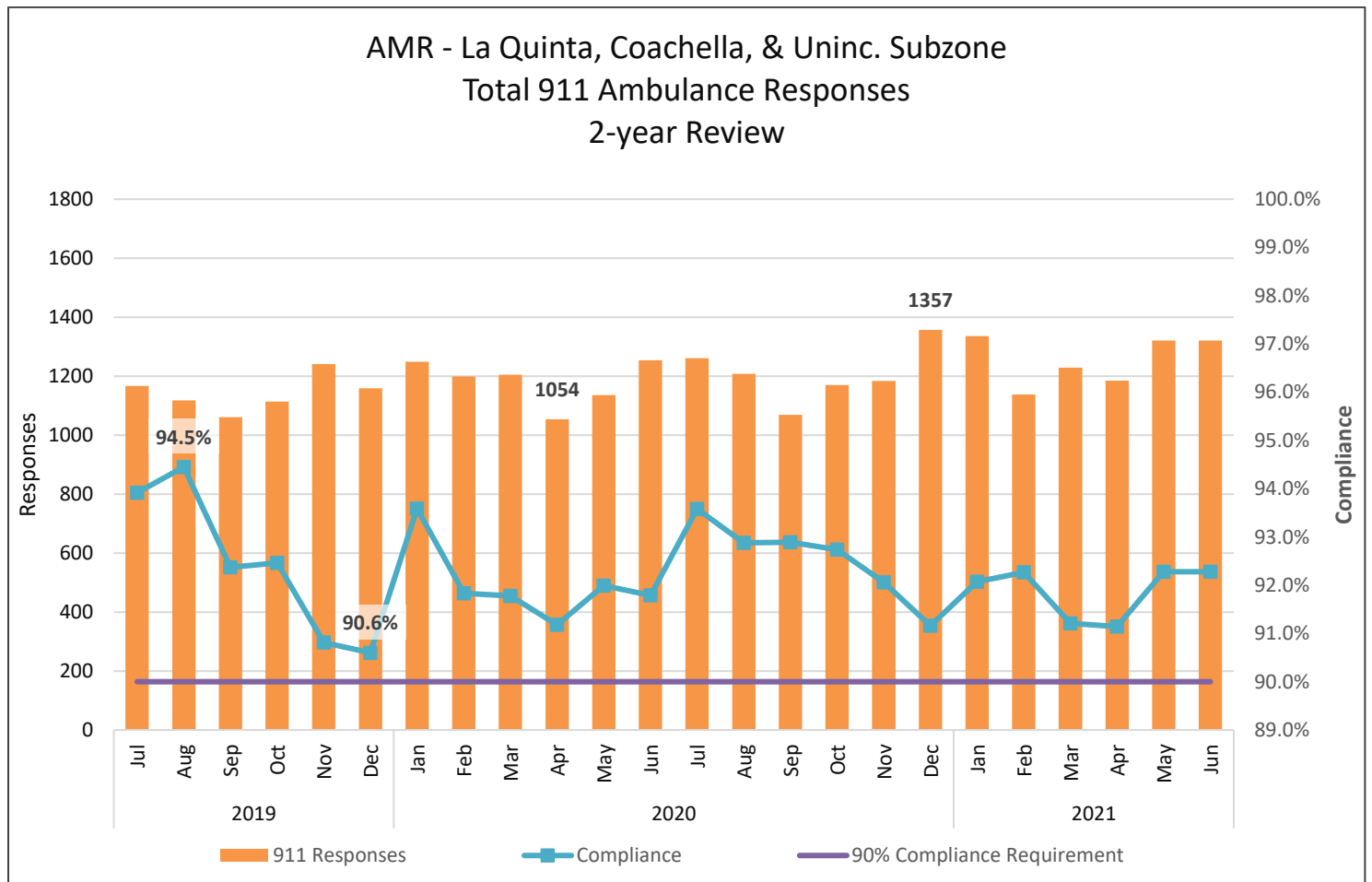
AMR - Desert Zone
911 Ambulance Responses and Compliance
2-year Review



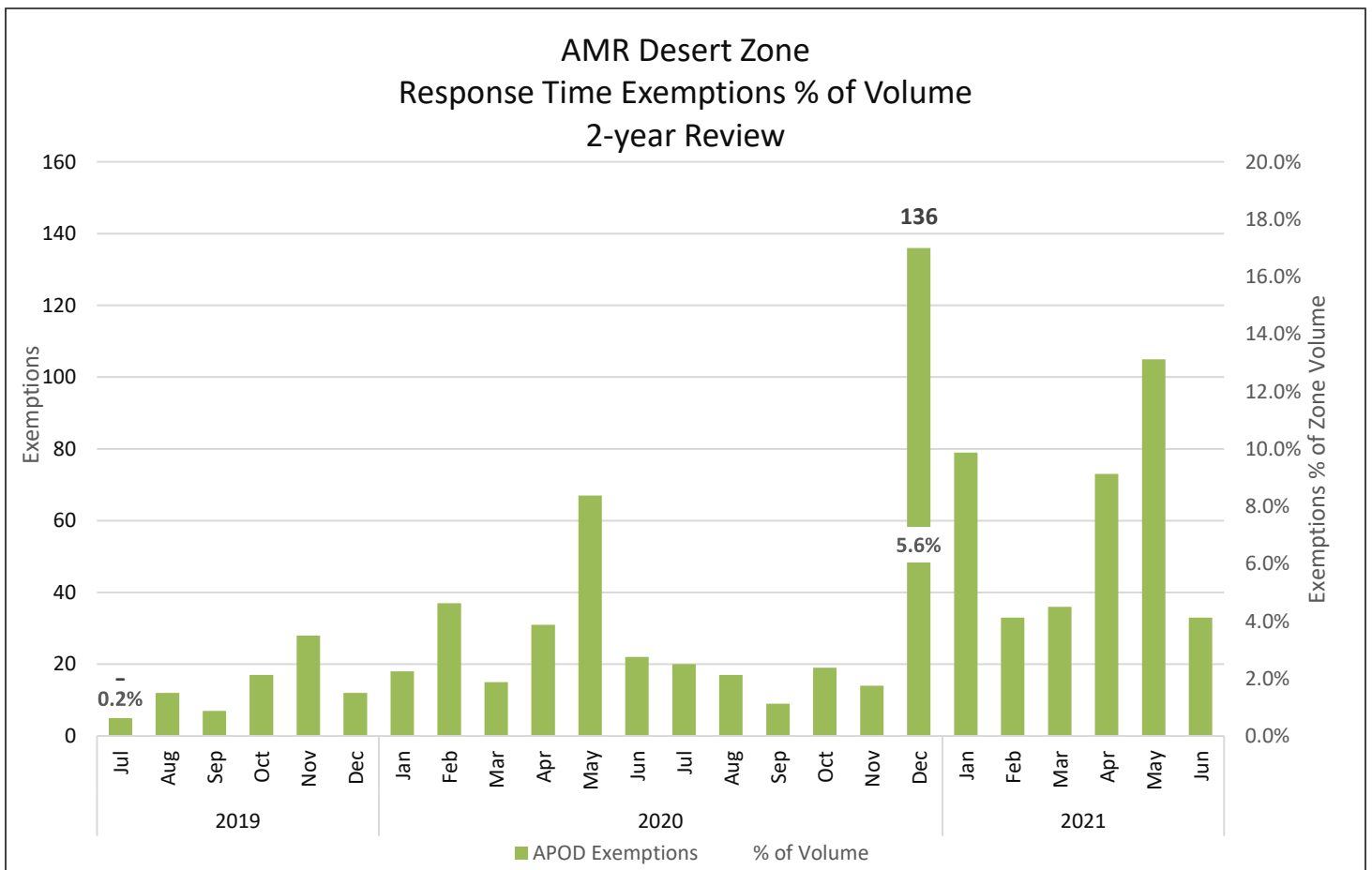
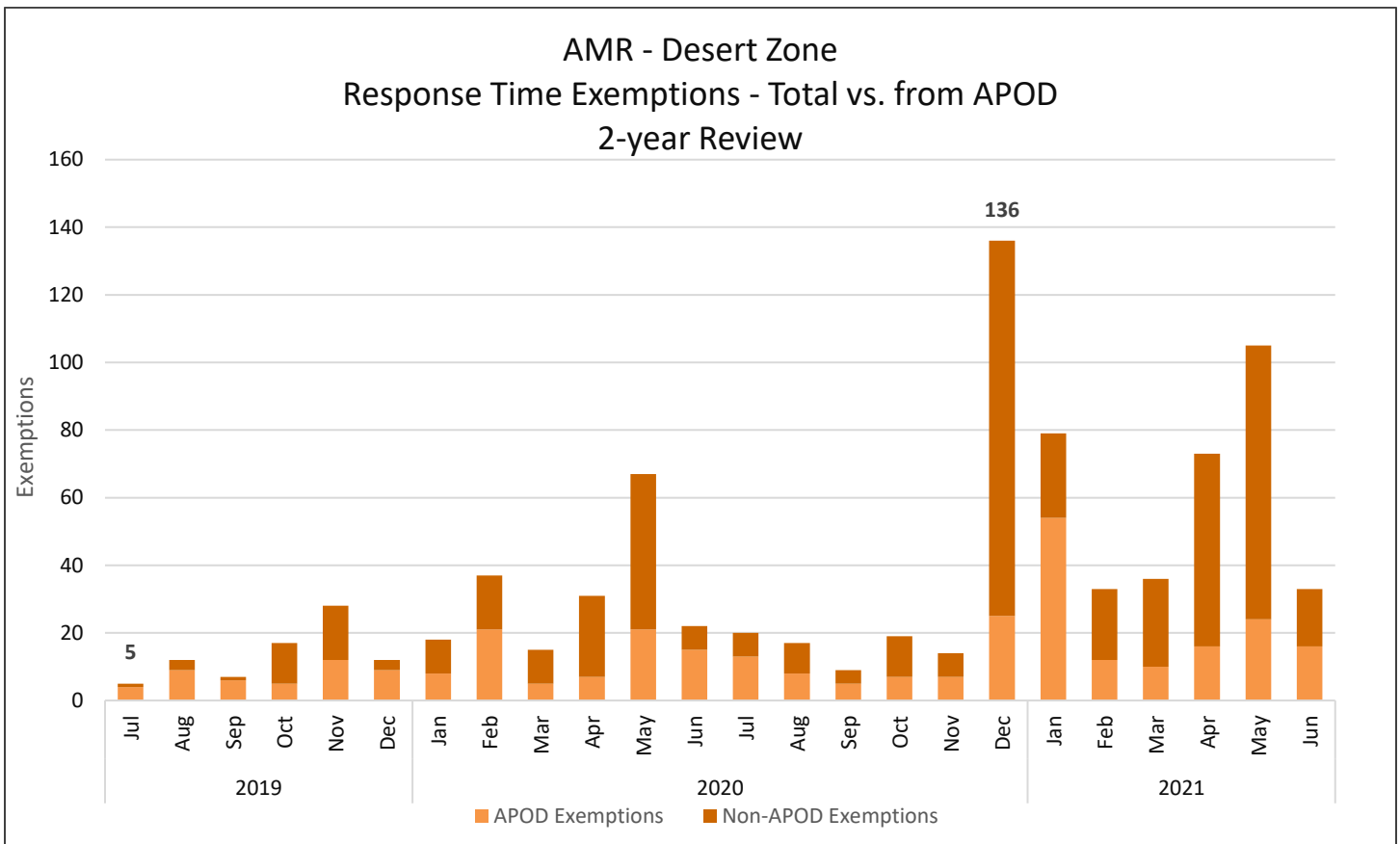
Desert Zone: Subzone Response and Compliance Data



Desert Zone: Subzones Cont'd. and Responses >10 Minutes Late



Desert Zone: Exemptions



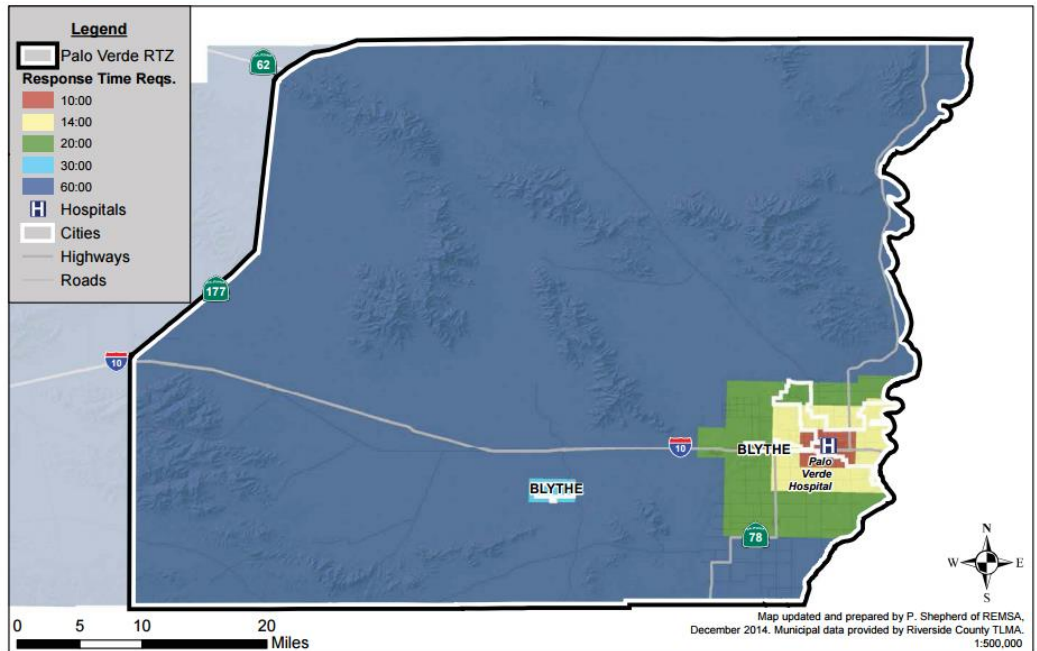
PALO VERDE ZONE



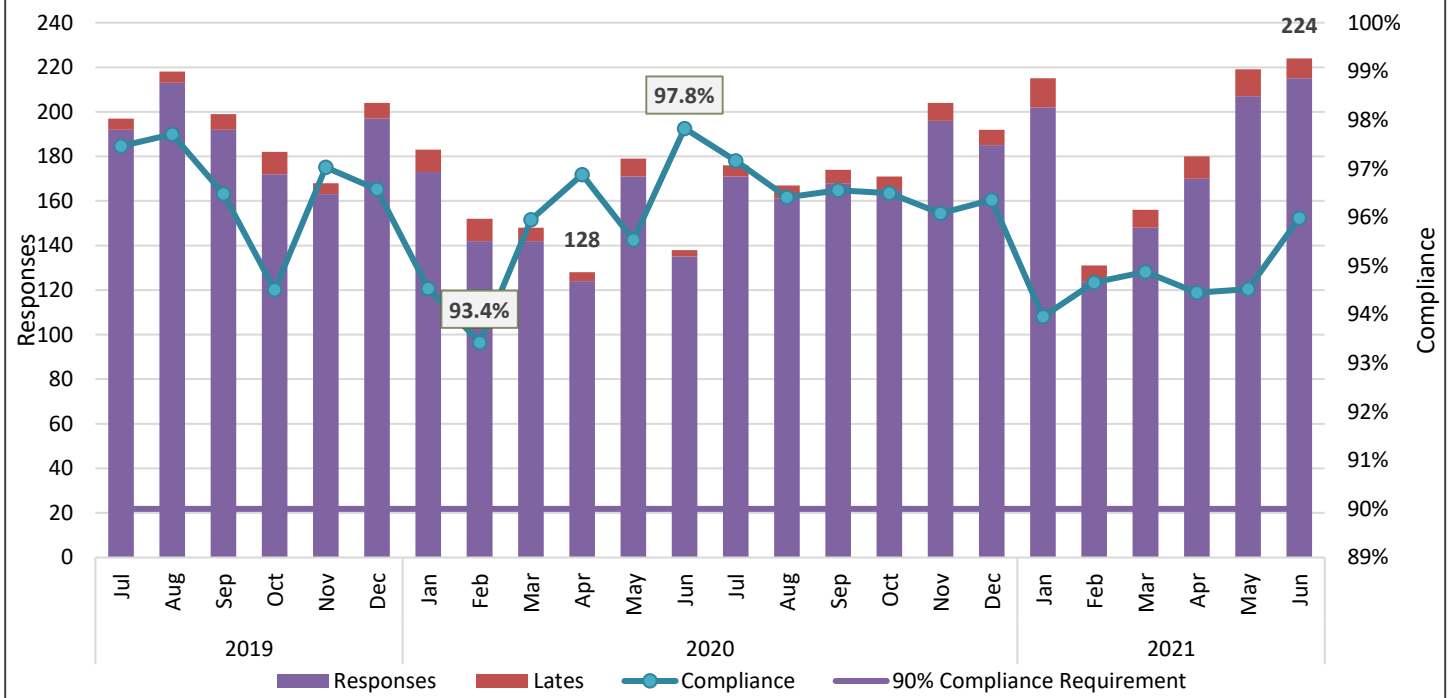
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

PALO VERDE

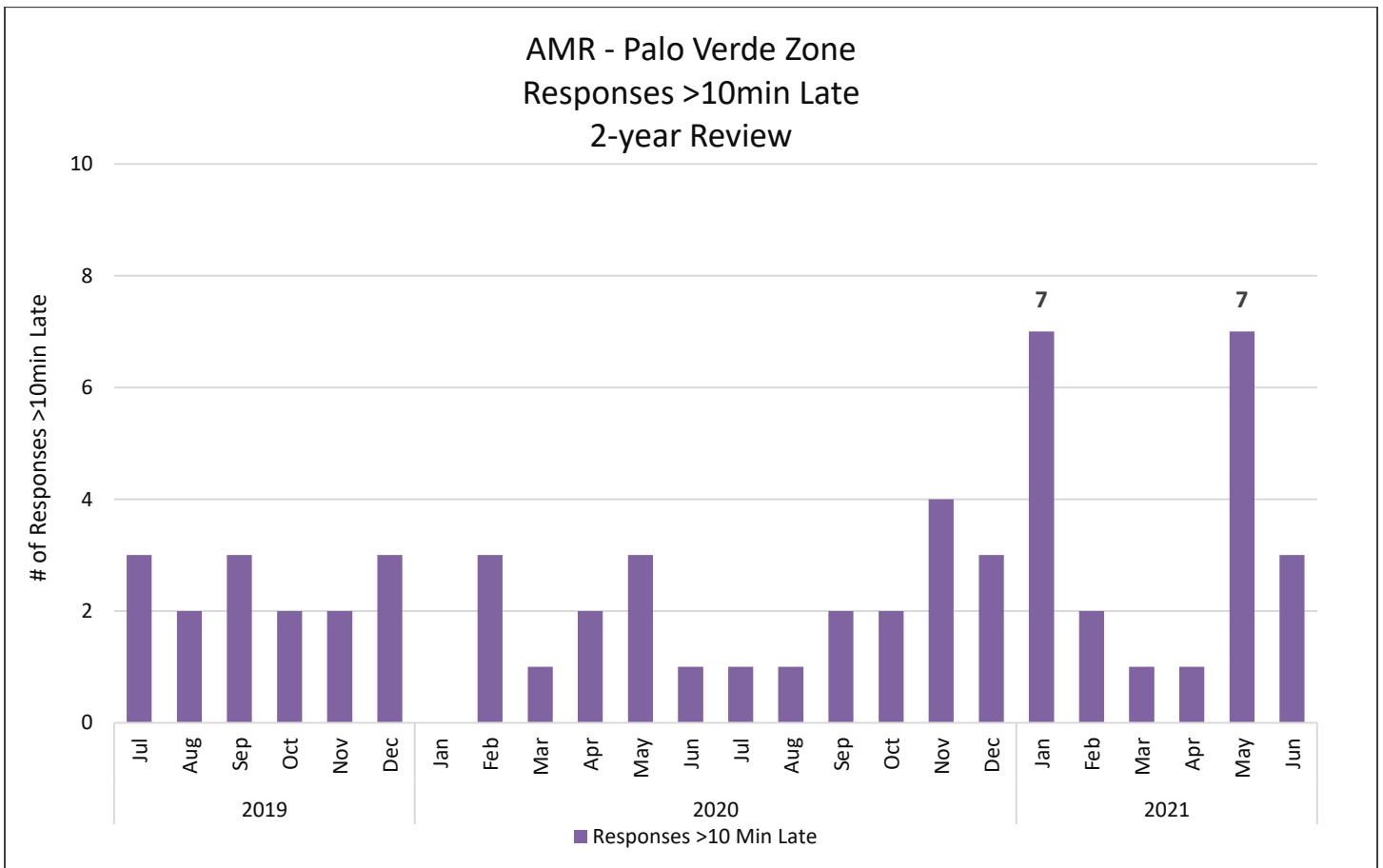
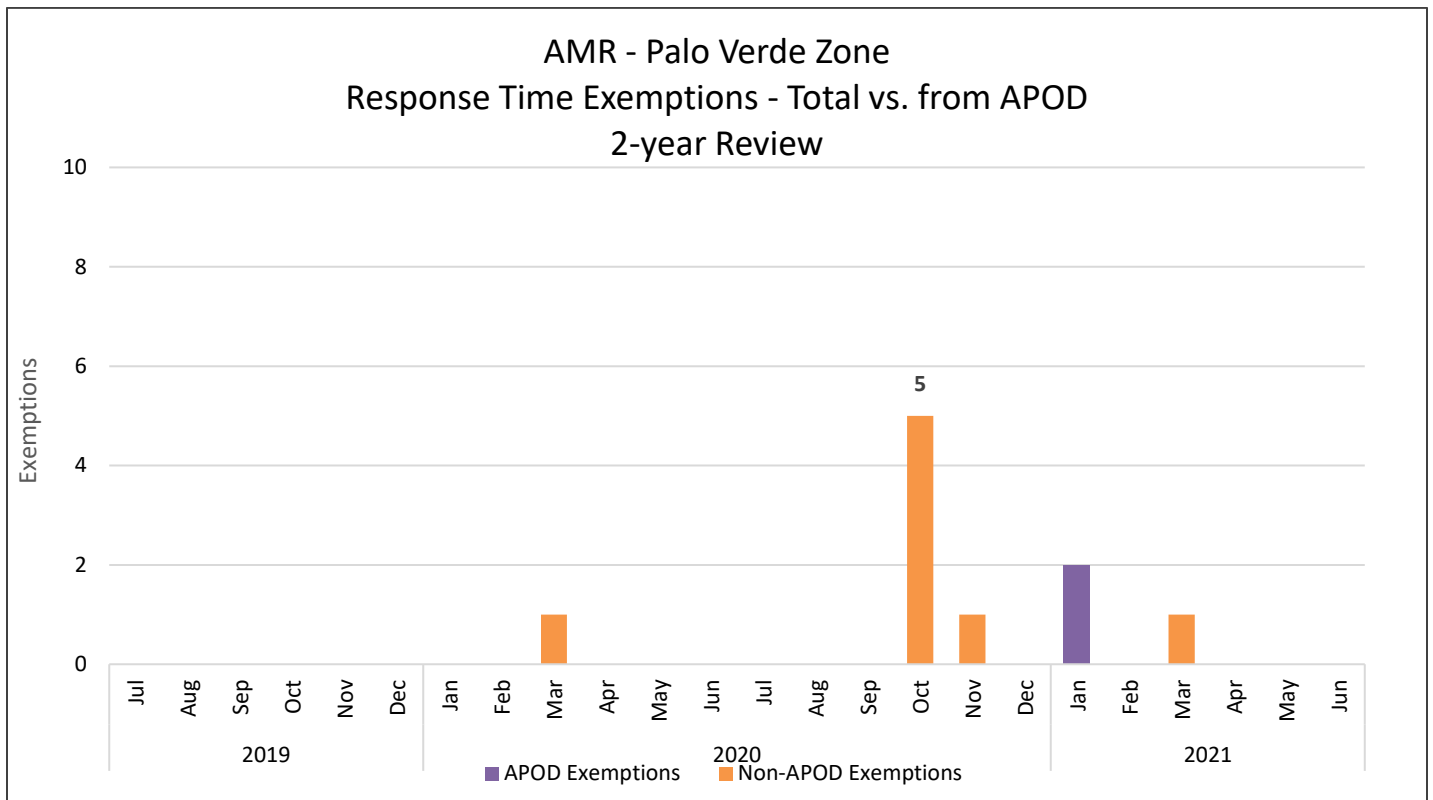
The Palo Verde Response Time Zone includes the County areas East of the Desert Zone. It also encompasses the city of Blythe and Chuckawalla State Prison, and is dispatched from the AMR Desert Cities Operations in the Desert Zone.



AMR - Palo Verde Zone
911 Ambulance Responses and Compliance
2-year Review



Palo Verde Zone: Exemptions and >10 Minutes Late

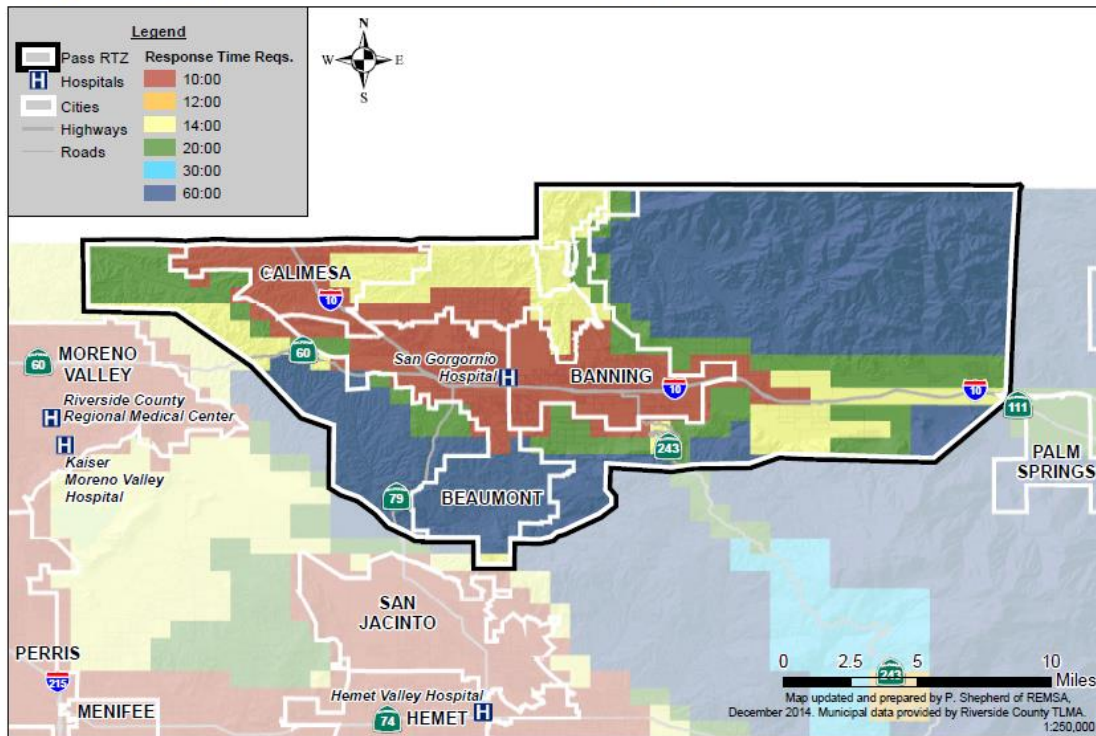


PASS ZONE



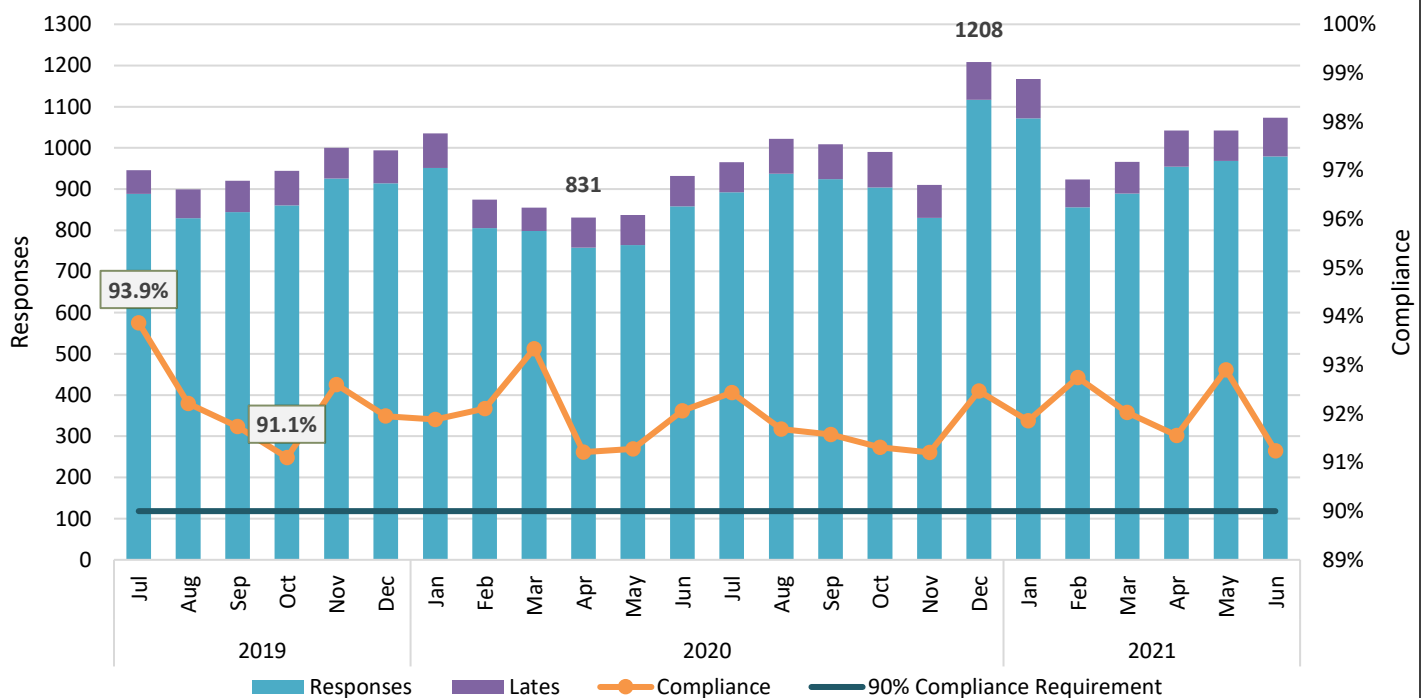
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

PASS

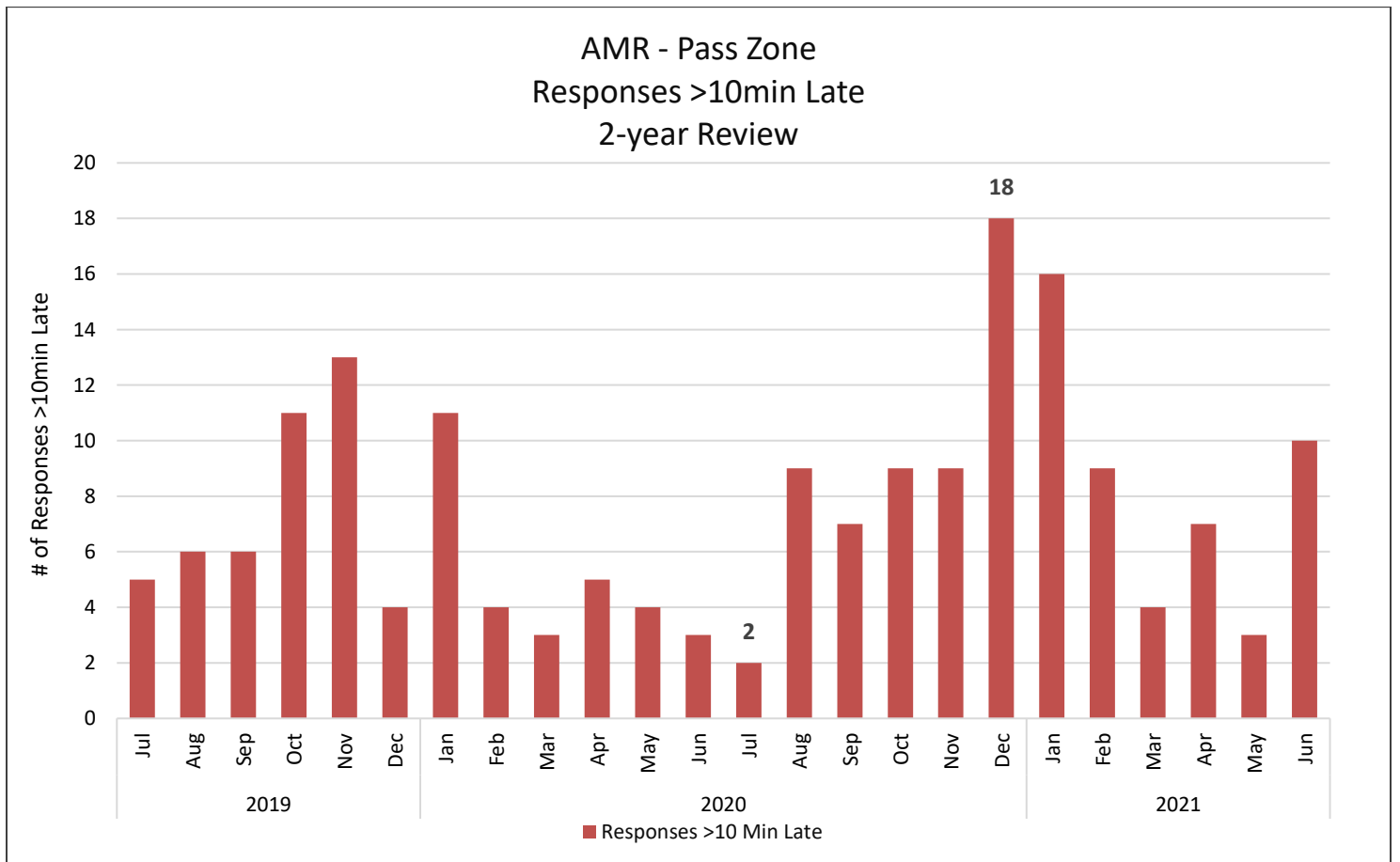
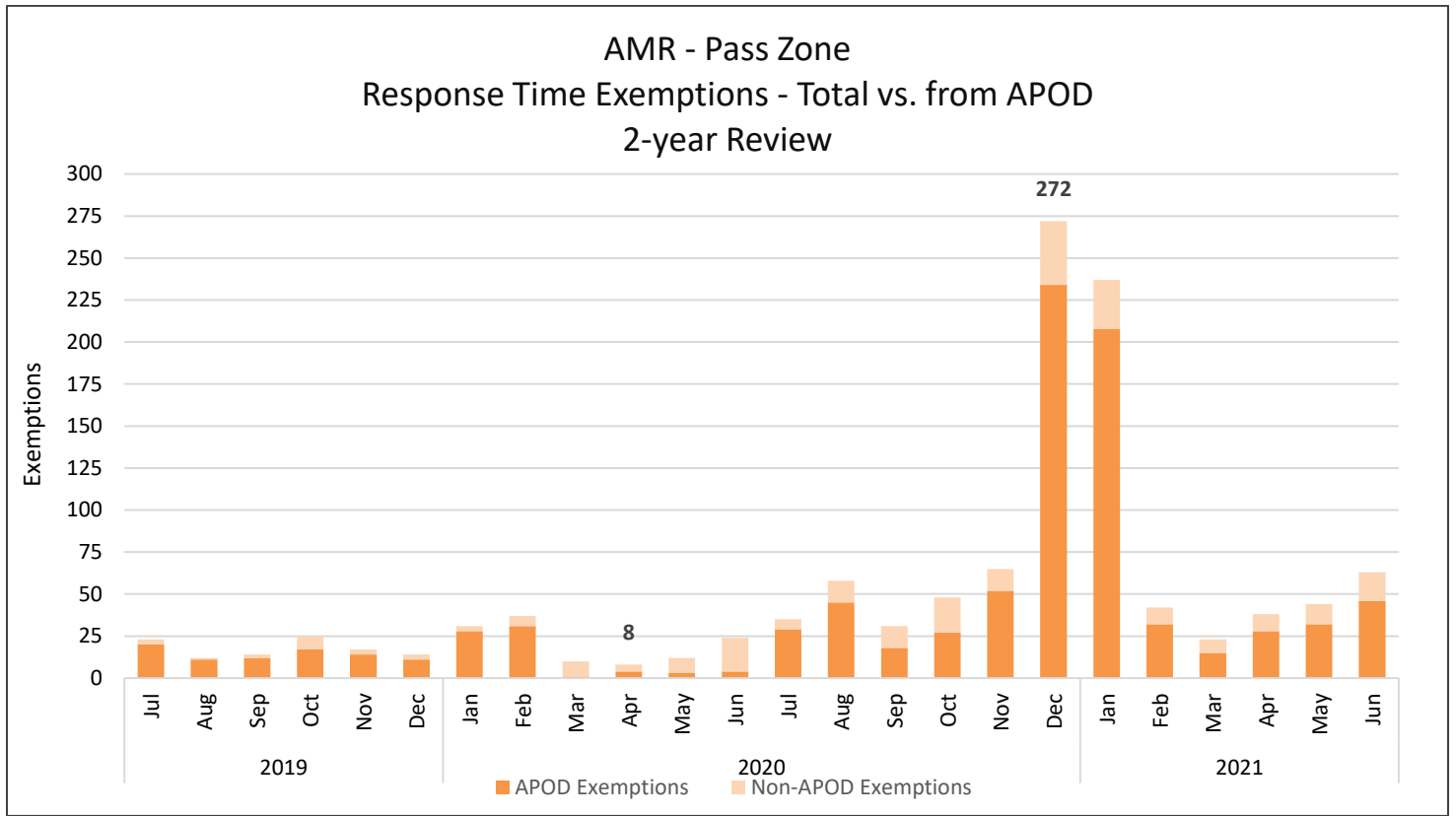


The Pass Response Time Zone includes the cities of Banning, Beaumont, and Calimesa, and also surrounds a large section of Interstate 10. The zone contains one hospital, and averages 905 9-1-1 responses per month, with an average of 69 late calls per month during the period covered in this report.

AMR - Pass Zone
911 Ambulance Responses and Compliance
2-year Review

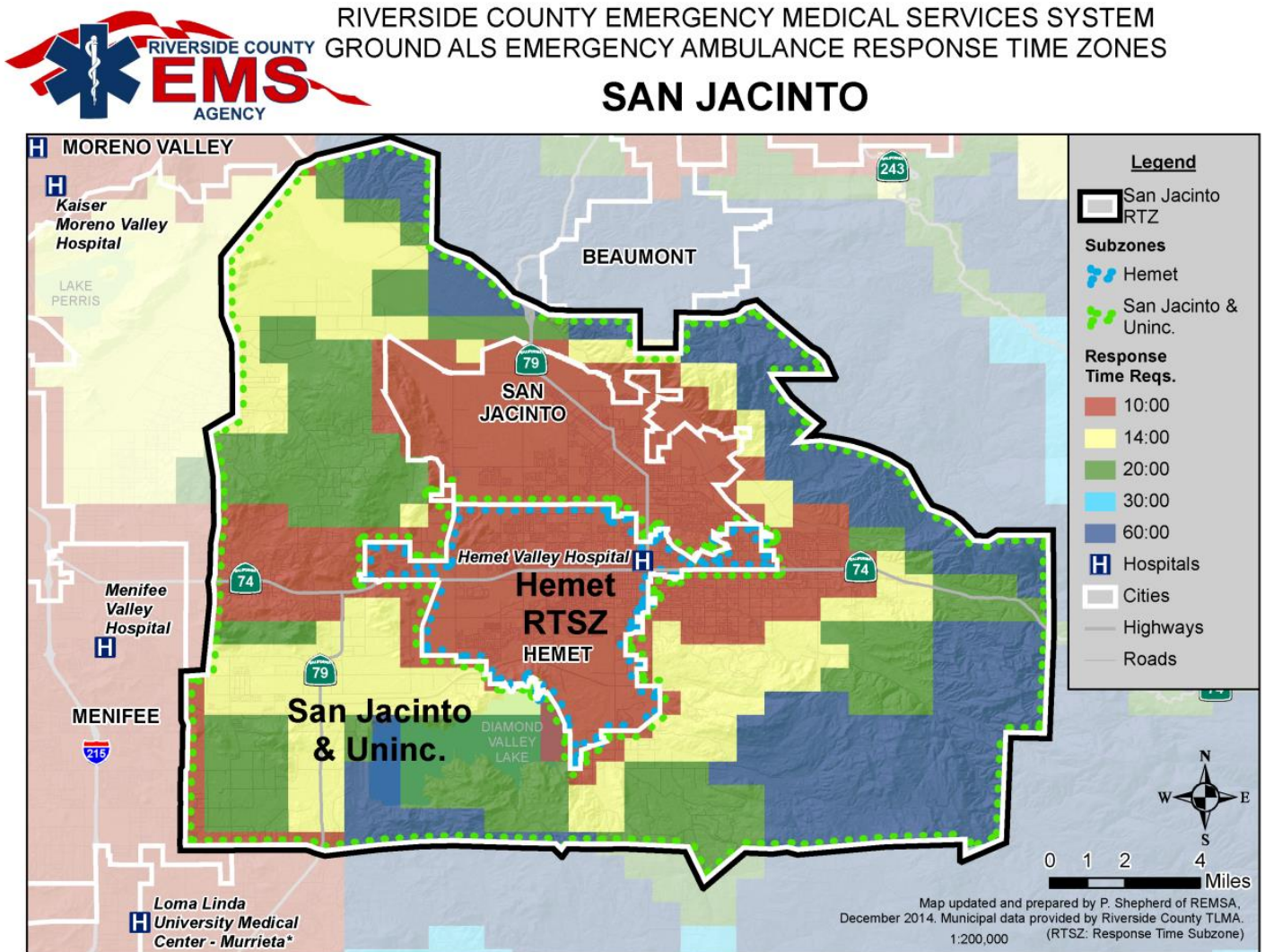


Pass Zone: Exemptions and Responses >10 Minutes Late

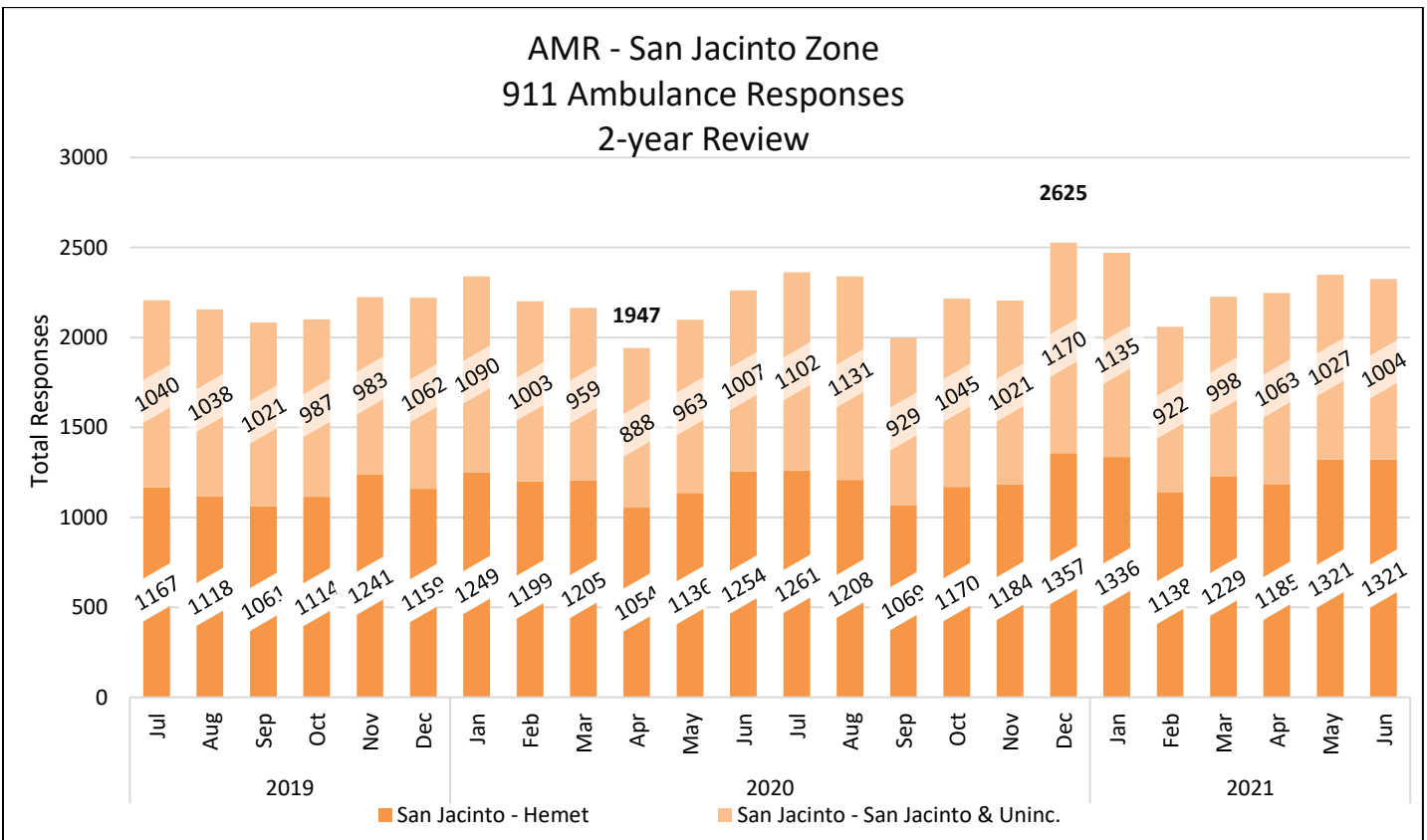
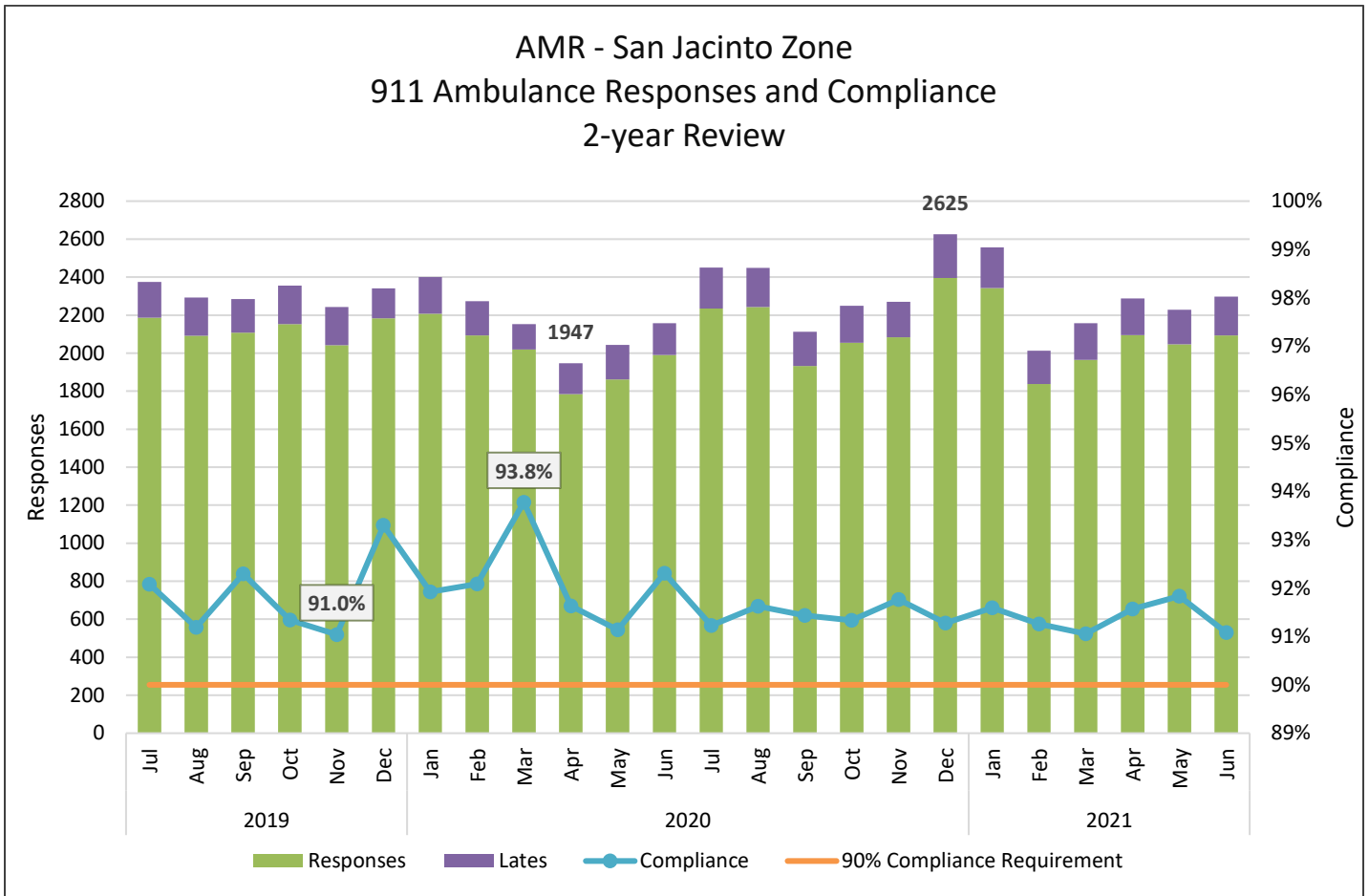


SAN JACINTO ZONE

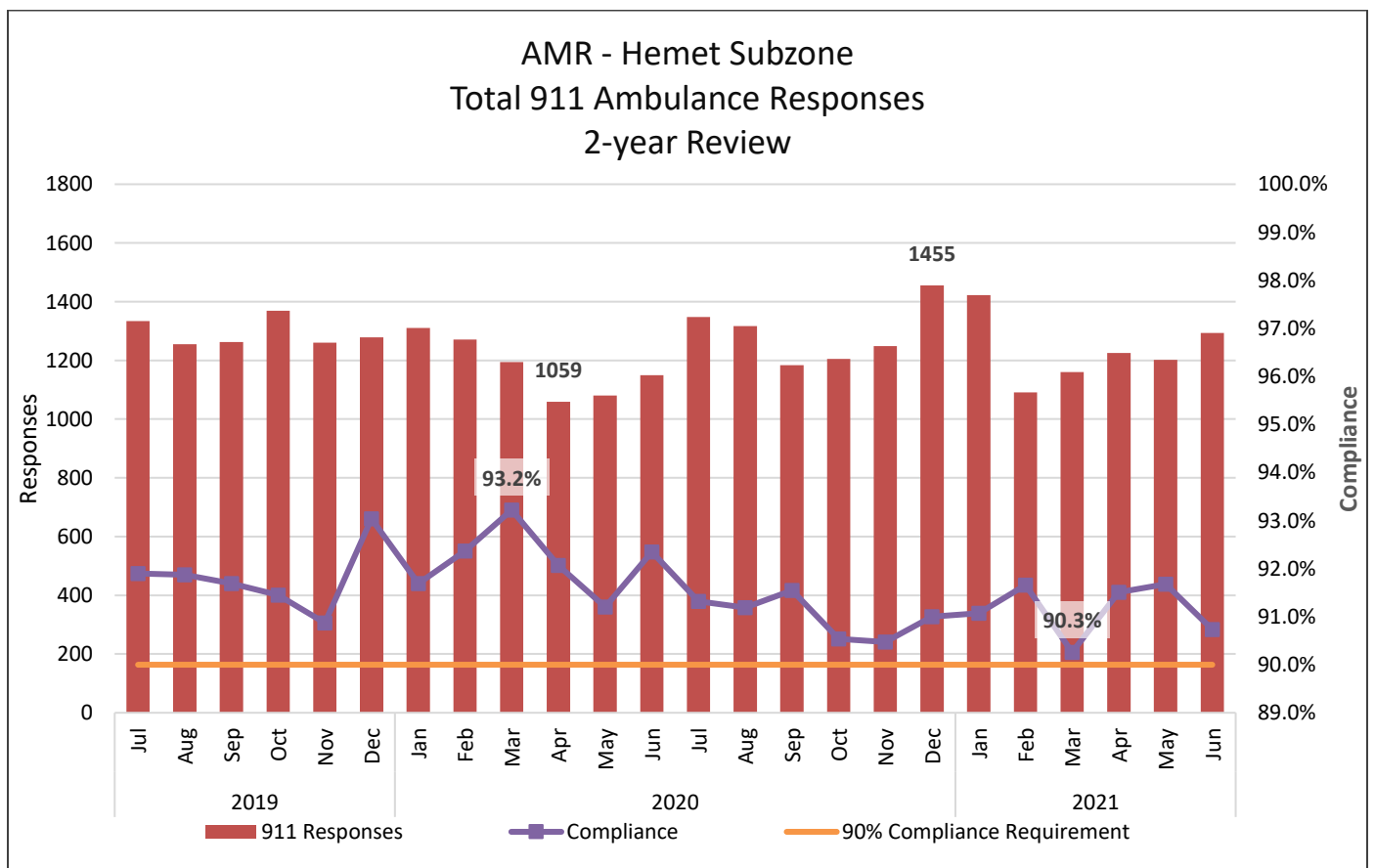
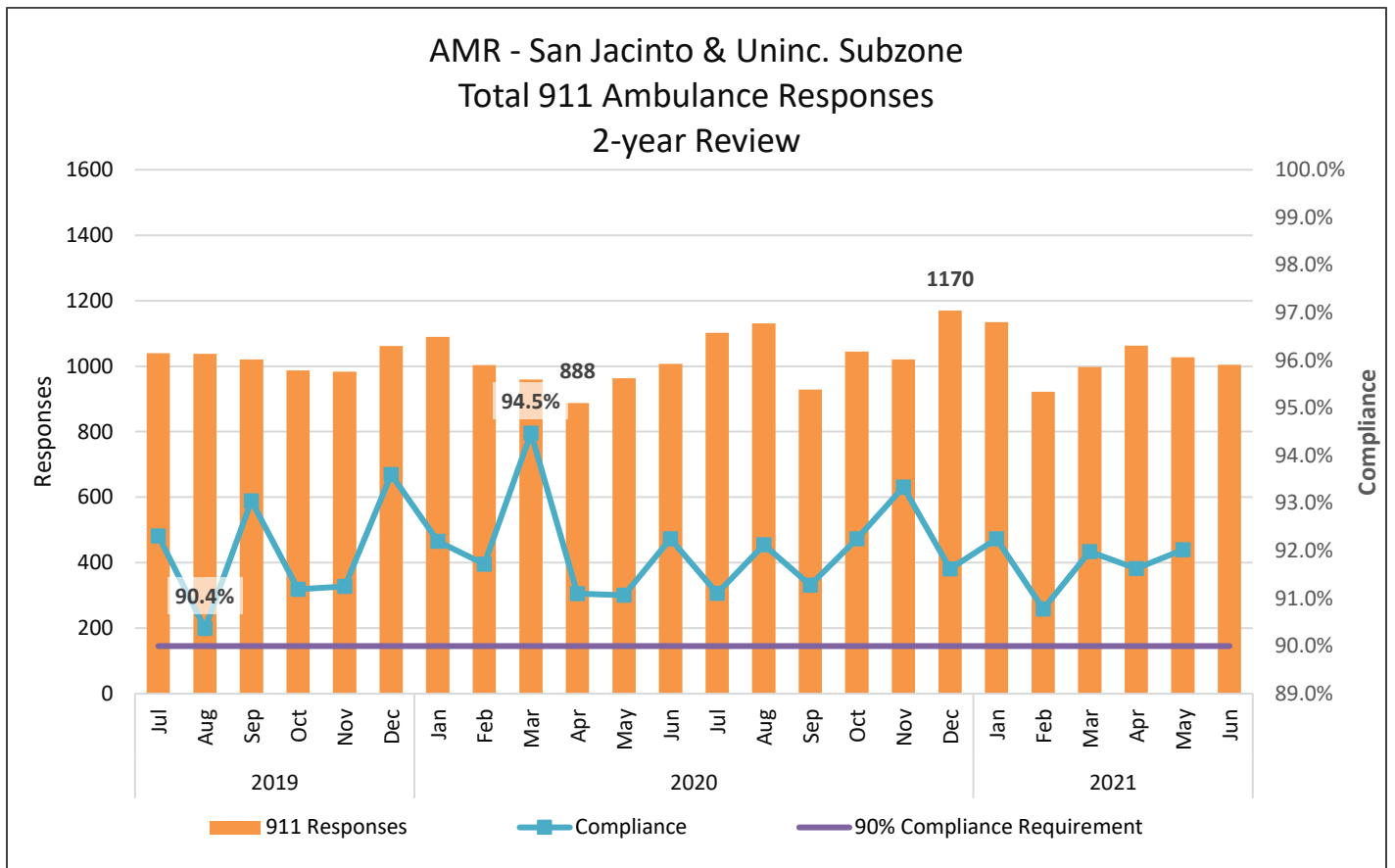
The San Jacinto Response Time Zone includes two subzones: Hemet city and the San Jacinto and Unincorporated Area subzone. The Hemet Subzone contains the majority of the 911 ambulance response volume for the zone. Response volume has been leveling off over the past few years, and this area experiences many Ambulance Patient Offload Delays (APODs).



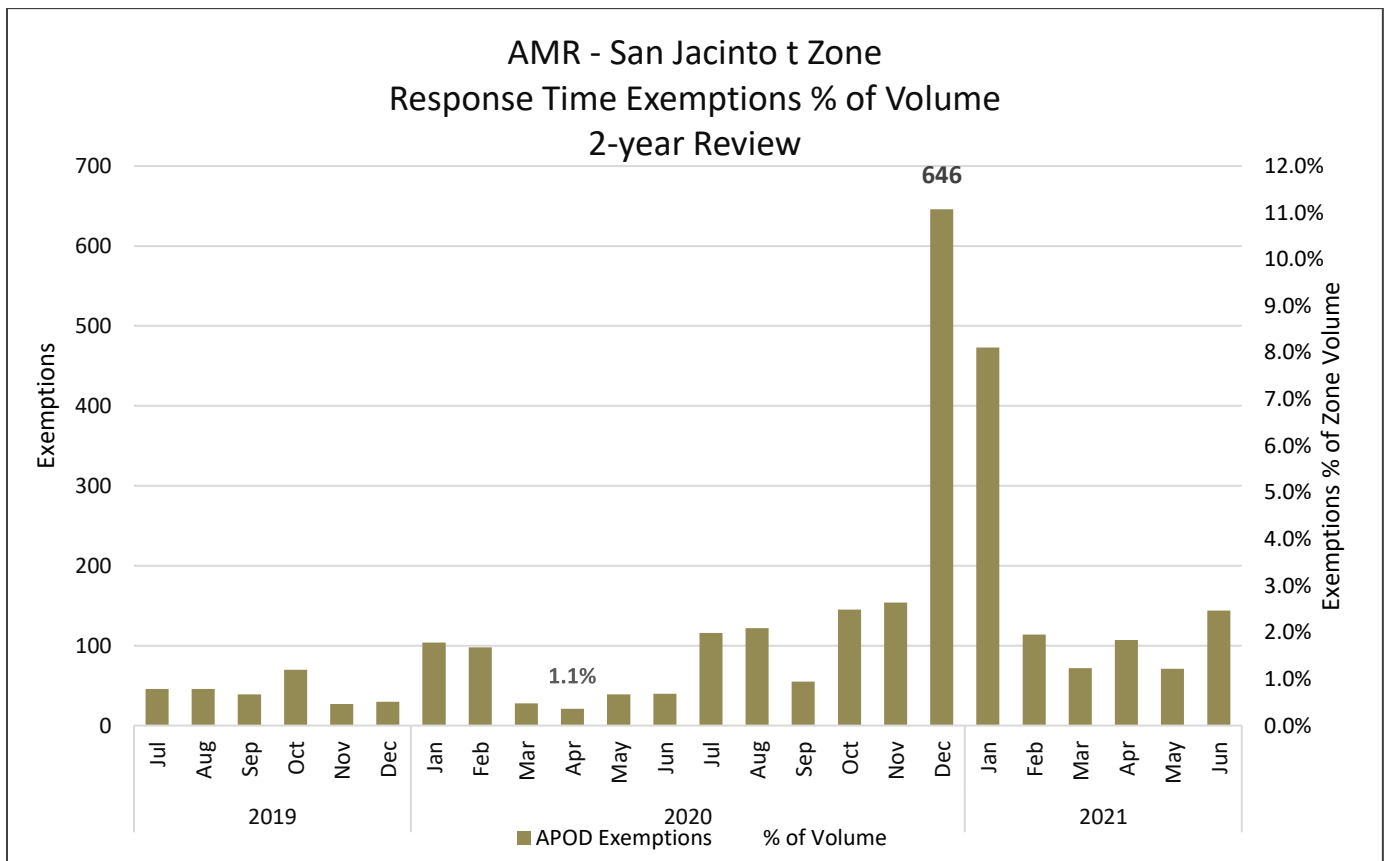
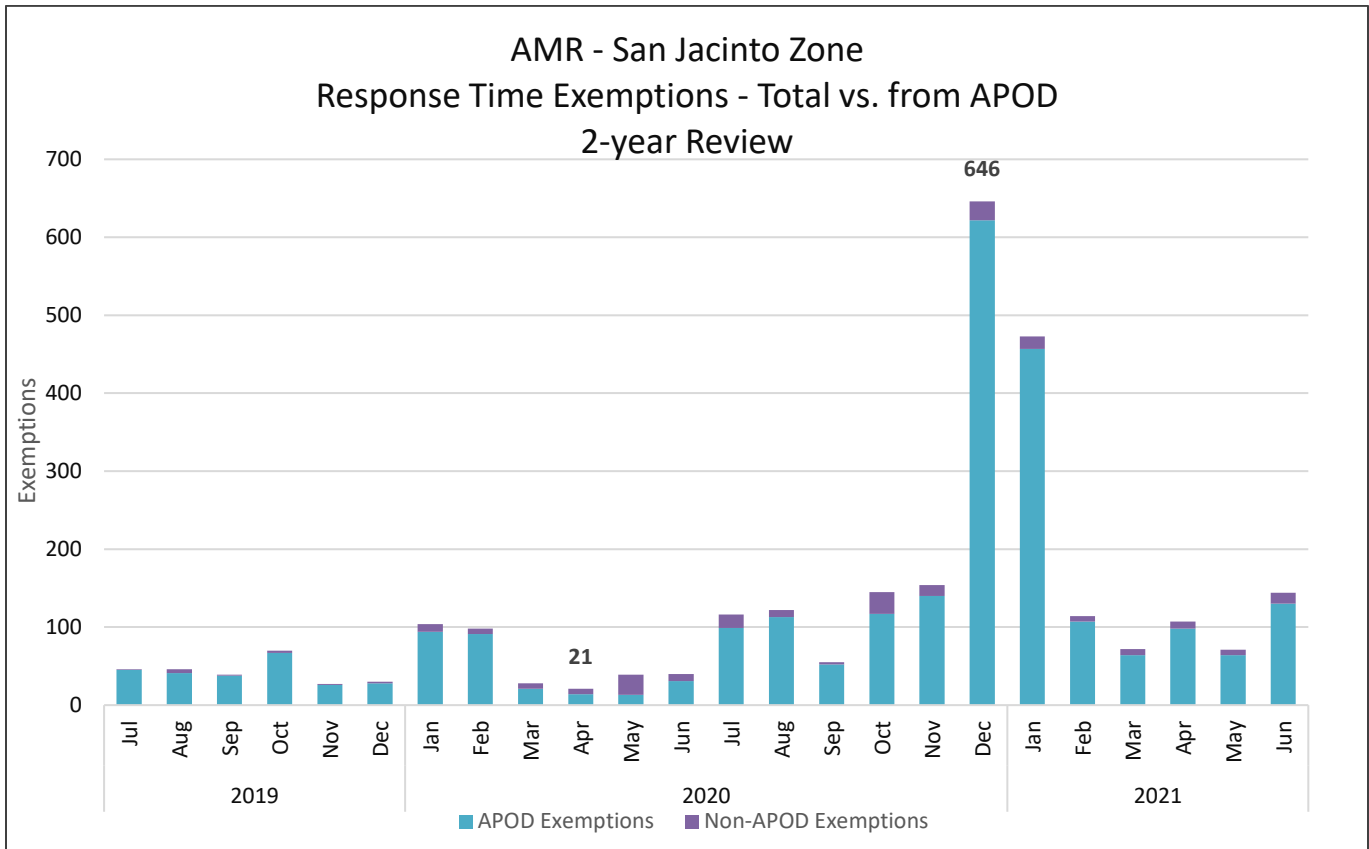
San Jacinto Zone: Subzone Response and Compliance Data



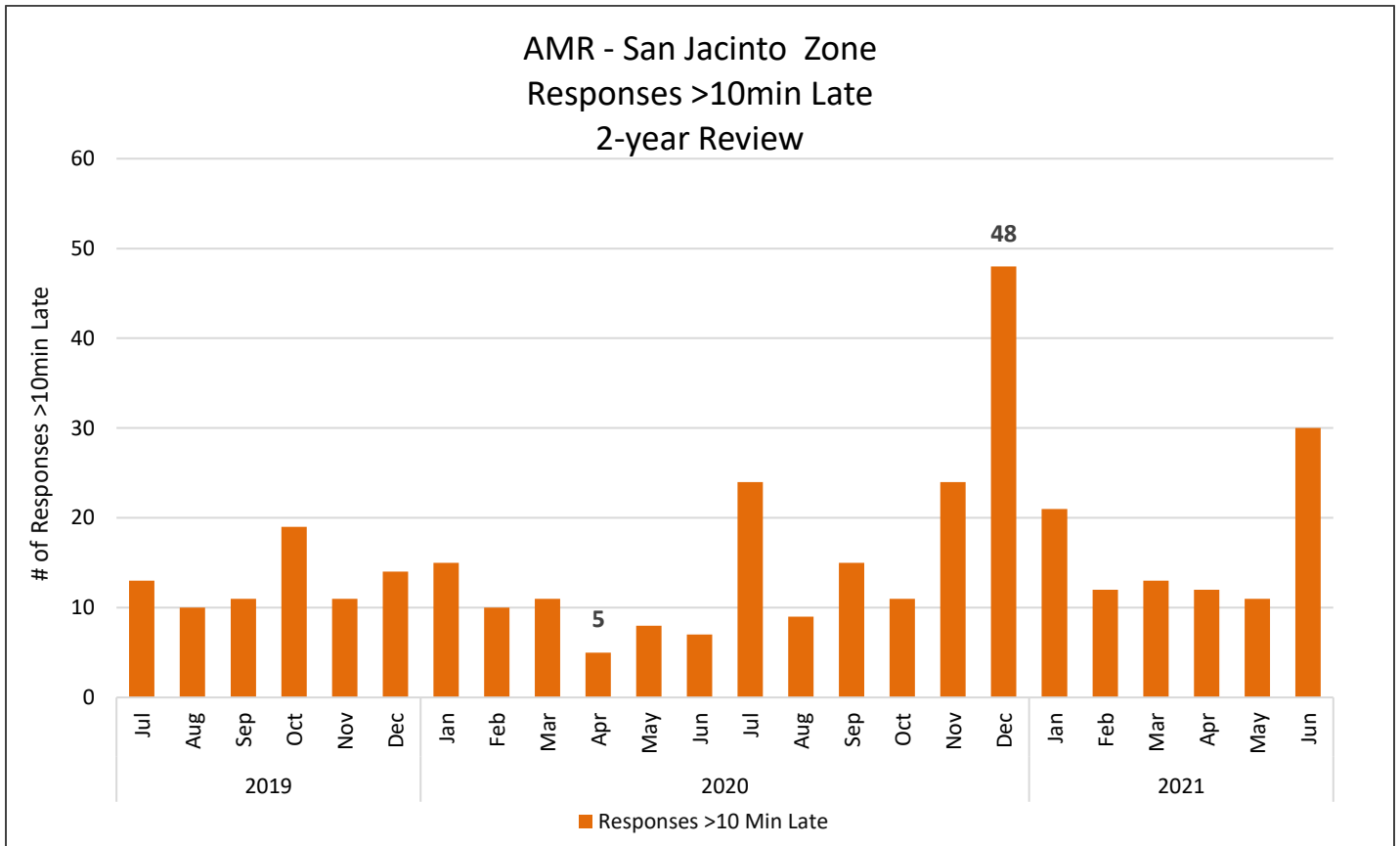
San Jacinto Zone: Subzone Response and Compliance Data (cont.)



San Jacinto Zone: Exemptions



San Jacinto Zone: Responses > 10 Minutes Late



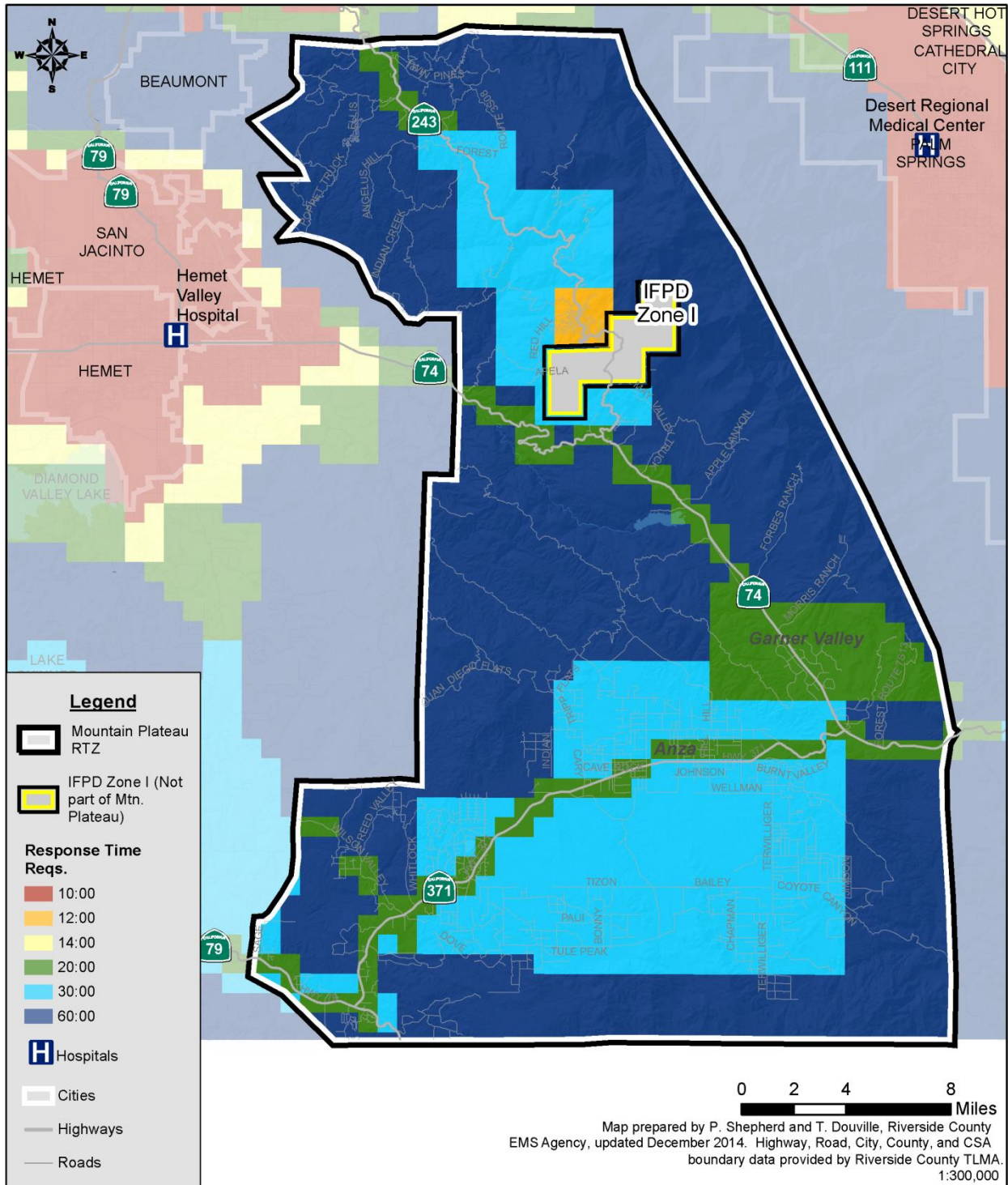
MOUNTAIN PLATEAU ZONE

The Mountain Plateau Response Time Zone consists of several rural communities and has no hospitals within the zone. The AMR ambulance response volume in the Mountain Zone averages 114 9-1-1 ambulance responses per month (2018 data) with an average of five late calls per month.

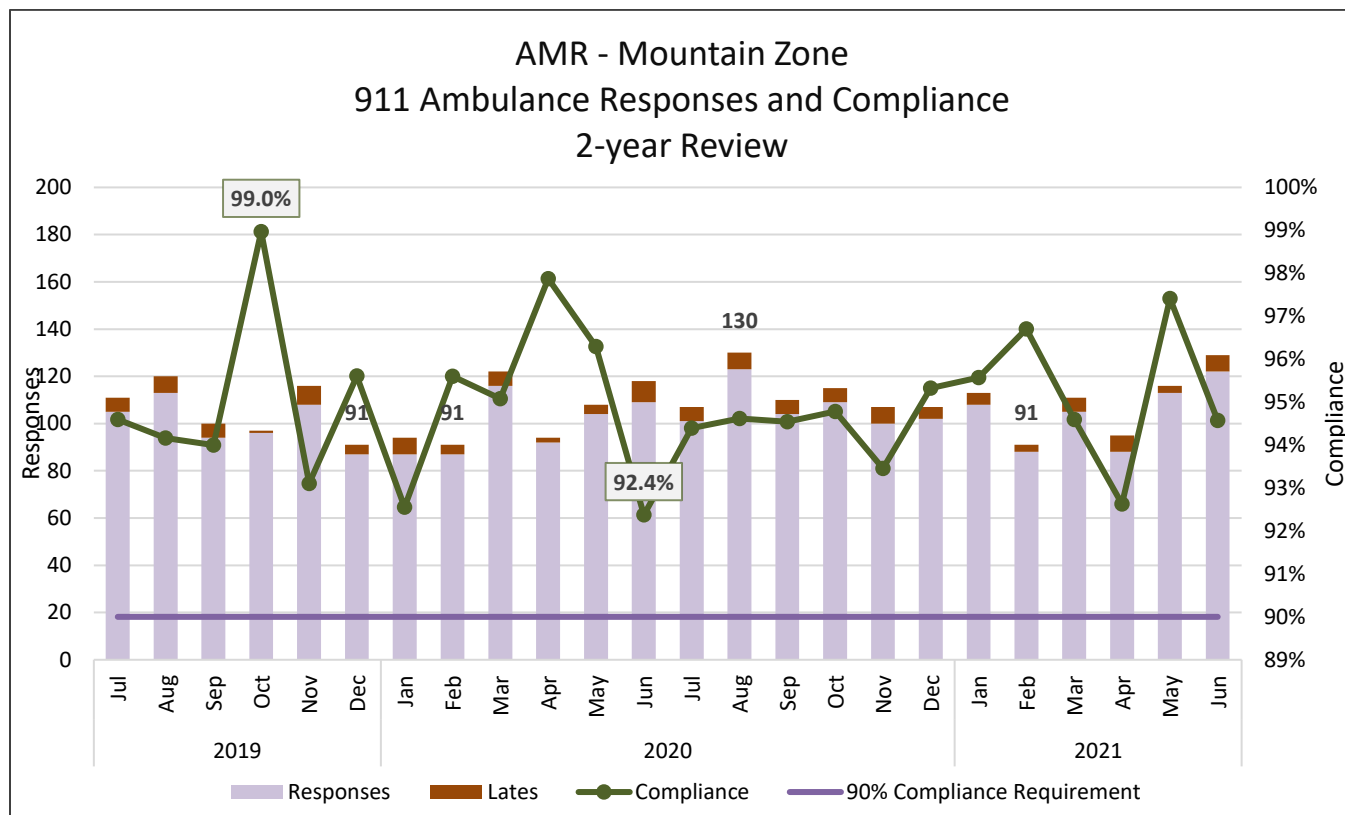
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES



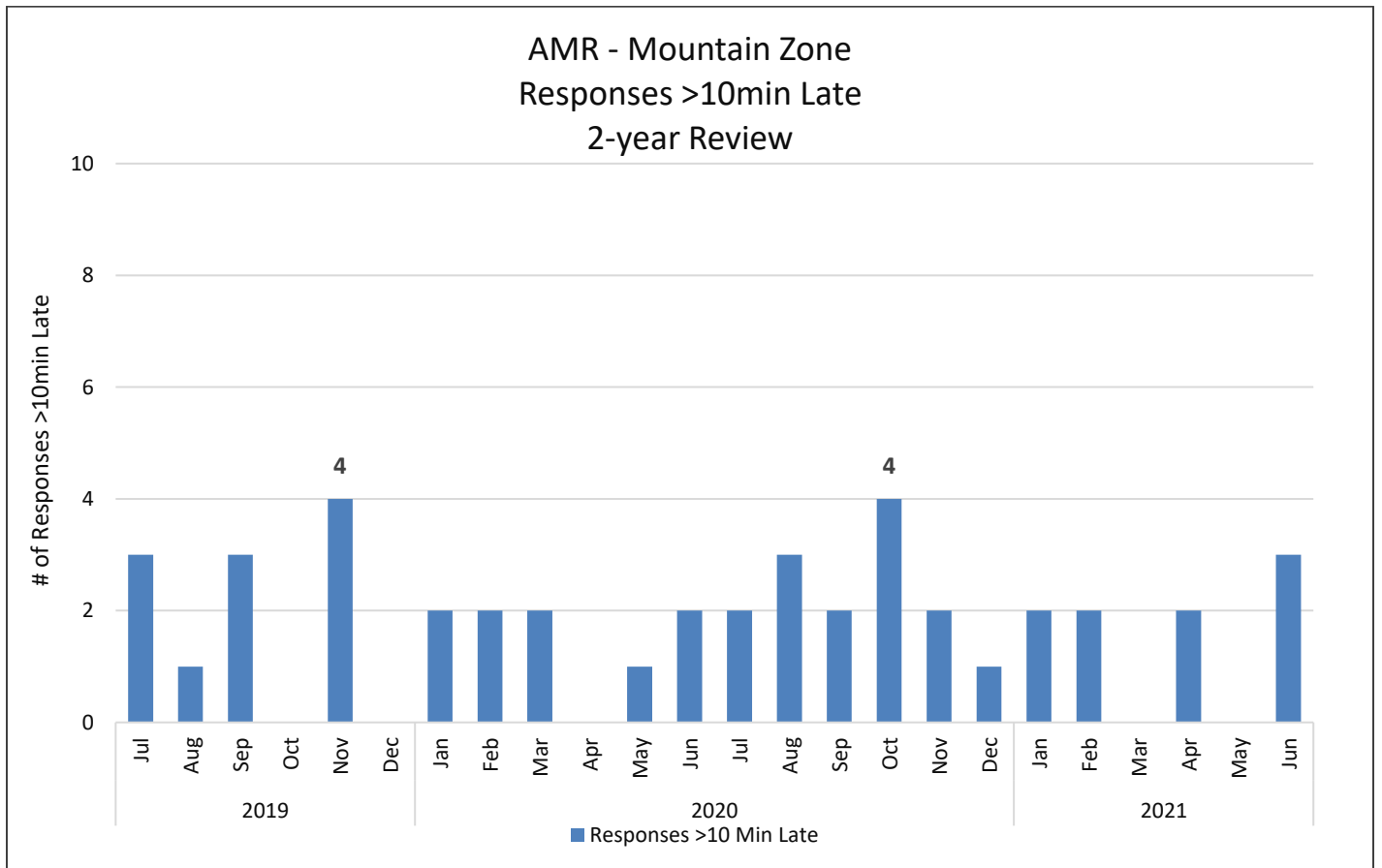
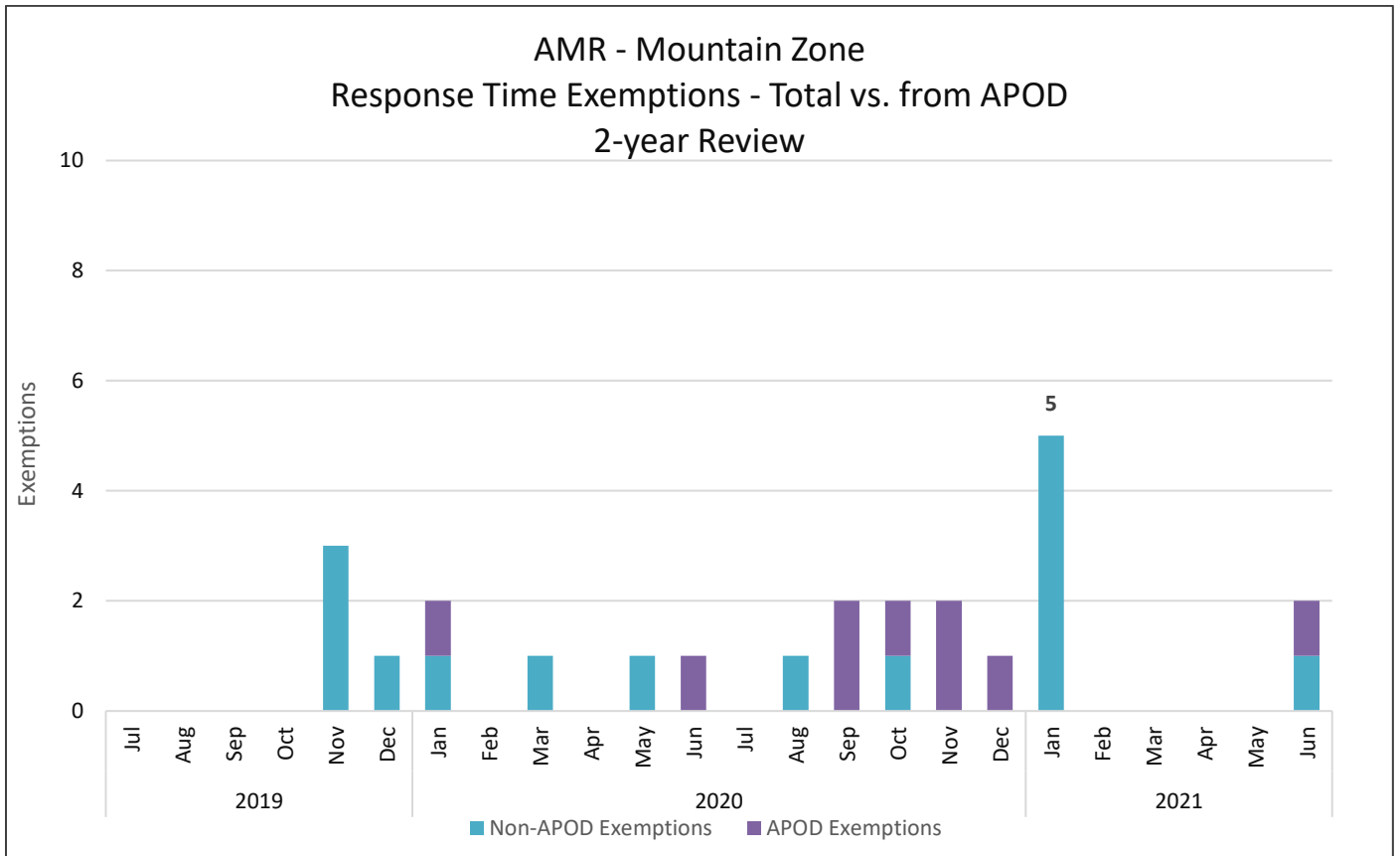
MOUNTAIN PLATEAU



Mountain Plateau Zone: Response and Compliance Data



Mountain Plateau Zone: Exemptions and >10 Minutes Late



JULY 2020 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses > (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit Fee	Total Fee Assessment
Northwest - Riverside City	911	91.41%		2655	223	\$11,922.00	5	\$2,520.00	228	309	287				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.16%		1219	110	\$6,384.00	10	\$5,632.00	120	238	214				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	91.18%		1258	105	\$7,074.00	6	\$3,320.00	111	188	172				0	\$0.00	0	\$0.00	
Northwest Total	911	91.06%	\$0	5132	438	\$25,380.00	21	\$11,472.00	459	735	673	15%	0%	\$11,324.20	0	\$0.00	0	\$0.00	\$31,324.20
Southwest - Temecula & Murrieta	911	91.10%		1259	110	\$4,742.00	2	\$1,594.00	112	187	189				0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, Cl. & Uninc.	911	92.92%		2247	154	\$8,204.00	5	\$2,520.00	159	322	278				2	\$2,000.00	0	\$0.00	
Southwest Total	911	92.27%	\$0	3506	264	\$12,946.00	7	\$4,024.00	271	509	447	38%	0%	\$11,030.50	2	\$2,000.00	0	\$0.00	\$19,030.50
Central - Moreno Valley	911	91.91%		1468	109	\$7,910.00	9	\$4,832.00	118	177	148				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	91.64%		1041	85	\$4,826.00	2	\$1,594.00	87	185	161				0	\$0.00	0	\$0.00	
Central Total	911	91.80%	\$0	2499	194	\$12,736.00	11	\$6,360.00	205	362	309	15%	0%	\$16,212.90	0	\$0.00	0	\$0.00	\$16,212.90
San Jacinto - Hemet	911	91.32%		1348	105	\$6,363.00	12	\$8,440.00	117	61	58				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	91.11%		1102	86	\$6,647.00	12	\$7,528.00	98	55	41				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.22%	\$0	2450	191	\$13,010.00	24	\$15,968.00	215	116	99	13%	0%	\$24,631.30	0	\$0.00	0	\$0.00	\$24,631.30
Desert - Palm Springs & DHS	911	91.72%		1160	92	\$4,656.00	4	\$2,016.00	96	8	6				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	93.58%		1261	72	\$4,507.00	9	\$5,824.00	81	12	7				0	\$0.00	0	\$0.00	
Desert Total	911	92.69%	\$0	2421	164	\$9,063.00	13	\$7,640.00	177	20	13	35%	0%	\$10,856.95	0	\$0.00	0	\$0.00	\$10,856.95
Palo Verde - Palo Verde	911	97.16%		176	4	\$762.00	1	\$1,000.00	5	0	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	97.16%	\$0	176	4	\$762.00	1	\$1,000.00	5	0	0	100%	0%	\$1,000.00	0	\$0.00	0	\$0.00	\$1,000.00
Pass - Pass	911	92.44%		965	71	\$6,519.00	2	\$1,600.00	73	35	29				0	\$0.00	0	\$0.00	
Pass Total	911	92.44%	\$0	965	71	\$6,519.00	2	\$1,600.00	73	35	29	35%	0%	\$5,277.35	0	\$0.00	0	\$0.00	\$5,277.35
Mountain Plateau - Mountain	911	94.39%		107	4	\$913.00	2	\$1,800.00	6	0	0				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	94.39%	\$0	107	4	\$913.00	2	\$1,800.00	6	0	0	75%	0%	\$678.25	0	\$0.00	0	\$0.00	\$678.25
CountyWide Total	911	91.82%	\$0	17266	1330	\$81,331.00	81	\$49,840.00	1411	1777	1570	0%	0%	\$101,011.45	2	\$2,000.00	0	\$0.00	\$103,011.45

AUGUST 2020 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.60%		2763	223	\$13,790.00	9	\$5,824.00	232	280	271				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.77%		1267	115	\$6,791.00	2	\$1,008.00	117	221	195				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	91.20%		1250	99	\$6,838.00	11	\$5,840.00	110	193	181				0	\$0.00	0	\$0.00	
Northwest Total	911	91.31%	\$0	5280	437	\$27,419.00	22	\$12,672.00	459	684	647	15%	0%	\$34,077.35	0	\$0.00	0	\$0.00	\$34,077.35
Southwest - Temecula & Murrieta	911	91.82%		1333	104	\$3,535.00	5	\$2,816.00	109	218	185				0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	92.07%		2245	172	\$9,775.00	6	\$5,512.00	178	372	328				0	\$0.00	0	\$0.00	
Southwest Total	911	91.98%	\$0	3578	276	\$13,310.00	11	\$8,328.00	287	590	513	15%	0%	\$19,392.30	0	\$0.00	0	\$0.00	\$19,392.30
Central - Moreno Valley	911	91.86%		1449	112	\$8,430.00	6	\$3,024.00	118	152	133				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	90.38%		1080	93	\$5,793.00	9	\$4,536.00	102	181	168				0	\$0.00	0	\$0.00	
Central Total	911	91.23%	\$0	2529	205	\$14,213.00	15	\$7,560.00	220	333	281	15%	0%	\$18,507.05	0	\$0.00	0	\$0.00	\$18,507.05
San Jacinto - Hemet	911	91.19%		1317	112	\$8,806.00	4	\$2,312.00	116	65	64				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.13%		1131	84	\$4,824.00	5	\$3,408.00	89	57	49				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.63%	\$0	2448	196	\$13,630.00	9	\$5,720.00	205	122	113	15%	0%	\$16,447.50	0	\$0.00	0	\$0.00	\$16,447.50
Desert - Palm Springs & DHS	911	91.31%		1070	88	\$5,053.00	5	\$3,512.00	93	11	6				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.88%		1208	80	\$3,155.00	6	\$4,016.00	86	6	2				0	\$0.00	0	\$0.00	
Desert Total	911	92.14%	\$0	2278	168	\$8,208.00	11	\$7,528.00	179	17	8	35%	0%	\$10,228.40	0	\$0.00	0	\$0.00	\$10,228.40
Palo Verde - Palo Verde	911	96.41%		167	5	\$665.00	1	\$2,400.00	6	0	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	96.41%	\$0	167	5	\$665.00	1	\$2,400.00	6	0	0	100%	0%	\$2,400.00	0	\$0.00	0	\$0.00	\$2,400.00
Pass - Pass	911	91.68%		1022	76	\$2,080.00	9	\$6,120.00	85	58	45				0	\$0.00	0	\$0.00	
Pass Total	911	91.68%	\$0	1022	76	\$2,080.00	9	\$6,120.00	85	58	45	15%	0%	\$6,970.00	0	\$0.00	0	\$0.00	\$6,970.00
Mountain Plateau - Mountain	911	94.62%		130	4	\$67.00	3	\$2,304.00	7	1	0				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	94.62%	\$0	130	4	\$67.00	3	\$2,304.00	7	1	0	75%	0%	\$722.75	0	\$0.00	0	\$0.00	\$722.75
CountyWide Total	911	91.68%	\$0	17412	1367	\$80,305.00	81	\$52,632.00	1448	1815	1617	0%	0%	\$107,745.35	0	\$0.00	0	\$0.00	\$107,745.35
														TOTAL					

SEPTEMBER 2020 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses > 10 Min Fee (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	90.88%		2612	237	\$1,845.00	1	\$504.00	238	264	247				0	\$0.00	0	\$0.00	\$20,649.25
Northwest - Norco & Uninc. North	911	92.35%		1124	80	\$4,938.00	6	\$3,320.00	86	196	175				0	\$0.00	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	91.02%		1181	99	\$9,274.00	7	\$3,824.00	106	162	157				0	\$0.00	0	\$0.00	\$20,649.25
Northwest Total		91.25%	\$0	4917	416	\$20,057.00	14	\$7,648.00	430	622	579	15%	0%	\$20,649.25	0	\$0.00	0	\$0.00	\$20,649.25
Southwest - Temecula & Murrieta	911	90.27%		1284	121	\$6,731.00	2	\$1,304.00	123	190	181				0	\$0.00	0	\$0.00	\$0.00
Southwest - LE Meritt, Wild, CL & Uninc.	911	91.98%		2083	159	\$7,661.00	8	\$4,328.00	167	289	269				0	\$0.00	0	\$0.00	\$0.00
Southwest Total		91.34%	\$0	3347	280	\$14,392.00	10	\$5,632.00	290	479	450	15%	0%	\$17,020.40	0	\$0.00	0	\$0.00	\$17,020.40
Central - Moreno Valley	911	91.78%		1374	107	\$6,888.00	6	\$3,024.00	113	130	115				0	\$0.00	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	90.90%		934	81	\$6,858.00	4	\$2,016.00	85	147	122				0	\$0.00	0	\$0.00	\$0.00
Central Total		91.42%	\$0	2308	188	\$13,747.00	10	\$5,040.00	198	277	247	15%	0%	\$15,988.95	0	\$0.00	0	\$0.00	\$15,988.95
San Jacinto - Hemet	911	91.55%		1184	91	\$3,760.00	9	\$4,832.00	100	30	29				0	\$0.00	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	91.28%		929	75	\$5,068.00	6	\$3,520.00	81	25	23				0	\$0.00	0	\$0.00	\$0.00
San Jacinto Total		91.43%	\$0	2113	166	\$8,828.00	15	\$8,352.00	181	55	52	15%	0%	\$14,601.30	0	\$0.00	0	\$0.00	\$14,601.30
Desert - Palm Springs & DHS	911	93.55%		1038	64	\$4,272.00	3	\$1,512.00	67	6	4				0	\$0.00	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	92.89%		1069	71	\$2,558.00	5	\$2,816.00	76	3	1				0	\$0.00	0	\$0.00	\$0.00
Desert Total		93.21%	\$0	2107	135	\$6,831.00	8	\$4,328.00	143	9	5	50%	0%	\$5,578.60	0	\$0.00	0	\$0.00	\$5,578.60
Palo Verde - Palo Verde	911	96.55%		174	4	\$956.00	2	\$3,200.00	6	0	0				0	\$0.00	0	\$0.00	\$0.00
Palo Verde Total		96.55%	\$0	174	4	\$956.00	2	\$3,200.00	6	0	0	100%	0%	\$3,200.00	0	\$0.00	0	\$0.00	\$3,200.00
Pass - Pass	911	91.58%		1009	78	\$4,320.00	7	\$5,720.00	85	31	18				0	\$0.00	0	\$0.00	\$0.00
Pass Total		91.58%	\$0	1009	78	\$4,320.00	7	\$5,720.00	85	31	18	15%	0%	\$8,534.00	0	\$0.00	0	\$0.00	\$8,534.00
Mountain Plateau - Mountain	911	94.55%		110	4	\$403.00	2	\$1,504.00	6	2	2				0	\$0.00	0	\$0.00	\$0.00
Mountain Plateau Total		94.55%	\$0	110	4	\$403.00	2	\$1,504.00	6	2	2	75%	0%	\$483.50	0	\$0.00	0	\$0.00	\$483.50
CountyWide Total	911	91.68%	\$0	16085	1271	\$75,558.00	68	\$41,424.00	1339	1475	1353	0%	0%	\$94,036.90	0	\$0.00	0	\$0.00	\$94,036.90

OCTOBER 2020 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.76%		2608	210	\$12,307.00	5	\$2,520.00	215	306	302				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.28%		1266	113	\$8,931.00	10	\$5,920.00	123	265	251				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	91.24%		1245	105	\$9,049.00	4	\$2,512.00	109	221	208				0	\$0.00	0	\$0.00	
Northwest Total	911	91.27%	\$0	5119	428	\$30,287.00	19	\$10,950.00	447	792	761	15%	0%	\$35,059.95	0	\$0.00	0	\$0.00	\$35,059.95
Southwest - Temecula & Murrieta	911	90.16%		1331	129	\$6,667.00	2	\$1,304.00	131	234	225				0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.73%		2162	170	\$10,249.00	8	\$4,328.00	178	394	365				0	\$0.00	0	\$0.00	
Southwest Total	911	91.15%	\$0	3483	299	\$16,916.00	10	\$5,632.00	309	628	590	15%	0%	\$19,165.80	0	\$0.00	0	\$0.00	\$19,165.80
Central - Moreno Valley	911	92.86%		1372	94	\$7,721.00	4	\$11,808.00	98	147	132				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	90.40%		979	90	\$8,363.00	4	\$3,304.00	94	184	169				0	\$0.00	0	\$0.00	
Central Total	911	91.83%	\$0	2351	184	\$16,084.00	8	\$15,112.00	192	331	301	15%	0%	\$20,516.60	0	\$0.00	0	\$0.00	\$20,516.60
San Jacinto - Hemet	911	90.54%		1205	108	\$6,376.00	6	\$3,320.00	114	73	60				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.29%		1045	76	\$4,124.00	5	\$2,520.00	81	72	57				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.33%	\$0	2250	184	\$10,500.00	11	\$5,840.00	195	145	117	15%	0%	\$19,839.00	0	\$0.00	0	\$0.00	\$19,839.00
Desert - Palm Springs & DHS	911	90.66%		1051	94	\$5,743.00	4	\$2,608.00	98	9	5				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.74%		1170	79	\$4,292.00	6	\$3,912.00	85	10	2				0	\$0.00	0	\$0.00	
Desert Total	911	91.76%	\$0	2221	173	\$10,035.00	10	\$6,520.00	183	19	7	15%	0%	\$14,071.75	0	\$0.00	0	\$0.00	\$14,071.75
Palo Verde - Palo Verde	911	96.49%		171	4	\$260.00	2	\$1,800.00	6	5	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	96.49%	\$0	171	4	\$260.00	2	\$1,800.00	6	5	0	100%	0%	\$1,800.00	0	\$0.00	0	\$0.00	\$1,800.00
Pass - Pass	911	91.31%		990	77	\$4,695.00	9	\$4,832.00	86	48	27				0	\$0.00	0	\$0.00	
Pass Total	911	91.31%	\$0	990	77	\$4,695.00	9	\$4,832.00	86	48	27	15%	0%	\$8,097.95	0	\$0.00	0	\$0.00	\$8,097.95
Mountain Plateau - Mountain	911	94.78%		115	2	\$90.00	4	\$2,808.00	6	2	1				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	94.78%	\$0	115	2	\$90.00	4	\$2,808.00	6	2	1	75%	0%	\$724.50	0	\$0.00	0	\$0.00	\$724.50
CountyWide Total	911	91.47%	\$0	16700	1351	\$88,867.00	73	\$63,504.00	1424	1970	1804		0%	\$119,325.55	0	\$0.00	0	\$0.00	\$119,325.55

NOVEMBER 2020 COMPLIANCE REPORT

Response Time Assessment																		
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	92.10%		2468	188	7	\$4,120.00	195	342	334				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	92.79%		1192	80	6	\$3,024.00	86	299	280				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	91.07%		1243	102	10	\$9,224.00	111	231	221				0	\$0.00	0	\$0.00	
Northwest Total	911	91.98%	\$0	4903	370	23	\$15,368.00	392	872	835	15%	0%	\$38,024.75	0	\$0.00	0	\$0.00	\$38,024.75
Southwest - Temecula & Murrieta	911	90.63%		1264	117	4	\$2,312.00	121	241	235				0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.92%		2017	150	13	\$9,336.00	163	387	366				0	\$0.00	0	\$0.00	
Southwest Total	911	91.34%	\$0	3281	267	17	\$11,648.00	284	628	601	15%	0%	\$23,489.75	0	\$0.00	0	\$0.00	\$23,489.75
Central - Moreno Valley	911	92.08%		1414	103	9	\$4,832.00	112	148	134				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	91.14%		925	77	5	\$2,520.00	82	203	186				0	\$0.00	0	\$0.00	
Central Total	911	91.71%	\$0	2339	180	14	\$7,352.00	194	351	320	15%	0%	\$15,915.40	0	\$0.00	0	\$0.00	\$15,915.40
San Jacinto - Hemet	911	90.47%		1249	106	13	\$7,640.00	119	81	79				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	93.34%		1021	57	11	\$6,632.00	68	73	61				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.76%	\$0	2270	163	24	\$14,272.00	187	154	140	15%	0%	\$24,298.10	0	\$0.00	0	\$0.00	\$24,298.10
Desert - Palm Springs & DHS	911	90.83%		1069	90	7	\$3,824.00	97	4	4				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.06%		1184	85	9	\$6,416.00	94	10	3				0	\$0.00	0	\$0.00	
Desert Total	911	91.48%	\$0	2242	175	16	\$10,240.00	191	14	7	15%	0%	\$17,056.65	0	\$0.00	0	\$0.00	\$17,056.65
Palo Verde - Palo Verde	911	96.08%		204	4	4	\$4,408.00	8	1	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	96.08%	\$0	204	4	4	\$4,408.00	8	1	0	100%	0%	\$4,408.00	0	\$0.00	0	\$0.00	\$4,408.00
Pass - Pass	911	91.21%		910	71	9	\$6,216.00	80	65	52				0	\$0.00	0	\$0.00	
Pass Total	911	91.21%	\$0	910	71	9	\$6,216.00	80	65	52	15%	0%	\$8,422.65	0	\$0.00	0	\$0.00	\$8,422.65
Mountain Plateau - Mountain	911	93.46%		107	5	2	\$1,504.00	7	2	2				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	93.46%	\$0	107	5	2	\$1,504.00	7	2	2	50%	0%	\$9,210.00	0	\$0.00	0	\$0.00	\$9,210.00
CountyWide Total	911	91.73%	\$0	16256	1235	109	\$71,008.00	1343	2087	1957	0%	0%	\$132,529.30	0	\$0.00	0	\$0.00	\$132,529.30

DECEMBER 2020 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses > 10 Min Fee	Late Responses > 10 Min Fee (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	92.92%		3120	201	20	\$17,107.00	\$10,080.00	221	976	963				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	91.61%		1597	112	22	\$12,518.00	\$13,664.00	134	779	729				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	93.12%		1449	76	15	\$8,070.00	\$10,640.00	91	566	547				0	\$0.00	0	\$0.00	
Northwest Total	911	92.77%	\$0	6166	389	57	\$37,695.00	\$34,384.00	446	2221	2239	35%	0%	\$46,851.35	0	\$0.00	0	\$0.00	\$46,851.35
Southwest - Temecula & Murrieta	911	90.19%		1629	134	16	\$8,397.00	\$13,736.00	150	566	566				0	\$0.00	0	\$0.00	
Southwest - I.E. Menif, Wild, Cl & Uninc.	911	92.41%		2502	169	22	\$17,934.00	\$12,376.00	190	1014	943				0	\$0.00	0	\$0.00	
Southwest Total	911	91.57%	\$0	4031	302	38	\$26,331.00	\$26,112.00	340	1580	1499	15%	0%	\$44,576.55	0	\$0.00	0	\$0.00	\$44,576.55
Central - Moreno Valley	911	93.24%		1730	98	19	\$9,953.00	\$14,344.00	117	627	480				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	92.77%		1134	73	9	\$8,645.00	\$4,832.00	82	466	439				0	\$0.00	0	\$0.00	
Central Total	911	93.05%	\$0	2864	171	28	\$18,598.00	\$19,176.00	199	993	919	50%	0%	\$18,887.00	0	\$0.00	0	\$0.00	\$18,887.00
San Jacinto - Hemet	911	90.99%		1454	101	30	\$8,912.00	\$20,768.00	131	361	360				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	91.62%		1170	80	18	\$6,255.00	\$10,455.00	98	285	262				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.27%	\$0	2624	181	48	\$15,167.00	\$31,224.00	229	646	622	15%	0%	\$39,432.35	0	\$0.00	0	\$0.00	\$39,432.35
Desert - Palm Springs & DHS	911	92.12%		1078	81	4	\$6,773.00	\$3,104.00	85	87	15				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	91.16%		1357	108	12	\$7,306.00	\$7,432.00	120	49	10				0	\$0.00	0	\$0.00	
Desert Total	911	91.59%	\$0	2435	189	16	\$13,079.00	\$10,536.00	205	136	25	15%	0%	\$20,072.75	0	\$0.00	0	\$0.00	\$20,072.75
Palo Verde - Palo Verde	911	96.35%		192	4	3	\$300.00	\$5,800.00	7	0	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	96.35%	\$0	192	4	3	\$300.00	\$5,800.00	7	0	0	100%	0%	\$5,600.00	0	\$0.00	0	\$0.00	\$5,600.00
Pass - Pass	911	92.47%		1208	73	18	\$4,537.00	\$15,636.00	91	272	234				0	\$0.00	0	\$0.00	
Pass Total	911	92.47%	\$0	1208	73	18	\$4,537.00	\$15,636.00	91	272	234	35%	0%	\$13,047.45	0	\$0.00	0	\$0.00	\$13,047.45
Mountain Plateau - Mountain	911	95.33%		107	4	1	\$753.00	\$904.00	5	1	1				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	95.33%	\$0	107	4	1	\$753.00	\$904.00	5	1	1	100%	0%	\$504.00	0	\$0.00	0	\$0.00	\$504.00
CountyWide Total	911	92.25%	\$0	19927	1313	209	\$116,460.00	\$143,072.00	1522	5949	5539		0%	\$188,971.45	0	\$0.00	0	\$0.00	\$188,971.45

JANUARY 2021 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offroad/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	92.00%		2899	228	\$6,357.00	12	\$6,936.00	240	648	637				0	\$0.00	0	\$0.00	\$46,840.10
Northwest - Norco & Uninc. North	911	90.99%		1398	120	\$3,912.00	6	\$3,912.00	126	494	473				0	\$0.00	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	91.58%		1449	110	\$10,980.00	12	\$7,136.00	122	411	404				0	\$0.00	0	\$0.00	\$0.00
Northwest Total	911	91.65%	\$0	5846	458	\$37,122.00	30	\$17,984.00	488	1553	1514	15%	0%	\$46,840.10	0	\$0.00	0	\$0.00	\$46,840.10
Southwest - Temecula & Murrieta	911	91.01%		1559	137	\$10,116.00	4	\$2,608.00	141	469	453				0	\$0.00	0	\$0.00	\$0.00
Southwest - LE Menif, Wild, CL & Uninc.	911	91.84%		2452	188	\$16,599.00	12	\$7,432.00	200	850	794				0	\$0.00	0	\$0.00	\$0.00
Southwest Total	911	91.52%	\$0	4021	325	\$26,715.00	16	\$10,040.00	341	1319	1247	15%	0%	\$31,241.75	0	\$0.00	0	\$0.00	\$31,241.75
Central - Moreno Valley	911	92.70%		1590	107	\$10,316.00	9	\$6,320.00	116	348	327				0	\$0.00	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	91.06%		1052	86	\$6,974.00	8	\$5,416.00	94	332	312				0	\$0.00	0	\$0.00	\$0.00
Central Total	911	92.05%	\$0	2642	193	\$17,290.00	17	\$11,736.00	210	680	639	35%	0%	\$18,666.90	0	\$0.00	0	\$0.00	\$18,666.90
San Jacinto - Hemet	911	91.07%		1422	118	\$10,277.00	9	\$4,832.00	127	271	271				0	\$0.00	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	92.25%		1135	76	\$6,926.00	12	\$7,336.00	88	202	186				0	\$0.00	0	\$0.00	\$0.00
San Jacinto Total	911	91.59%	\$0	2557	194	\$17,203.00	21	\$12,168.00	215	473	457	15%	0%	\$24,666.35	0	\$0.00	0	\$0.00	\$24,666.35
Desert - Palm Springs & DHS	911	90.90%		1165	97	\$9,317.00	9	\$5,424.00	106	42	30				0	\$0.00	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	92.07%		1336	94	\$6,797.00	12	\$7,136.00	106	37	24				0	\$0.00	0	\$0.00	\$0.00
Desert Total	911	91.52%	\$0	2501	191	\$16,114.00	21	\$12,560.00	212	79	54	15%	0%	\$24,372.90	0	\$0.00	0	\$0.00	\$24,372.90
Palo Verde - Palo Verde	911	93.95%		215	6	\$350.00	7	\$10,008.00	13	2	2				0	\$0.00	0	\$0.00	\$0.00
Palo Verde Total	911	93.95%	\$0	215	6	\$350.00	7	\$10,008.00	13	2	2	50%	0%	\$5,179.00	0	\$0.00	0	\$0.00	\$5,179.00
Pass - Pass	911	91.86%		1167	79	\$6,841.00	16	\$9,448.00	95	237	208				0	\$0.00	0	\$0.00	\$0.00
Pass Total	911	91.86%	\$0	1167	79	\$6,841.00	16	\$9,448.00	95	237	208	15%	0%	\$13,645.65	0	\$0.00	0	\$0.00	\$13,645.65
Mountain Plateau - Mountain	911	95.58%		113	3	\$733.00	2	\$1,304.00	5	5	0				0	\$0.00	0	\$0.00	\$0.00
Mountain Plateau Total	911	95.58%	\$0	113	3	\$733.00	2	\$1,304.00	5	5	0	100%	0%	\$1,304.00	0	\$0.00	0	\$0.00	\$1,304.00
CountyWide Total	911	91.72%	\$0	19062	1449	\$122,366.00	130	\$85,248.00	1579	4948	4121	0%	0%	\$166,616.65	0	\$0.00	0	\$0.00	\$166,616.65

FEBRUARY 2021 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.21%		2355	205	\$1,828.00	2	\$1,008.00	207	229	225				0	\$0.00	0	\$0.00	\$28,827.75
Northwest - Norco & Uninc. North	911	91.06%		1040	85	\$5,433.00	8	\$4,624.00	93	185	174				0	\$0.00	0	\$0.00	\$25,731.20
Northwest - Corona & Uninc. South	911	91.15%		1085	89	\$5,702.00	7	\$4,320.00	96	158	150				0	\$0.00	0	\$0.00	\$28,827.75
Northwest Total	911	91.16%	\$0	4480	379	\$28,963.00	17	\$9,952.00	396	572	549	15%	0%	\$28,827.75	0	\$0.00	0	\$0.00	\$28,827.75
Southwest - Temecula & Murrieta	911	90.16%		1280	114	\$6,602.00	10	\$6,224.00	124	262	245				0	\$0.00	0	\$0.00	\$25,731.20
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.61%		1955	155	\$12,614.00	9	\$4,832.00	164	341	315				0	\$0.00	0	\$0.00	\$25,731.20
Southwest Total	911	91.04%	\$0	3215	269	\$19,216.00	19	\$11,056.00	288	603	560	15%	0%	\$25,731.20	0	\$0.00	0	\$0.00	\$25,731.20
Central - Moreno Valley	911	91.97%		1220	97	\$6,277.00	1	\$6,040.00	98	99	91				0	\$0.00	0	\$0.00	\$9,503.85
Central - Perris & Uninc.	911	90.74%		788	72	\$4,886.00	1	\$5,040.00	73	122	113				0	\$0.00	0	\$0.00	\$9,503.85
Central Total	911	91.48%	\$0	2008	169	\$10,173.00	2	\$1,086.00	171	221	204	15%	0%	\$9,503.85	0	\$0.00	0	\$0.00	\$9,503.85
San Jacinto - Hemet	911	91.66%		1091	81	\$5,634.00	10	\$6,128.00	91	60	60				0	\$0.00	0	\$0.00	\$16,246.05
San Jacinto - San Jacinto & Uninc.	911	90.78%		922	83	\$6,047.00	2	\$1,304.00	85	54	47				0	\$0.00	0	\$0.00	\$16,246.05
San Jacinto Total	911	91.28%	\$0	2013	164	\$11,681.00	12	\$7,432.00	176	114	107	15%	0%	\$16,246.05	0	\$0.00	0	\$0.00	\$16,246.05
Desert - Palm Springs & DHS	911	90.32%		971	90	\$7,186.00	4	\$2,016.00	94	16	7				0	\$0.00	0	\$0.00	\$16,645.55
Desert - La Quinta, Coachella & Uninc.	911	92.27%		1188	79	\$4,061.00	9	\$6,320.00	88	17	5				0	\$0.00	0	\$0.00	\$16,645.55
Desert Total	911	91.37%	\$0	2109	169	\$11,247.00	13	\$8,356.00	182	33	12	15%	0%	\$16,645.55	0	\$0.00	0	\$0.00	\$16,645.55
Palo Verde - Palo Verde	911	94.66%		131	5	\$553.00	2	\$3,400.00	7	0	0				0	\$0.00	0	\$0.00	\$988.25
Palo Verde Total	911	94.65%	\$0	131	5	\$553.00	2	\$3,400.00	7	0	0	75%	0%	\$988.25	0	\$0.00	0	\$0.00	\$988.25
Pass - Pass	911	92.74%		923	58	\$4,156.00	9	\$6,728.00	67	42	32				0	\$0.00	0	\$0.00	\$7,074.60
Pass Total	911	92.74%	\$0	923	58	\$4,156.00	9	\$6,728.00	67	42	32	35%	0%	\$7,074.60	0	\$0.00	0	\$0.00	\$7,074.60
Mountain Plateau - Mountain	911	96.70%		91	1	\$500.00	2	\$1,800.00	3	0	0				0	\$0.00	0	\$0.00	\$1,800.00
Mountain Plateau Total	911	96.70%	\$0	91	1	\$500.00	2	\$1,800.00	3	0	0	100%	0%	\$1,800.00	0	\$0.00	0	\$0.00	\$1,800.00
CountyWide Total	911	91.38%	\$0	14970	1214	\$90,994.00	76	\$49,712.00	1290	1595	1464		0%	\$106,817.25	0	\$0.00	0	\$0.00	\$106,817.25
TOTAL																\$106,817.25			

MARCH 2021 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses ≤ 10 Min	Late Responses ≤ 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit Wide Credit	County Wide Credit Response Fee	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	90.40%	\$0	2625	244	\$14,388.00	8	\$5,024.00	252	235	223				0	\$0.00	0	\$0.00	\$14,524.00
Northwest - Norco & Uninc. North	911	90.32%	\$0	1157	107	\$6,657.00	5	\$2,816.00	112	182	146				0	\$0.00	0	\$0.00	\$14,524.00
Northwest - Corona & Uninc. South	911	90.53%	\$0	1204	105	\$7,806.00	9	\$4,832.00	114	144	126				0	\$0.00	0	\$0.00	\$14,524.00
Northwest Total			\$0	4986	456	\$28,652.00	22	\$12,672.00	478	561	495	0%	0%	\$41,524.00	0	\$0.00	0	\$0.00	\$41,524.00
Southwest - Temecula & Murrieta	911	90.23%	\$0	1392	134	\$6,543.00	2	\$1,304.00	136	206	193				0	\$0.00	0	\$0.00	\$21,879.00
Southwest - LE Menif, Wild, CL & Uninc.	911	90.81%	\$0	2089	186	\$11,088.00	6	\$3,024.00	192	290	254				0	\$0.00	0	\$0.00	\$21,879.00
Southwest Total			\$0	3481	320	\$17,551.00	8	\$4,328.00	328	496	447	0%	0%	\$21,879.00	0	\$0.00	0	\$0.00	\$21,879.00
Central - Moreno Valley	911	91.23%	\$0	1322	113	\$4,966.00	3	\$1,808.00	116	83	73				0	\$0.00	0	\$0.00	\$14,446.00
Central - Perris & Uninc.	911	90.53%	\$0	940	85	\$5,140.00	4	\$2,512.00	89	148	133				0	\$0.00	0	\$0.00	\$14,446.00
Central Total			\$0	2262	198	\$10,126.00	7	\$4,320.00	205	231	206	0%	0%	\$14,446.00	0	\$0.00	0	\$0.00	\$14,446.00
San Jacinto - Hemet	911	90.26%	\$0	1160	106	\$6,626.00	7	\$4,024.00	113	41	40				0	\$0.00	0	\$0.00	\$14,365.85
San Jacinto - San Jacinto & Uninc.	911	91.98%	\$0	998	74	\$3,031.00	6	\$3,320.00	80	31	24				0	\$0.00	0	\$0.00	\$14,365.85
San Jacinto Total			\$0	2158	180	\$9,557.00	13	\$7,344.00	193	72	64	15%	0%	\$14,365.85	0	\$0.00	0	\$0.00	\$14,365.85
Desert - Palm Springs & DHS	911	90.46%	\$0	1080	97	\$6,159.00	7	\$4,024.00	104	25	8				0	\$0.00	0	\$0.00	\$19,779.00
Desert - La Quinta, Coachella & Uninc.	911	91.21%	\$0	1229	101	\$5,276.00	7	\$4,320.00	108	11	2				0	\$0.00	0	\$0.00	\$19,779.00
Desert Total			\$0	2319	198	\$11,435.00	14	\$8,344.00	212	36	10	0%	0%	\$19,779.00	0	\$0.00	0	\$0.00	\$19,779.00
Palo Verde - Palo Verde	911	94.87%	\$0	156	7	\$504.00	1	\$504.00	8	1	0				0	\$0.00	0	\$0.00	\$161.00
Palo Verde Total			\$0	156	7	\$504.00	1	\$504.00	8	1	0	75%	0%	\$161.00	0	\$0.00	0	\$0.00	\$161.00
Pass - Pass	911	92.03%	\$0	966	73	\$4,487.00	4	\$2,312.00	77	23	15				0	\$0.00	0	\$0.00	\$4,419.35
Pass Total			\$0	966	73	\$4,487.00	4	\$2,312.00	77	23	15	35%	0%	\$4,419.35	0	\$0.00	0	\$0.00	\$4,419.35
Mountain Plateau - Mountain	911	94.59%	\$0	111	6	\$180.00	0	\$0.00	6	0	0				0	\$0.00	0	\$0.00	\$45.00
Mountain Plateau Total			\$0	111	6	\$180.00	0	\$0.00	6	0	0	75%	0%	\$45.00	0	\$0.00	0	\$0.00	\$45.00
CountyWide Total	911	90.83%	\$0	16439	1438	\$82,328.00	69	\$39,824.00	1507	1420	1237	0%	0%	\$116,619.20	0	\$0.00	0	\$0.00	\$116,619.20
TOTAL																			

APRIL 2021 COMPLIANCE REPORT

Response Time Assessment																	
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses > 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.89%		2775	221	\$10,872.00	4	\$2,312.00	225	283	276			0	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.64%		1111	101	\$6,433.00	3	\$1,808.00	104	218	204			0	0	\$0.00	
Northwest - Corona & Uninc. South	911	90.89%		1273	106	\$8,463.00	10	\$5,928.00	116	173	164			0	0	\$0.00	
Northwest Total	911	91.37%	\$0	5159	428	\$25,768.00	17	\$10,048.00	445	674	644	15%	\$30,435.10	0	0	\$0.00	\$30,435.10
Southwest - Teneocula & Murrieta	911	91.08%		1372	119	\$8,274.00	2	\$1,008.00	121	218	210			0	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.78%		2116	167	\$10,312.00	7	\$5,424.00	174	309	290			0	0	\$0.00	
Southwest Total	911	91.54%	\$0	3488	286	\$18,586.00	9	\$6,432.00	295	527	500	15%	\$21,265.30	0	0	\$0.00	\$21,265.30
Central - Moreno Valley	911	91.30%		1368	117	\$5,537.00	2	\$1,600.00	119	151	134			0	0	\$0.00	
Central - Perris & Uninc.	911	91.04%		949	81	\$5,117.00	4	\$2,512.00	85	162	143			0	0	\$0.00	
Central Total	911	91.20%	\$0	2317	198	\$10,654.00	6	\$4,112.00	204	313	277	15%	\$12,551.10	0	0	\$0.00	\$12,551.10
San Jacinto - Hemet	911	91.51%		1225	95	\$7,192.00	9	\$5,624.00	104	61	59			0	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	91.63%		1063	86	\$5,869.00	3	\$1,808.00	89	46	39			0	0	\$0.00	
San Jacinto Total	911	91.58%	\$0	2288	181	\$13,061.00	12	\$7,432.00	193	107	98	15%	\$17,419.05	0	0	\$0.00	\$17,419.05
Desert - Palm Springs & DHS	911	90.95%		1194	102	\$7,250.00	6	\$3,320.00	108	35	10			0	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	91.44%		1185	97	\$4,168.00	8	\$4,624.00	105	38	6			0	0	\$0.00	
Desert Total	911	91.05%	\$0	2379	199	\$11,418.00	14	\$7,944.00	213	73	16	15%	\$16,457.70	0	0	\$0.00	\$16,457.70
Palo Verde - Palo Verde	911	94.44%		180	9	\$1,241.00	1	\$1,000.00	10	0	0			0	0	\$0.00	
Palo Verde Total	911	94.44%	\$0	180	9	\$1,241.00	1	\$1,000.00	10	0	0	75%	\$560.25	0	0	\$0.00	\$560.25
Pass - Pass	911	91.55%		1042	81	\$6,411.00	7	\$5,016.00	88	38	28			0	0	\$0.00	
Pass Total	911	91.55%	\$0	1042	81	\$6,411.00	7	\$5,016.00	88	38	28	15%	\$10,562.95	0	0	\$0.00	\$10,562.95
Mountain Plateau - Mountain	911	92.63%		95	5	\$325.00	2	\$1,504.00	7	0	0			0	0	\$0.00	
Mountain Plateau Total	911	92.63%	\$0	95	5	\$325.00	2	\$1,504.00	7	0	0	35%	\$1,188.85	0	0	\$0.00	\$1,188.85
CountyWide Total	911	91.41%	\$0	16948	1387	\$87,454.00	68	\$44,488.00	1455	1732	1563	0%	\$110,440.30	0	0	\$0.00	\$110,440.30

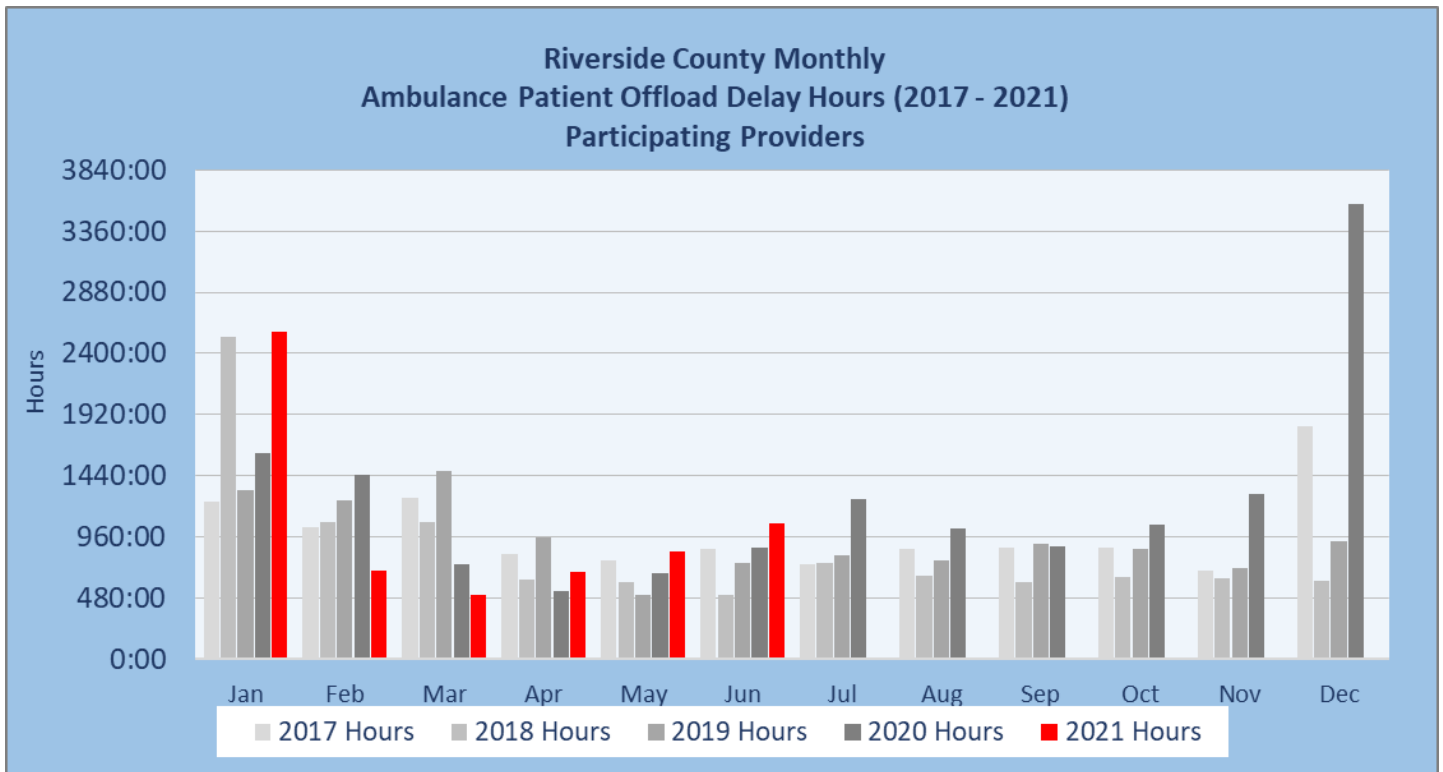
MAY 2021 COMPLIANCE REPORT

Response Time Assessment																				
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.58%	\$0	2874	235	\$12,828.00	7	\$4,320.00	242	242	350	345		0%		0	\$0.00	0	\$0.00	\$0.00
Northwest - Norco & Uninc. North	911	91.45%		1240	102	\$6,790.00	4	\$2,512.00	106	106	262	226				0	\$0.00	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	91.59%		1249	99	\$8,835.00	6	\$3,320.00	105	105	194	182				0	\$0.00	0	\$0.00	\$0.00
Northwest Total	911	91.55%	\$0	5363	436	\$29,253.00	17	\$10,152.00	453	453	796	753	15%	0%	\$32,644.25	0	\$0.00	0	\$0.00	\$32,644.25
Southwest - Temecula & Murrieta	911	90.68%		1416	127	\$6,182.00	5	\$3,408.00	132	132	299	291				0	\$0.00	0	\$0.00	\$0.00
Southwest - I.E. Menif, Wild, CL & Uninc.	911	92.21%		2375	179	\$11,993.00	6	\$3,320.00	185	185	444	409				0	\$0.00	0	\$0.00	\$0.00
Southwest Total	911	91.64%	\$0	3791	306	\$18,175.00	11	\$6,728.00	317	317	743	700	15%	0%	\$21,167.55	0	\$0.00	0	\$0.00	\$21,167.55
Central - Moreno Valley	911	92.22%		1452	111	\$4,475.00	2	\$1,008.00	113	113	179	166				0	\$0.00	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	91.84%		882	70	\$4,206.00	2	\$1,008.00	72	72	137	128				0	\$0.00	0	\$0.00	\$0.00
Central Total	911	92.07%	\$0	2334	181	\$8,681.00	4	\$2,016.00	185	185	316	294	35%	0%	\$6,953.05	0	\$0.00	0	\$0.00	\$6,953.05
San Jacinto - Hemet	911	91.68%		1202	97	\$6,488.00	3	\$1,808.00	100	100	35	35				0	\$0.00	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	92.02%		1027	74	\$4,038.00	8	\$6,224.00	82	82	36	29				0	\$0.00	0	\$0.00	\$0.00
San Jacinto Total	911	91.83%	\$0	2229	171	\$10,526.00	11	\$8,032.00	182	182	71	64	15%	0%	\$15,774.30	0	\$0.00	0	\$0.00	\$15,774.30
Desert - Palm Springs & DHS	911	91.31%		1254	102	\$5,788.00	7	\$4,416.00	109	109	50	10				0	\$0.00	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	92.28%		1321	96	\$5,212.00	6	\$4,312.00	102	102	55	14				0	\$0.00	0	\$0.00	\$0.00
Desert Total	911	91.81%	\$0	2575	198	\$11,000.00	13	\$8,728.00	211	211	105	24	15%	0%	\$16,768.00	0	\$0.00	0	\$0.00	\$16,768.00
Palo Verde - Palo Verde	911	94.52%		219	5	\$1,035.00	7	\$6,712.00	12	12	0	0				0	\$0.00	0	\$0.00	\$0.00
Palo Verde Total	911	94.52%	\$0	219	5	\$1,035.00	7	\$6,712.00	12	12	0	0	75%	0%	\$1,936.75	0	\$0.00	0	\$0.00	\$1,936.75
Pass - Pass	911	92.90%		1042	71	\$3,602.00	3	\$2,304.00	74	74	44	32				0	\$0.00	0	\$0.00	\$0.00
Pass Total	911	92.90%	\$0	1042	71	\$3,602.00	3	\$2,304.00	74	74	44	32	35%	0%	\$3,838.90	0	\$0.00	0	\$0.00	\$3,838.90
Mountain Plateau - Mountain	911	97.41%		116	3	\$458.00	0	\$0.00	3	3	0	0				0	\$0.00	0	\$0.00	\$0.00
Mountain Plateau Total	911	97.41%	\$0	116	3	\$458.00	0	\$0.00	3	3	0	0	100%	0%	\$0.00	0	\$0.00	0	\$0.00	\$0.00
CountyWide Total	911	91.87%	\$0	17669	1371	\$91,730.00	66	\$44,672.00	1437	1437	2075	1867	0%	0%	\$99,083.60	0	\$0.00	0	\$0.00	\$99,083.60

JUNE 2021 COMPLIANCE REPORT

Response Time Assessment																		
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses < 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offroad/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	90.67%	\$0	2904	262	\$18,683.00	9	\$6,616.00	271	404	395				0	0	\$0.00	\$43,716.55
Northwest - Norco & Uninc. North	911	91.72%	\$0	1305	100	\$6,222.00	8	\$4,824.00	108	337	312				0	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	91.51%	\$0	1284	100	\$9,170.00	9	\$5,328.00	109	234	225				0	0	\$0.00	\$0.00
Northwest Total	311	91.12%	\$0	5493	462	\$34,075.00	26	\$16,768.00	488	975	912	15%	0%	\$43,716.55	0	0	\$0.00	\$43,716.55
Southwest - Temecula & Murietta	911	91.14%	\$0	1479	126	\$8,507.00	5	\$2,520.00	131	324	308				0	0	\$0.00	\$0.00
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.09%	\$0	2289	193	\$14,463.00	11	\$6,832.00	204	506	467				0	0	\$0.00	\$0.00
Southwest Total	311	91.11%	\$0	3768	319	\$22,970.00	16	\$9,352.00	335	830	775	15%	0%	\$27,473.70	0	0	\$0.00	\$27,473.70
Central - Moreno Valley	911	91.29%	\$0	1400	110	\$7,553.00	12	\$8,536.00	122	195	180				0	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	91.42%	\$0	967	75	\$6,971.00	8	\$4,624.00	83	172	156				0	0	\$0.00	\$0.00
Central Total	311	91.34%	\$0	2367	185	\$13,524.00	20	\$13,160.00	205	367	336	15%	0%	\$22,881.40	0	0	\$0.00	\$22,881.40
San Jacinto - Hemet	911	90.73%	\$0	1294	108	\$7,441.00	12	\$7,136.00	120	66	65				0	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	91.53%	\$0	1004	67	\$4,190.00	18	\$11,344.00	85	79	65				0	0	\$0.00	\$0.00
San Jacinto Total	311	91.08%	\$0	2298	175	\$11,631.00	30	\$18,400.00	205	144	130	15%	0%	\$25,594.35	0	0	\$0.00	\$25,594.35
Desert - Palm Springs & DHS	911	90.03%	\$0	1173	111	\$7,982.00	6	\$3,520.00	117	19	9				0	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	92.28%	\$0	1321	98	\$5,496.00	4	\$2,688.00	102	14	7				0	0	\$0.00	\$0.00
Desert Total	311	91.22%	\$0	2494	209	\$13,488.00	10	\$6,228.00	219	33	16	15%	0%	\$16,673.60	0	0	\$0.00	\$16,673.60
Palo Verde - Palo Verde	911	95.98%	\$0	224	6	\$532.00	3	\$3,408.00	9	0	0				0	0	\$0.00	\$0.00
Palo Verde Total	311	95.98%	\$0	224	6	\$532.00	3	\$3,408.00	9	0	0	100%	0%	\$3,408.00	0	0	\$0.00	\$3,408.00
Pass - Pass	911	91.24%	\$0	1073	84	\$6,783.00	10	\$6,224.00	94	63	46				0	0	\$0.00	\$0.00
Pass Total	311	91.24%	\$0	1073	84	\$6,783.00	10	\$6,224.00	94	63	46	15%	0%	\$11,055.95	0	0	\$0.00	\$11,055.95
Mountain Plateau - Mountain	911	94.57%	\$0	129	4	\$405.00	3	\$2,104.00	7	2	1				0	0	\$0.00	\$0.00
Mountain Plateau Total	311	94.57%	\$0	129	4	\$405.00	3	\$2,104.00	7	2	1	75%	0%	\$627.25	0	0	\$0.00	\$627.25
CountyWide Total	911	91.25%	\$0	17846	1444	\$103,408.00	118	\$75,624.00	1652	2414	2236	0%	0%	\$160,730.80	0	0	\$0.00	\$160,730.80

AMBULANCE PATIENT OFFLOAD TIME



June 2021						
	ALS Transports	APOT	APOD Hours	APODs	APOD Compliance	APOT - 1
Corona Regional Med Ctr	747	319:15:21	66:36:35	195	73.9%	0:48:45
Desert Regional Med Ctr	1,395	387:53:42	75:22:55	146	89.5%	0:30:38
Eisenhower Health	1,112	183:48:13	3:07:47	22	98.0%	0:17:47
Hemet Valley Hospital	1,302	698:21:08	203:46:45	500	61.6%	1:00:08
Inland Valley Med Ctr	910	322:05:34	63:15:24	163	82.1%	0:43:03
JFK Hospital	627	90:22:06	2:27:48	17	97.3%	0:18:15
Kaiser Hospital Moreno Valley	309	152:22:28	55:40:03	83	73.1%	1:06:41
Kaiser Hospital Riverside	540	298:21:32	109:50:11	201	62.8%	1:15:20
Loma Linda Univ Med Ctr Mur	639	303:34:27	81:52:03	197	69.2%	0:54:28
Menifee Med Ctr	269	118:01:53	25:53:06	74	72.5%	0:44:30
Palo Verde Hospital	143	15:00:29	0:00:00	0	100.0%	0:13:40
Parkview Community Hospital	526	195:38:16	29:41:15	117	77.8%	0:40:52
Rancho Springs Med Ctr	500	146:01:26	11:49:41	49	90.2%	0:29:05
Riverside Community Hospital	1,511	837:19:43	262:45:34	634	58.0%	1:03:17
Riverside University Health System	1,476	449:16:38	22:46:35	146	90.1%	0:29:55
San Geronio Mem Hospital	602	236:55:59	32:54:22	127	78.9%	0:41:28
Temecula Valley Hospital	539	170:05:21	14:31:20	75	86.1%	0:33:36
Grand Total	13,147	4924:24:16	1062:21:24	2,746	79.1%	0:43:42

	Monthly Average over last 12 Months					
	Avg	Avg APOD			Max of	
	Transports	Avg APOT	Hours	Avg APODs	Min of APODs	APODs
Corona Regional Med Ctr	687	376:47:31	134:06:11	235	153	411
Desert Regional Med Ctr	1,193	321:56:30	53:56:56	134	74	218
Eisenhower Health	1,178	193:34:04	3:50:19	21	6	37
Hemet Valley Hospital	1,252	726:16:08	244:14:20	534	376	668
Inland Valley Med Ctr	854	333:59:05	82:06:36	184	103	361
JFK Hospital	605	86:36:52	2:24:31	10	2	25
Kaiser Hospital Moreno Valley	313	142:35:57	47:42:04	78	44	137
Kaiser Hospital Riverside	548	256:52:02	78:18:54	157	91	284
Loma Linda Univ Med Ctr Mur	633	276:59:41	73:45:29	164	113	226
Menifee Med Ctr	266	156:23:30	65:14:37	86	41	178
Palo Verde Hospital	145	16:23:53	1:21:24	3	0	10
Parkview Community Hospital	528	257:44:03	80:35:38	149	67	346
Rancho Springs Med Ctr	469	157:29:56	28:07:18	65	30	211
Riverside Community Hospital	1,399	824:45:10	284:27:48	627	284	786
Riverside University Health System	1,461	491:50:57	43:13:48	219	108	440
San Geronio Mem Hospital	578	220:20:33	36:35:19	104	45	243
Temecula Valley Hospital	523	191:11:31	25:47:25	108	67	168

Average APOD and Compliance by Qtr Comparison									
	2020			2021					
	Qtr4			Qtr1			Qtr2		
	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours
Corona Regional Med Ctr	55%	306	247:35:30	67%	217	128:37:15	74%	183	56:07:56
Desert Regional Med Ctr	89%	126	49:02:30	88%	138	58:59:59	88%	173	77:53:57
Eisenhower Health	99%	15	2:27:12	99%	18	2:49:41	98%	27	5:38:35
Hemet Valley Hospital	52%	605	331:11:18	55%	494	289:22:44	65%	455	143:41:30
Inland Valley Med Ctr	74%	221	120:05:01	76%	190	93:56:18	84%	144	48:47:50
JFK Hospital	98%	10	3:06:17	98%	9	1:22:15	98%	12	2:10:57
Kaiser Hospital Riverside	67%	199	121:01:24	74%	138	63:59:33	69%	161	78:42:54
Loma Linda Univ Med Ctr Mur	75%	169	86:58:46	74%	166	89:09:29	70%	191	78:37:45
Menifee Med Ctr	60%	116	126:57:10	63%	89	74:29:07	77%	59	16:08:59
Palo Verde Hospital	96%	6	2:29:45	98%	2	1:10:48	100%	1	0:13:09
Parkview Community Hospital	66%	200	151:37:27	74%	122	65:20:17	80%	102	24:04:29
Rancho Springs Med Ctr	83%	80	41:37:00	81%	94	51:26:32	92%	38	8:14:25
Riverside Community Hospital	45%	717	470:45:49	63%	497	174:08:49	61%	588	211:10:56
Riverside University Health System	80%	301	64:58:11	88%	171	33:27:10	90%	149	22:19:17
San Geronio Mem Hospital	80%	124	48:42:08	77%	129	64:41:44	84%	95	21:40:14
Temecula Valley Hospital	75%	131	32:07:16	80%	107	26:58:03	85%	78	16:35:54
	73%	208	118:47:40	78%	161	76:14:59	81%	153	50:45:33

Average Transports and APODs at ETS: Quarter Comparison									
	2020			2021					
	Qtr4			Qtr1			Qtr2		
	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours
Emergency Treatment Services	27%	256	121:33:44	19%	210	123:54:39	18%	315	173:50:12