



Ambulance Response Compliance Review

AMR Compliance Summary
7/1/2021 – 06/30/2022

CONTENTS

Riverside County Ambulance Response Time Compliance	4
Overview.....	4
West, Mid, and East County Areas Comparisons	5
West, Mid, and East County Areas Comparisons (Cont'd)	6
Central Zone	7
Central Zone: Response and Compliance Data	8
Central Zone: Subzone Response and Compliance Data	9
Central Zone: Exemptions	10
Central Zone: Responses > 10 Minutes Late	11
Northwest Zone	12
Northwest Zone: Response and Compliance Data	13
Northwest Zone: Subzone Response and Compliance Data	14
Northwest Zone: Subzone Response and Compliance Data (Cont'd)	15
Northwest Zone: Exemptions	16
Northwest Zone: Responses >10 Minutes Late	17
Southwest Zone	18
Southwest Zone: zone Response and Compliance Data	19
Southwest Zone: Subzone Response and Compliance Data	20
Southwest Zone: Exemptions	21
Southwest Zone: Responses > 10 Minutes Late	22
Desert Zone	23
Desert Zone: Subzone Response and Compliance Data	24
Desert Zone: Subzones Cont'd. and Responses >10 Minutes Late	25
Desert Zone: Exemptions.....	26
Palo Verde Zone.....	27
Palo Verde Zone: Exemptions and >10 Minutes Late.....	28
Pass Zone	29
Pass Zone: Exemptions and Responses >10 Minutes Late	30
San Jacinto Zone	31
San Jacinto Zone: Subzone Response and Compliance Data	32
San Jacinto Zone: Subzone Response and Compliance Data (cont.)	33
San Jacinto Zone: Exemptions	35
San Jacinto Zone: Responses > 10 Minutes Late	36
Mountain Plateau Zone	37

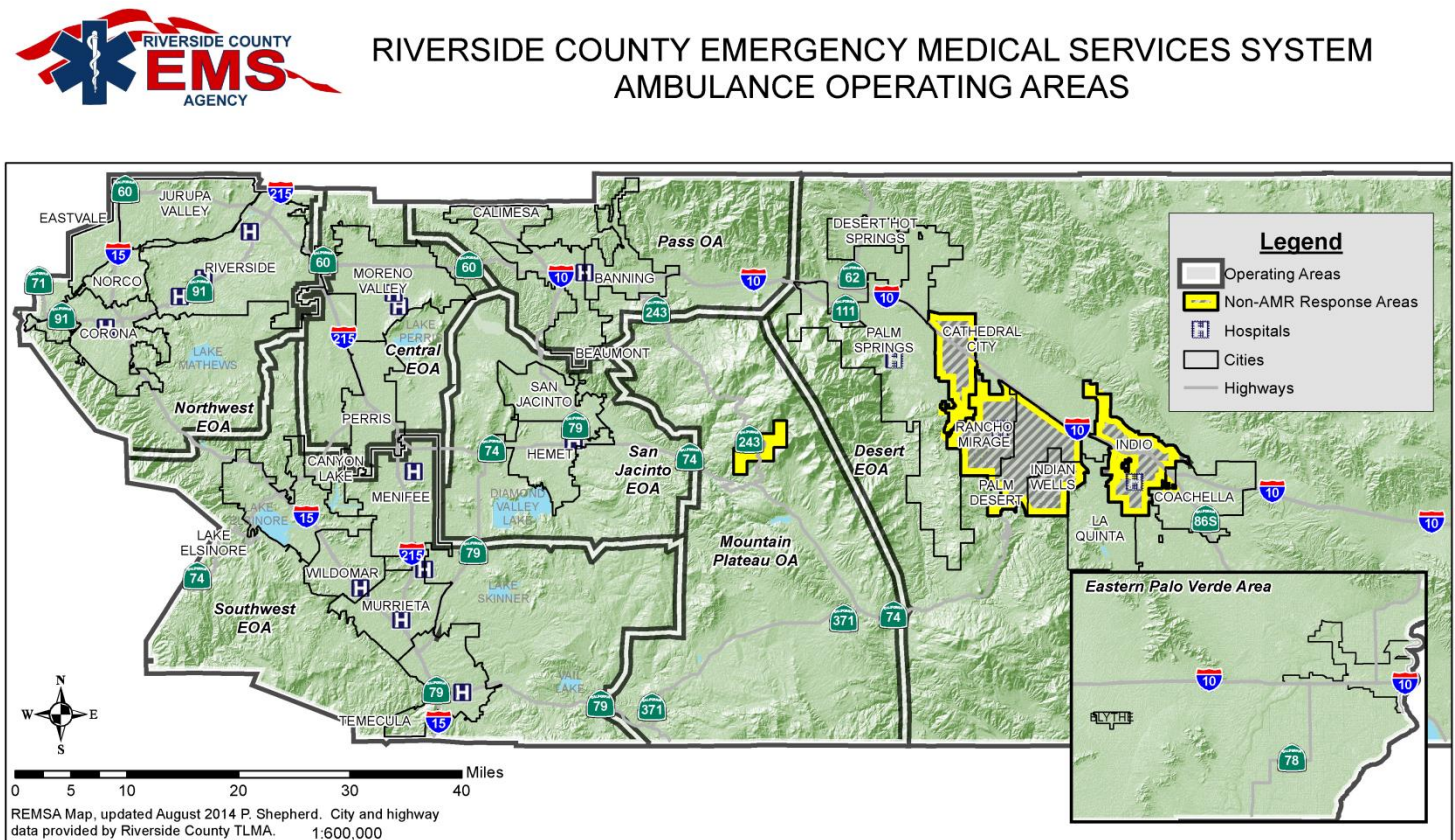
Mountain Plateau Zone: Response and Compliance Data	38
Mountain Plateau Zone: Exemptions and >10 Minutes Late	39
July 2021 compliance report	40
August 2021 compliance report	40
September 2021 compliance report.....	41
October 2021 compliance report	41
November 2021 compliance report	42
December 2021 compliance report.....	42
January 2022 compliance report.....	43
February 2022 compliance report.....	43
March 2022 compliance report.....	44
April 2022 compliance report.....	44
May 2022 compliance report	45
June 2022 compliance report	45
Ambulance Patient Offload Time	46

RIVERSIDE COUNTY AMBULANCE RESPONSE TIME COMPLIANCE

Overview

The Riverside County EMS System covers all 9-1-1 medical responses in Riverside County. American Medical Response (AMR) is the contracted ambulance provider for most of Riverside County, and this report outlines the AMR response time compliance in Riverside County through the end of December 2018. Data provided refers to the AMR-serviced Ambulance Operating Areas delineated in the master service agreement dated July 1, 2015.

Below is a map of the Ambulance Operating Areas, which are discussed in the corresponding Administrative Group meetings based on region. A complete map of the County with Response Time Zones labeled is available at <http://www.remsa.us/zones>



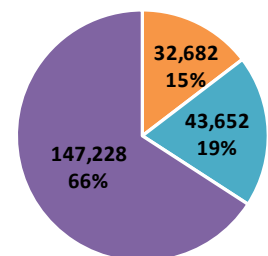
The West County Response Time Zones are responsible for approximately 66% of 9-1-1 calls made to AMR from the EMS System. East County and Mid County response zones make up about 14% and 20% of 9-1-1 call volume, respectively.

West County includes the Northwest, Southwest, and Central response zones. The City of Riverside is a subzone of the Northwest Zone, which accounts for more responses than all other subzones across the County.

Mid County region includes the Pass, San Jacinto, and Mountain Plateau Response Time Zones.

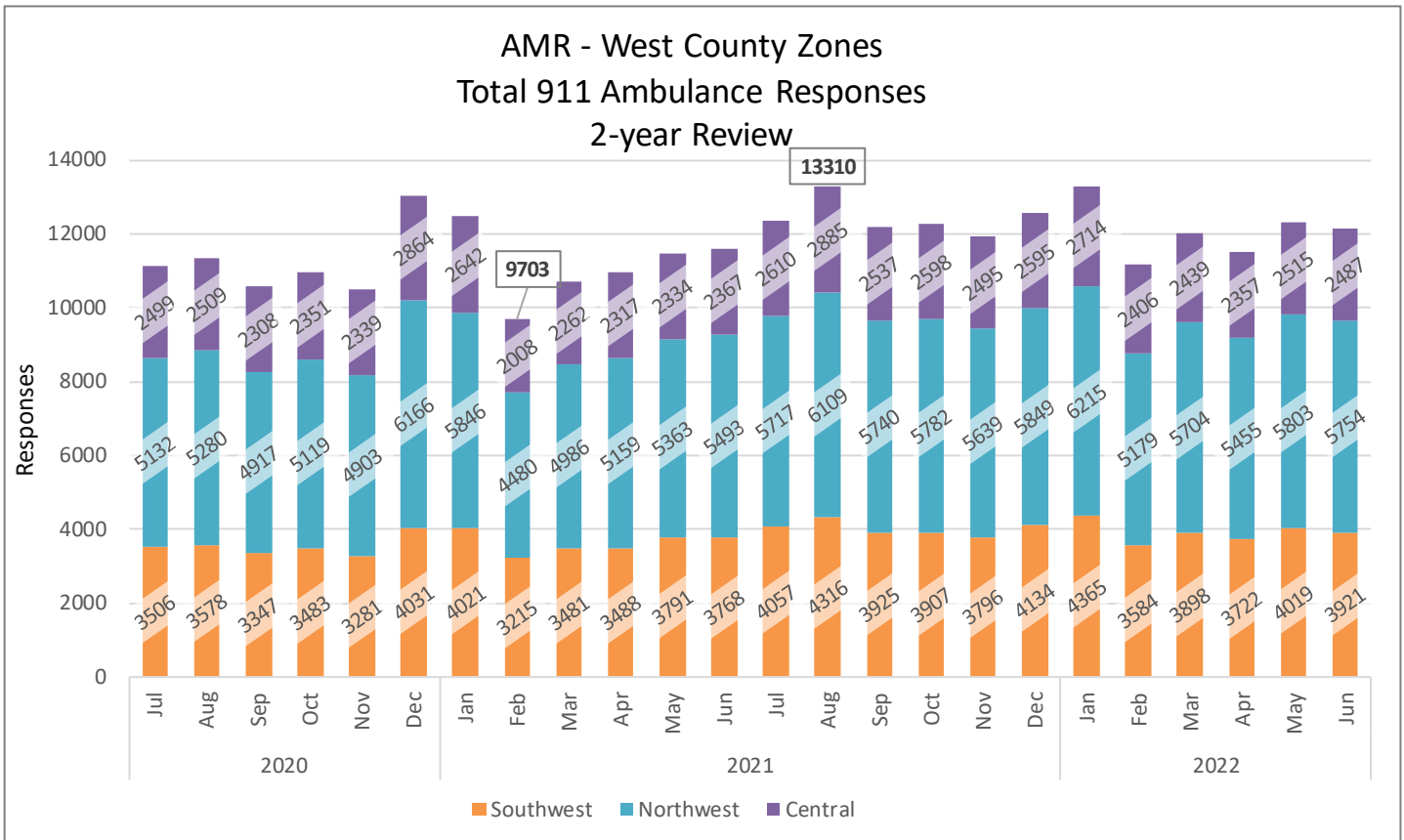
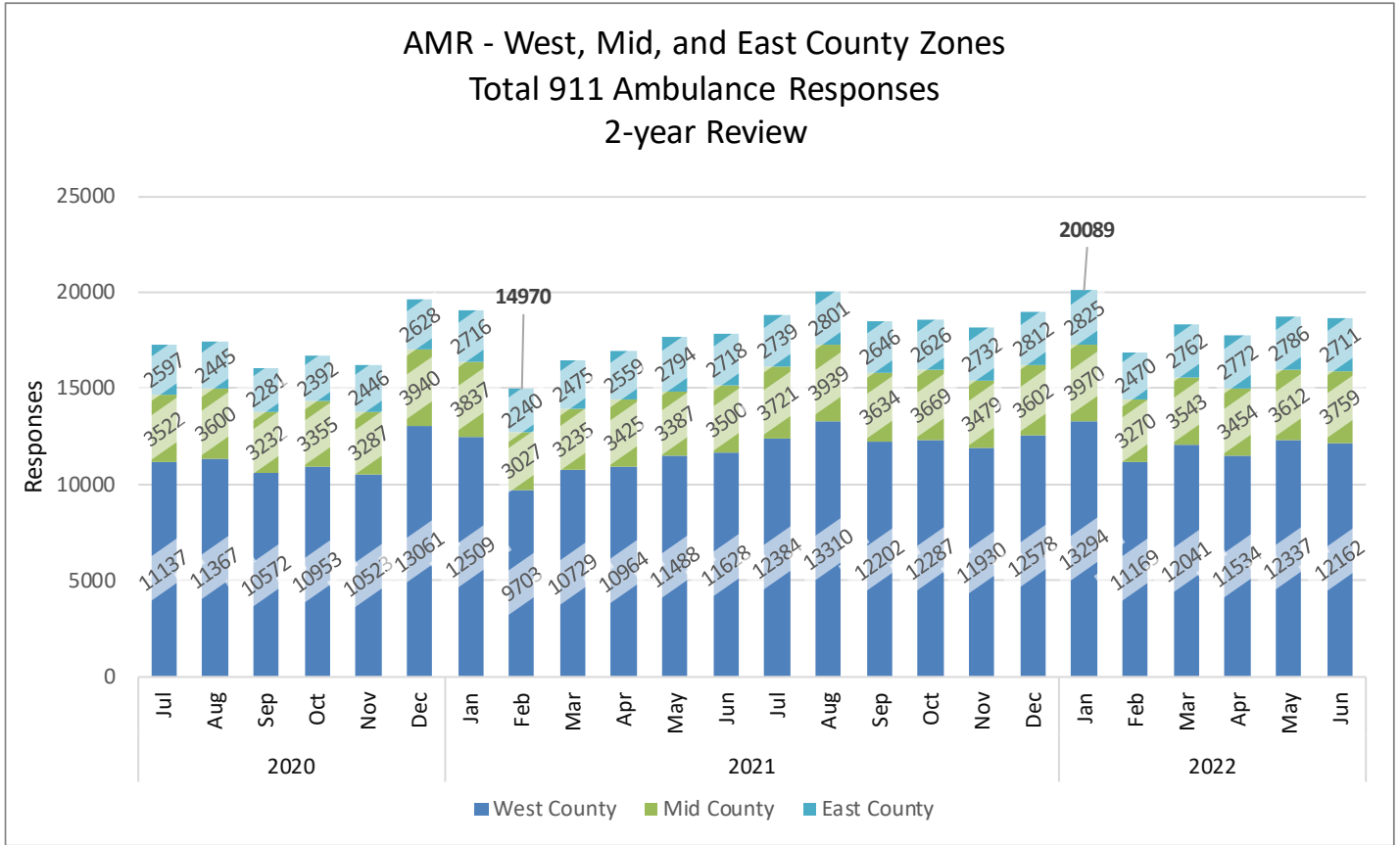
East County includes the Desert and Palo Verde Response Time Zones.

AMR - Response Time Zones
Regional 9-1-1 Ambulance Responses
Jul 2021 through Jun 2022

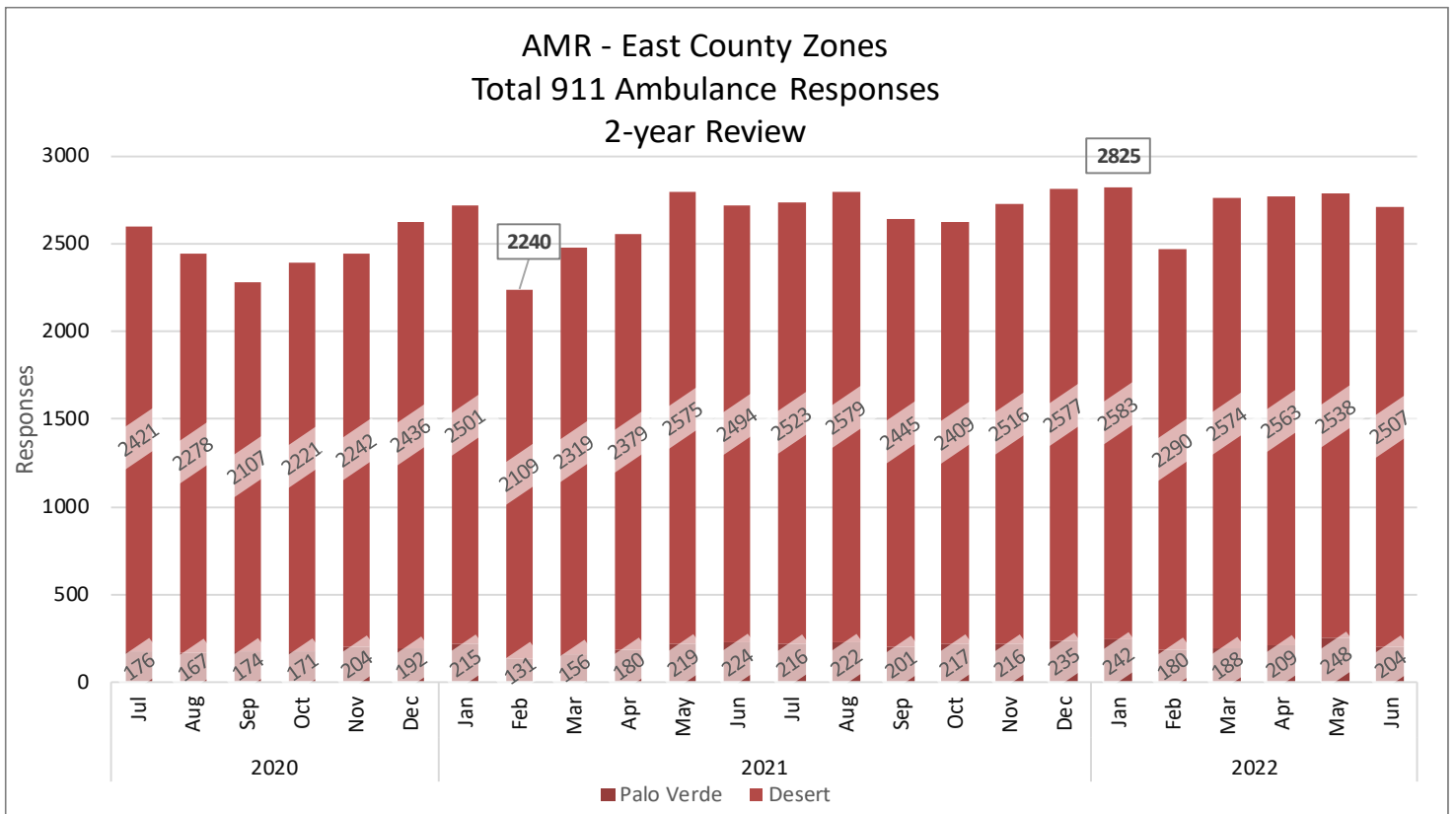
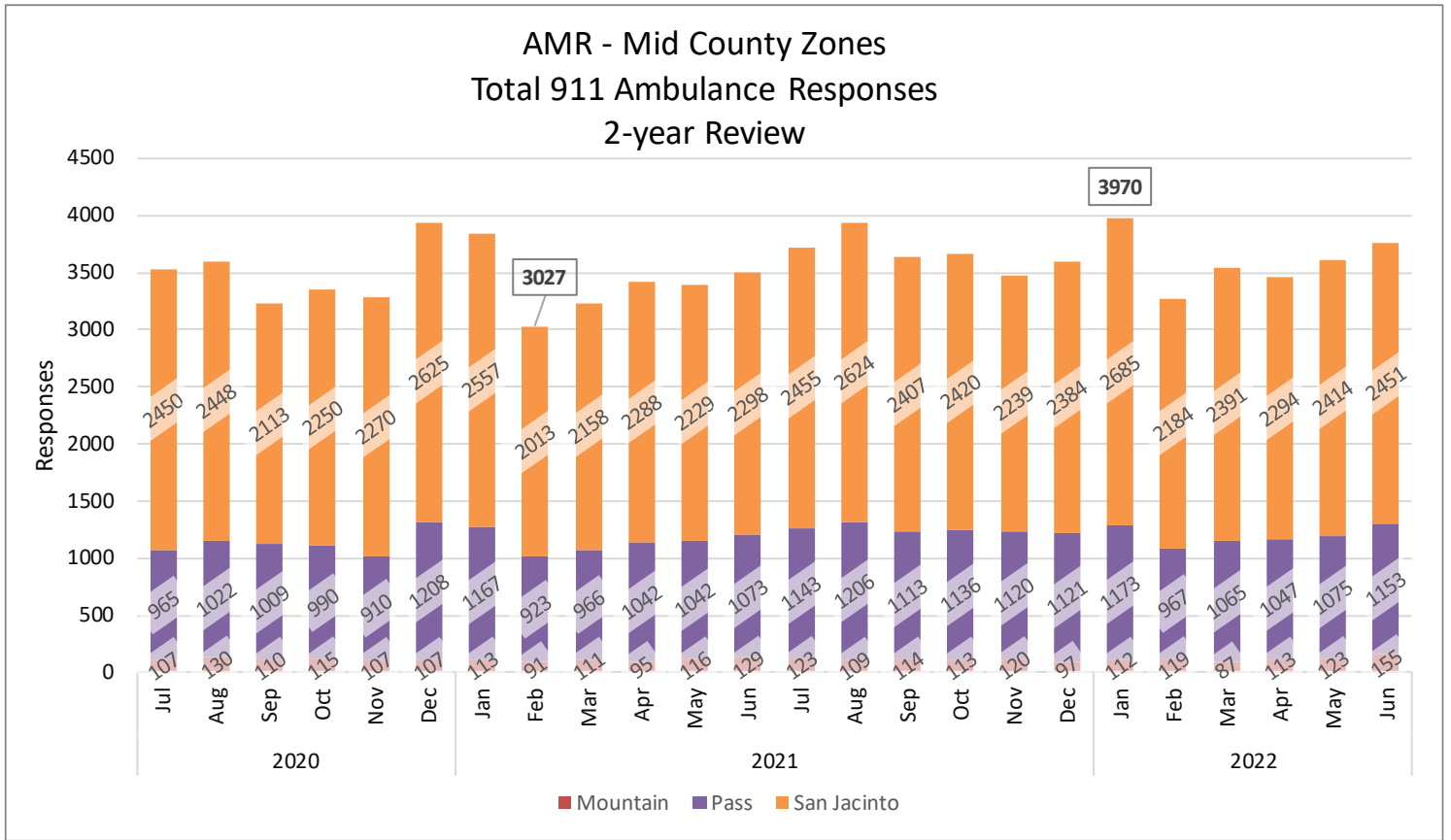


East County Mid County West County

West, Mid, and East County Areas Comparisons



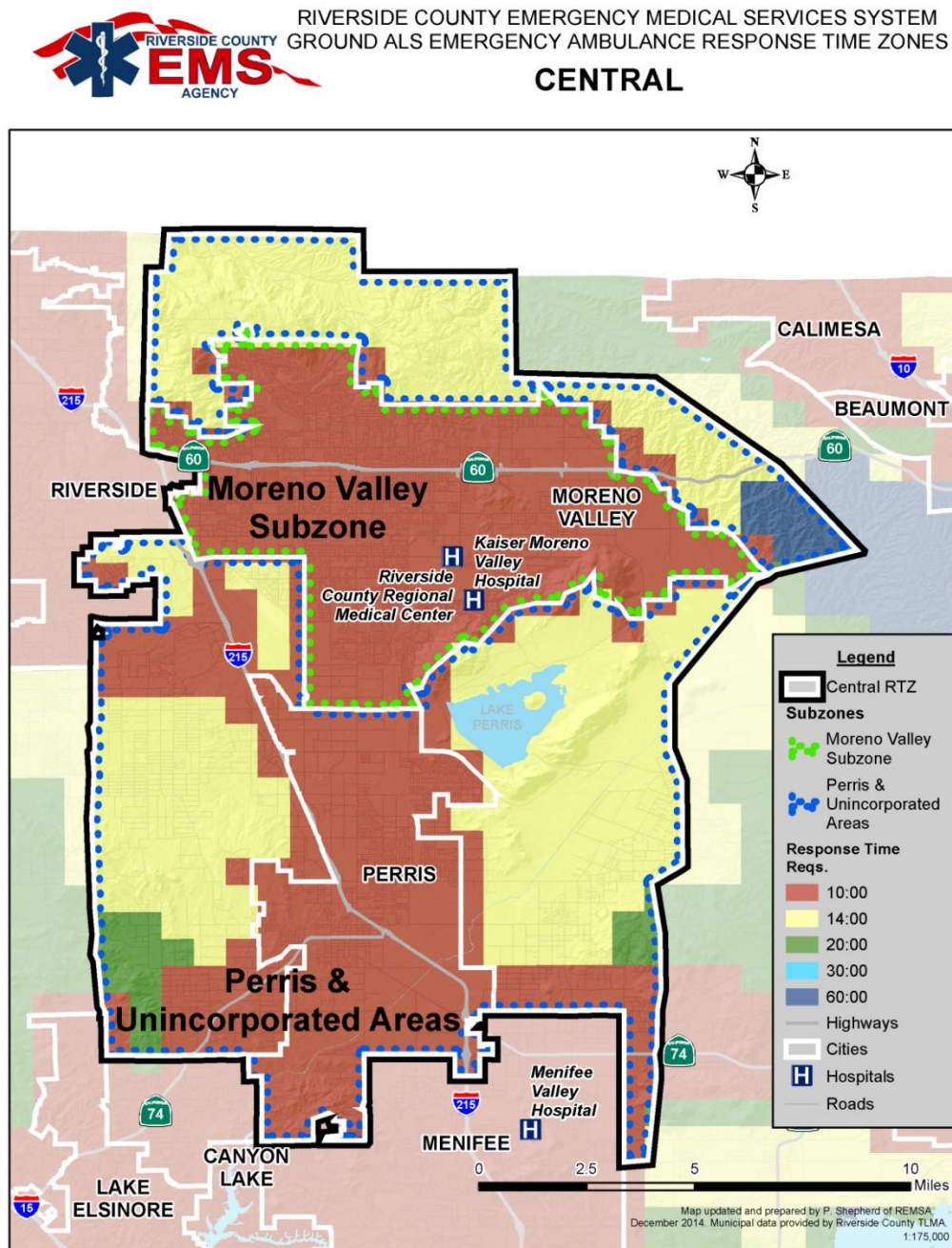
West, Mid, and East County Areas Comparisons (Cont'd)



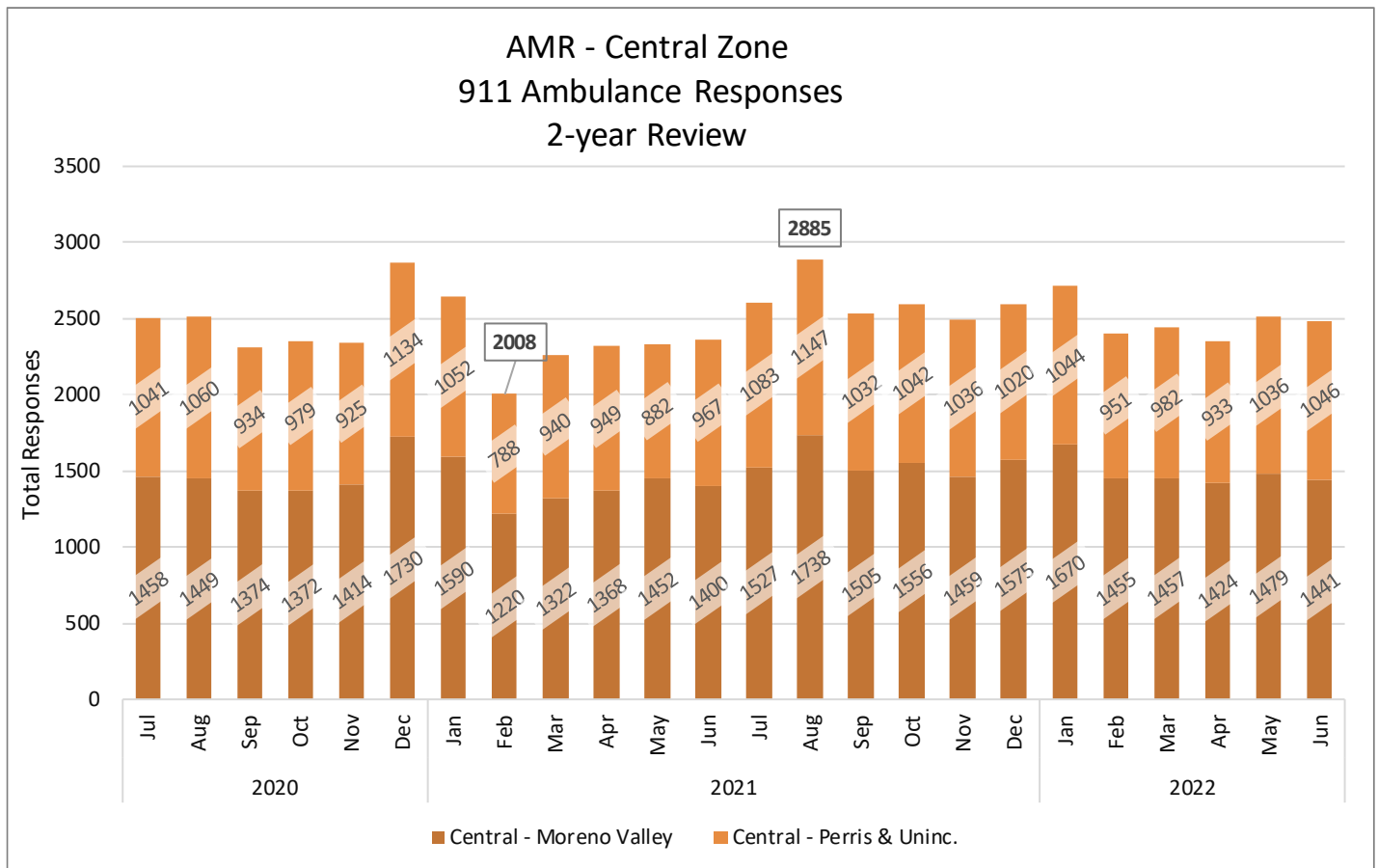
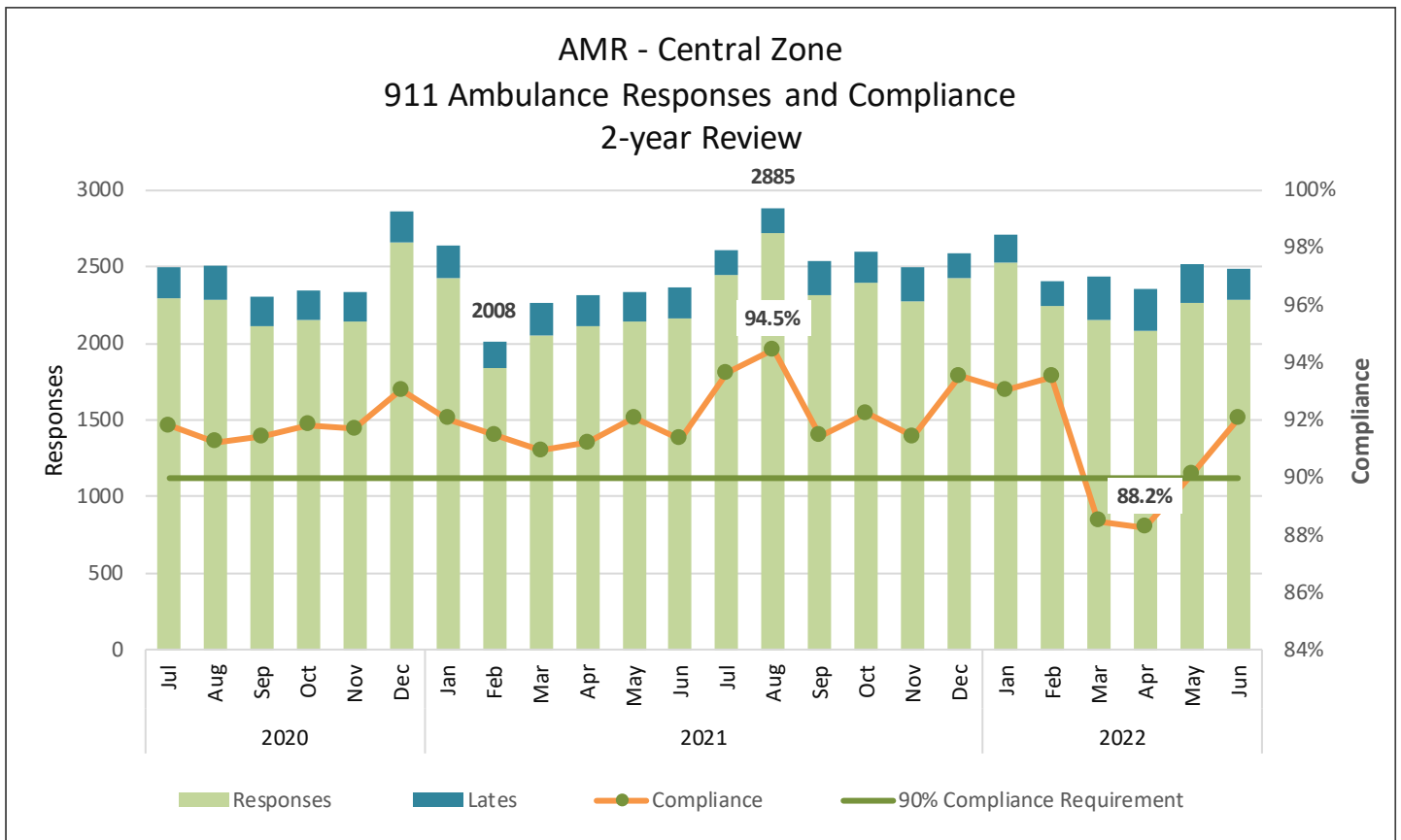
CENTRAL ZONE

The Central Response Time Zone (RTZ) encompasses Moreno Valley, Perris, and unincorporated areas surrounding these cities. It borders the Northwest and Southwest Response Time Zones to the West, the Southwest RTZ to the South, and the Pass and San Jacinto RTZs to the East. It is divided into two subzones: the Moreno Valley Response Time Subzone (RTSZ) and the Perris and Unincorporated Areas RTSZ. During the period in review for this report, the Moreno Valley Subzone received higher 911 ambulance response volume than did the Perris and unincorporated area, as illustrated in the following charts. These charts cover overall 911 ambulance responses, response time compliance, compliance/responses by subzone, responses more than ten minutes late, and exemptions.

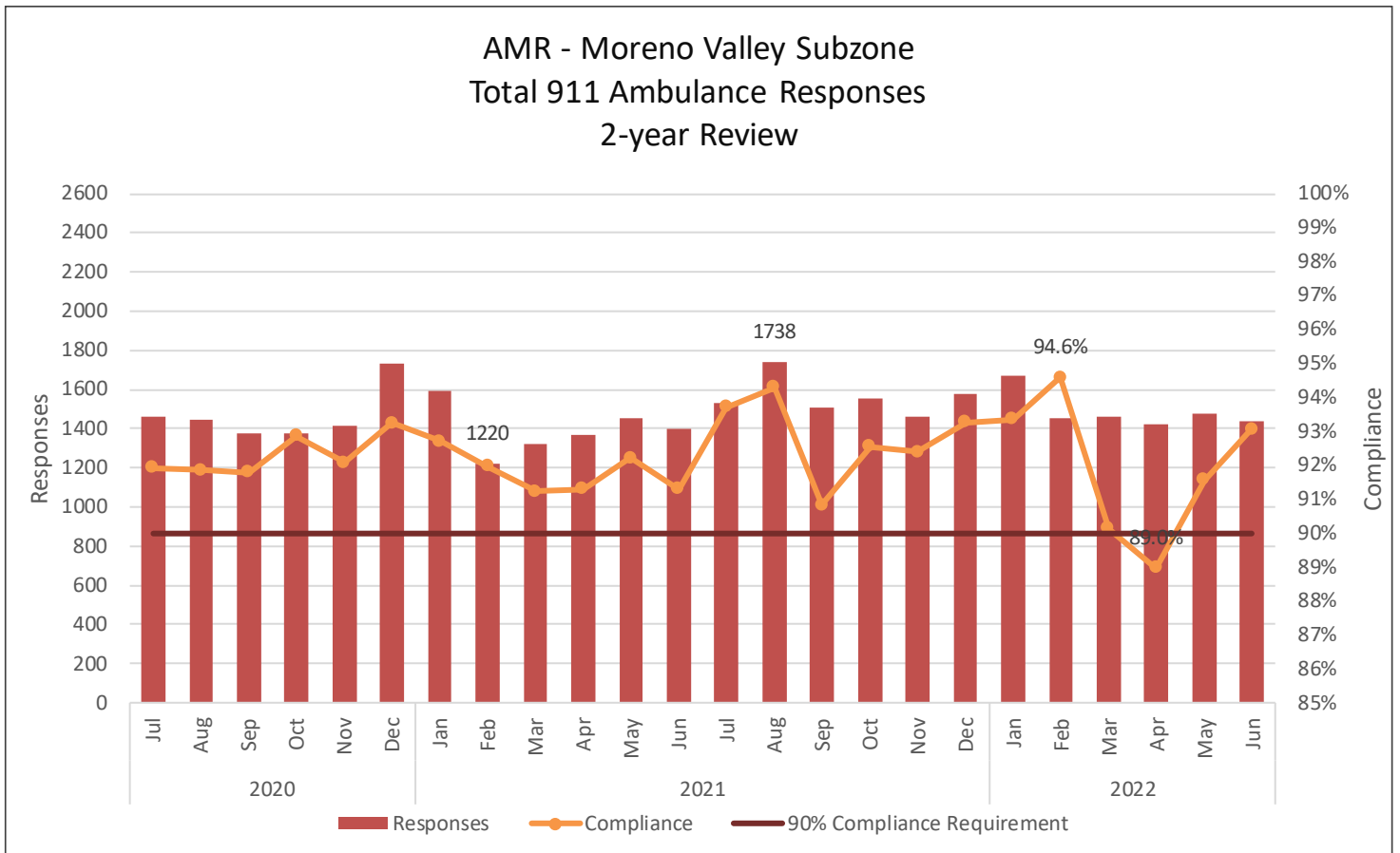
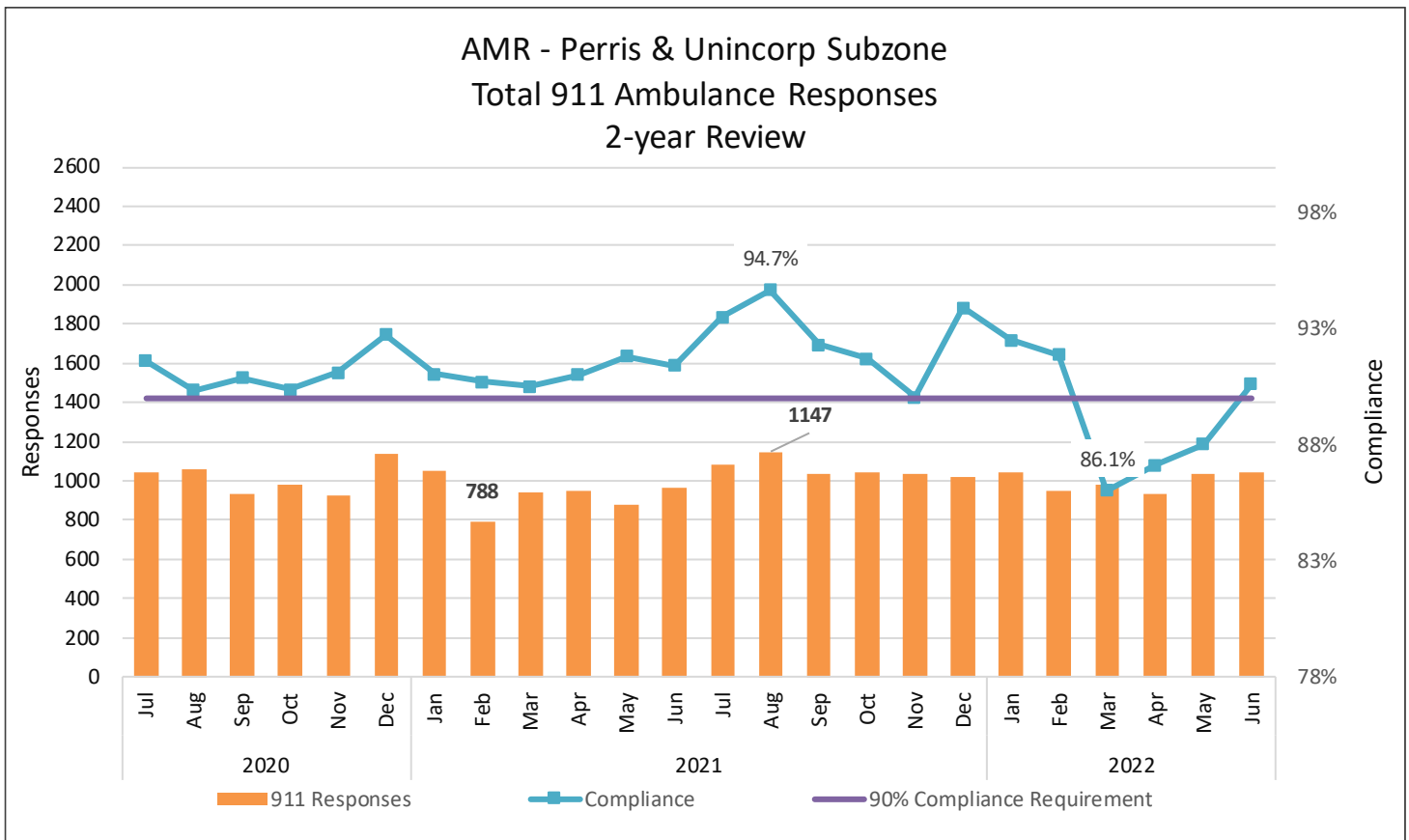
The maps referenced in this report are available at remsa.us/zones



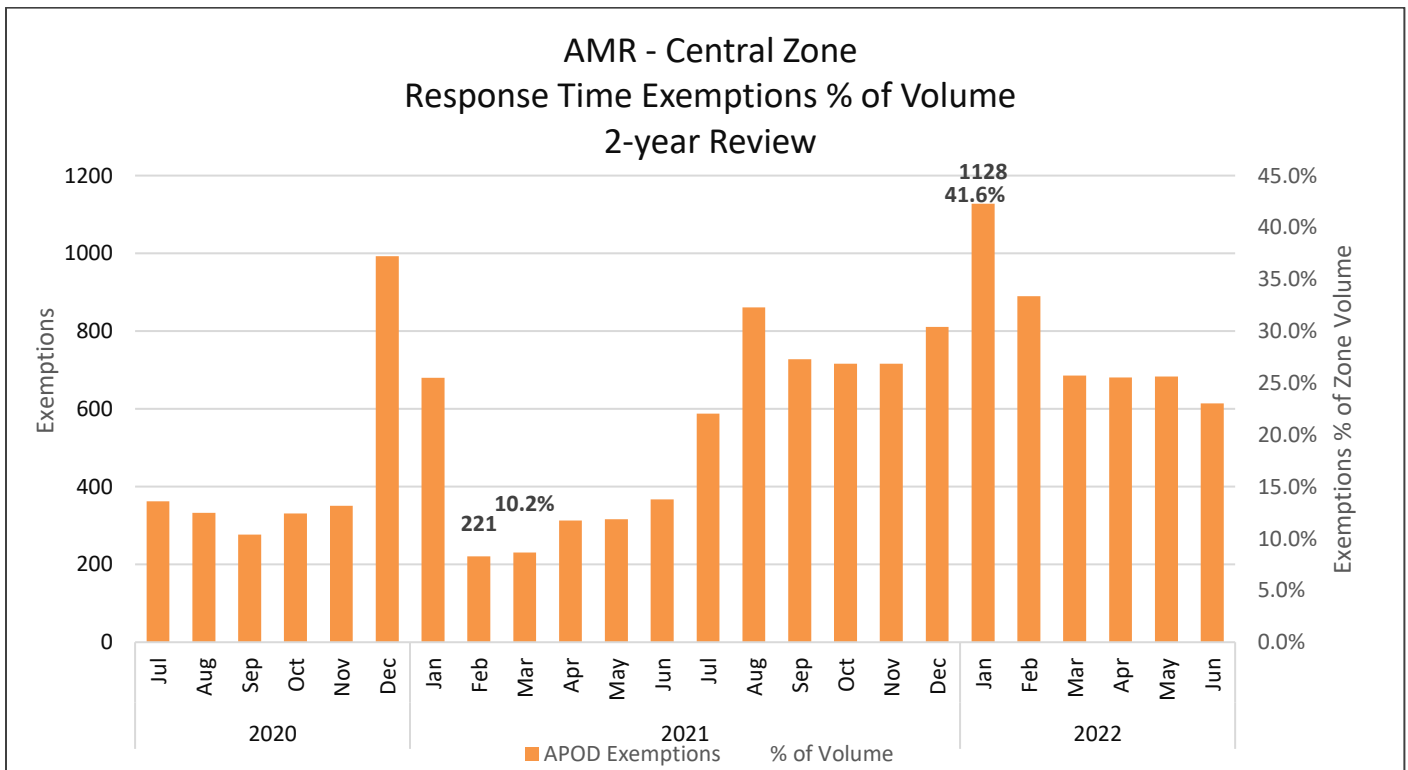
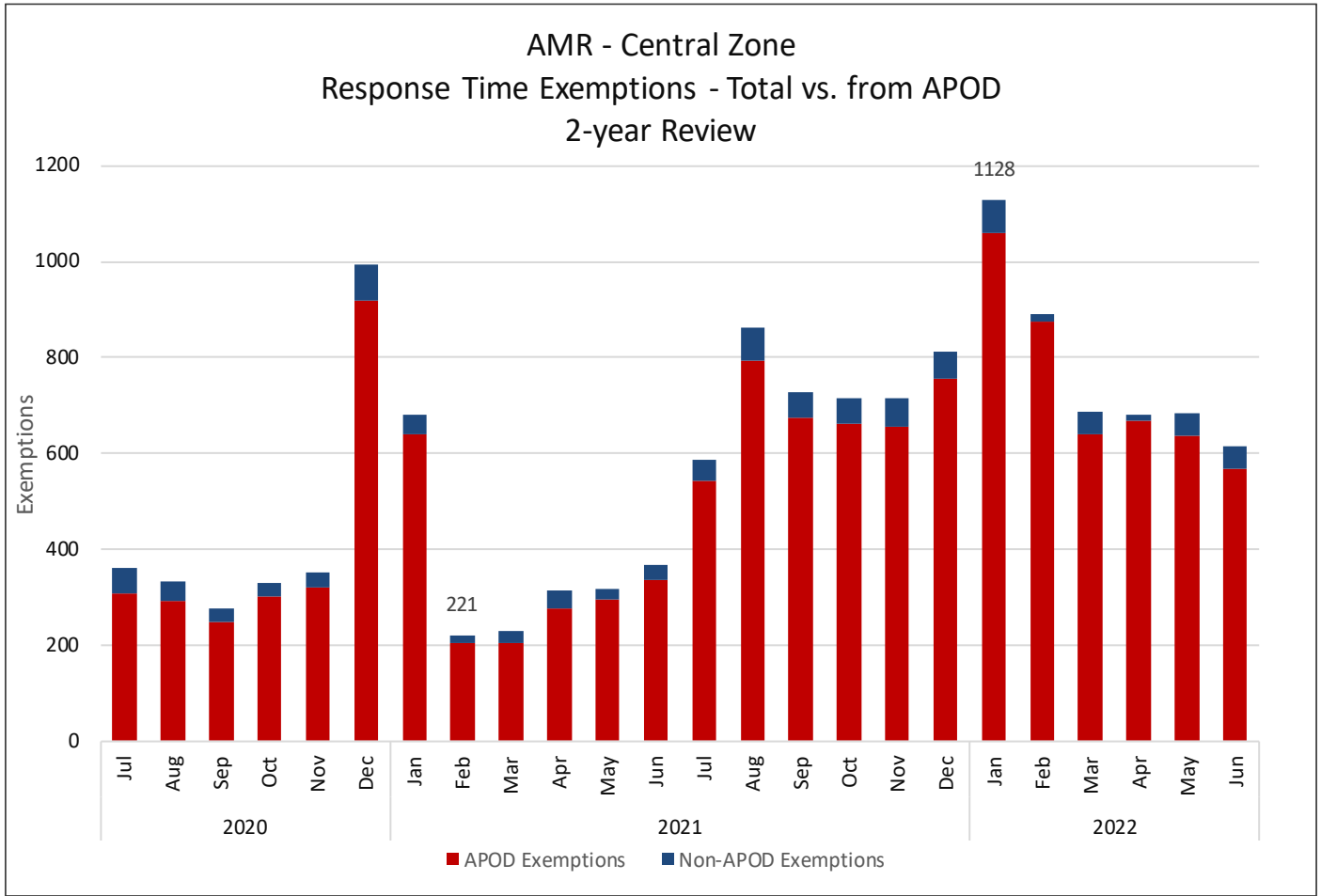
Central Zone: Response and Compliance Data



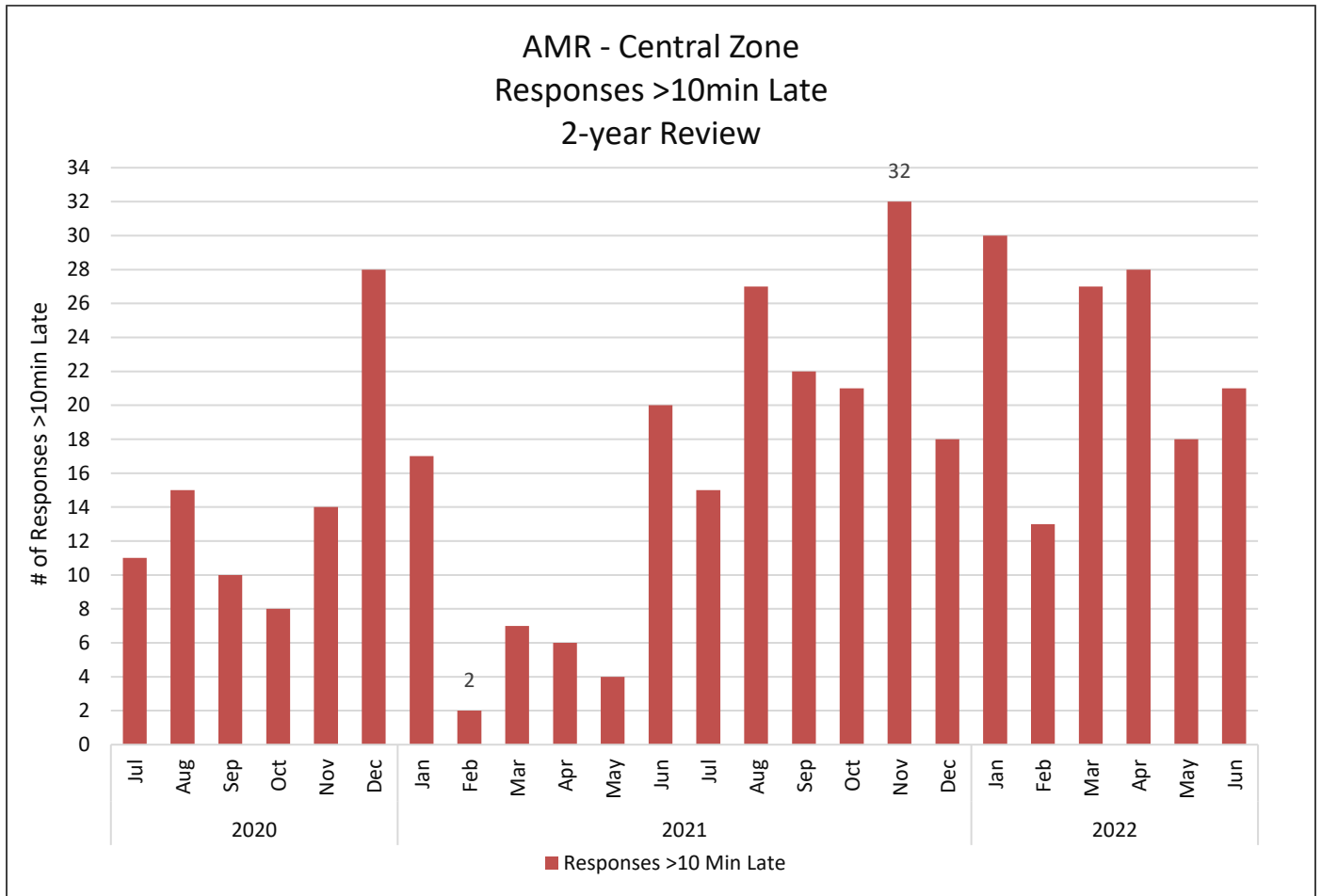
Central Zone: Subzone Response and Compliance Data



Central Zone: Exemptions



Central Zone: Responses > 10 Minutes Late

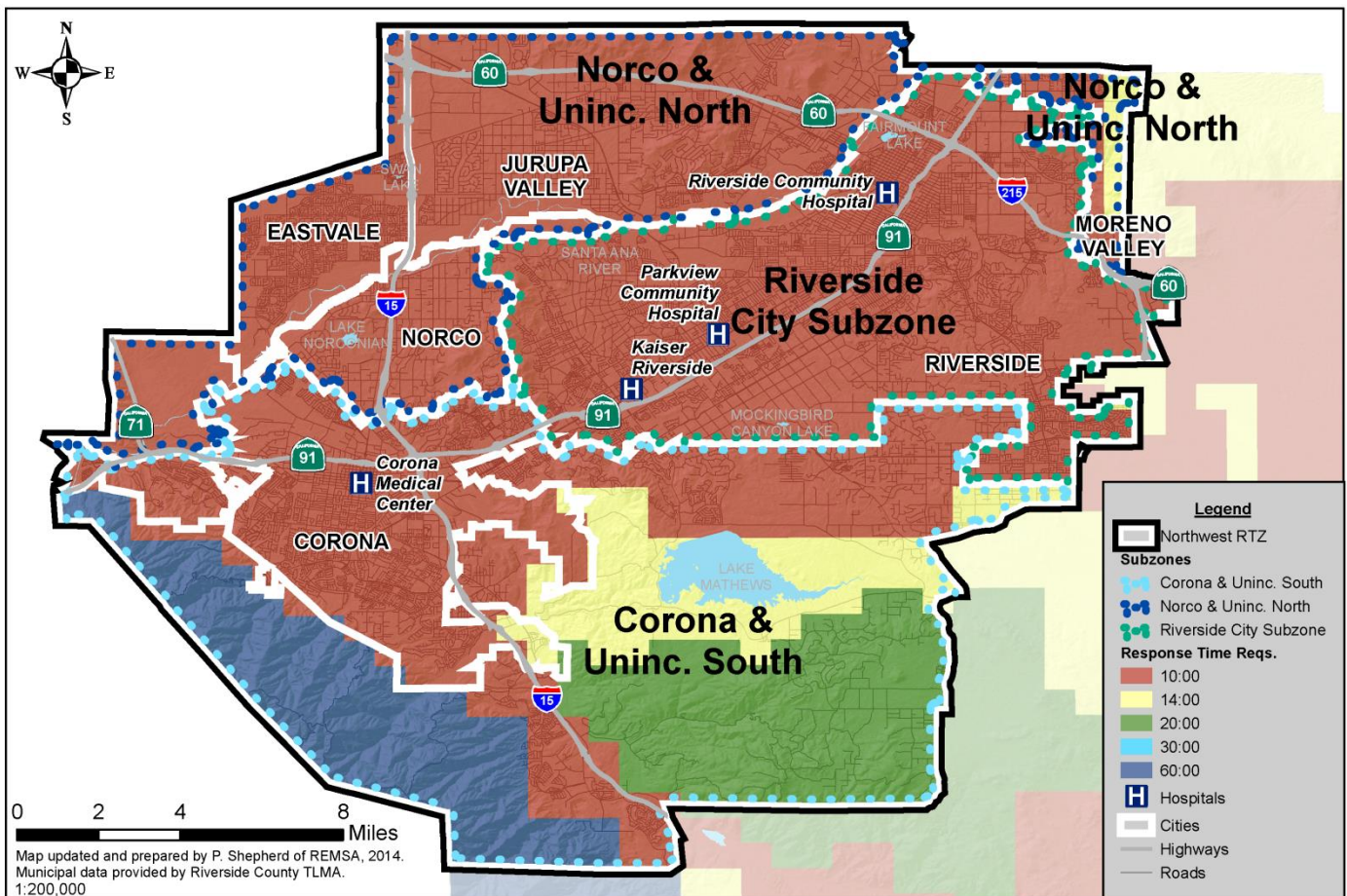


NORTHWEST ZONE

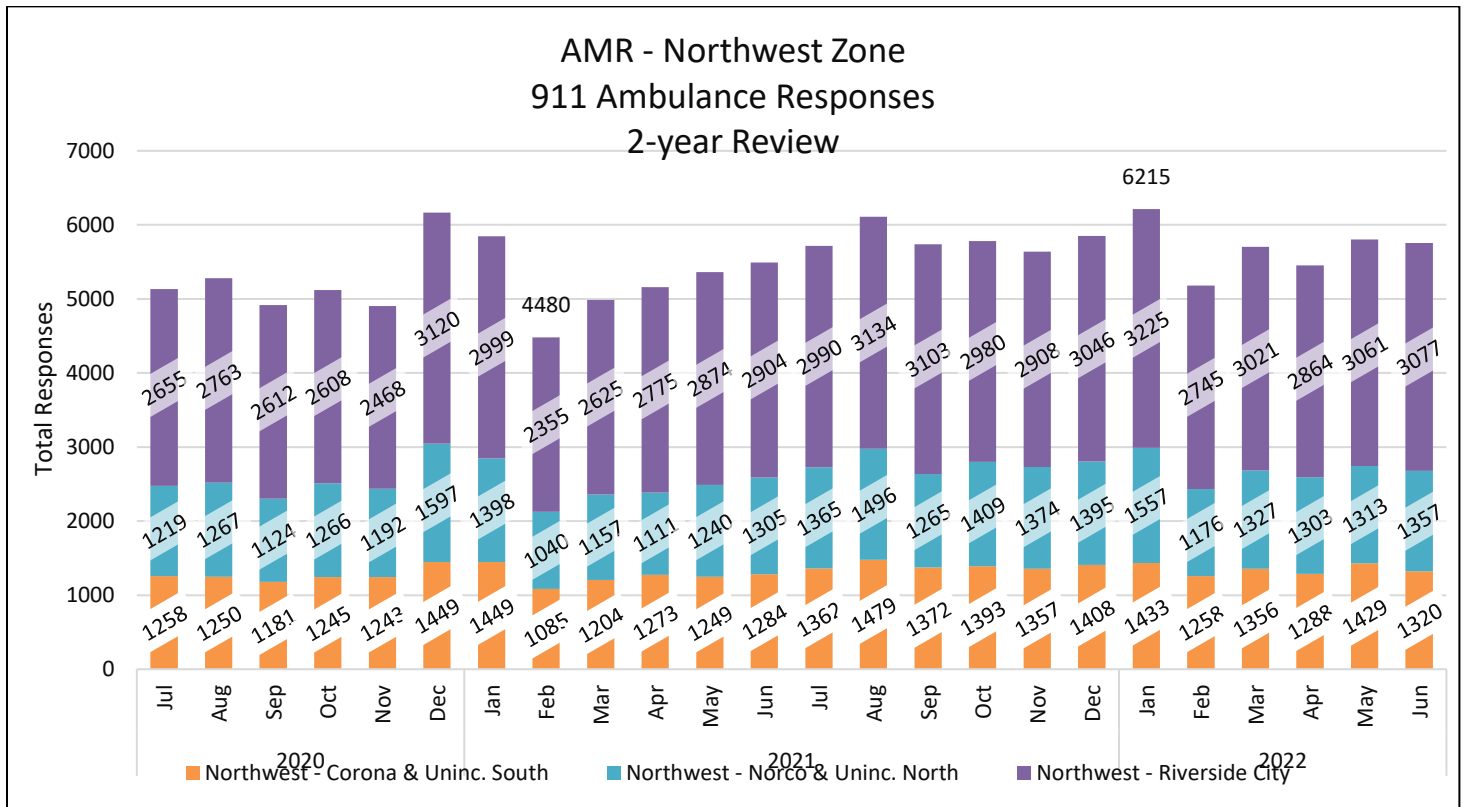
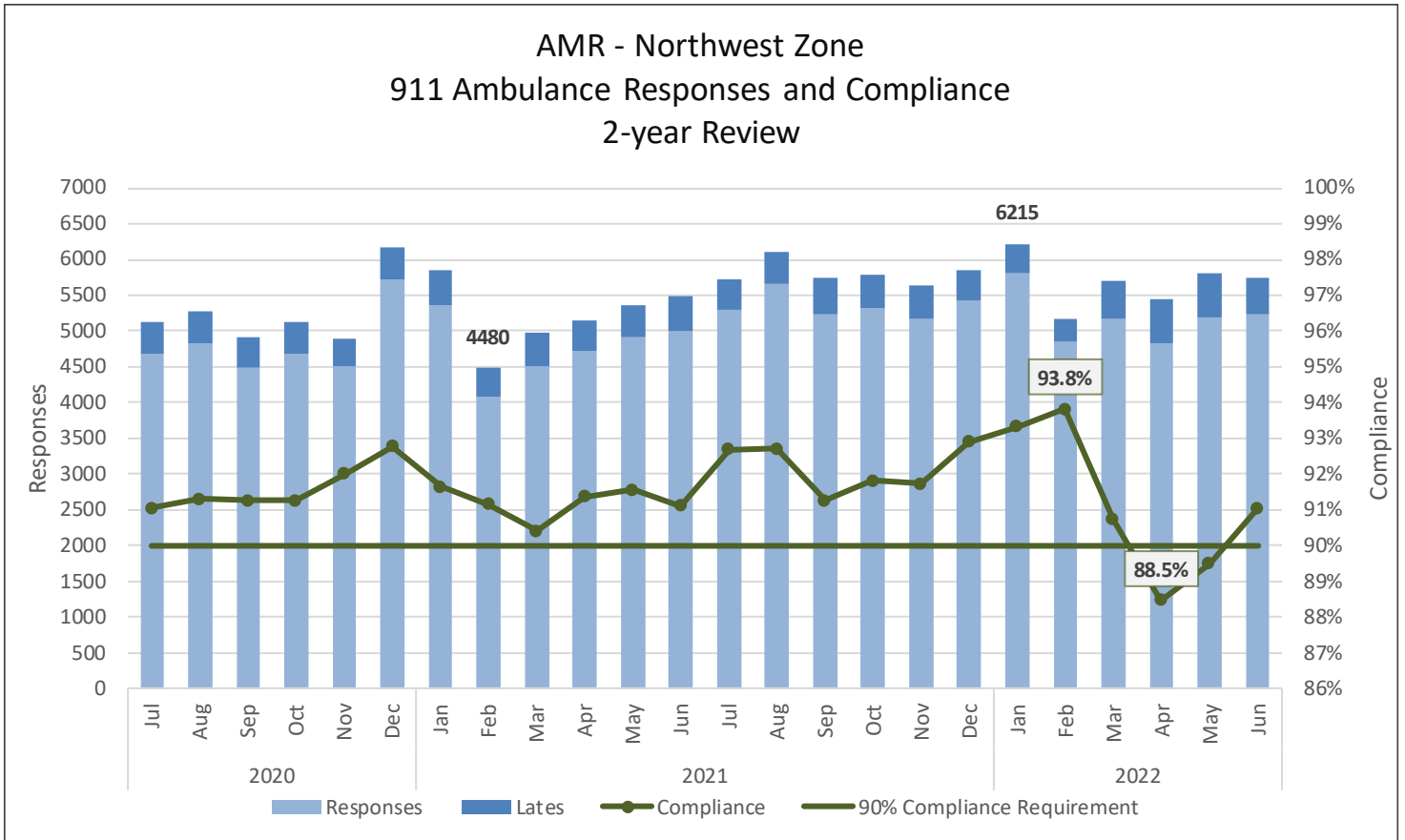
The Northwest Response Time Zone includes: Riverside, Corona, Norco, Eastvale, Jurupa Valley, and unincorporated areas of the County adjacent to these, as depicted in the Northwest Response Time Zone (RTZ) map. It borders the Southwest Zone to the South and the Central Zone to the East. The Northwest Zone is divided into three subzones: the Riverside City Subzone, the Corona & Unincorporated South Area Subzone, and the Norco & Unincorporated North Area Subzone. During the period in review for this report, the Riverside City Subzone received the highest volume of 911 ambulance responses, as is depicted in the following charts. Included for review are: Northwest Zone compliance, 911 ambulance responses, exemptions, and responses more than ten minutes late.



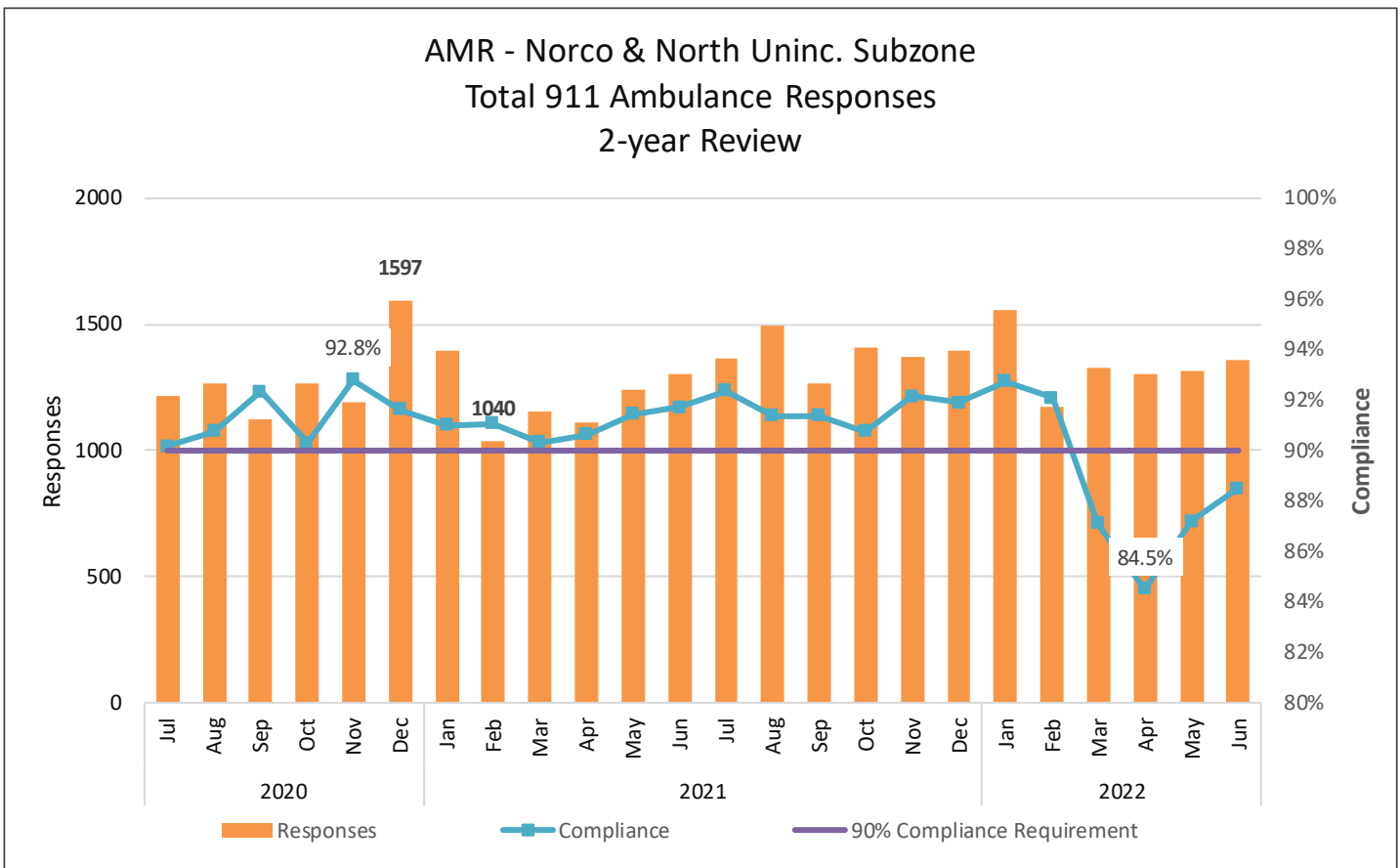
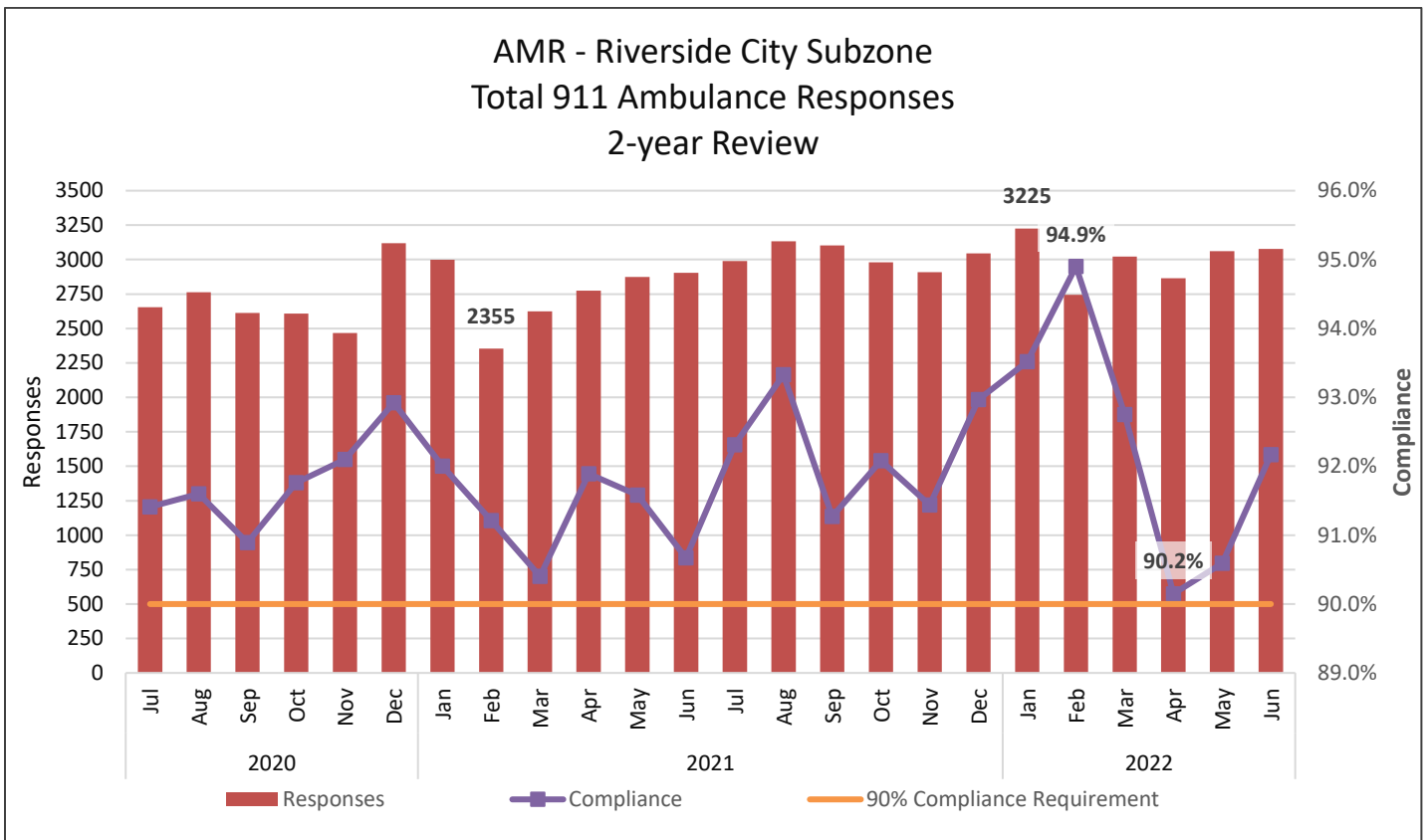
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES NORTHWEST



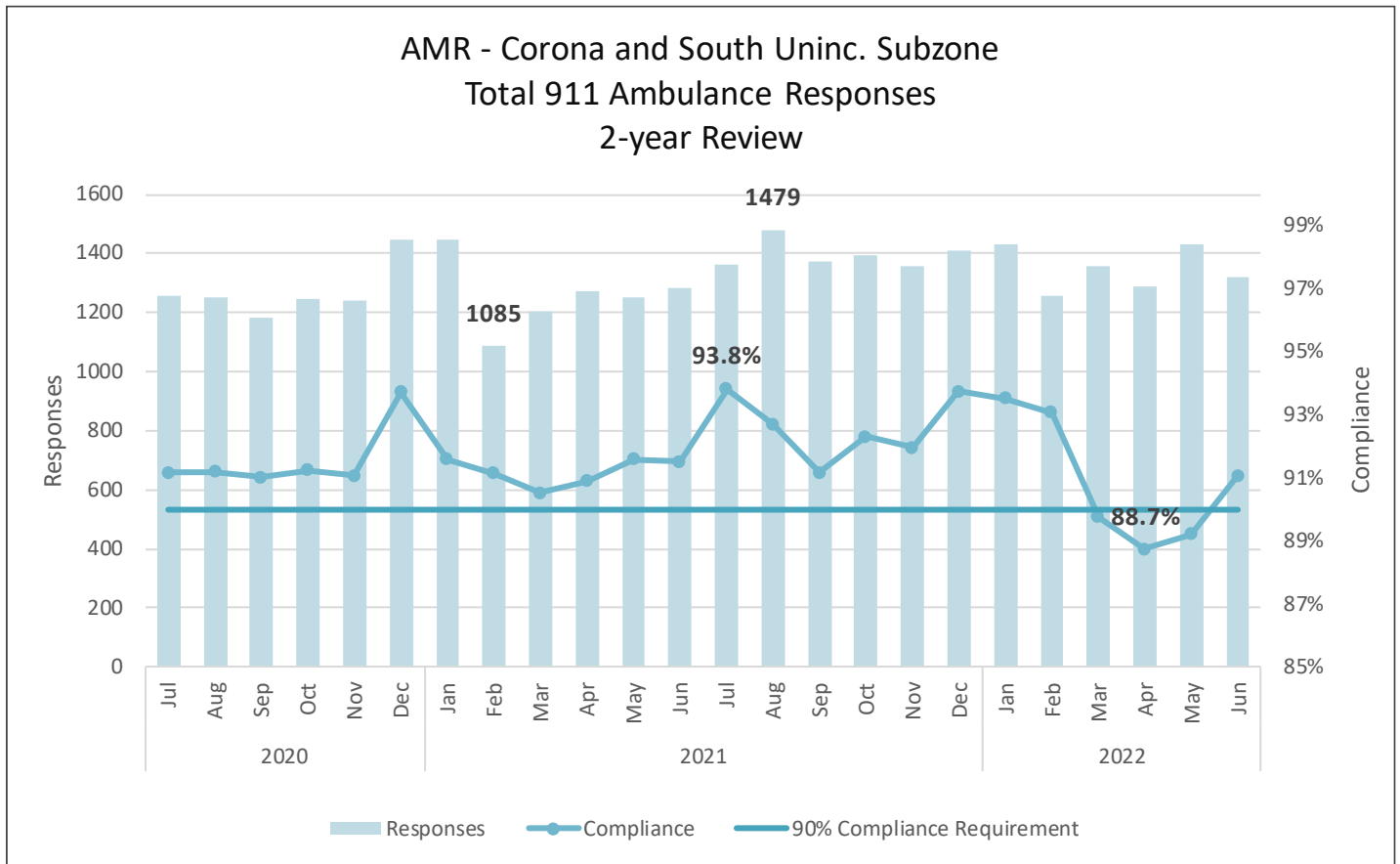
Northwest Zone: Response and Compliance Data



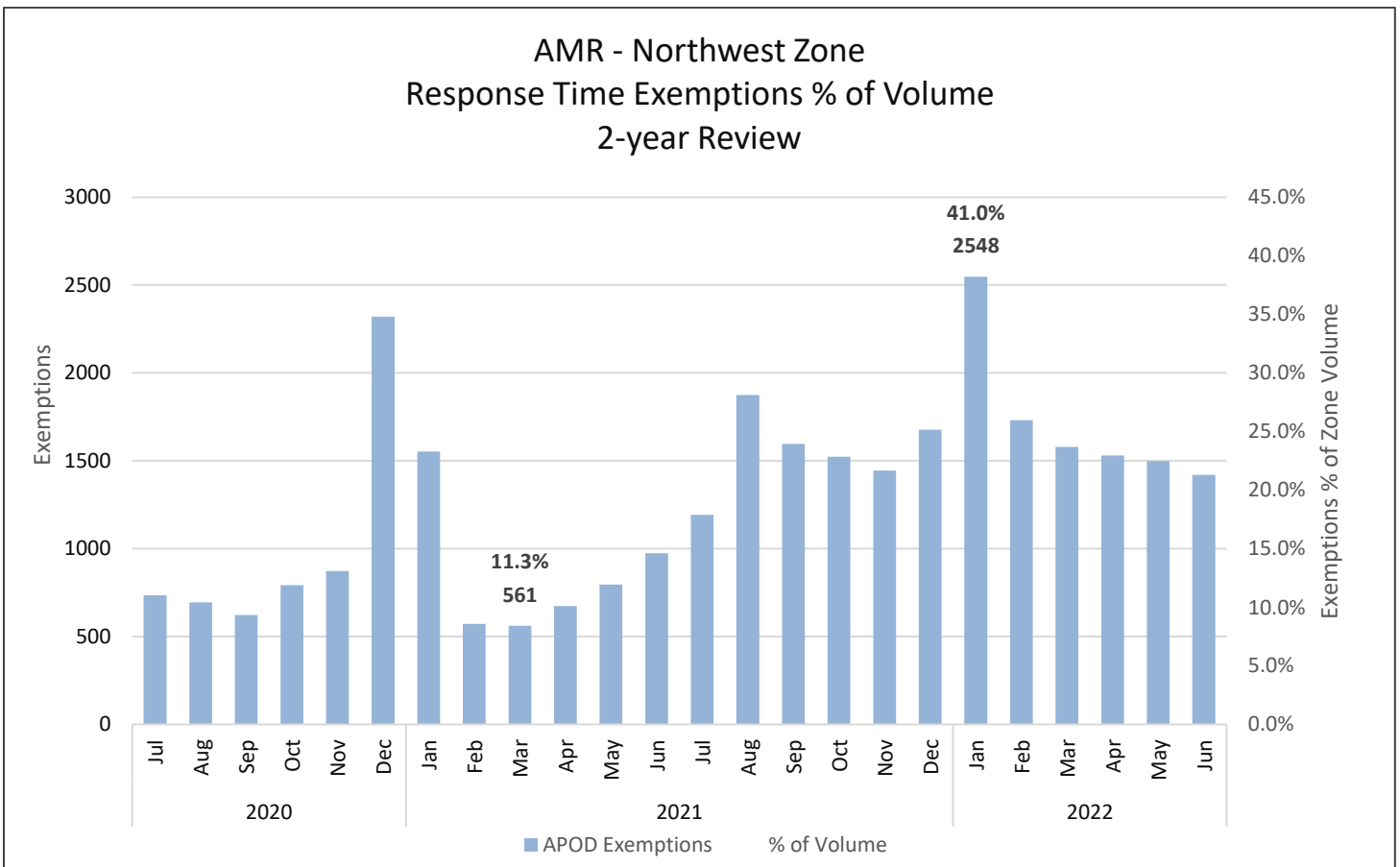
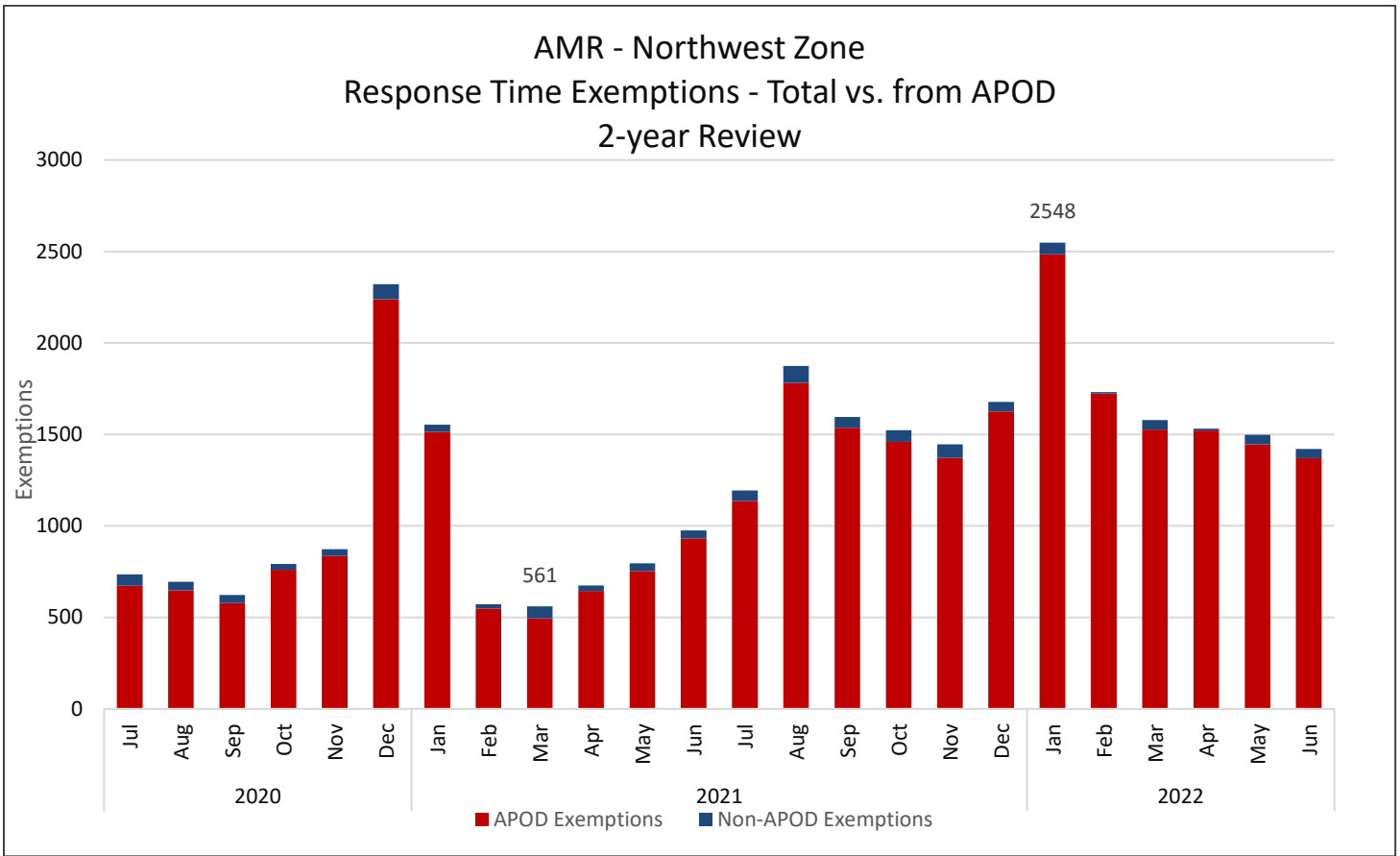
Northwest Zone: Subzone Response and Compliance Data



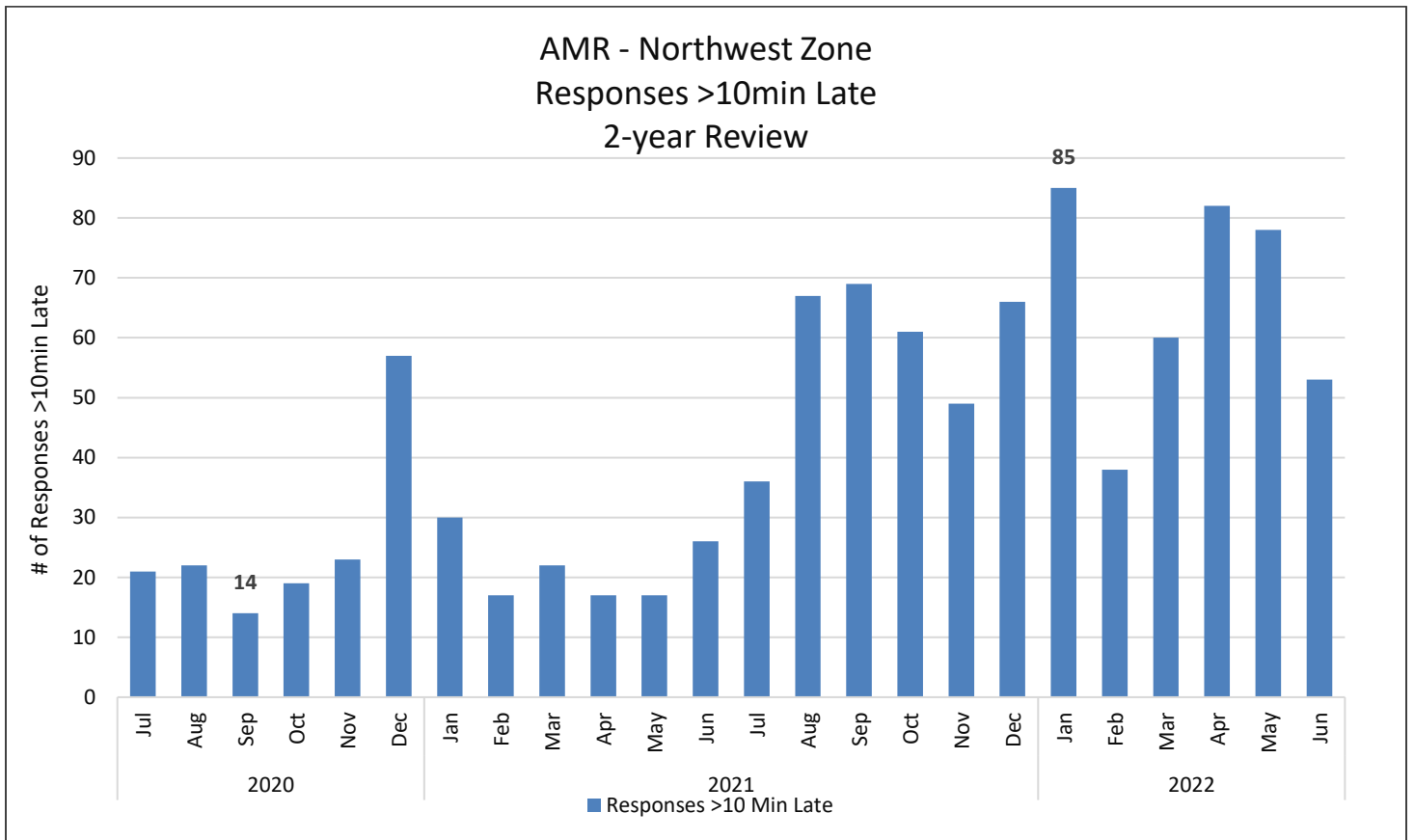
Northwest Zone: Subzone Response and Compliance Data (Cont'd)



Northwest Zone: Exemptions



Northwest Zone: Responses >10 Minutes Late



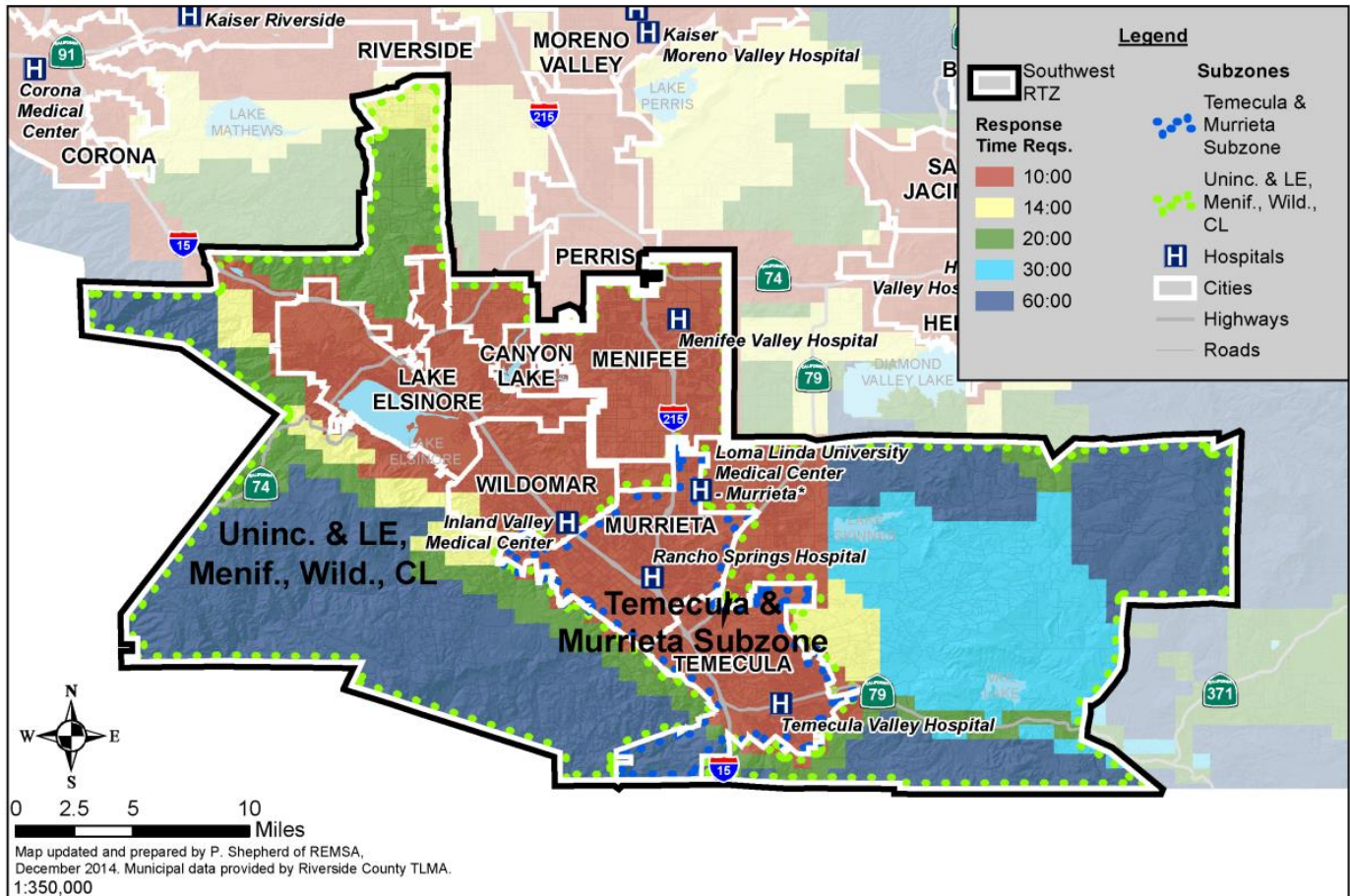
SOUTHWEST ZONE

The Southwest Response Time Zone includes multiple cities, including: Temecula, Murrieta, Lake Elsinore, Menifee, Canyon Lake, and Wildomar. There are two subzones, which are the Temecula & Murrieta Subzone, and the Unincorporated Area plus Lake Elsinore, Wildomar, Canyon Lake and Menifee. The Southwest Zone borders the Northwest and Central Zones to the North, the San Jacinto Zone to the Northeast, and the Mountain Plateau Zone to the East.

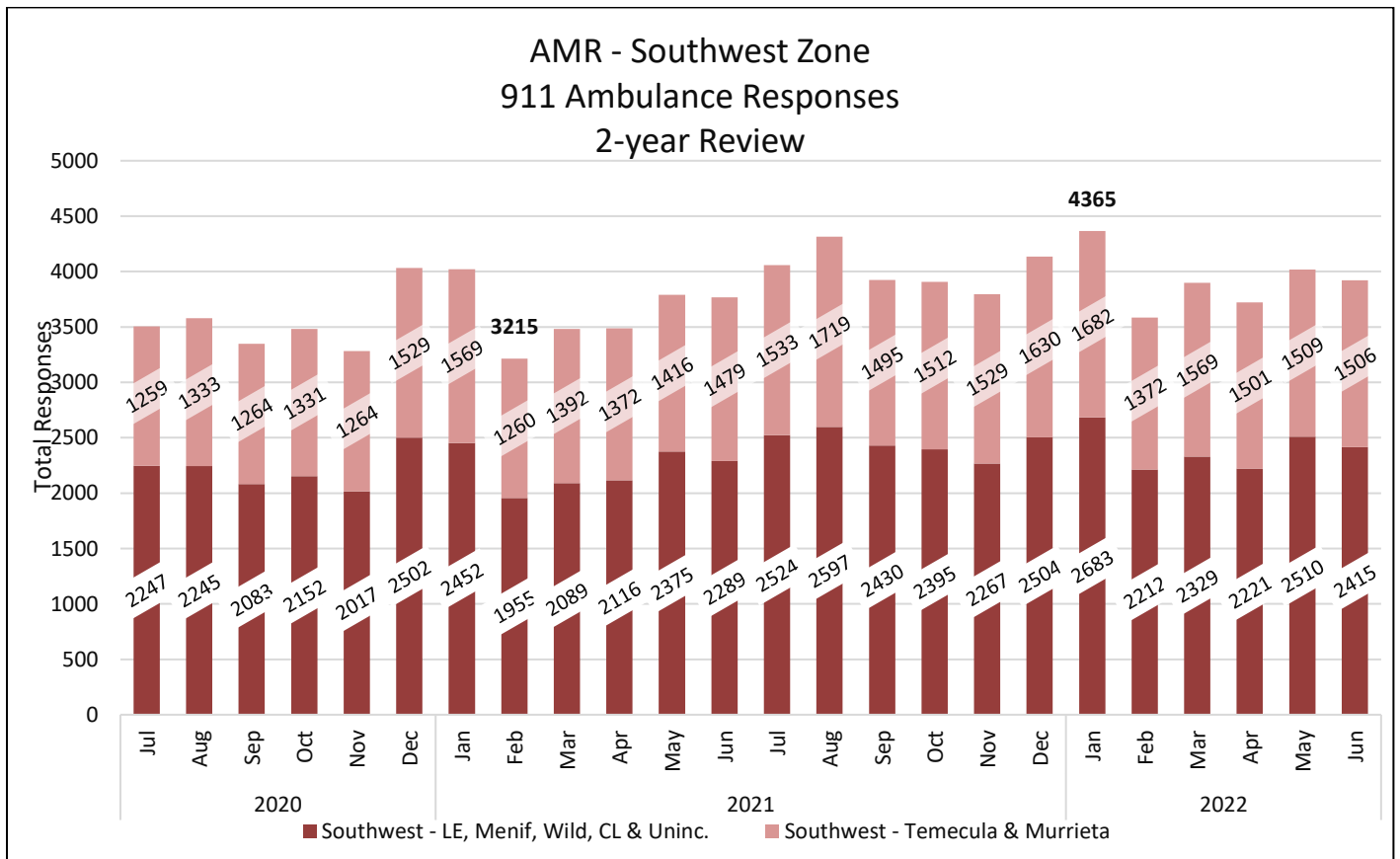
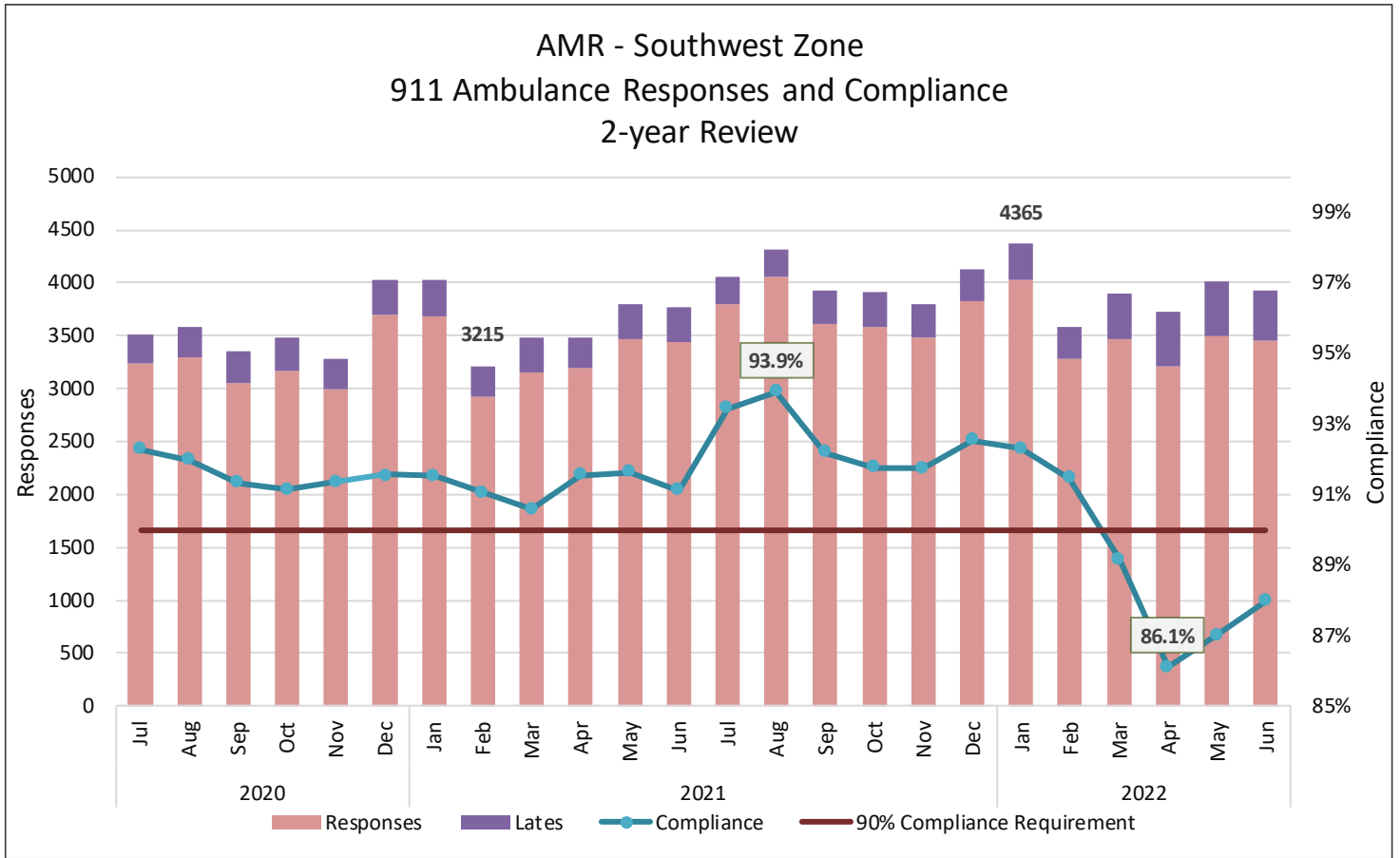


RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

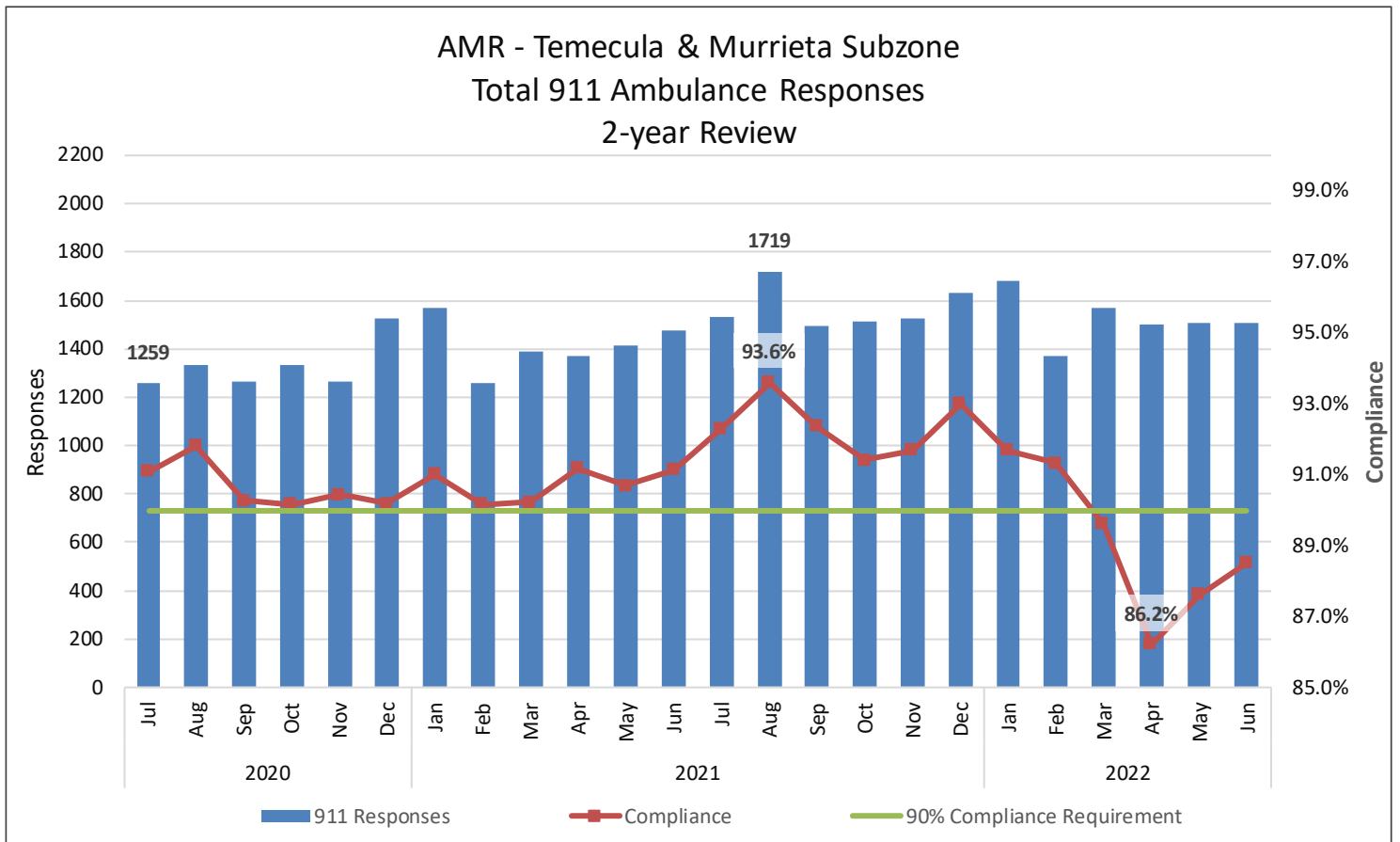
SOUTHWEST

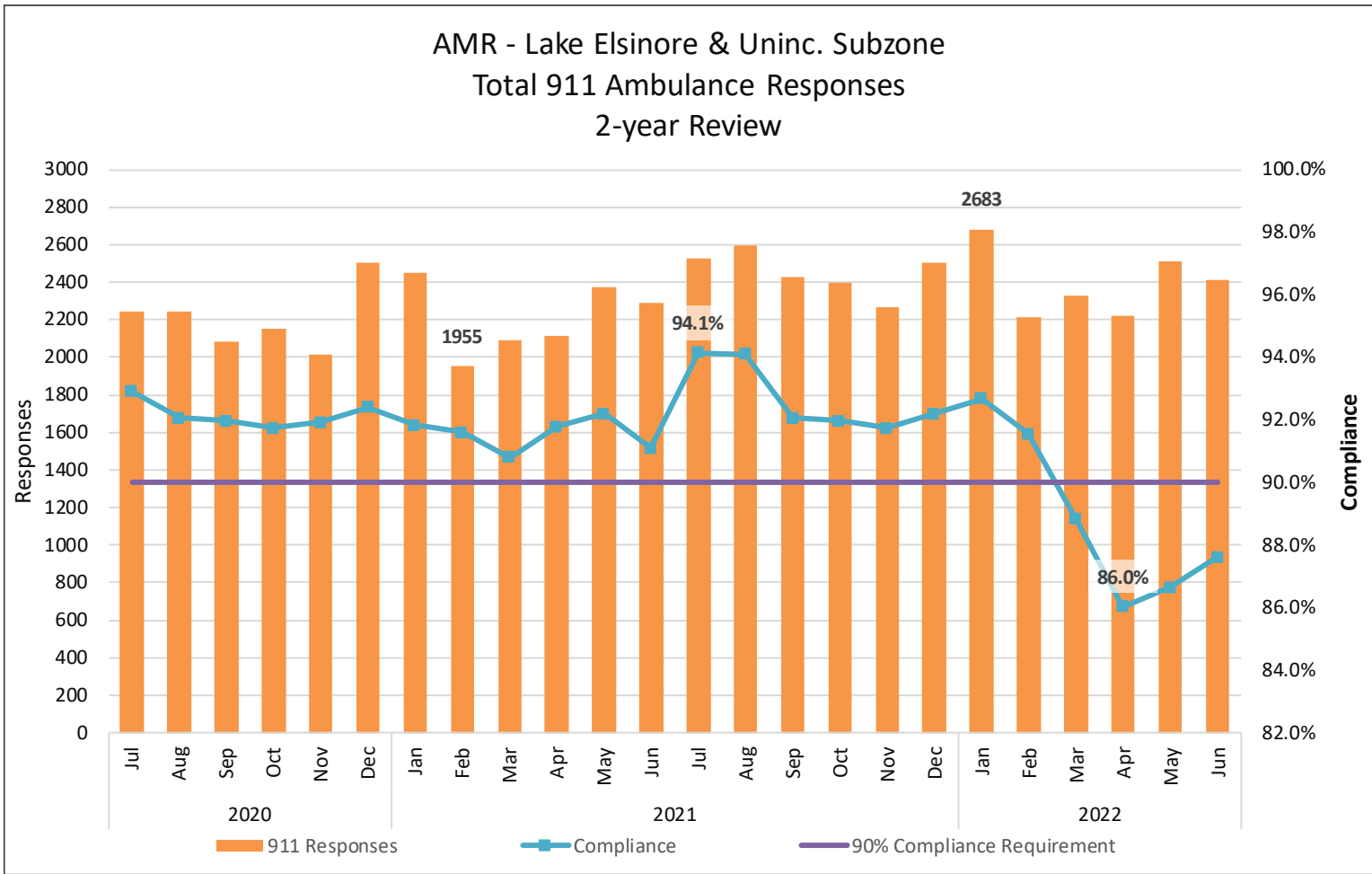


Southwest Zone: zone Response and Compliance Data

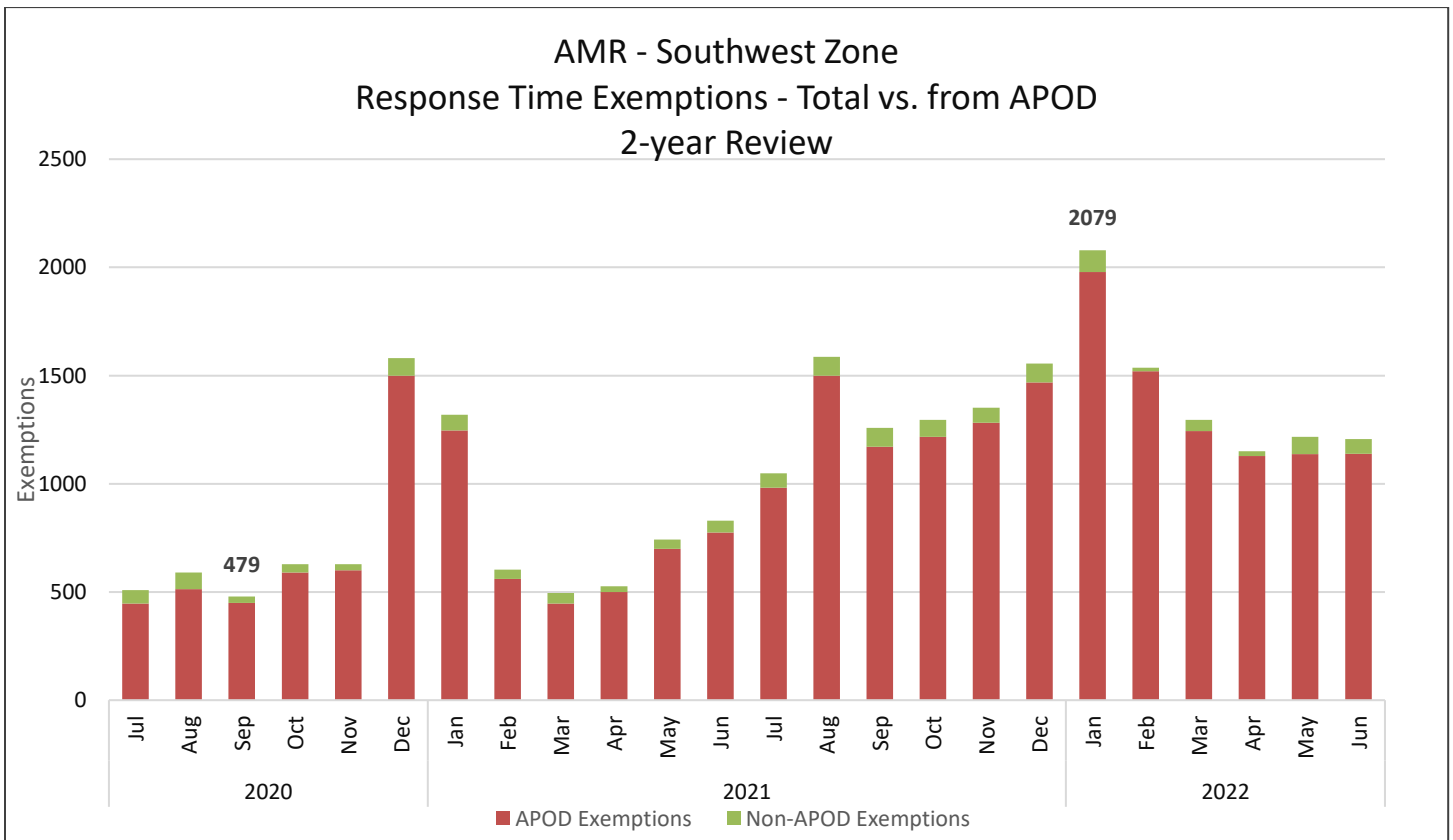


Southwest Zone: Subzone Response and Compliance Data

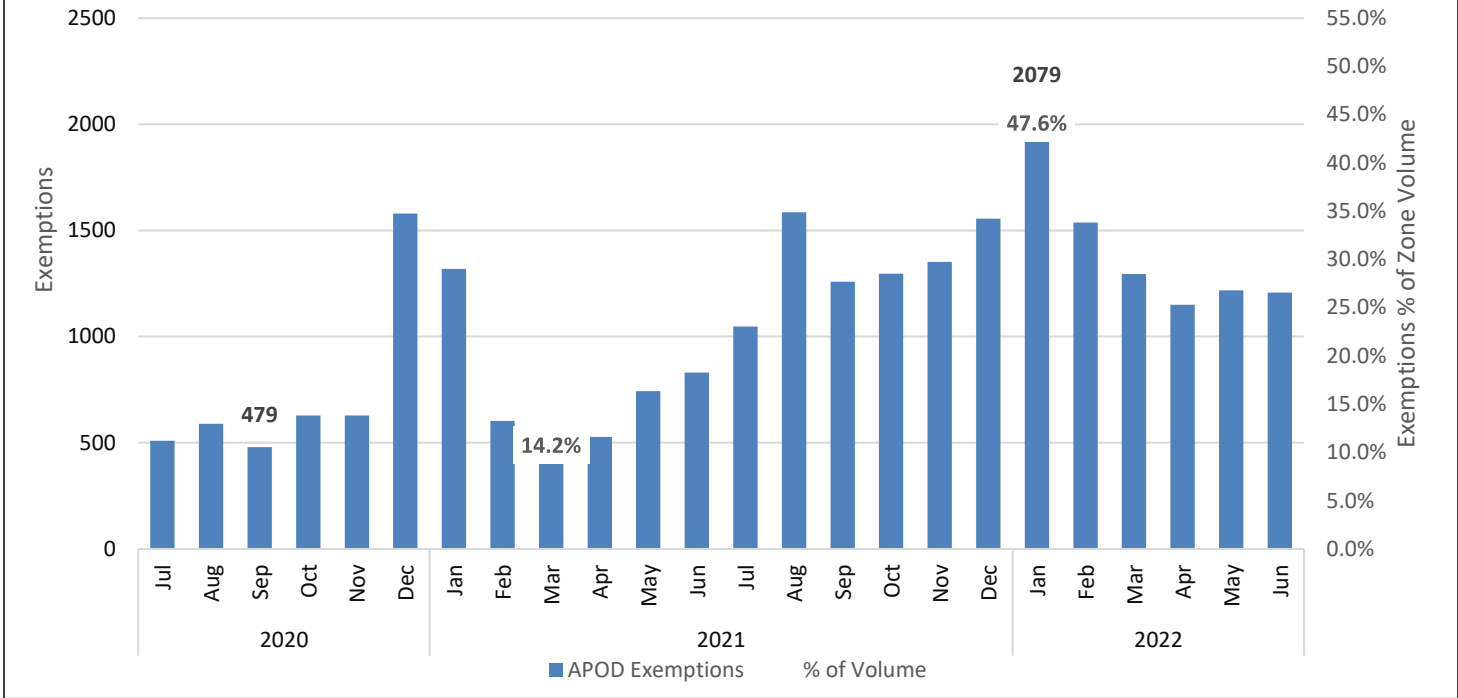




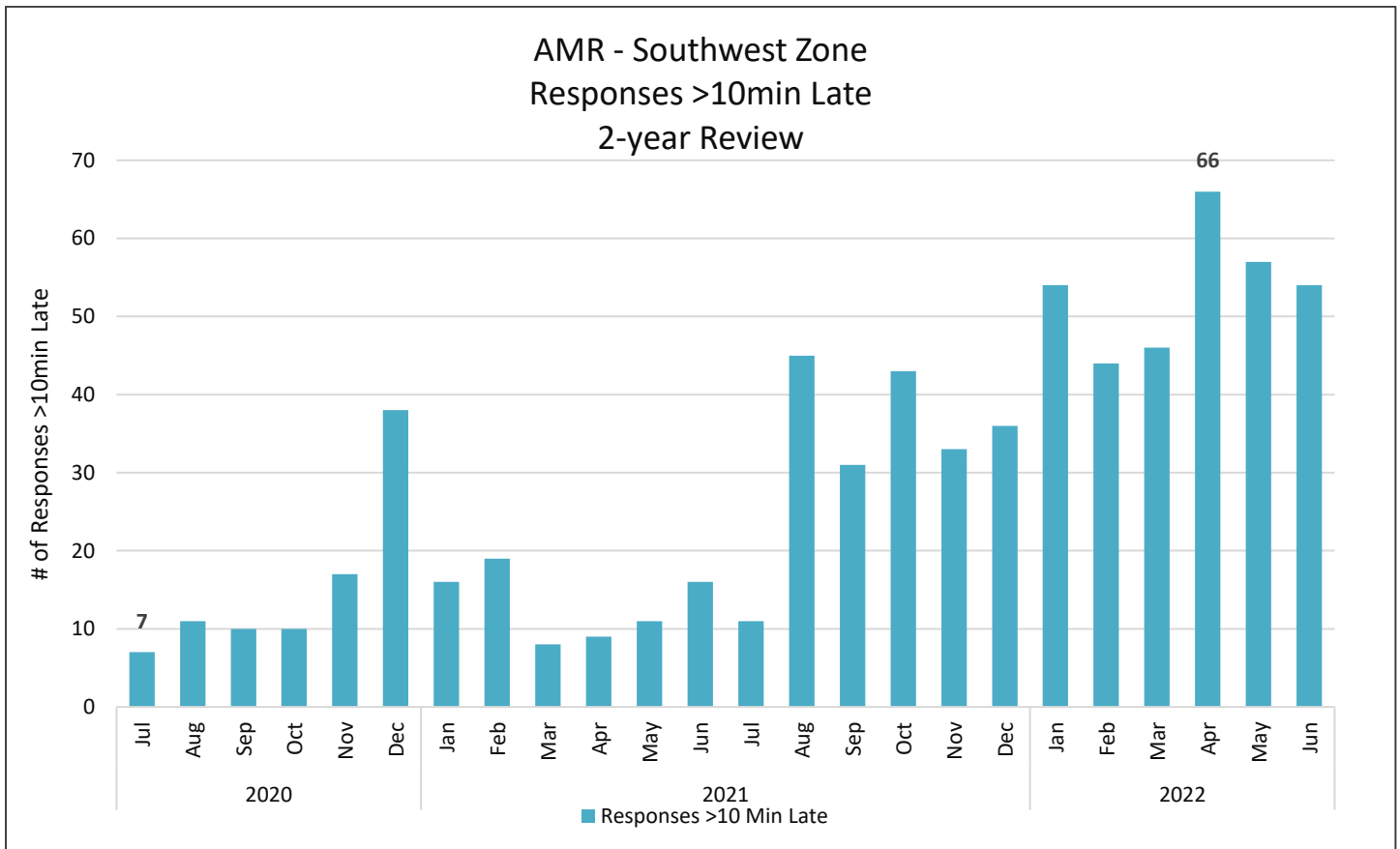
Southwest Zone: Exemptions



AMR Southwest Zone Response Time Exemptions % of Volume 2-year Review



Southwest Zone: Responses > 10 Minutes Late

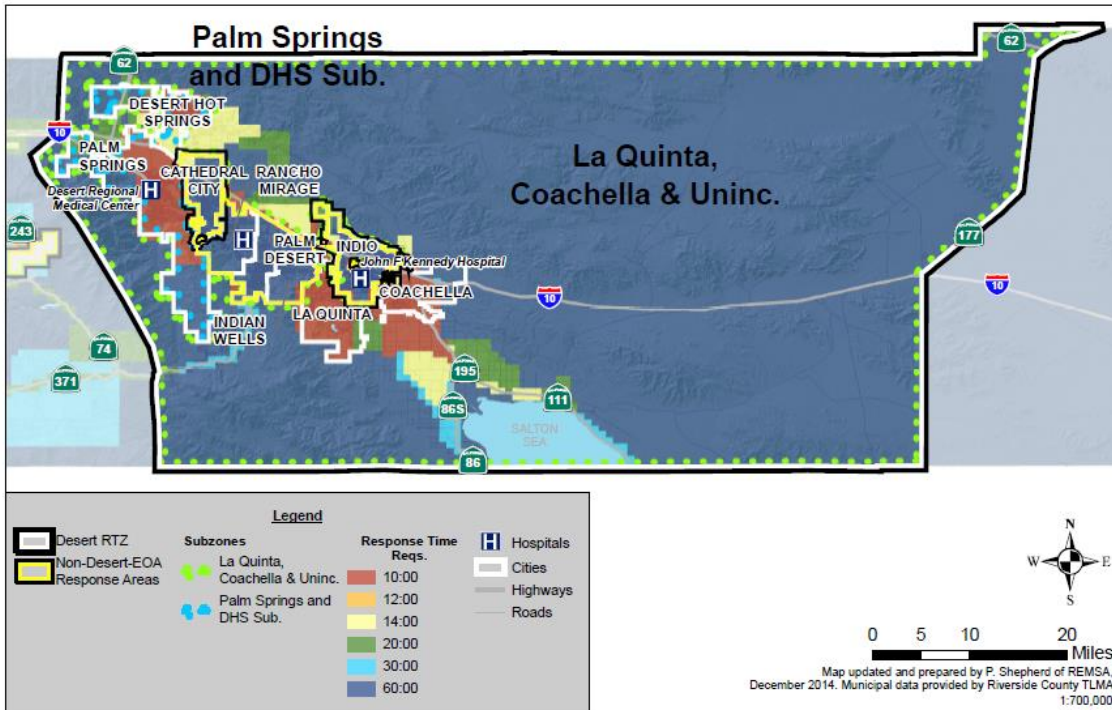


DESERT ZONE



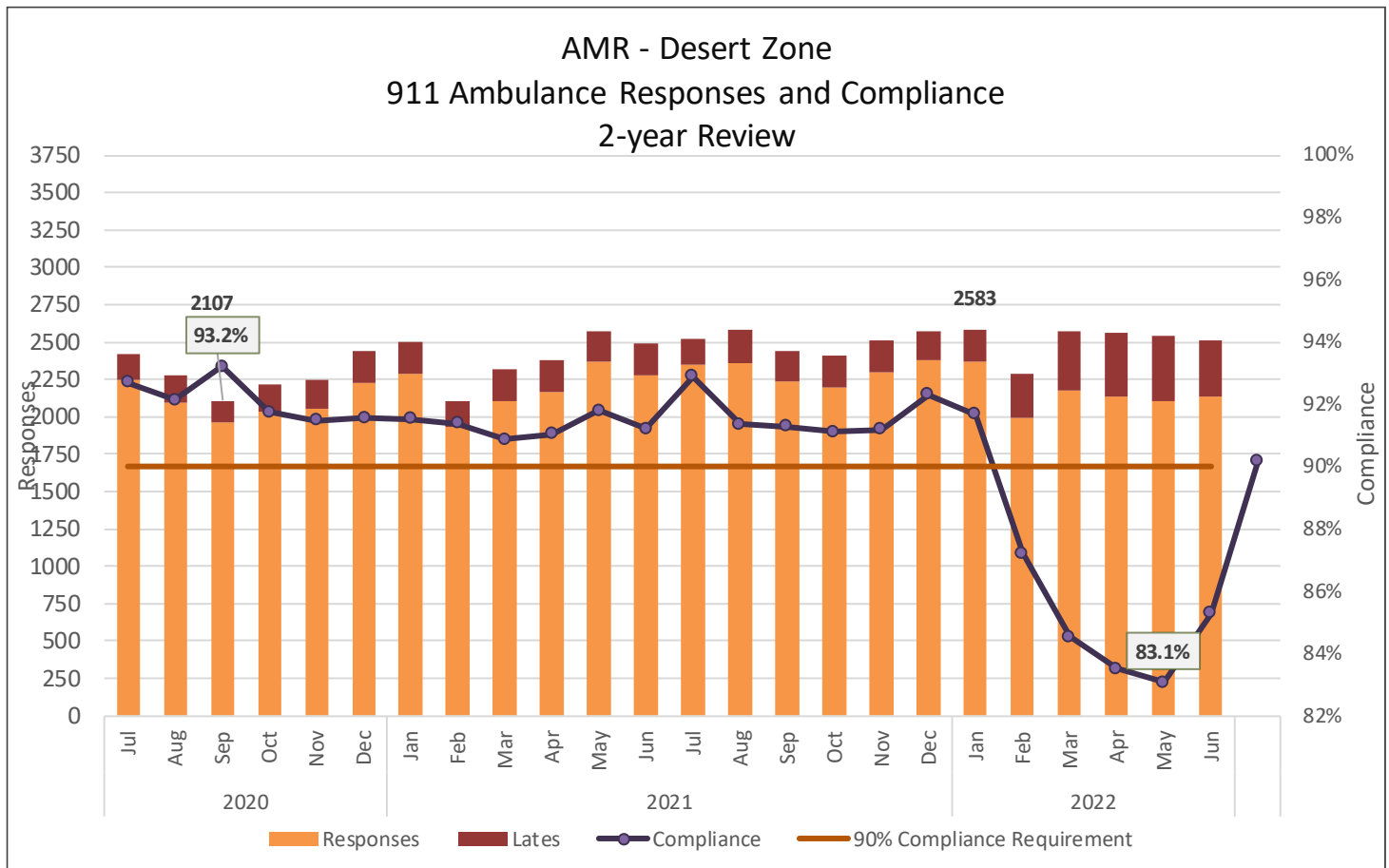
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

DESERT

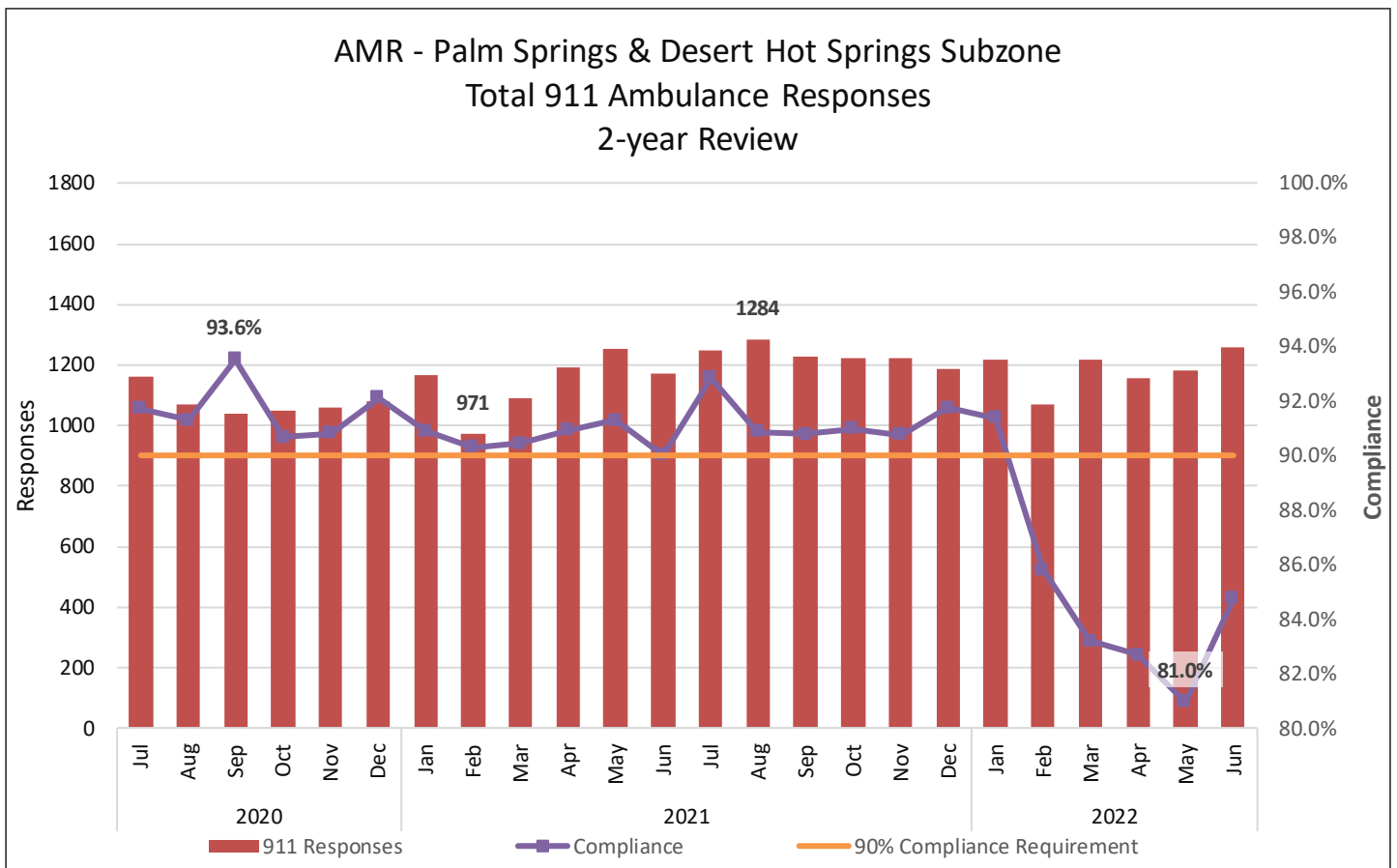
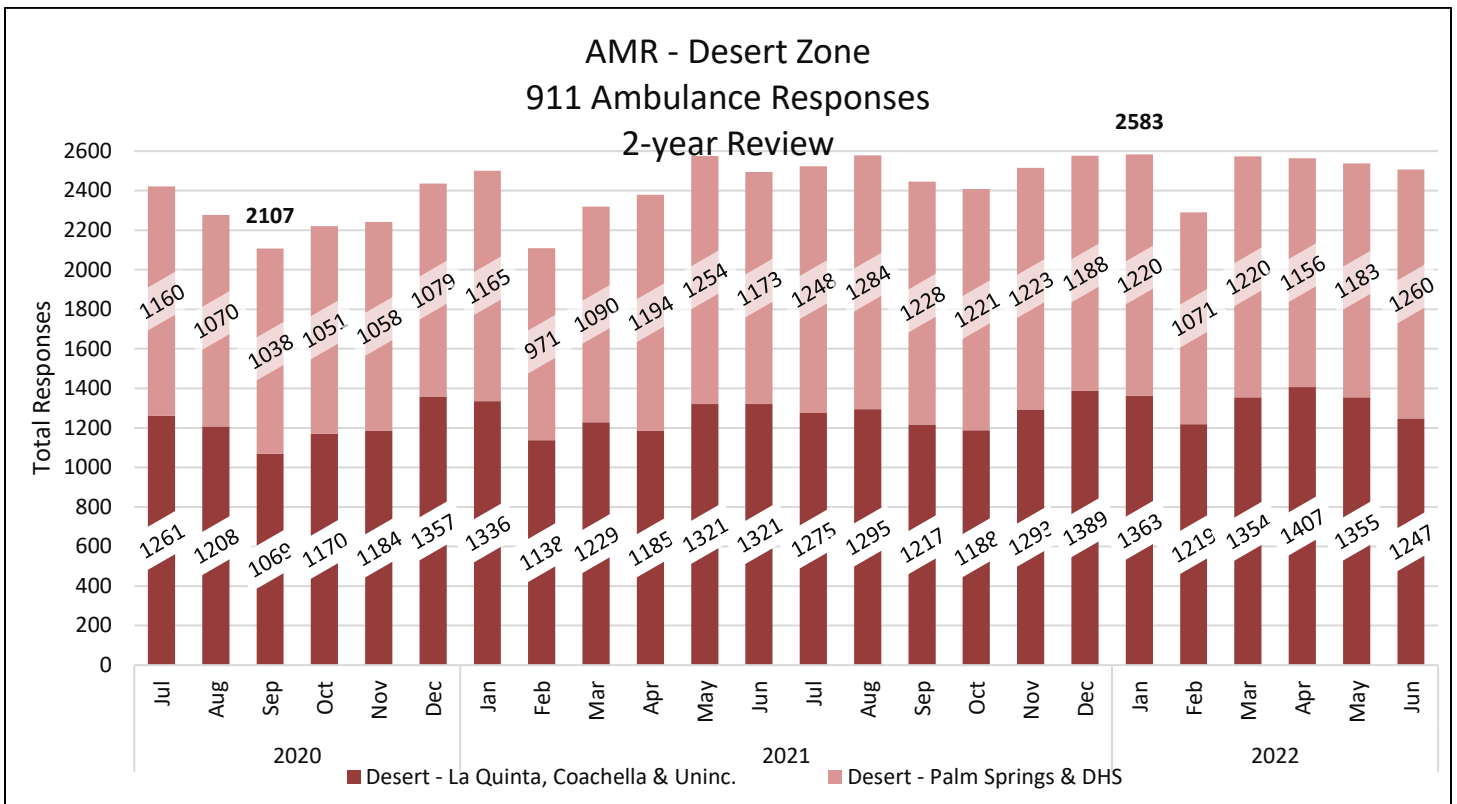


The Desert Ambulance Operating Area includes the Desert Zone response criteria, which include ten-minute requirements in the cities under contract and up to sixty minutes for the most rural areas of the response zone.

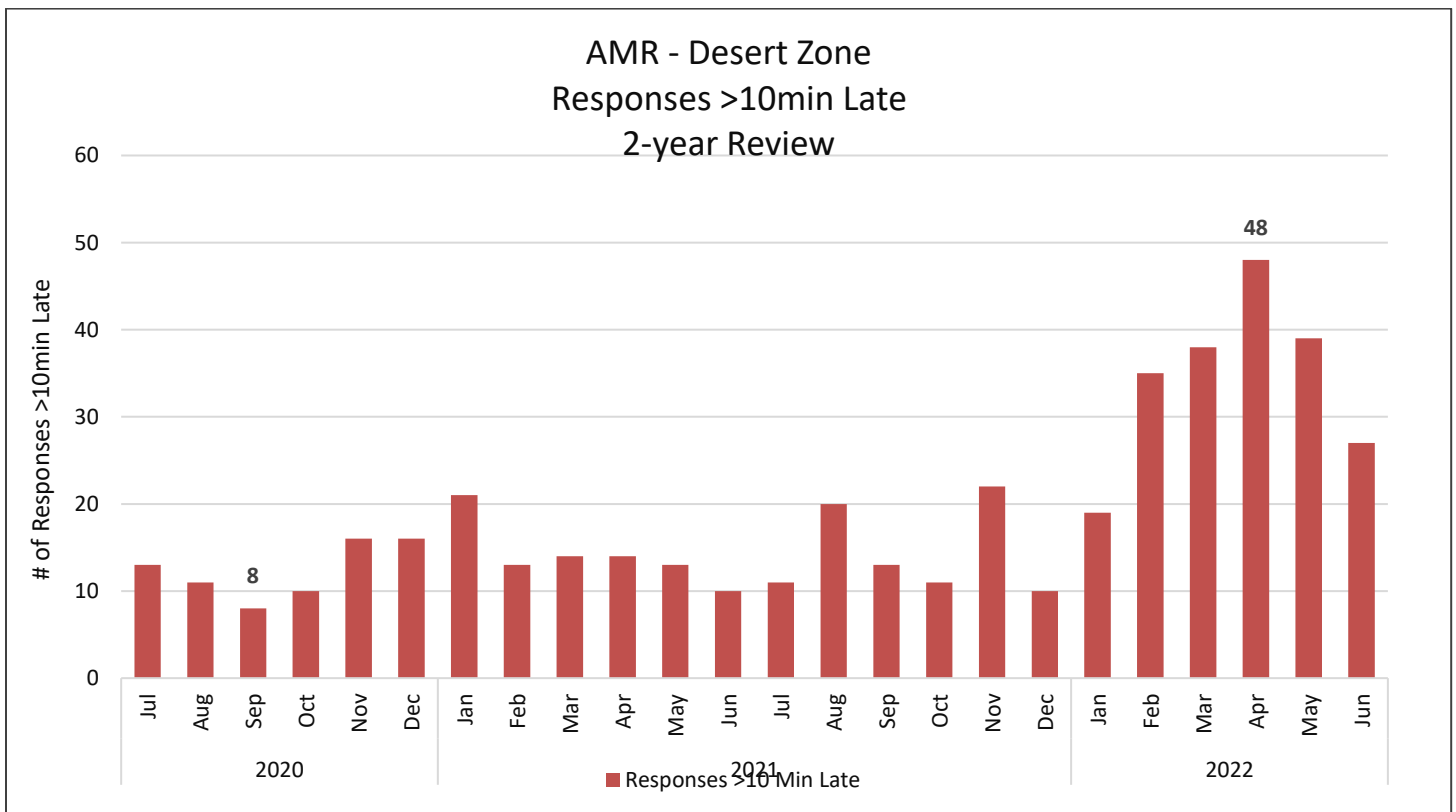
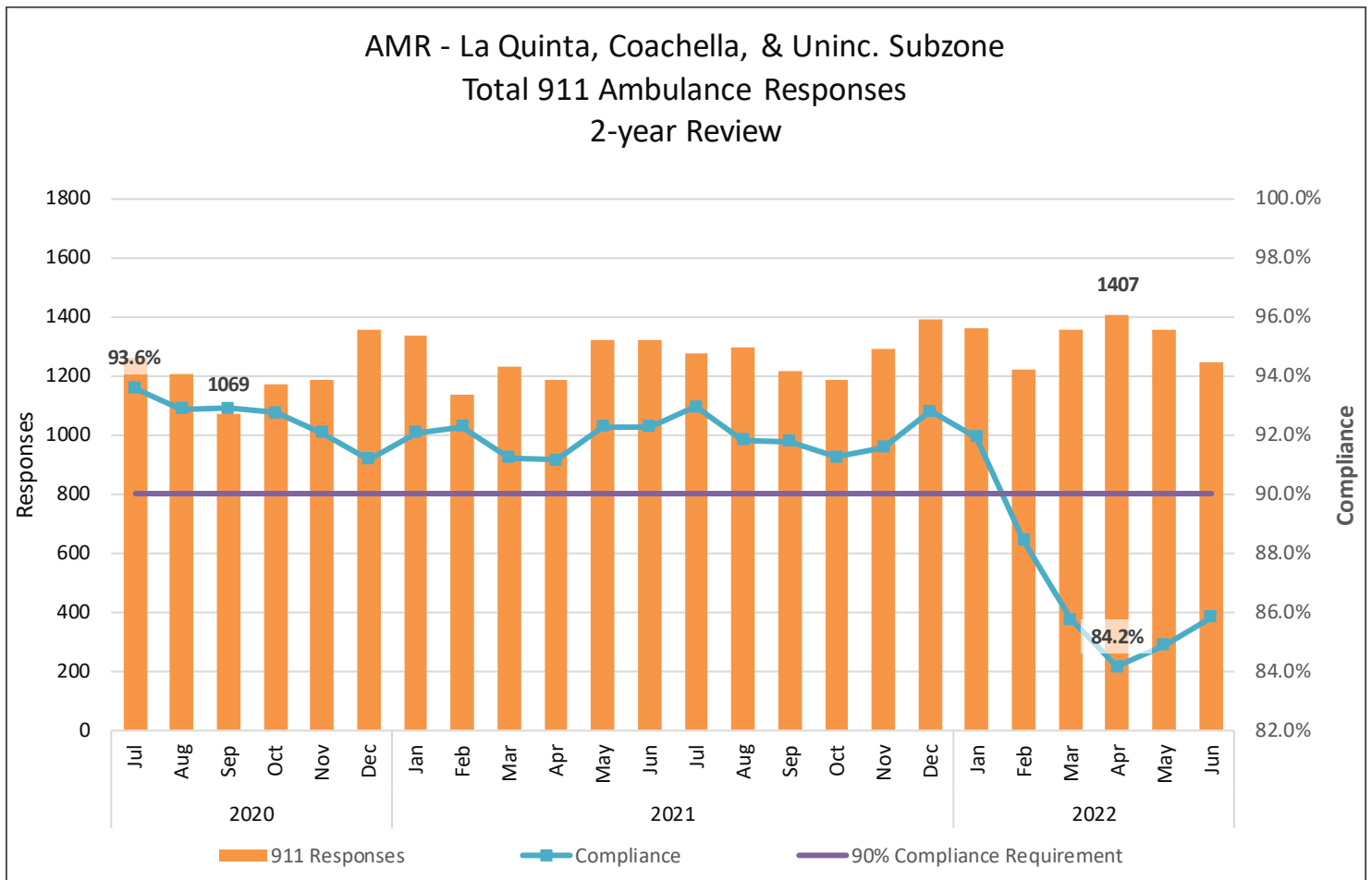
Palo Verde zone responses are now being coordinated through the Desert Zone's AMR Desert Cities operations. A comparison of the East County zones is available on page six of this report.



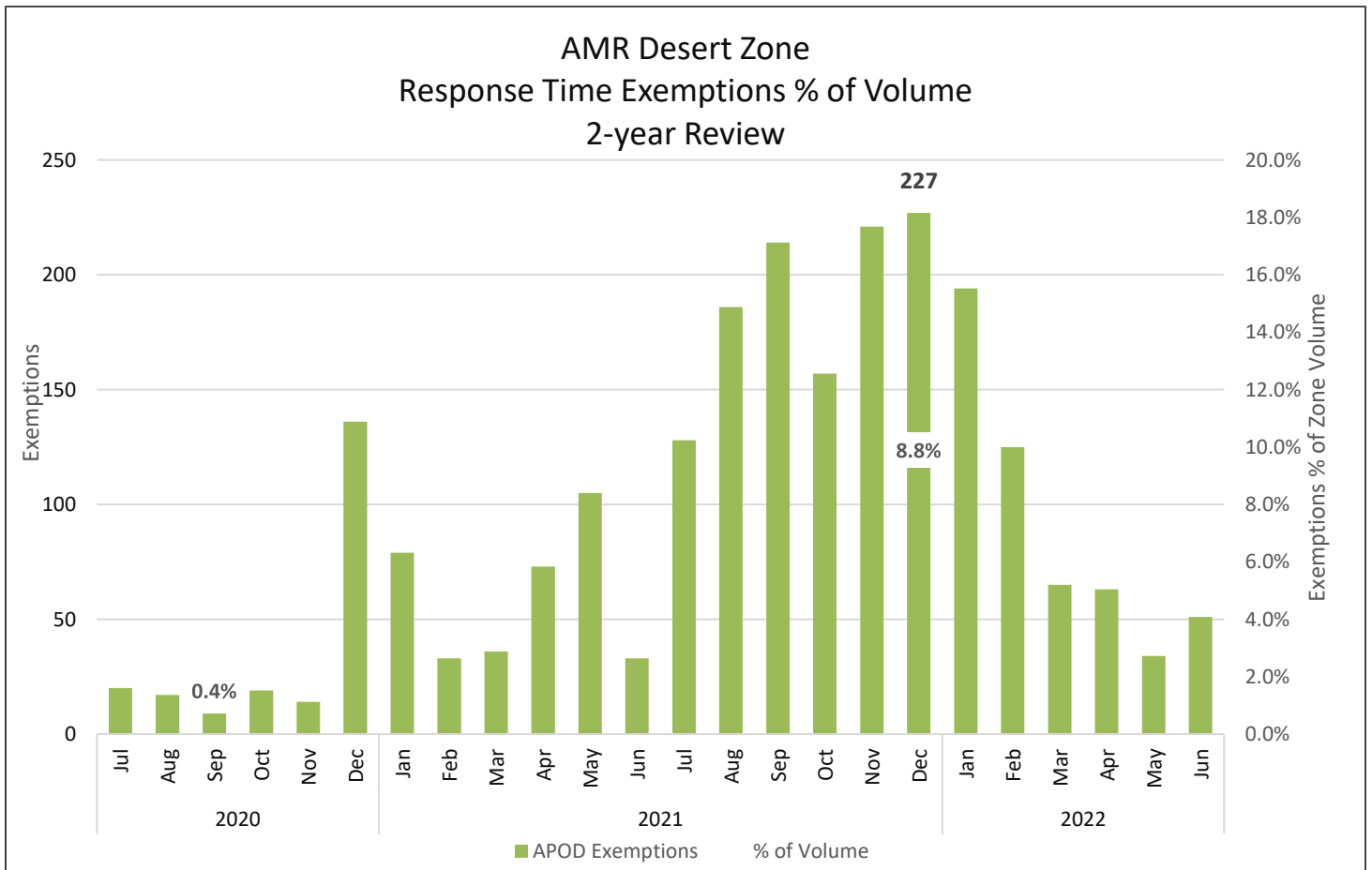
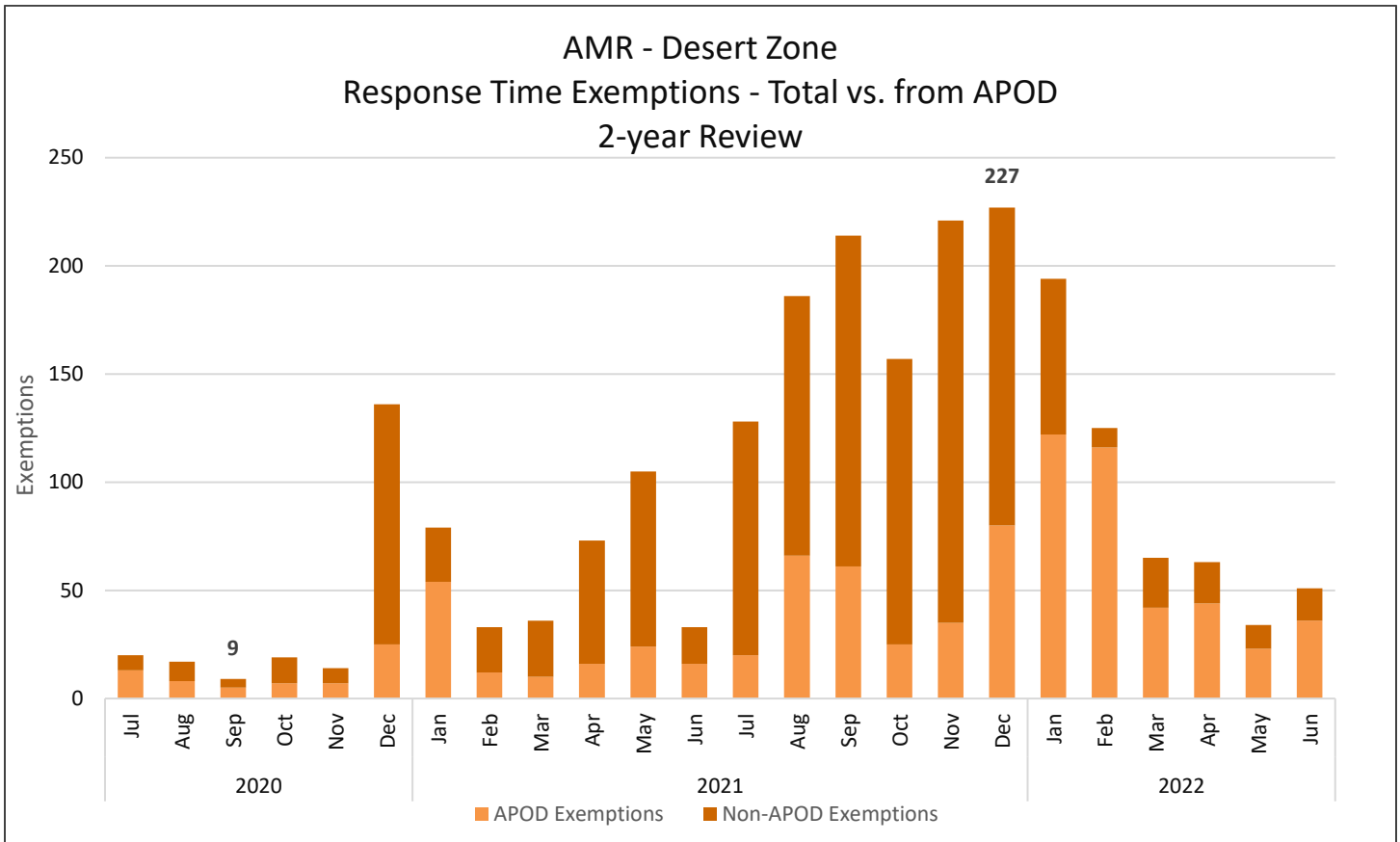
Desert Zone: Subzone Response and Compliance Data



Desert Zone: Subzones Cont'd. and Responses >10 Minutes Late



Desert Zone: Exemptions



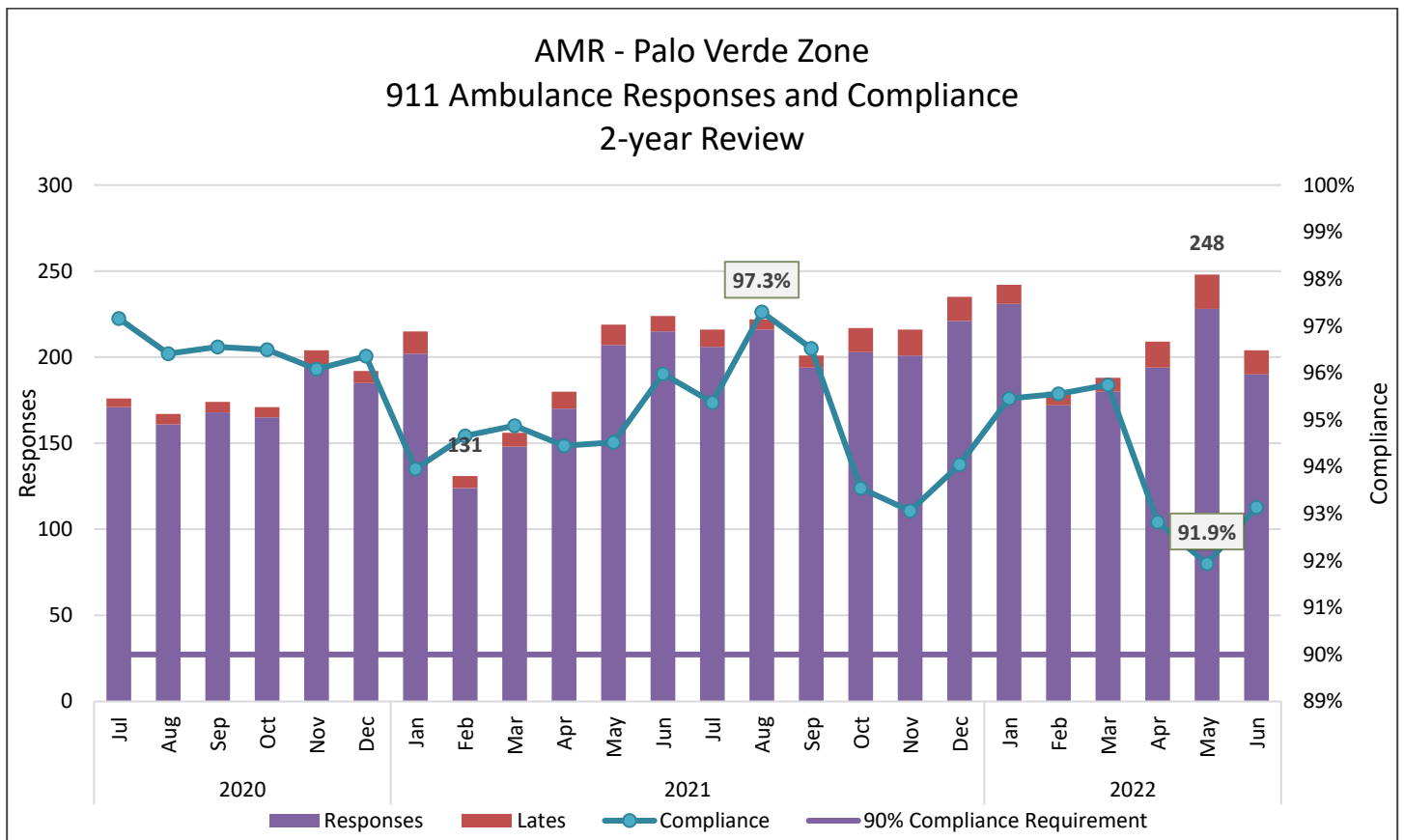
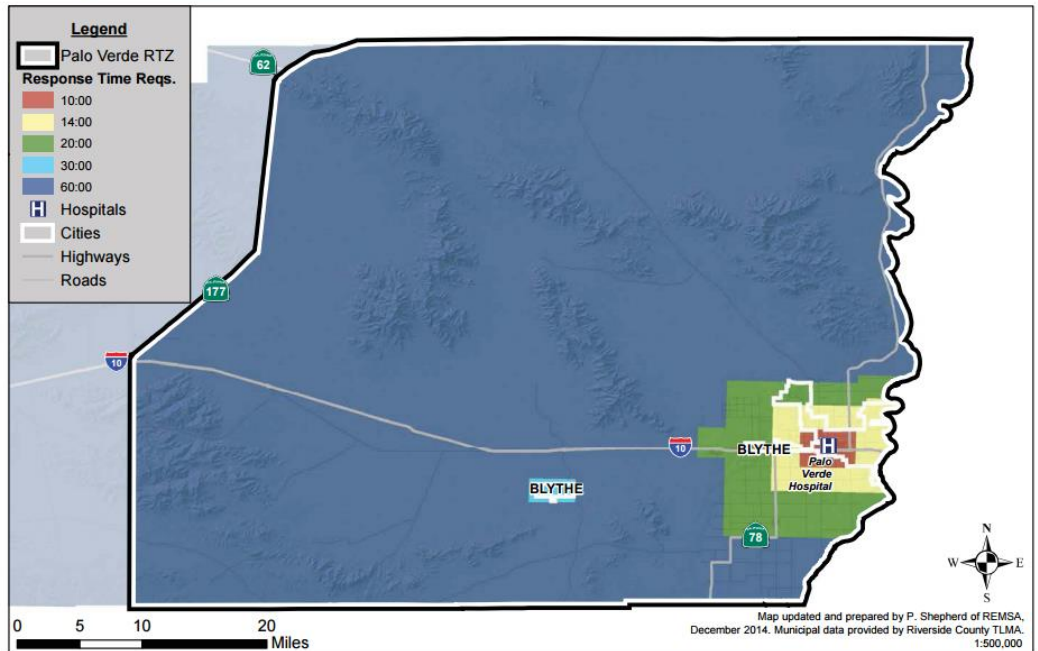
PALO VERDE ZONE



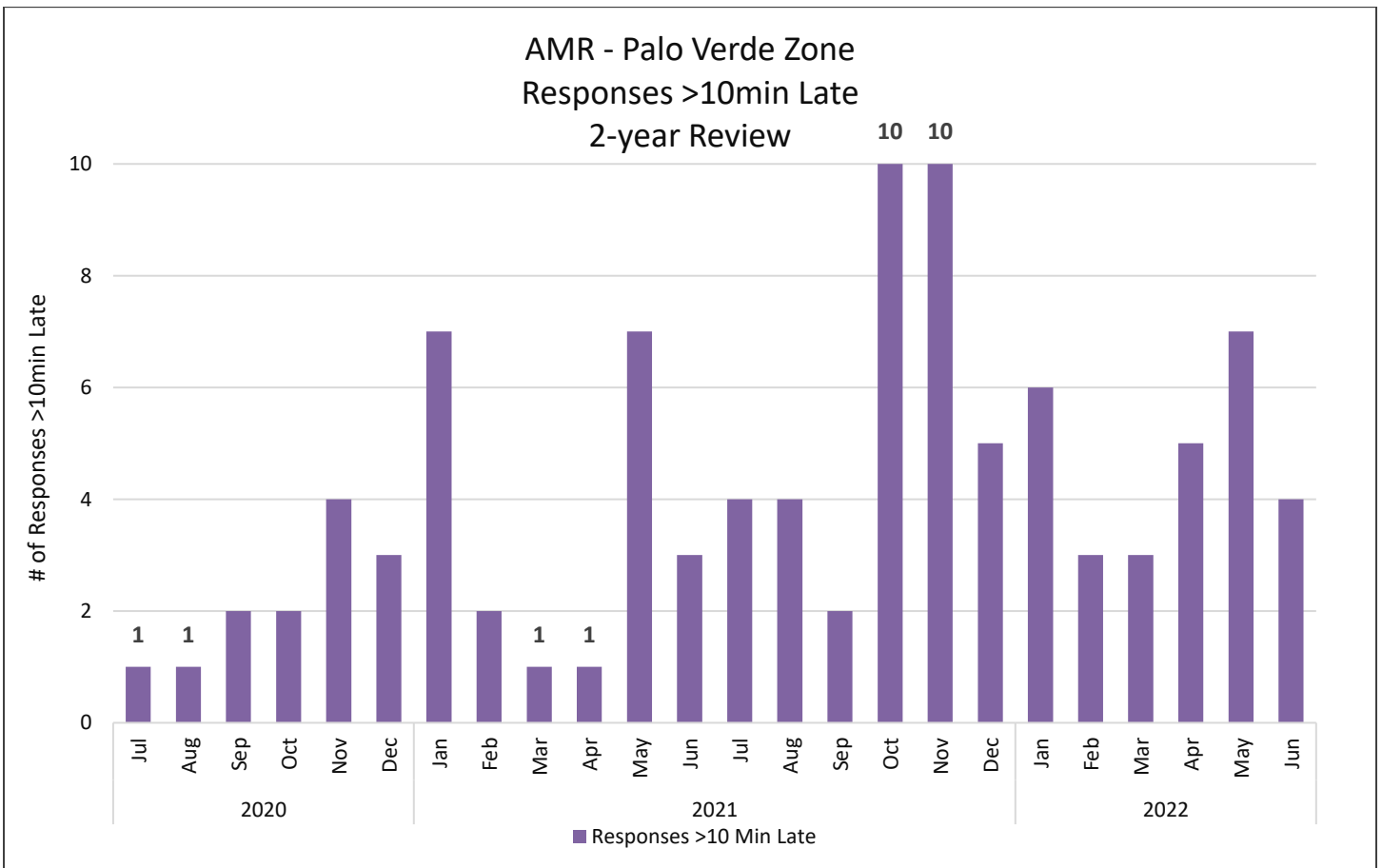
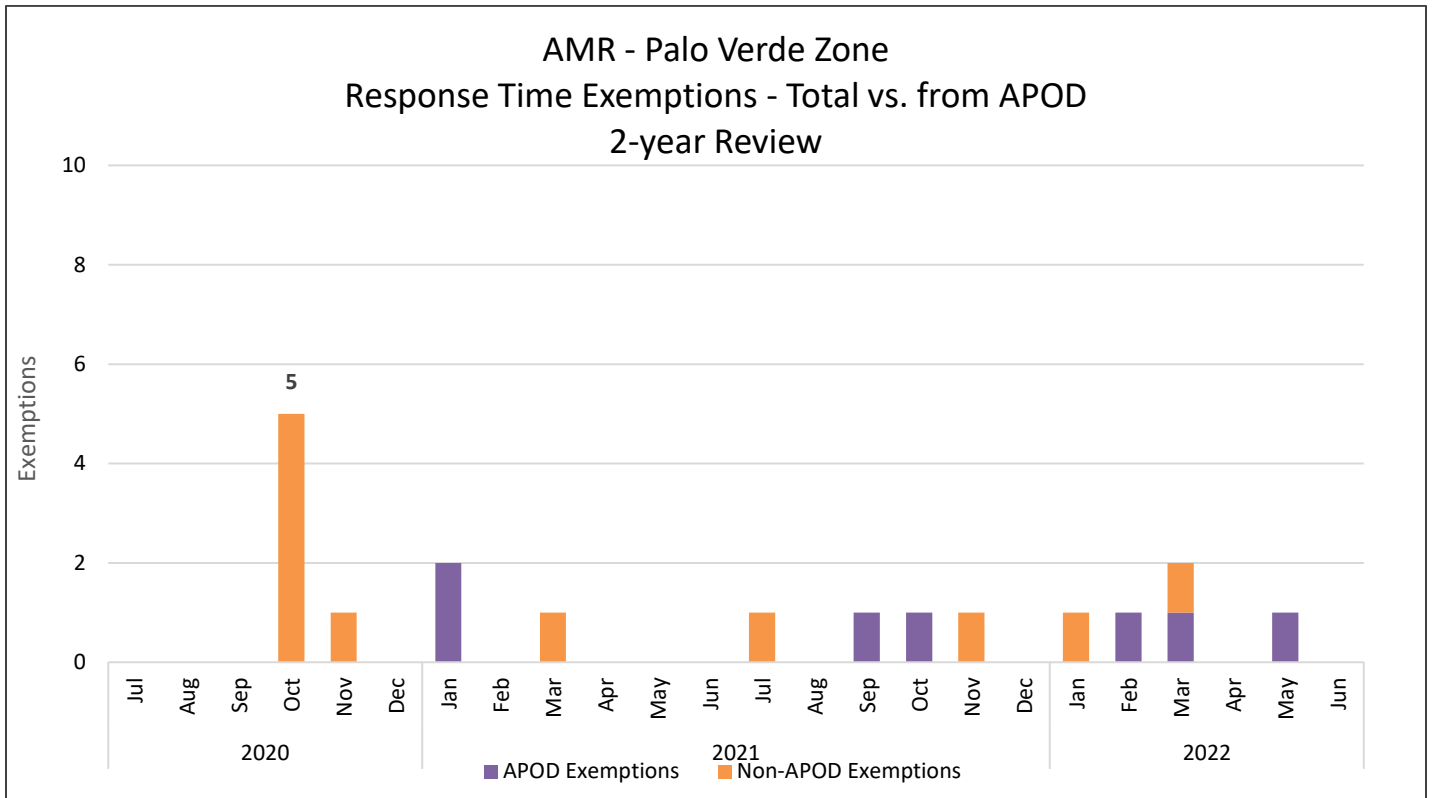
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

PALO VERDE

The Palo Verde Response Time Zone includes the County areas East of the Desert Zone. It also encompasses the city of Blythe and Chuckawalla State Prison, and is dispatched from the AMR Desert Cities Operations in the Desert Zone.



Palo Verde Zone: Exemptions and >10 Minutes Late

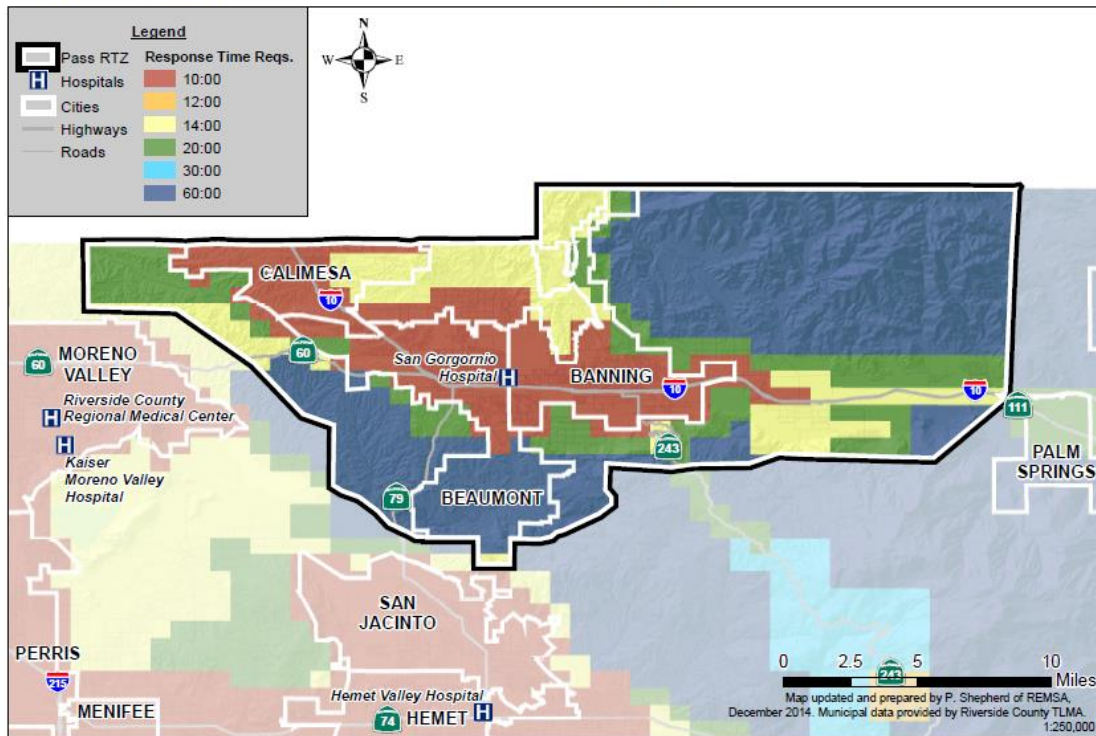


PASS ZONE



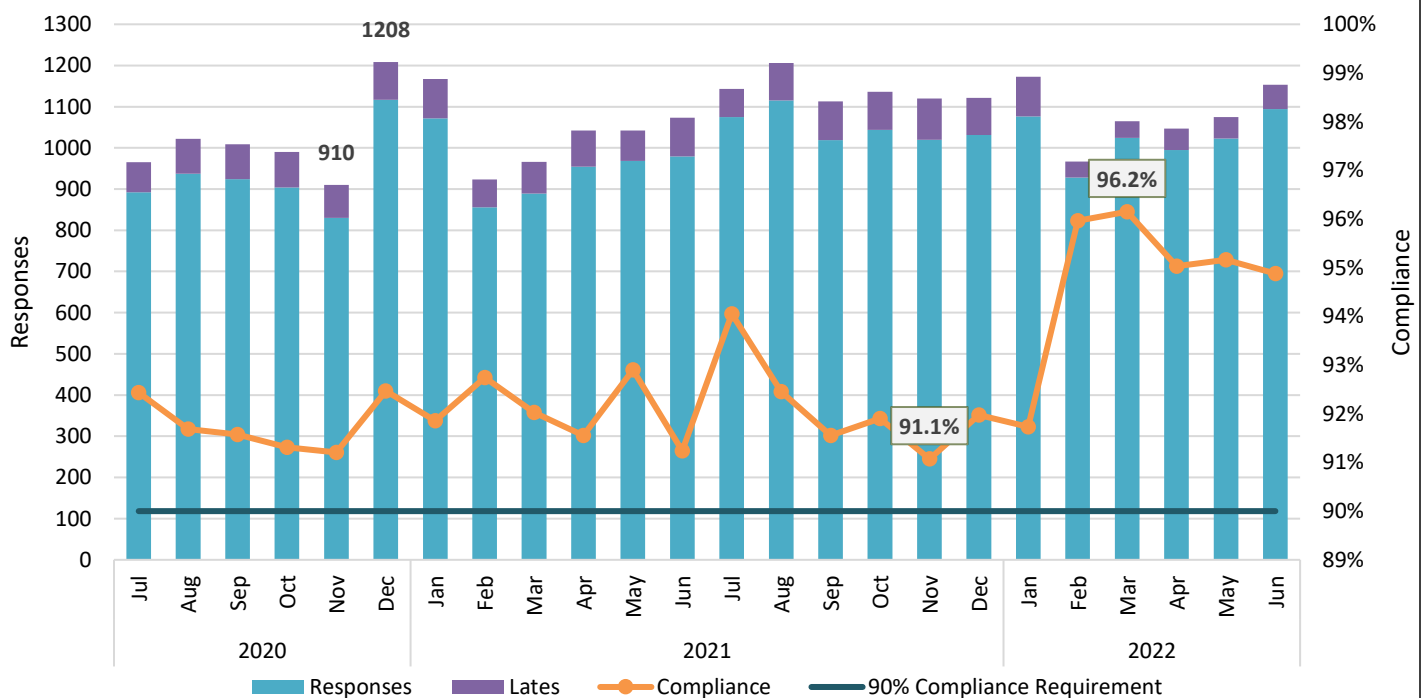
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

PASS

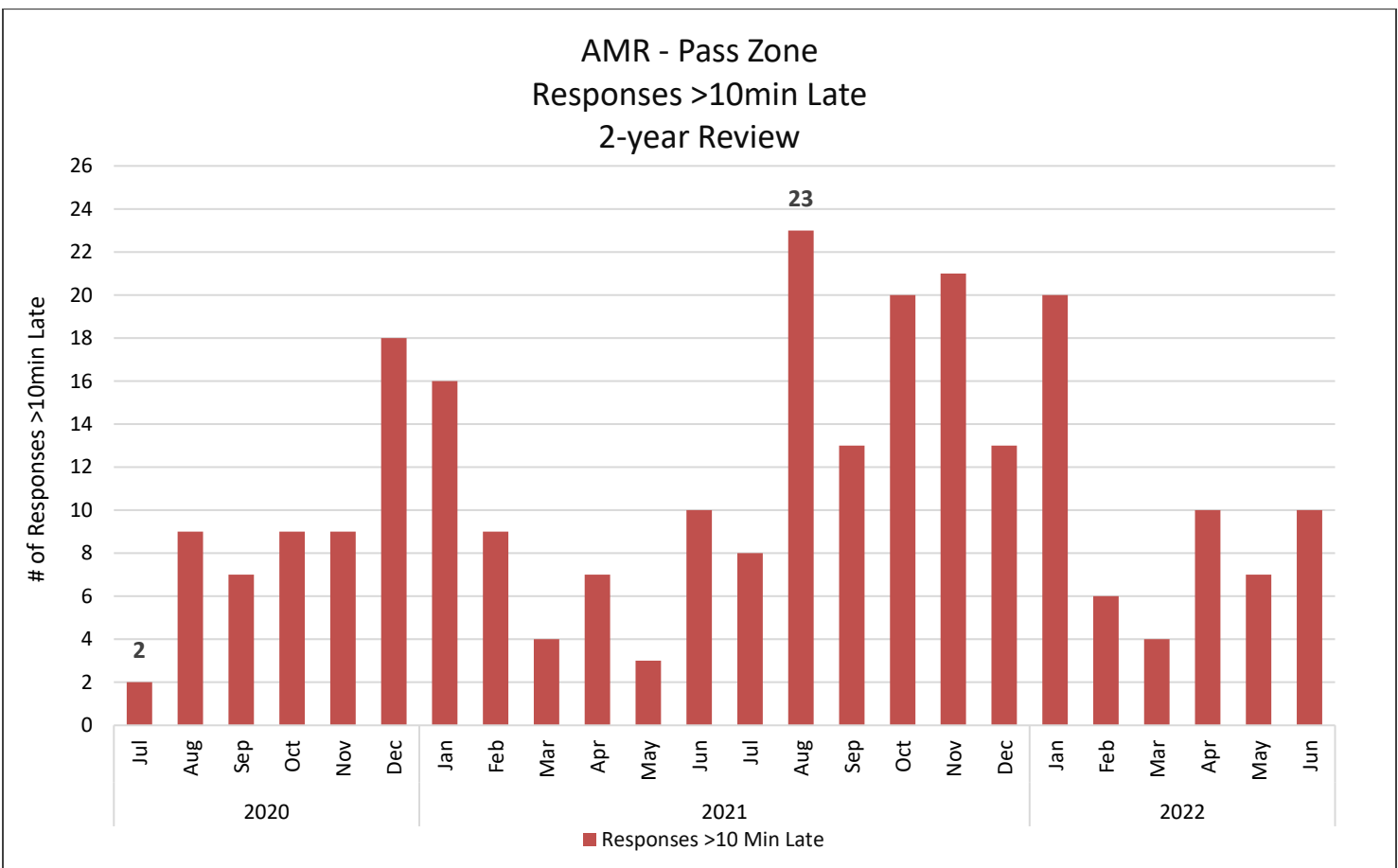
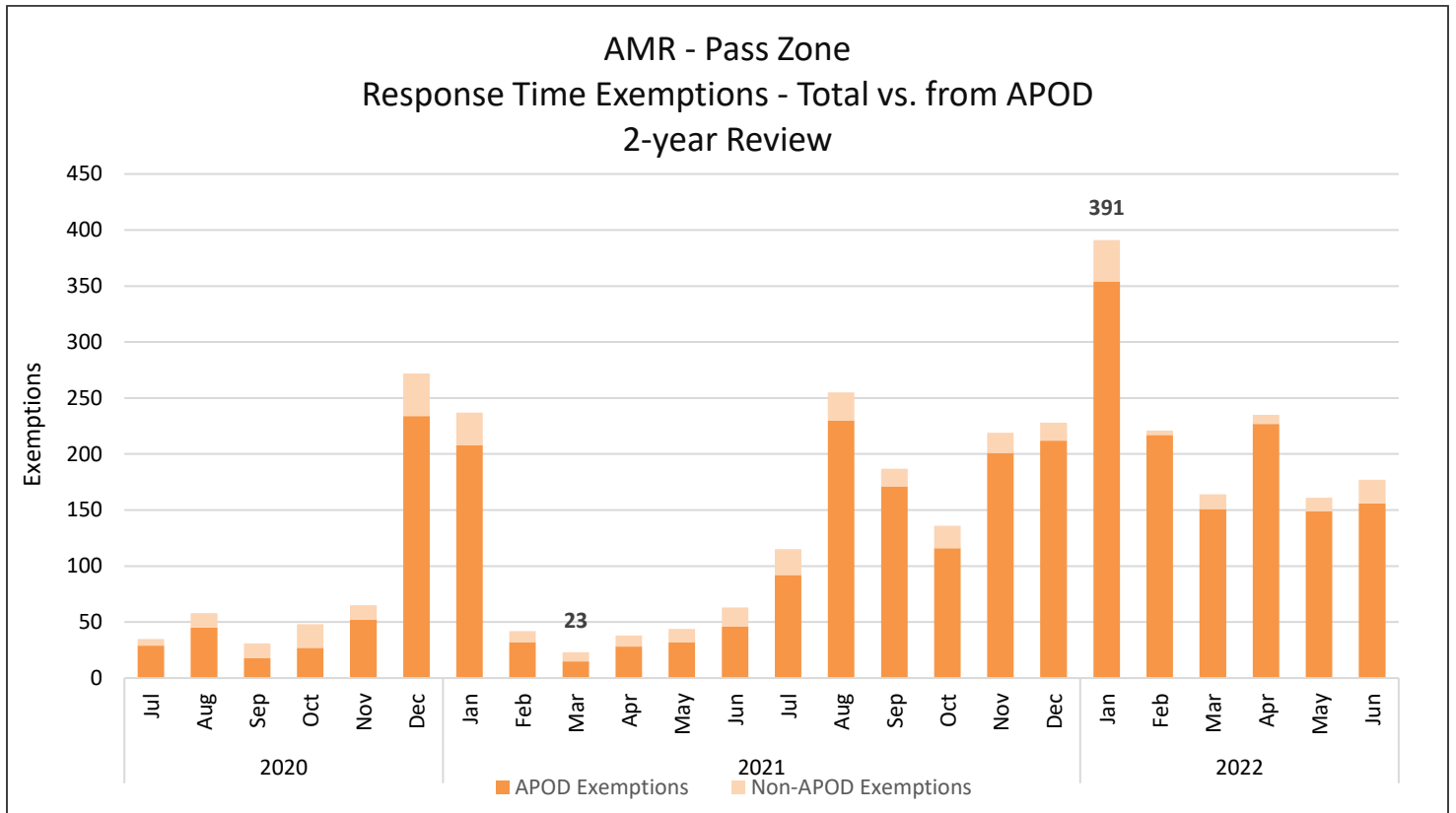


The Pass Response Time Zone includes the cities of Banning, Beaumont, and Calimesa, and also surrounds a large section of Interstate 10. The zone contains one hospital, and averages 905 9-1-1 responses per month, with an average of 69 late calls per month during the period covered in this report.

AMR - Pass Zone
911 Ambulance Responses and Compliance
2-year Review

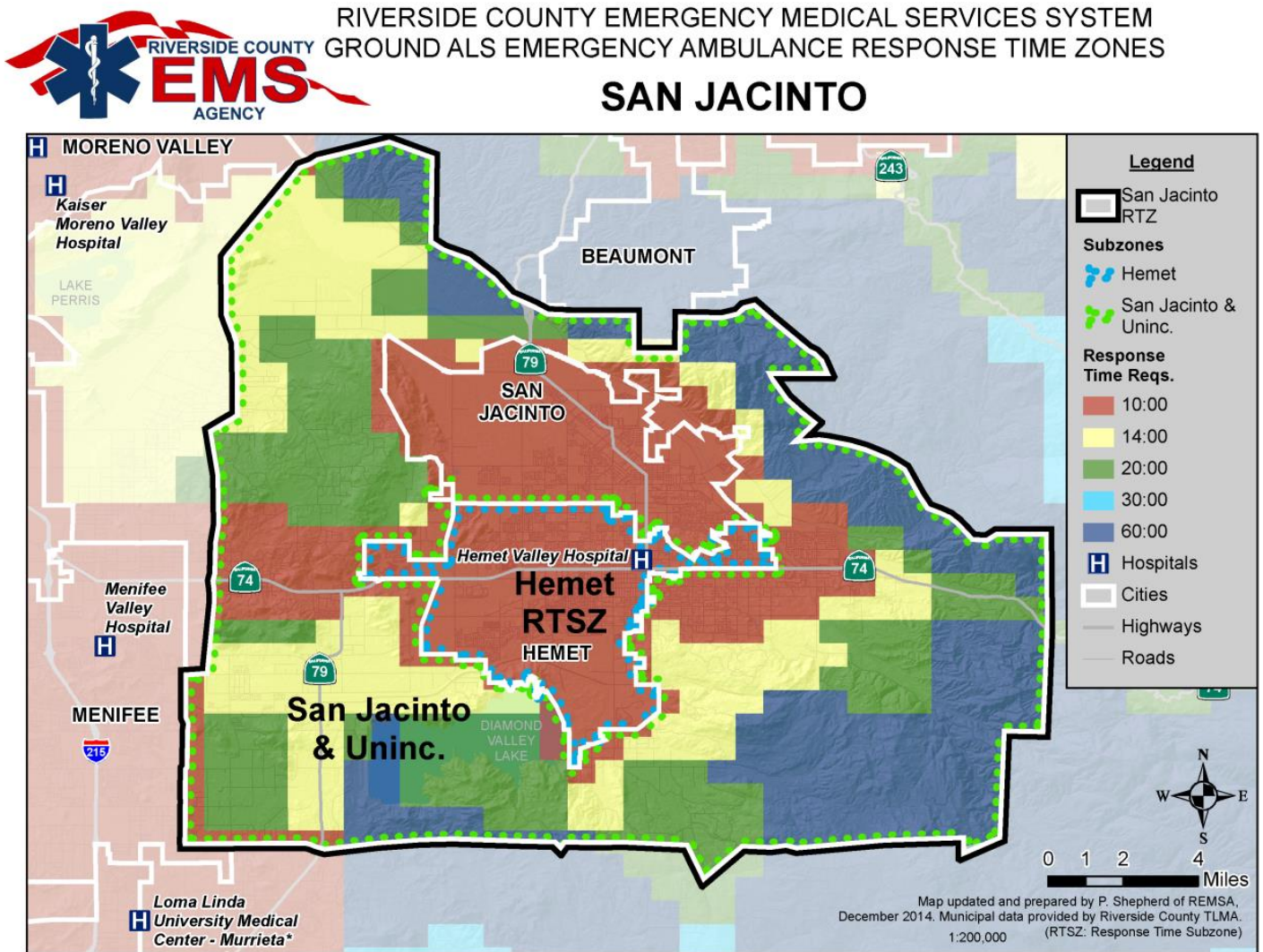


Pass Zone: Exemptions and Responses >10 Minutes Late

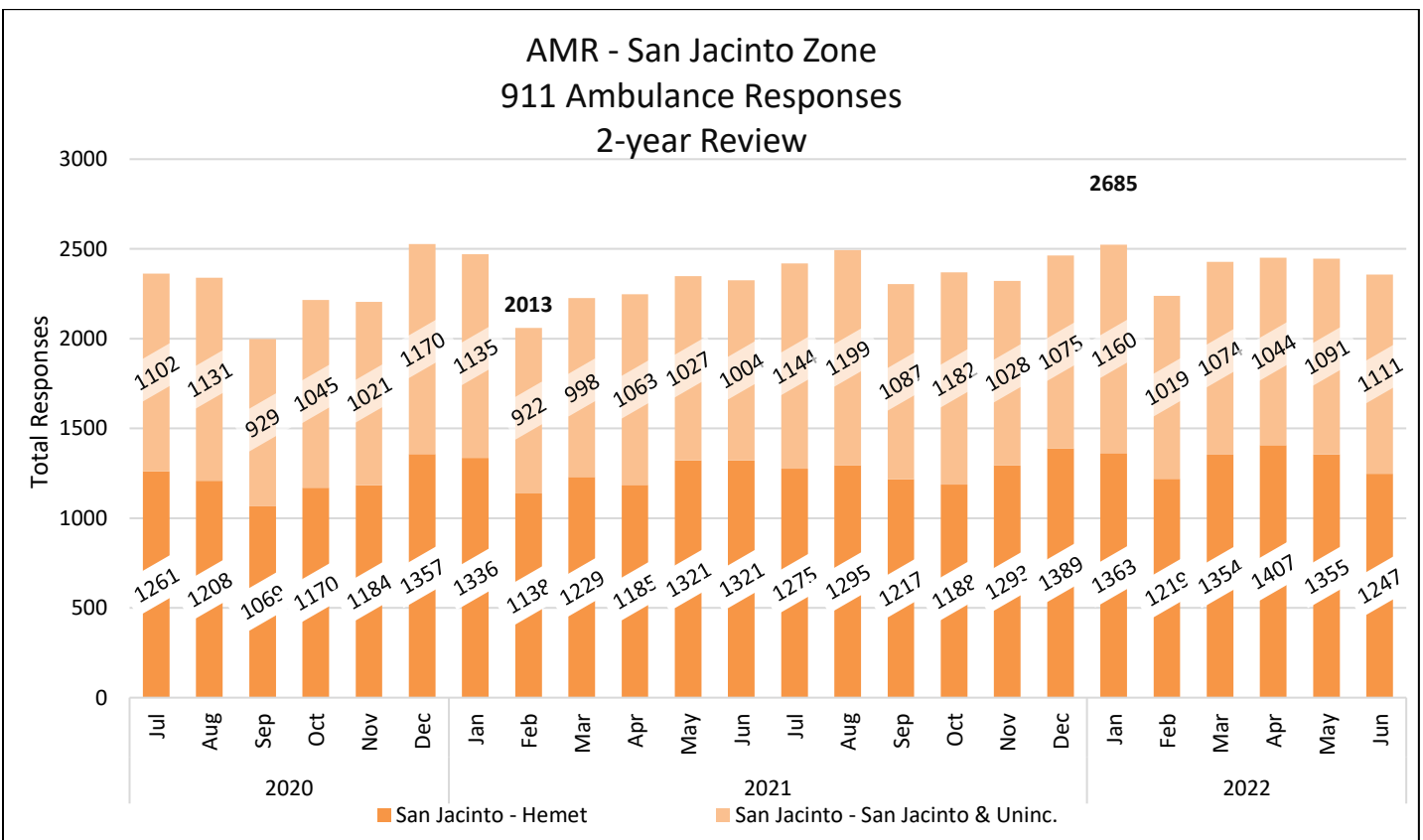
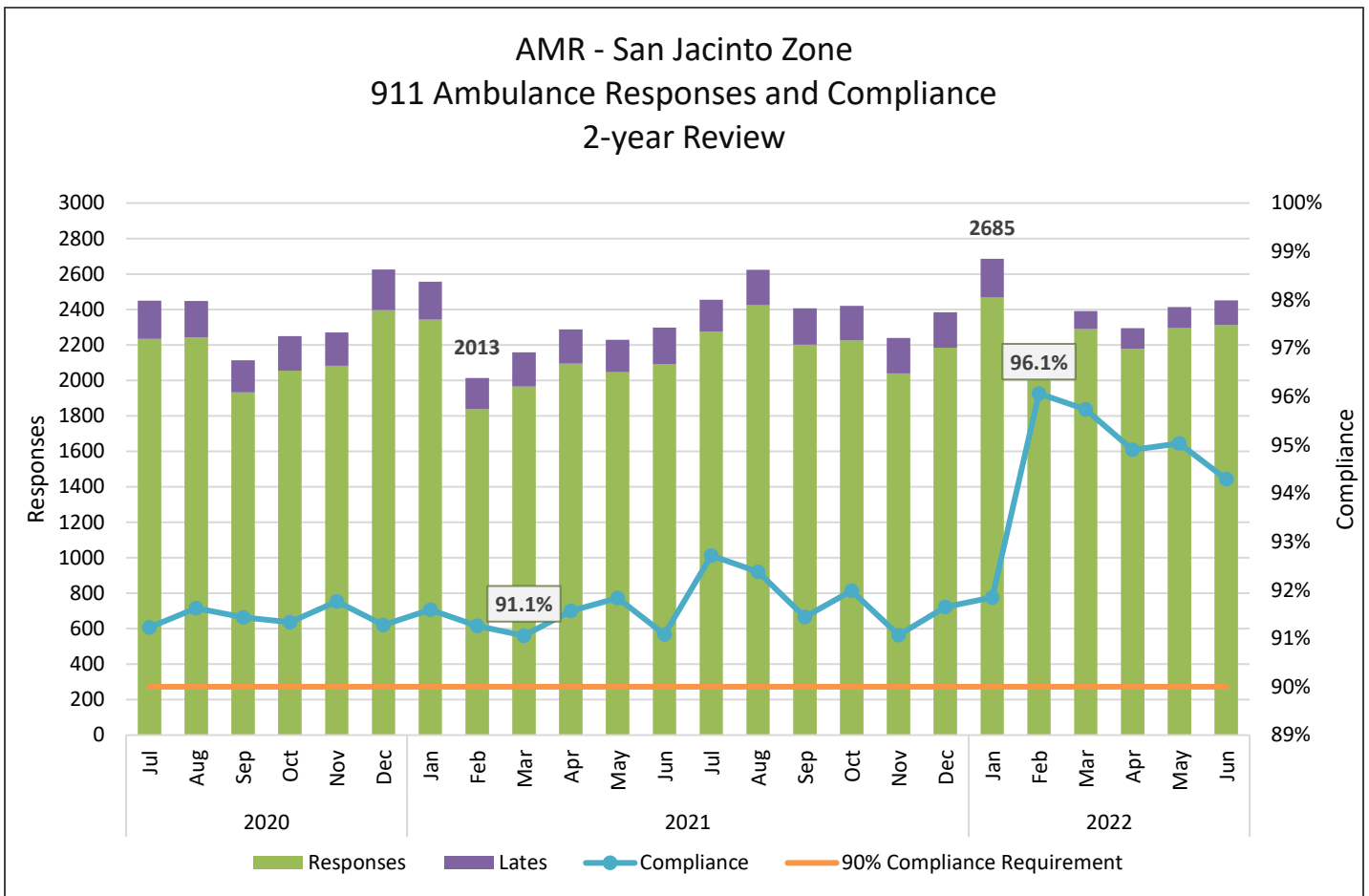


SAN JACINTO ZONE

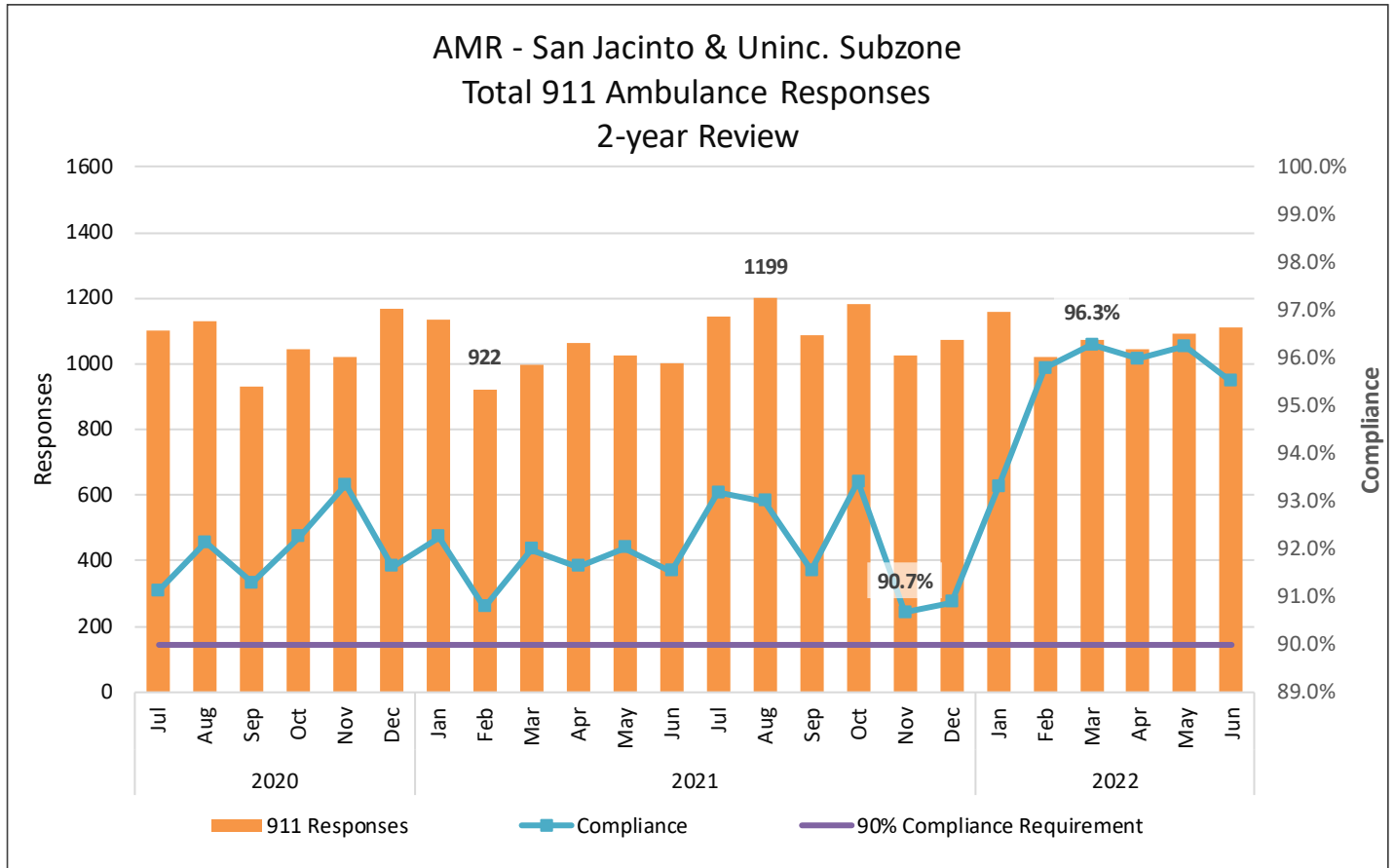
The San Jacinto Response Time Zone includes two subzones: Hemet city and the San Jacinto and Unincorporated Area subzone. The Hemet Subzone contains the majority of the 911 ambulance response volume for the zone. Response volume has been leveling off over the past few years, and this area experiences many Ambulance Patient Offload Delays (APODs).



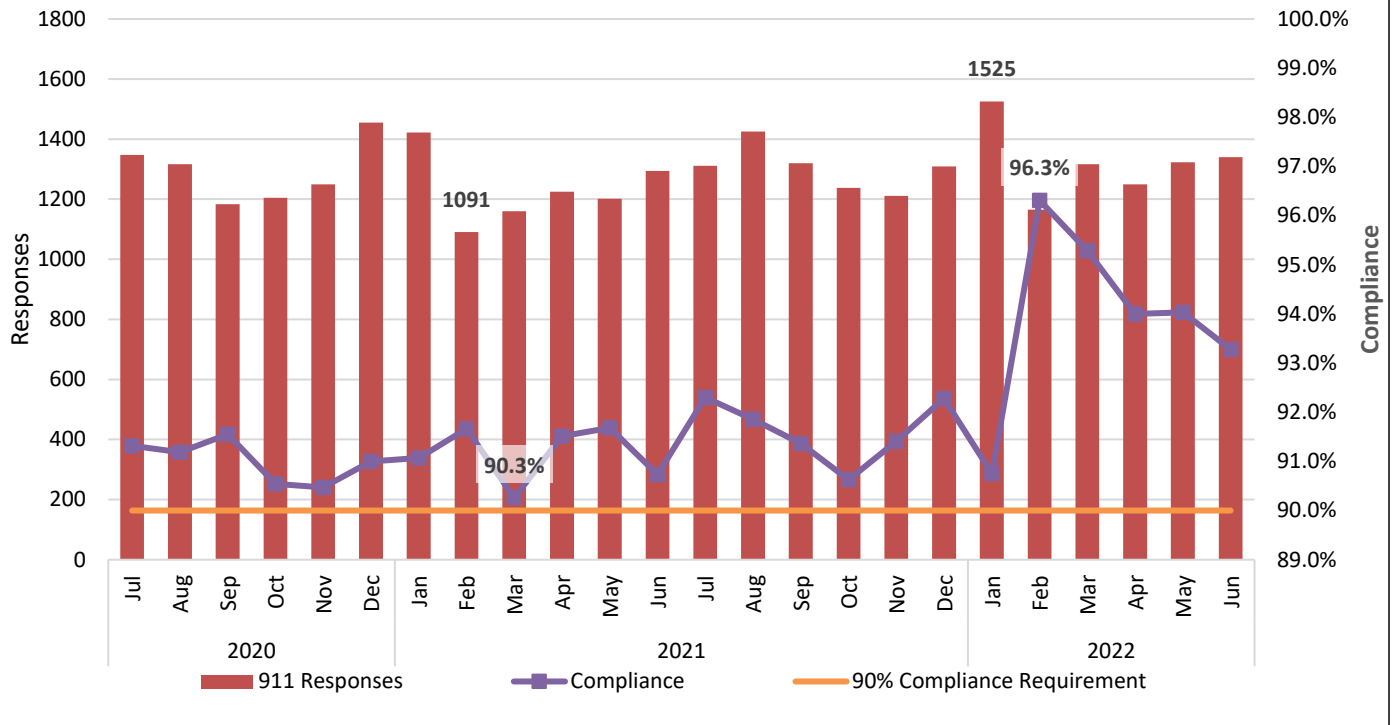
San Jacinto Zone: Subzone Response and Compliance Data



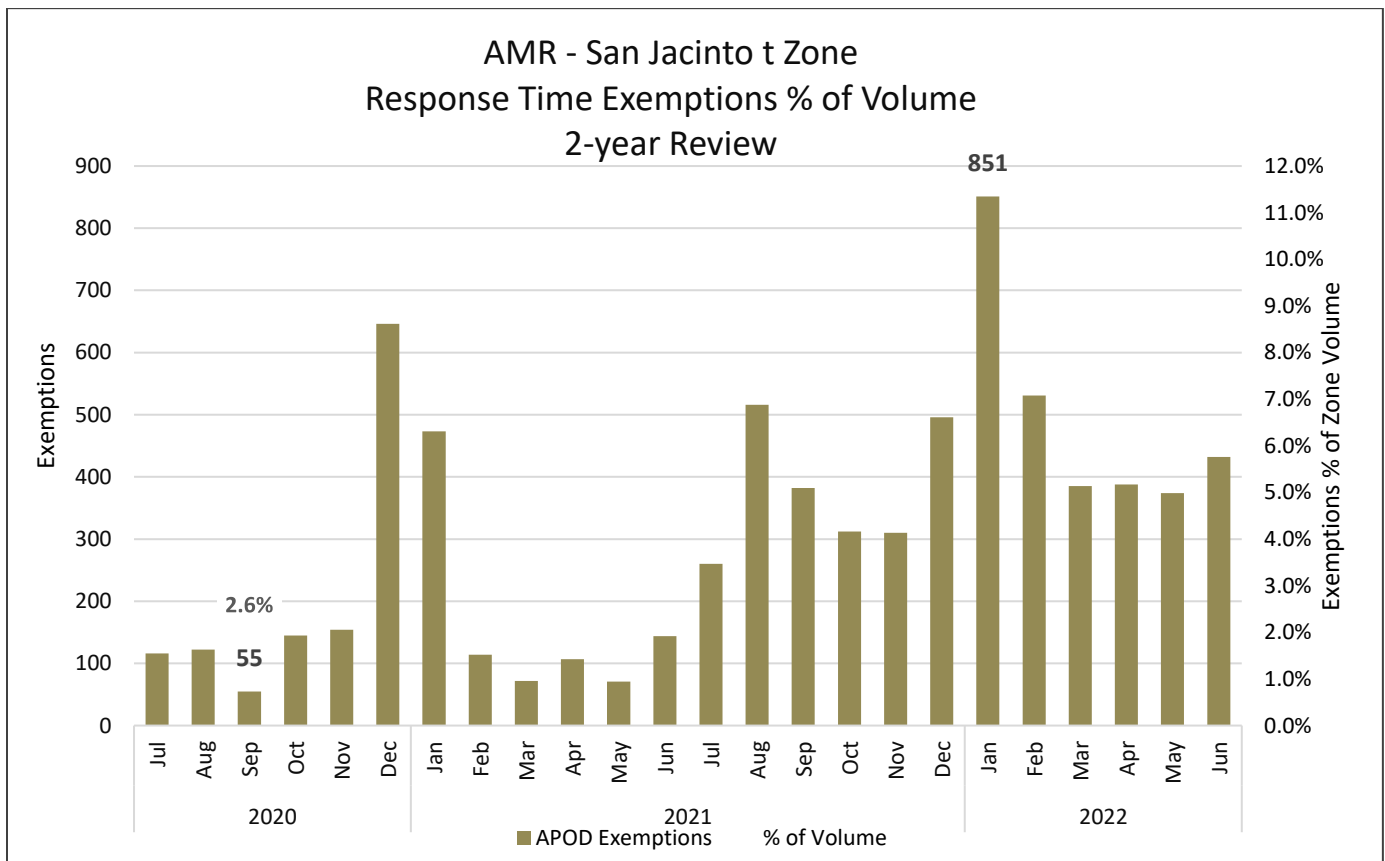
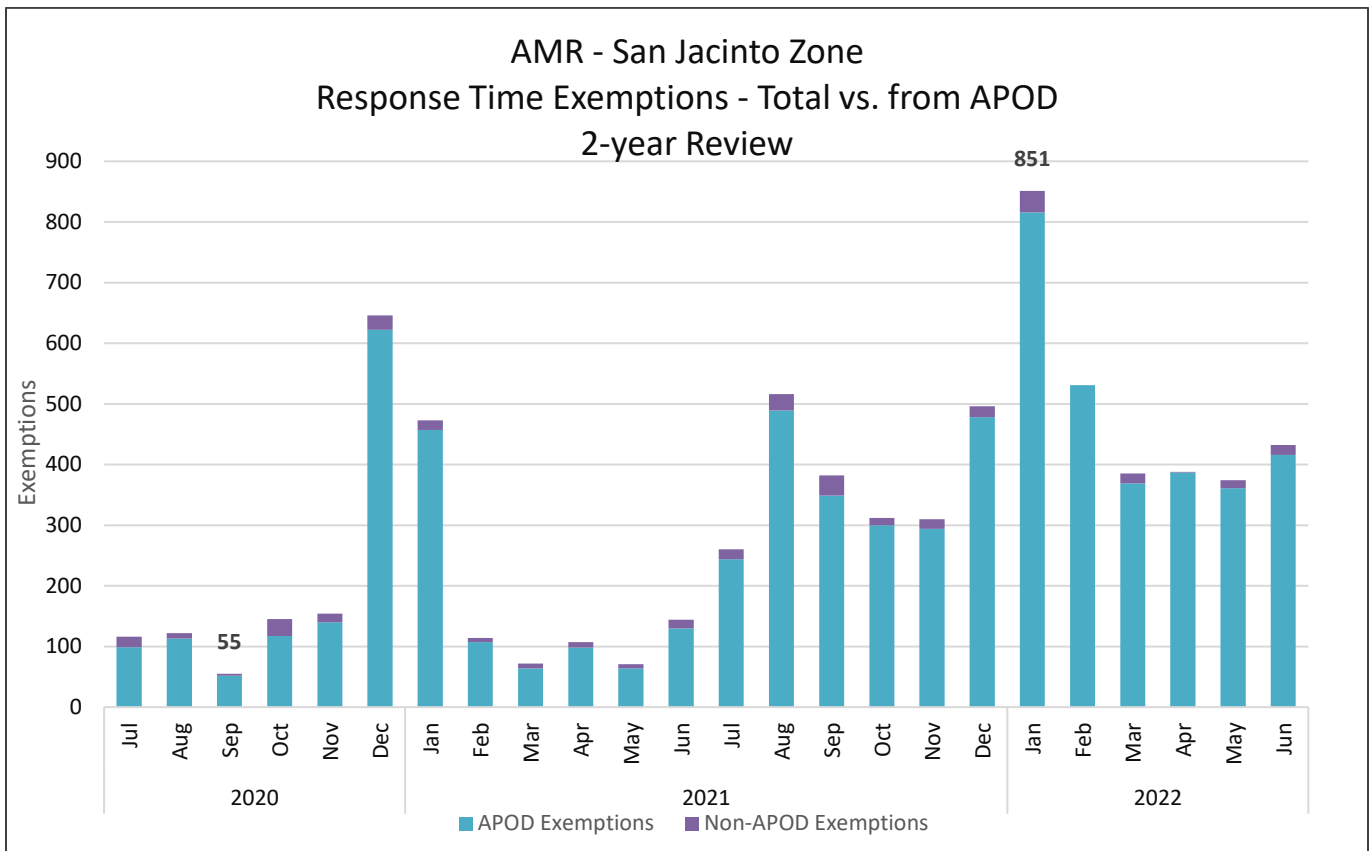
San Jacinto Zone: Subzone Response and Compliance Data (cont.)



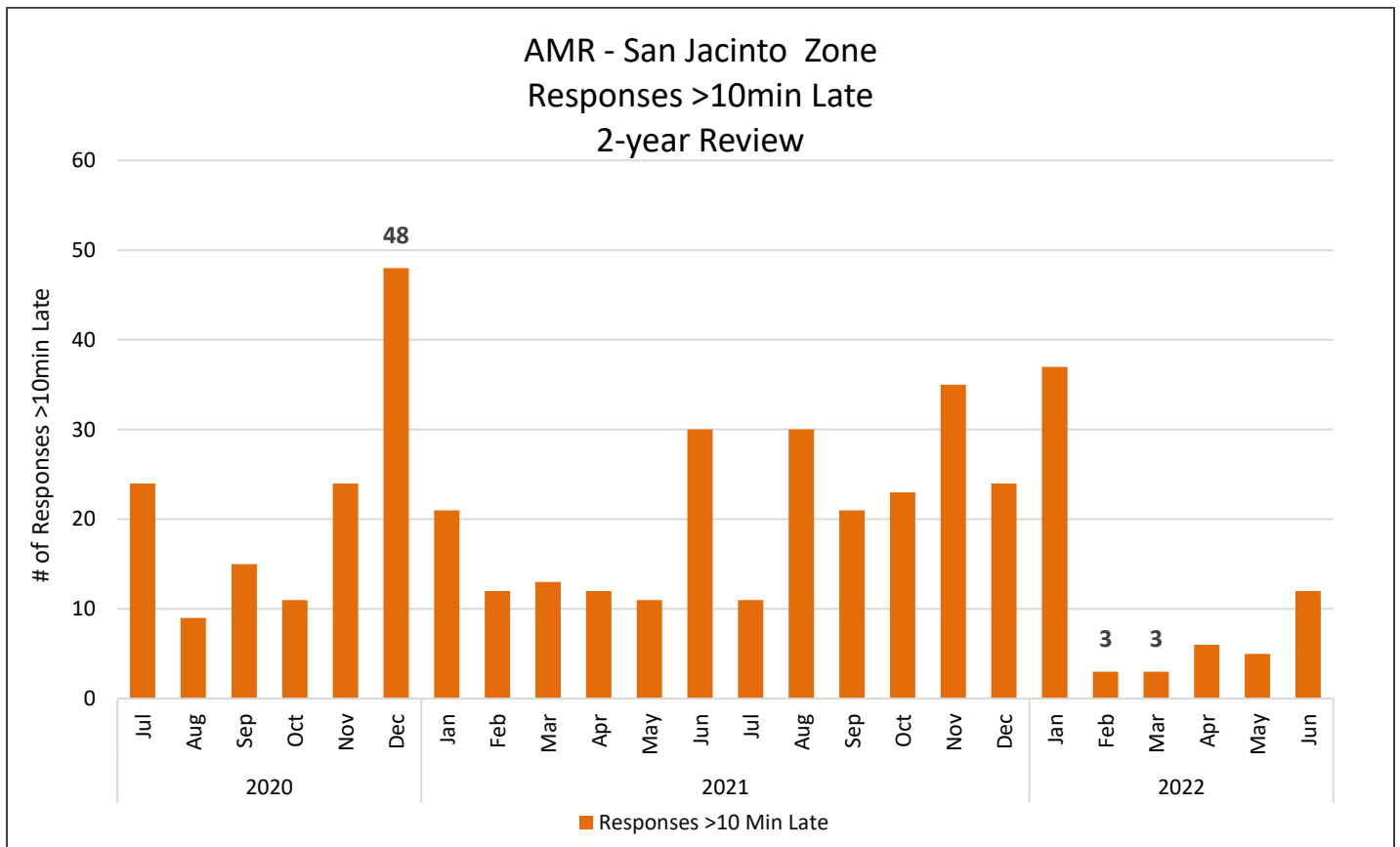
AMR - Hemet Subzone Total 911 Ambulance Responses 2-year Review



San Jacinto Zone: Exemptions



San Jacinto Zone: Responses > 10 Minutes Late



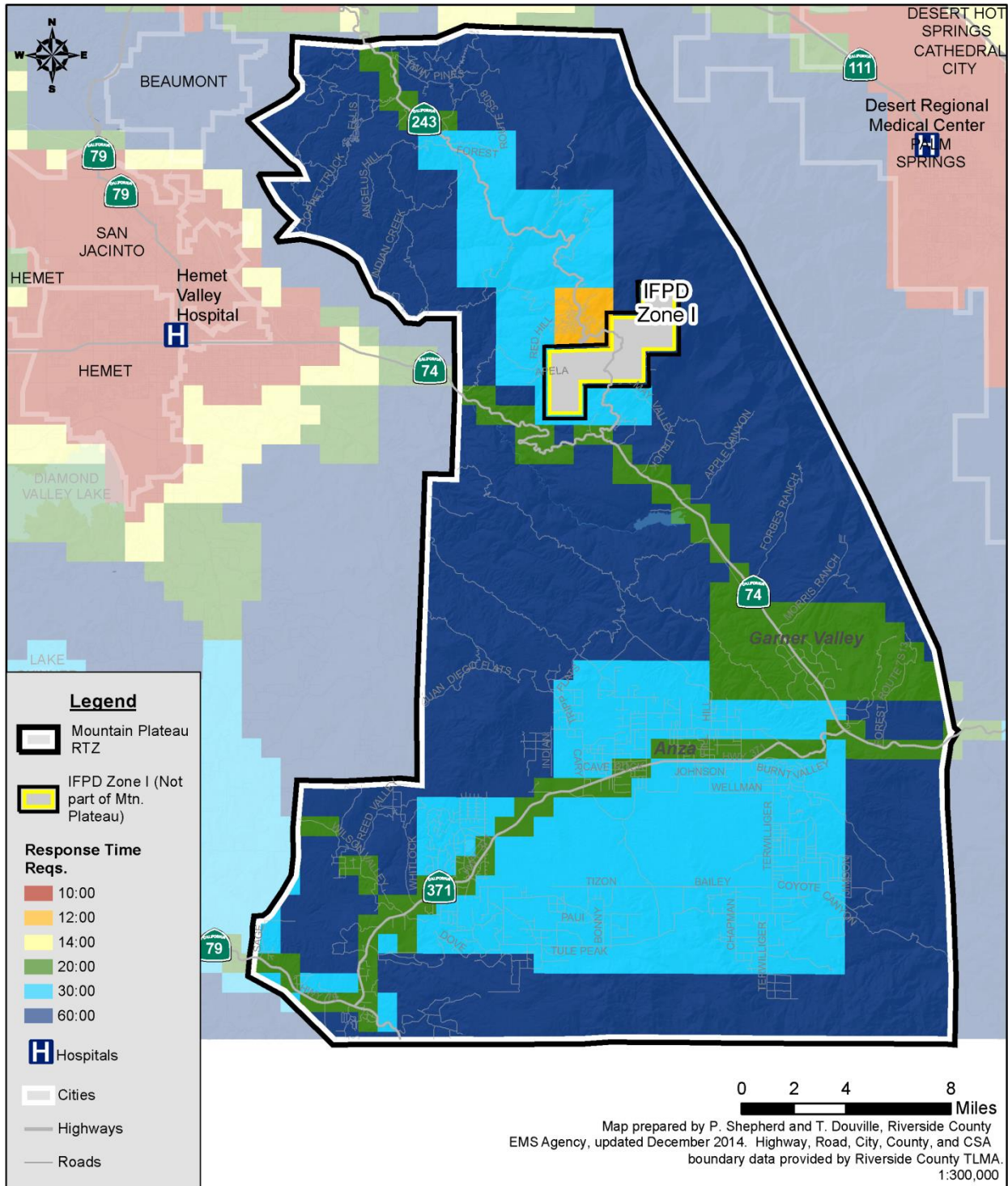
MOUNTAIN PLATEAU ZONE

The Mountain Plateau Response Time Zone consists of several rural communities and has no hospitals within the zone. The AMR ambulance response volume in the Mountain Zone averages 114 9-1-1 ambulance responses per month (2018 data) with an average of five late calls per month.

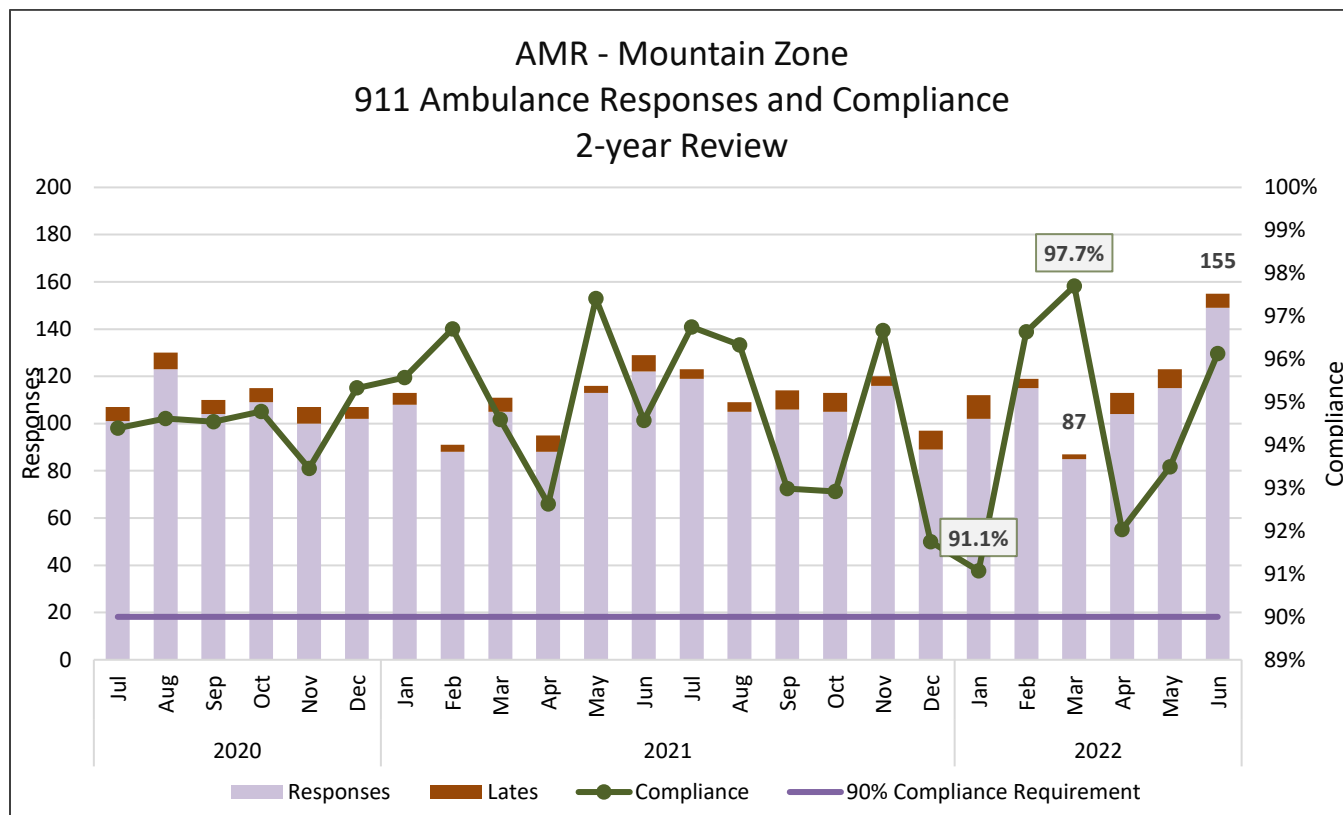
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES



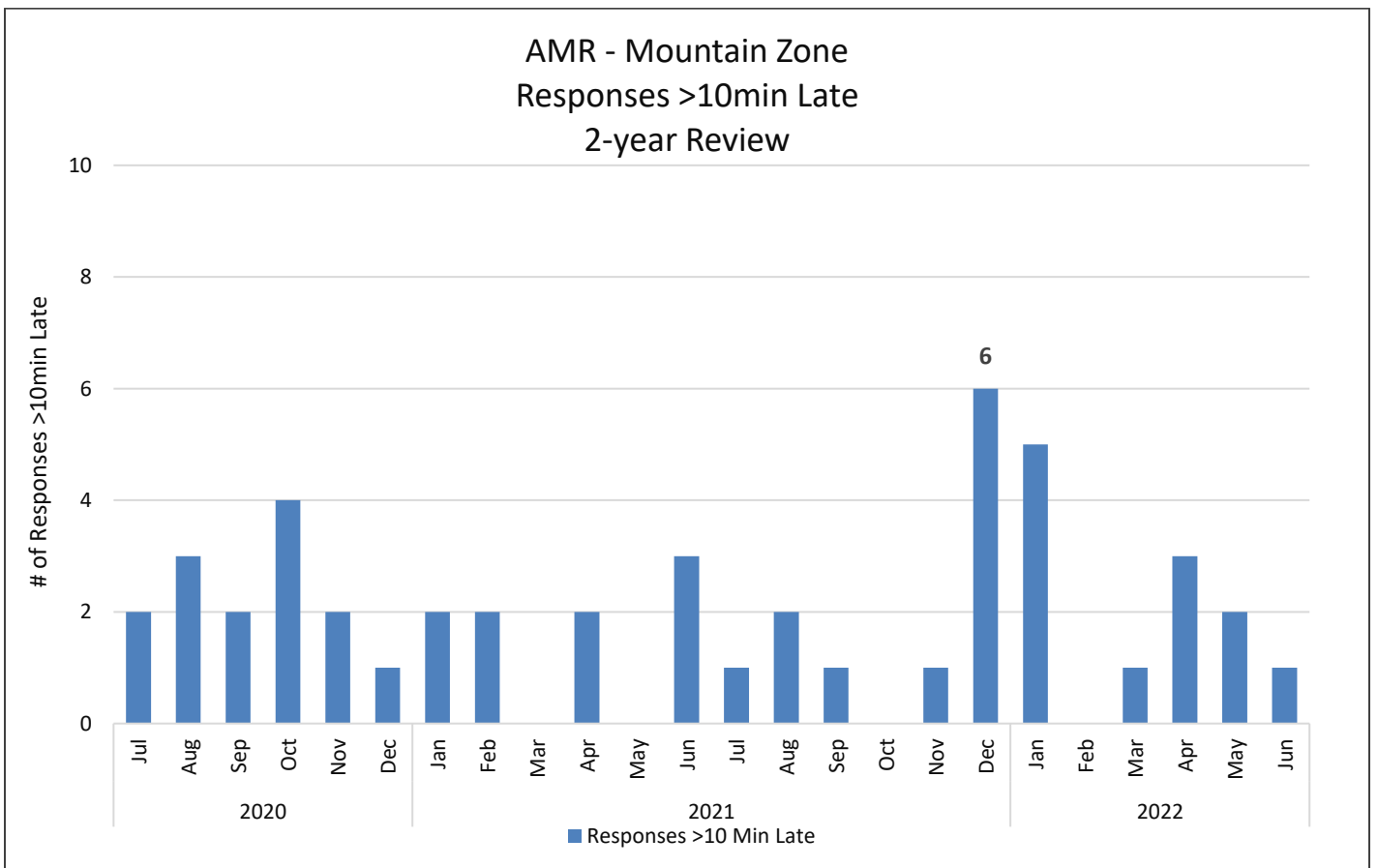
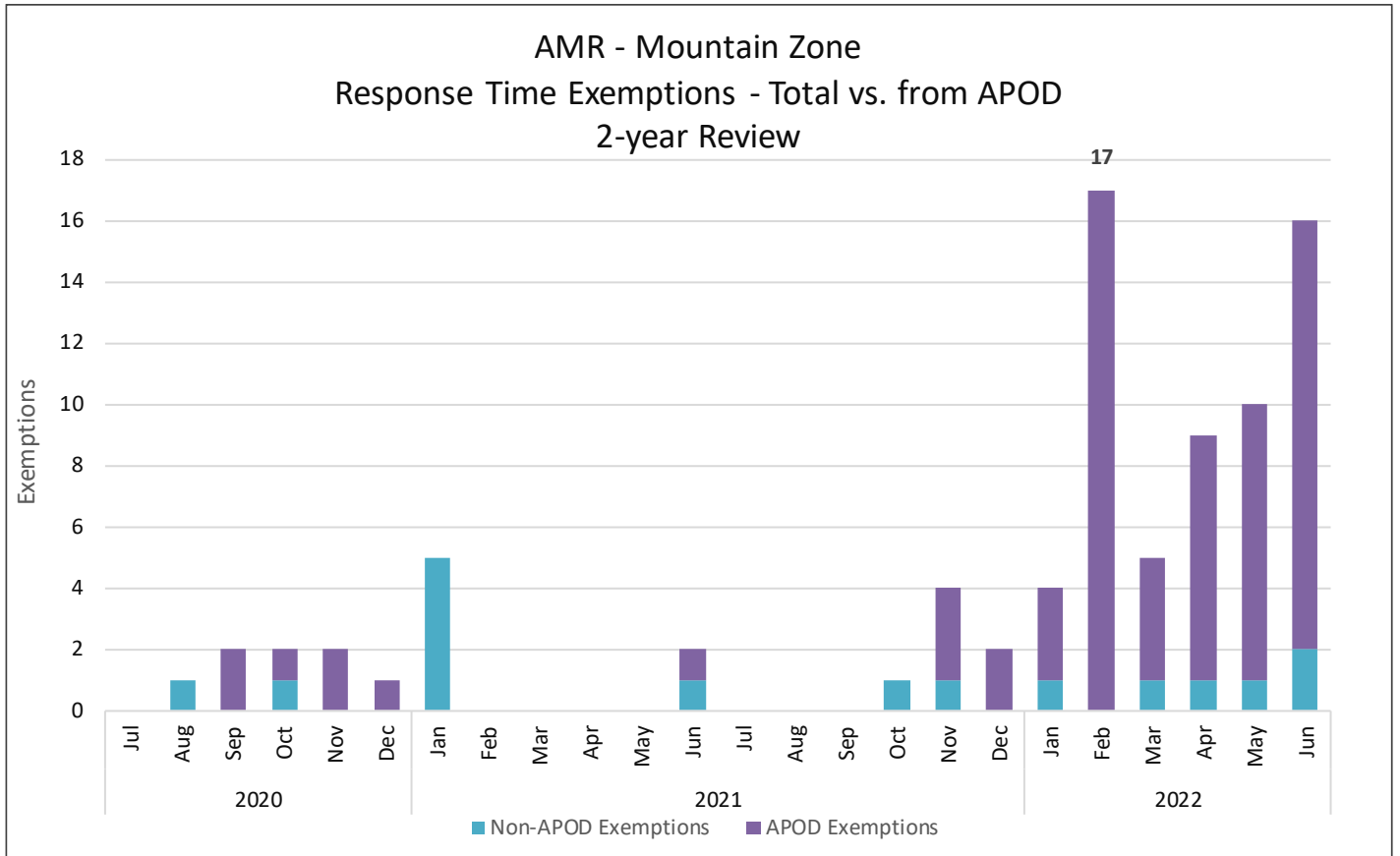
MOUNTAIN PLATEAU



Mountain Plateau Zone: Response and Compliance Data



Mountain Plateau Zone: Exemptions and >10 Minutes Late



JULY 2021 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)			
Northwest - Riverside City	911	92.31%		2990	212	\$13,624.00	18	\$9,960.00	230	540	521	
Northwest - Norco & Uninc. North	911	92.38%		1365	95	\$7,411.00	9	\$8,312.00	104	407	378	
Northwest - Corona & Uninc. South	911	93.83%		1362	75	\$5,642.00	9	\$6,120.00	84	246	238	
Northwest Total	911	92.69%	\$0	5717	382	\$26,677.00	36	\$24,392.00	418	1193	1137	\$51,069.00
Southwest - Temecula & Murrieta	911	92.30%		1533	112	\$5,435.00	6	\$3,320.00	118	385	372	
Southwest - LE, Menif, Wild, CL & Uninc.	911	94.14%		2524	143	\$11,389.00	5	\$2,816.00	148	663	610	
Southwest Total	911	93.44%	\$0	4057	255	\$16,824.00	11	\$6,136.00	266	1048	982	\$22,960.00
Central - Moreno Valley	911	93.71%		1527	84	\$6,253.00	12	\$6,048.00	96	311	281	
Central - Perris & Uninc.	911	93.54%		1083	67	\$5,210.00	3	\$1,512.00	70	277	261	
Central Total	911	93.64%	\$0	2610	151	\$11,463.00	15	\$7,560.00	166	588	542	\$19,023.00
San Jacinto - Hemet	911	92.30%		1311	96	\$4,985.00	5	\$2,520.00	101	128	128	
San Jacinto - San Jacinto & Uninc.	911	93.18%		1144	72	\$4,543.00	6	\$3,616.00	78	132	116	
San Jacinto Total	911	92.71%	\$0	2455	168	\$9,528.00	11	\$6,136.00	179	260	244	\$15,664.00
Desert - Palm Springs & DHS	911	92.87%		1248	82	\$3,610.00	7	\$4,120.00	89	74	9	
Desert - La Quinta, Coachella & Uninc.	911	92.94%		1275	86	\$4,990.00	4	\$4,208.00	90	54	11	
Desert Total	911	92.91%	\$0	2523	168	\$8,600.00	11	\$8,328.00	179	128	20	\$16,928.00
Palo Verde - Palo Verde	911	95.37%		216	6	\$1,369.00	4	\$11,808.00	10	1	0	
Palo Verde Total	911	95.37%	\$0	216	6	\$1,369.00	4	\$11,808.00	10	1	0	\$13,177.00
Pass - Pass	911	94.05%		1143	60	\$4,346.00	8	\$4,920.00	68	115	92	
Pass Total	911	94.05%	\$0	1143	60	\$4,346.00	8	\$4,920.00	68	115	92	\$9,266.00
Mountain Plateau - Mountain	911	96.75%		123	3	\$678.00	1	\$1,000.00	4	0	0	
Mountain Plateau Total	911	96.75%	\$0	123	3	\$678.00	1	\$1,000.00	4	0	0	\$1,678.00
CountyWide Total	911	93.15%	\$0	18844	1193	\$79,485.00	97	\$70,280.00	1290	3333	3017	\$149,765.00

AUGUST 2021 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)			
Northwest - Riverside City	911	93.33%		3134	185	\$16,032.00	24	\$16,352.00	209	793	775	
Northwest - Norco & Uninc. North	911	91.38%		1496	103	\$7,735.00	26	\$16,560.00	129	598	549	
Northwest - Corona & Uninc. South	911	92.70%		1479	91	\$10,251.00	17	\$10,152.00	108	483	458	
Northwest Total	911	92.70%	\$0	6109	379	\$34,018.00	67	\$43,064.00	446	1874	1782	\$77,082.00
Southwest - Temecula & Murrieta	911	93.60%		1719	92	\$6,603.00	18	\$13,936.00	110	598	578	
Southwest - LE, Menif, Wild, CL & Uninc.	911	94.11%		2597	126	\$12,847.00	27	\$17,568.00	153	988	922	
Southwest Total	911	93.91%	\$0	4316	218	\$19,450.00	45	\$31,504.00	263	1586	1500	\$50,954.00
Central - Moreno Valley	911	94.30%		1738	83	\$7,458.00	16	\$9,744.00	99	454	415	
Central - Perris & Uninc.	911	94.68%		1147	50	\$3,947.00	11	\$8,032.00	61	407	380	
Central Total	911	94.45%	\$0	2885	133	\$11,405.00	27	\$17,776.00	160	861	795	\$29,181.00
San Jacinto - Hemet	911	91.86%		1425	99	\$12,186.00	17	\$11,040.00	116	282	280	
San Jacinto - San Jacinto & Uninc.	911	92.99%		1199	71	\$5,177.00	13	\$8,632.00	84	234	209	
San Jacinto Total	911	92.38%	\$0	2624	170	\$17,363.00	30	\$19,672.00	200	516	489	\$37,035.00
Desert - Palm Springs & DHS	911	90.89%		1284	108	\$9,675.00	9	\$5,328.00	117	93	35	
Desert - La Quinta, Coachella & Uninc.	911	91.81%		1295	95	\$7,834.00	11	\$7,128.00	106	93	31	
Desert Total	911	91.35%	\$0	2579	203	\$17,509.00	20	\$12,456.00	223	186	66	\$29,965.00
Palo Verde - Palo Verde	911	97.30%		222	2	\$20.00	4	\$3,304.00	6	0	0	
Palo Verde Total	911	97.30%	\$0	222	2	\$20.00	4	\$3,304.00	6	0	0	\$3,324.00
Pass - Pass	911	92.45%		1206	68	\$6,237.00	23	\$17,840.00	91	255	230	
Pass Total	911	92.45%	\$0	1206	68	\$6,237.00	23	\$17,840.00	91	255	230	\$24,077.00
Mountain Plateau - Mountain	911	96.33%		109	2	\$458.00	2	\$1,504.00	4	0	0	
Mountain Plateau Total	911	96.33%	\$0	109	2	\$458.00	2	\$1,504.00	4	0	0	\$1,962.00
CountyWide Total	911	93.05%	\$0	20050	1175	\$106,460.00	218	\$147,120.00	1393	5278	4862	\$253,580.00

SEPTEMBER 2021 COMPLIANCE REPORT

Response Time Penalty Assessment												
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
Northwest - Riverside City	911	91.27%		3103	240	\$18,809.00	31	\$19,184.00	271	726	718	
Northwest - Norco & Uninc. North	911	91.38%		1265	92	\$10,552.00	17	\$10,944.00	109	479	451	
Northwest - Corona & Uninc. South	911	91.18%		1372	100	\$13,423.00	21	\$14,552.00	121	391	367	
Northwest Total	911	91.27%	\$0	5740	432	\$42,784.00	69	\$44,680.00	501	1596	1536	\$87,464.00
Southwest - Temecula & Murrieta	911	92.37%		1495	101	\$8,133.00	13	\$9,224.00	114	451	433	
Southwest - LE, Menif, Wild, CL & Uninc.	911	92.06%		2430	175	\$16,517.00	18	\$11,560.00	193	807	738	
Southwest Total	911	92.18%	\$0	3925	276	\$24,650.00	31	\$20,784.00	307	1258	1171	\$45,434.00
Central - Moreno Valley	911	90.83%		1505	123	\$10,031.00	15	\$11,040.00	138	360	335	
Central - Perris & Uninc.	911	92.34%		1032	72	\$7,233.00	7	\$4,712.00	79	368	341	
Central Total	911	91.45%	\$0	2537	195	\$17,264.00	22	\$15,752.00	217	728	676	\$33,016.00
San Jacinto - Hemet	911	91.36%		1320	106	\$8,245.00	8	\$4,032.00	114	213	211	
San Jacinto - San Jacinto & Uninc.	911	91.54%		1087	79	\$5,847.00	13	\$6,848.00	92	169	138	
San Jacinto Total	911	91.44%	\$0	2407	185	\$14,092.00	21	\$10,880.00	206	382	349	\$24,972.00
Desert - Palm Springs & DHS	911	90.80%		1228	103	\$7,798.00	10	\$6,624.00	113	120	34	
Desert - La Quinta, Coachella & Uninc.	911	91.78%		1217	97	\$5,589.00	3	\$2,304.00	100	94	27	
Desert Total	911	91.29%	\$0	2445	200	\$13,387.00	13	\$8,928.00	213	214	61	\$22,315.00
Palo Verde - Palo Verde	911	96.52%		201	5	\$420.00	2	\$1,504.00	7	1	1	
Palo Verde Total	911	96.52%	\$0	201	5	\$420.00	2	\$1,504.00	7	1	1	\$1,924.00
Pass - Pass	911	91.55%		1113	81	\$5,900.00	13	\$8,328.00	94	187	171	
Pass Total	911	91.55%	\$0	1113	81	\$5,900.00	13	\$8,328.00	94	187	171	\$14,228.00
Mountain Plateau - Mountain	911	92.98%		114	7	\$640.00	1	\$504.00	8	0	0	
Mountain Plateau Total	911	92.98%	\$0	114	7	\$640.00	1	\$504.00	8	0	0	\$1,144.00
CountyWide Total	911	91.60%	\$0	18482	1381	\$119,137.00	172	\$111,360.00	1553	4366	3955	\$230,497.00

OCTOBER 2021 COMPLIANCE REPORT

Response Time Penalty Assessment												
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
Northwest - Riverside City	911	92.00%		2980	215	\$15,798.00	21	\$13,848.00	236	619	603	
Northwest - Norco & Uninc. North	911	90.77%		1409	111	\$11,039.00	19	\$11,848.00	130	501	470	
Northwest - Corona & Uninc. South	911	92.32%		1393	86	\$10,552.00	21	\$14,144.00	107	403	386	
Northwest Total	911	91.82%	\$0	5782	412	\$37,389.00	61	\$39,840.00	473	1523	1459	\$77,229.00
Southwest - Temecula & Murrieta	911	91.40%		1512	113	\$8,395.00	17	\$12,048.00	130	480	454	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.98%		2395	166	\$16,791.00	26	\$16,072.00	192	816	763	
Southwest Total	911	91.76%	\$0	3907	279	\$25,186.00	43	\$28,120.00	322	1296	1217	\$53,306.00
Central - Moreno Valley	911	92.54%		1556	103	\$9,288.00	13	\$7,640.00	116	349	322	
Central - Perris & Uninc.	911	91.75%		1042	78	\$7,850.00	8	\$5,816.00	86	367	339	
Central Total	911	92.22%	\$0	2598	181	\$17,138.00	21	\$13,456.00	202	716	661	\$30,594.00
San Jacinto - Hemet	911	90.63%		1238	107	\$6,840.00	9	\$5,624.00	116	164	164	
San Jacinto - San Jacinto & Uninc.	911	93.40%		1182	64	\$3,705.00	14	\$9,824.00	78	148	136	
San Jacinto Total	911	91.98%	\$0	2420	171	\$10,545.00	23	\$15,448.00	194	312	300	\$25,993.00
Desert - Palm Springs & DHS	911	90.99%		1221	105	\$7,018.00	5	\$3,608.00	110	90	15	
Desert - La Quinta, Coachella & Uninc.	911	91.25%		1188	98	\$7,083.00	6	\$3,320.00	104	67	10	
Desert Total	911	91.12%	\$0	2409	203	\$14,101.00	11	\$6,928.00	214	157	25	\$21,029.00
Palo Verde - Palo Verde	911	93.55%		217	4	\$85.00	10	\$10,208.00	14	1	1	
Palo Verde Total	911	93.55%	\$0	217	4	\$85.00	10	\$10,208.00	14	1	1	\$10,293.00
Pass - Pass	911	91.90%		1136	72	\$5,467.00	20	\$13,160.00	92	136	116	
Pass Total	911	91.90%	\$0	1136	72	\$5,467.00	20	\$13,160.00	92	136	116	\$18,627.00
Mountain Plateau - Mountain	911	92.92%		113	8	\$893.00	0	\$0.00	8	1	0	
Mountain Plateau Total	911	92.92%	\$0	113	8	\$893.00	0	\$0.00	8	1	0	\$893.00
CountyWide Total	911	91.83%	\$0	18582	1330	\$110,804.00	189	\$127,160.00	1519	4142	3779	\$237,964.00

NOVEMBER 2021 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)			
Northwest - Riverside City	911	91.44%		2908	222	\$18,710.00	27	\$20,464.00	249	598	583	
Northwest - Norco & Uninc. North	911	92.14%		1374	99	\$10,148.00	9	\$5,424.00	108	464	422	
Northwest - Corona & Uninc. South	911	91.89%		1357	97	\$10,125.00	13	\$7,840.00	110	383	366	
Northwest Total	911	91.72%	\$0	5639	418	\$38,983.00	49	\$33,728.00	467	1445	1371	\$72,711.00
Southwest - Temecula & Murrieta	911	91.69%		1529	108	\$8,185.00	19	\$11,656.00	127	524	502	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.75%		2267	173	\$14,037.00	14	\$8,240.00	187	828	780	
Southwest Total	911	91.73%	\$0	3796	281	\$22,222.00	33	\$19,896.00	314	1352	1282	\$42,118.00
Central - Moreno Valley	911	92.39%		1459	91	\$6,557.00	20	\$12,056.00	111	364	336	
Central - Perris & Uninc.	911	90.06%		1036	91	\$9,127.00	12	\$6,640.00	103	352	319	
Central Total	911	91.42%	\$0	2495	182	\$15,684.00	32	\$18,696.00	214	716	655	\$34,380.00
San Jacinto - Hemet	911	91.41%		1211	83	\$7,807.00	21	\$13,552.00	104	162	161	
San Jacinto - San Jacinto & Uninc.	911	90.66%		1028	82	\$7,757.00	14	\$7,848.00	96	148	133	
San Jacinto Total	911	91.07%	\$0	2239	165	\$15,564.00	35	\$21,400.00	200	310	294	\$36,964.00
Desert - Palm Springs & DHS	911	90.76%		1223	99	\$8,513.00	14	\$9,032.00	113	113	23	
Desert - La Quinta, Coachella & Uninc.	911	91.57%		1293	101	\$8,441.00	8	\$4,824.00	109	108	12	
Desert Total	911	91.18%	\$0	2516	200	\$16,954.00	22	\$13,856.00	222	221	35	\$30,810.00
Palo Verde - Palo Verde	911	93.06%		216	5	\$435.00	10	\$21,104.00	15	1	0	
Palo Verde Total	911	93.06%	\$0	216	5	\$435.00	10	\$21,104.00	15	1	0	\$21,539.00
Pass - Pass	911	91.07%		1120	79	\$6,045.00	21	\$15,448.00	100	219	201	
Pass Total	911	91.07%	\$0	1120	79	\$6,045.00	21	\$15,448.00	100	219	201	\$21,493.00
Mountain Plateau - Mountain	911	96.67%		120	3	\$648.00	1	\$2,400.00	4	4	3	
Mountain Plateau Total	911	96.67%	\$0	120	3	\$648.00	1	\$2,400.00	4	4	3	\$3,048.00
CountyWide Total	911	91.53%	\$0	18141	1333	\$116,535.00	203	\$146,528.00	1536	4268	3841	\$263,063.00

DECEMBER 2021 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)			
Northwest - Riverside City	911	92.97%		3046	190	\$13,628.00	24	\$19,256.00	214	702	693	
Northwest - Norco & Uninc. North	911	91.90%		1395	89	\$7,473.00	24	\$15,264.00	113	518	484	
Northwest - Corona & Uninc. South	911	93.75%		1408	70	\$6,449.00	18	\$11,856.00	88	457	449	
Northwest Total	911	92.90%	\$0	5849	349	\$27,550.00	66	\$46,376.00	415	1677	1626	\$73,926.00
Southwest - Temecula & Murrieta	911	92.94%		1630	101	\$7,041.00	14	\$8,344.00	115	603	582	
Southwest - LE, Menif, Wild, CL & Uninc.	911	92.21%		2504	173	\$15,114.00	22	\$14,256.00	195	952	887	
Southwest Total	911	92.50%	\$0	4134	274	\$22,155.00	36	\$22,600.00	310	1555	1469	\$44,755.00
Central - Moreno Valley	911	93.27%		1575	92	\$6,783.00	14	\$8,240.00	106	418	388	
Central - Perris & Uninc.	911	93.82%		1020	59	\$6,332.00	4	\$2,608.00	63	393	367	
Central Total	911	93.49%	\$0	2595	151	\$13,115.00	18	\$10,848.00	169	811	755	\$23,963.00
San Jacinto - Hemet	911	92.28%		1309	91	\$8,045.00	10	\$5,336.00	101	295	293	
San Jacinto - San Jacinto & Uninc.	911	90.88%		1075	84	\$7,594.00	14	\$9,624.00	98	201	185	
San Jacinto Total	911	91.65%	\$0	2384	175	\$15,639.00	24	\$14,960.00	199	496	478	\$30,599.00
Desert - Palm Springs & DHS	911	91.75%		1188	97	\$6,429.00	1	\$1,000.00	98	111	44	
Desert - La Quinta, Coachella & Uninc.	911	92.80%		1389	91	\$5,895.00	9	\$5,424.00	100	116	36	
Desert Total	911	92.32%	\$0	2577	188	\$12,324.00	10	\$6,424.00	198	227	80	\$18,748.00
Palo Verde - Palo Verde	911	94.04%		235	9	\$653.00	5	\$8,504.00	14	0	0	
Palo Verde Total	911	94.04%	\$0	235	9	\$653.00	5	\$8,504.00	14	0	0	\$9,157.00
Pass - Pass	911	91.97%		1121	77	\$6,361.00	13	\$8,432.00	90	228	212	
Pass Total	911	91.97%	\$0	1121	77	\$6,361.00	13	\$8,432.00	90	228	212	\$14,793.00
Mountain Plateau - Mountain	911	91.75%		97	2	\$240.00	6	\$8,104.00	8	2	2	
Mountain Plateau Total	911	91.75%	\$0	97	2	\$240.00	6	\$8,104.00	8	2	2	\$8,344.00
CountyWide Total	911	92.61%	\$0	18992	1225	\$98,037.00	178	\$126,248.00	1403	4996	4622	\$224,285.00

JANUARY 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)				
Northwest - Riverside City	911	93.52%		3225	174	\$18,404.00	35	\$25,488.00	209	1030	1018		
Northwest - Norco & Uninc. North	911	92.74%		1557	84	\$10,539.00	29	\$22,568.00	113	855	818		
Northwest - Corona & Uninc. South	911	93.51%		1433	72	\$9,825.00	21	\$17,032.00	93	663	648		
Northwest Total	911	93.32%	\$0	6215	330	\$38,768.00	85	\$65,088.00	415	2548	2484	50%	\$51,928.00
Southwest - Temecula & Murrieta	911	91.68%		1682	118	\$10,037.00	22	\$16,448.00	140	771	751		
Southwest - LE, Menif, Wild, CL & Uninc.	911	92.69%		2683	164	\$17,461.00	32	\$21,472.00	196	1308	1227		
Southwest Total	911	92.30%	\$0	4365	282	\$27,498.00	54	\$37,920.00	336	2079	1978	35%	\$42,521.70
Central - Moreno Valley	911	93.35%		1670	91	\$11,786.00	20	\$14,128.00	111	642	605		
Central - Perris & Uninc.	911	92.53%		1044	68	\$5,742.00	10	\$5,928.00	78	486	454		
Central Total	911	93.04%	\$0	2714	159	\$17,528.00	30	\$20,056.00	189	1128	1059	50%	\$18,792.00
San Jacinto - Hemet	911	90.75%		1525	117	\$10,921.00	24	\$14,768.00	141	483	481		
San Jacinto - San Jacinto & Uninc.	911	93.28%		1160	65	\$5,679.00	13	\$11,728.00	78	368	335		
San Jacinto Total	911	91.84%	\$0	2685	182	\$16,600.00	37	\$26,496.00	219	851	816	15%	\$36,631.60
Desert - Palm Springs & DHS	911	91.39%		1220	91	\$7,447.00	14	\$10,040.00	105	104	71		
Desert - La Quinta, Coachella & Uninc.	911	91.93%		1363	105	\$6,297.00	5	\$3,808.00	110	90	51		
Desert Total	911	91.68%	\$0	2583	196	\$13,744.00	19	\$13,848.00	215	194	122	15%	\$23,453.20
Palo Verde - Palo Verde	911	95.45%		242	5	\$305.00	6	\$17,304.00	11	1	0		
Palo Verde Total	911	95.45%	\$0	242	5	\$305.00	6	\$17,304.00	11	1	0	100%	\$17,304.00
Pass - Pass	911	91.73%		1173	77	\$8,359.00	20	\$13,048.00	97	391	354		
Pass Total	911	91.73%	\$0	1173	77	\$8,359.00	20	\$13,048.00	97	391	354	15%	\$18,195.95
Mountain Plateau - Mountain	911	91.07%		112	5	\$986.00	5	\$3,904.00	10	4	3		
Mountain Plateau Total	911	91.07%	\$0	112	5	\$986.00	5	\$3,904.00	10	4	3	15%	\$4,156.50
CountyWide Total	911	92.57%	\$0	20089	1236	\$123,788.00	256	\$197,664.00	1492	7196	6816		\$212,982.95

FEBRUARY 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Response Time Penalty Assessment					Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
					Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)				
Northwest - Riverside City	911	94.90%		2745	127	\$8,180.00	13	\$9,736.00	140	755	755		
Northwest - Norco & Uninc. North	911	92.09%		1176	81	\$9,058.00	12	\$6,640.00	93	552	548		
Northwest - Corona & Uninc. South	911	93.08%		1258	74	\$5,697.00	13	\$8,232.00	87	425	420		
Northwest Total	911	93.82%	\$0	5179	282	\$22,935.00	38	\$24,608.00	320	1732	1723	50%	\$23,771.50
Southwest - Temecula & Murrieta	911	91.33%		1372	106	\$10,940.00	13	\$9,616.00	119	553	551		
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.55%		2212	156	\$15,152.00	31	\$30,080.00	187	984	969		
Southwest Total	911	91.46%	\$0	3584	262	\$26,092.00	44	\$39,696.00	306	1537	1520	15%	\$55,919.80
Central - Moreno Valley	911	94.57%		1455	75	\$7,078.00	4	\$2,808.00	79	445	438		
Central - Perris & Uninc.	911	91.90%		951	68	\$7,670.00	9	\$7,024.00	77	445	436		
Central Total	911	93.24%	\$0	2406	143	\$14,748.00	13	\$9,832.00	156	890	874	50%	\$12,290.00
San Jacinto - Hemet	911	96.31%		1165	41	\$2,021.00	2	\$1,008.00	43	280	280		
San Jacinto - San Jacinto & Uninc.	911	95.78%		1019	42	\$2,890.00	1	\$504.00	43	251	251		
San Jacinto Total	911	96.06%	\$0	2184	83	\$4,911.00	3	\$1,512.00	86	531	531	100%	\$1,512.00
Desert - Palm Springs & DHS	911	85.81%		1071	133	\$9,417.00	19	\$12,344.00	152	70	66		
Desert - La Quinta, Coachella & Uninc.	911	88.43%		1219	125	\$8,149.00	16	\$10,832.00	141	55	50		
Desert Total	911	87.21%	\$122,226	2290	258	\$17,566.00	35	\$23,176.00	293	125	116	0%	\$81,484.00
Palo Verde - Palo Verde	911	95.56%		180	5	\$315.00	3	\$5,800.00	8	1	1		
Palo Verde Total	911	95.56%	\$0	180	5	\$315.00	3	\$5,800.00	8	1	1	100%	\$5,800.00
Pass - Pass	911	95.97%		967	33	\$1,868.00	6	\$3,912.00	39	221	217		
Pass Total	911	95.97%	\$0	967	33	\$1,868.00	6	\$3,912.00	39	221	217	100%	\$3,912.00
Mountain Plateau - Mountain	911	96.64%		119	4	\$290.00	0	\$0.00	4	17	17		
Mountain Plateau Total	911	96.64%	\$0	119	4	\$290.00	0	\$0.00	4	17	17	100%	\$0.00
CountyWide Total	911	92.83%	\$122,226	16909	1070	\$88,725.00	142	\$108,536.00	1212	5054	4999		\$184,689.30

MARCH 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Response Time Penalty Assessment								Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
			Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)						
Northwest - Riverside City	911	92.75%	3021	203	\$19,301.00	16	\$8,360.00	219	702	686				
Northwest - Norco & Uninc. North	911	87.11%	1327	143	\$16,128.00	28	\$17,176.00	171	490	464				
Northwest - Corona & Uninc. South	911	89.75%	1356	123	\$14,762.00	16	\$9,152.00	139	387	376				
Northwest Total	911	90.73%	5704	469	\$50,191.00	60	\$34,688.00	529	1579	1526	0%	\$84,879.00		
Southwest - Temecula & Murrieta	911	89.61%	1569	143	\$13,351.00	20	\$13,240.00	163	502	490				
Southwest - LE, Menif, Wild, CL & Uninc.	911	88.84%	2329	234	\$26,473.00	26	\$18,264.00	260	793	754				
Southwest Total	911	89.15%	3898	377	\$39,824.00	46	\$31,504.00	423	1295	1244	0%	\$142,656.00		
Central - Moreno Valley	911	90.12%	1457	129	\$13,745.00	15	\$10,232.00	144	357	337				
Central - Perris & Uninc.	911	86.05%	982	125	\$15,994.00	12	\$7,928.00	137	329	302				
Central Total	911	88.48%	2439	254	\$29,739.00	27	\$18,160.00	281	686	639	0%	\$95,798.00		
San Jacinto - Hemet	911	95.29%	1317	60	\$3,556.00	2	\$1,504.00	62	221	218				
San Jacinto - San Jacinto & Uninc.	911	96.28%	1074	39	\$2,724.00	1	\$504.00	40	164	151				
San Jacinto Total	911	95.73%	2391	99	\$6,280.00	3	\$2,008.00	102	385	369	100%	\$2,008.00		
Desert - Palm Springs & DHS	911	83.20%	1220	184	\$15,742.00	21	\$13,256.00	205	30	22				
Desert - La Quinta, Coachella & Uninc.	911	85.75%	1354	176	\$13,819.00	17	\$13,136.00	193	35	20				
Desert Total	911	84.54%	2574	360	\$29,561.00	38	\$26,392.00	398	65	42	0%	\$111,906.00		
Palo Verde - Palo Verde	911	95.74%	188	5	\$875.00	3	\$3,904.00	8	2	1				
Palo Verde Total	911	95.74%	188	5	\$875.00	3	\$3,904.00	8	2	1	100%	\$3,904.00		
Pass - Pass	911	96.15%	1065	37	\$1,587.00	4	\$2,808.00	41	164	151				
Pass Total	911	96.15%	1065	37	\$1,587.00	4	\$2,808.00	41	164	151	100%	\$2,808.00		
Mountain Plateau - Mountain	911	97.70%	87	1	\$70.00	1	\$504.00	2	5	4				
Mountain Plateau Total	911	97.70%	87	1	\$70.00	1	\$504.00	2	5	4	100%	\$504.00		
CountyWide Total	911	90.28%	18346	1602	\$158,127.00	182	\$119,968.00	1784	4181	3976		\$444,463.00		

APRIL 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Response Time Penalty Assessment								Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
			Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)						
Northwest - Riverside City	911	90.15%	2864	260	\$22,449.00	22	\$12,176.00	282	673	671				
Northwest - Norco & Uninc. North	911	84.50%	1303	175	\$17,867.00	27	\$15,984.00	202	484	478				
Northwest - Corona & Uninc. South	911	88.74%	1288	112	\$11,590.00	33	\$20,688.00	145	374	372				
Northwest Total	911	88.47%	5455	547	\$51,906.00	82	\$48,848.00	629	1531	1521	0%	\$201,508.00		
Southwest - Temecula & Murrieta	911	86.21%	1501	177	\$13,241.00	30	\$17,096.00	207	420	412				
Southwest - LE, Menif, Wild, CL & Uninc.	911	86.04%	2221	274	\$28,773.00	36	\$20,816.00	310	730	716				
Southwest Total	911	86.11%	3722	451	\$42,014.00	66	\$37,912.00	517	1150	1128	0%	\$159,852.00		
Central - Moreno Valley	911	88.97%	1424	139	\$12,588.00	18	\$11,344.00	157	340	333				
Central - Perris & Uninc.	911	87.14%	933	110	\$12,036.00	10	\$5,832.00	120	341	334				
Central Total	911	88.25%	2357	249	\$24,624.00	28	\$17,176.00	277	681	667	0%	\$83,600.00		
San Jacinto - Hemet	911	94.00%	1250	72	\$3,660.00	3	\$1,512.00	75	188	188				
San Jacinto - San Jacinto & Uninc.	911	95.98%	1044	39	\$1,902.00	3	\$1,808.00	42	200	199				
San Jacinto Total	911	94.90%	2294	111	\$5,562.00	6	\$3,320.00	117	388	387	75%	\$2,220.50		
Desert - Palm Springs & DHS	911	82.70%	1156	180	\$13,682.00	20	\$14,944.00	200	23	21				
Desert - La Quinta, Coachella & Uninc.	911	84.15%	1407	195	\$13,345.00	28	\$19,568.00	223	40	23				
Desert Total	911	83.50%	2563	375	\$27,027.00	48	\$34,512.00	423	63	44	0%	\$123,078.00		
Palo Verde - Palo Verde	911	92.82%	209	10	\$873.00	5	\$4,104.00	15	0	0				
Palo Verde Total	911	92.82%	209	10	\$873.00	5	\$4,104.00	15	0	0	35%	\$3,235.05		
Pass - Pass	911	95.03%	1047	42	\$3,712.00	10	\$5,928.00	52	235	227				
Pass Total	911	95.03%	1047	42	\$3,712.00	10	\$5,928.00	52	235	227	100%	\$5,928.00		
Mountain Plateau - Mountain	911	92.04%	113	6	\$822.00	3	\$4,000.00	9	9	8				
Mountain Plateau Total	911	92.04%	113	6	\$822.00	3	\$4,000.00	9	9	8	35%	\$3,134.30		
CountyWide Total	911	88.52%	17760	1791	\$156,540.00	248	\$155,800.00	2039	4057	3982		\$582,555.85		

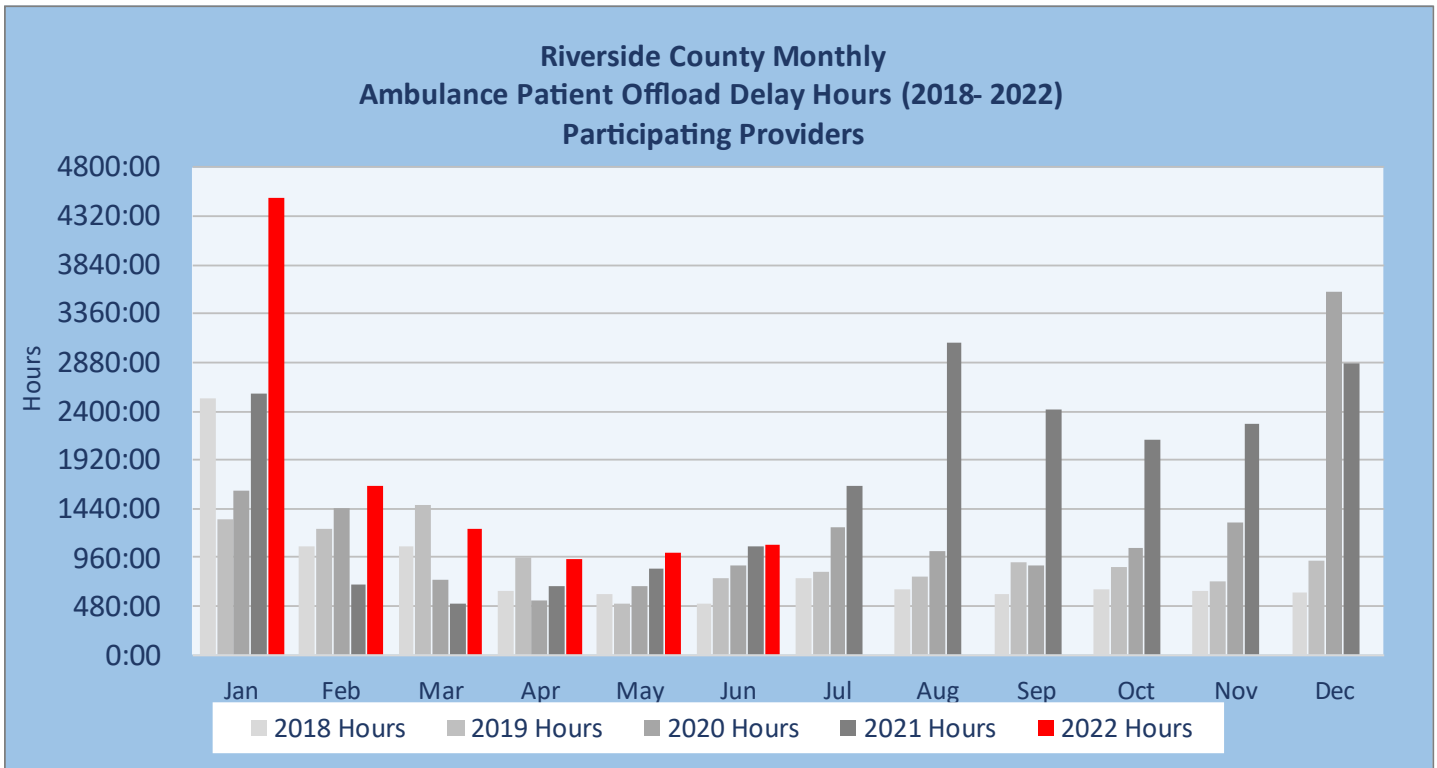
MAY 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Response Time Penalty Assessment								Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
			Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)						
Northwest - Riverside City	911	90.59%	3061	258	\$23,052.00	30	\$18,976.00	288	629	626				
Northwest - Norco & Uninc. North	911	87.20%	1313	138	\$16,353.00	30	\$18,080.00	168	490	452				
Northwest - Corona & Uninc. South	911	89.22%	1429	136	\$14,834.00	18	\$11,248.00	154	379	367				
Northwest Total	911	89.49%	5803	532	\$54,239.00	78	\$48,304.00	610	1498	1445	0%	\$205,086.00		
Southwest - Temecula & Murrieta	911	87.61%	1509	169	\$14,522.00	18	\$13,640.00	187	440	425				
Southwest - LE, Menif, Wild, CL & Uninc.	911	86.65%	2510	296	\$32,896.00	39	\$25,008.00	335	777	712				
Southwest Total	911	87.01%	4019	465	\$47,418.00	57	\$38,648.00	522	1217	1137	0%	\$172,132.00		
Central - Moreno Valley	911	91.55%	1479	116	\$9,940.00	9	\$5,128.00	125	353	329				
Central - Perris & Uninc.	911	88.03%	1036	115	\$14,145.00	9	\$4,536.00	124	330	308				
Central Total	911	90.10%	2515	231	\$24,085.00	18	\$9,664.00	249	683	637	0%	\$33,749.00		
San Jacinto - Hemet	911	94.03%	1323	76	\$5,288.00	3	\$1,808.00	79	206	206				
San Jacinto - San Jacinto & Uninc.	911	96.24%	1091	39	\$4,064.00	2	\$1,600.00	41	168	155				
San Jacinto Total	911	95.03%	2414	115	\$9,352.00	5	\$3,408.00	120	374	361	100%	\$3,408.00		
Desert - Palm Springs & DHS	911	80.98%	1183	204	\$16,909.00	21	\$14,736.00	225	19	15				
Desert - La Quinta, Coachella & Uninc.	911	84.87%	1365	187	\$14,472.00	18	\$14,728.00	205	15	8				
Desert Total	911	83.06%	2538	391	\$31,381.00	39	\$29,464.00	430	34	23	0%	\$121,690.00		
Palo Verde - Palo Verde	911	91.94%	248	13	\$795.00	7	\$18,712.00	20	1	1				
Palo Verde Total	911	91.94%	248	13	\$795.00	7	\$18,712.00	20	1	1	15%	\$16,580.95		
Pass - Pass	911	95.16%	1075	45	\$2,464.00	7	\$4,120.00	52	161	149				
Pass Total	911	95.16%	1075	45	\$2,464.00	7	\$4,120.00	52	161	149	100%	\$4,120.00		
Mountain Plateau - Mountain	911	93.50%	123	6	\$882.00	2	\$1,304.00	8	10	9				
Mountain Plateau Total	911	93.50%	123	6	\$882.00	2	\$1,304.00	8	10	9	50%	\$1,093.00		
CountyWide Total	911	89.27%	18735	1798	\$170,616.00	213	\$153,624.00	2011	3978	3762		\$557,858.95		

JUNE 2022 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Response Time Penalty Assessment								Total Exemptions	Offload/Bed Delay Exemptions	Credit	Total Fee Assessment
			Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)						
Northwest - Riverside City	911	92.17%	3077	221	\$16,353.00	20	\$11,464.00	241	644	636				
Northwest - Norco & Uninc. North	911	88.50%	1357	139	\$14,049.00	17	\$13,736.00	156	440	403				
Northwest - Corona & Uninc. South	911	91.06%	1320	102	\$11,977.00	16	\$10,040.00	118	337	331				
Northwest Total	911	91.05%	5754	462	\$42,379.00	53	\$35,240.00	515	1421	1370	0%	\$77,619.00		
Southwest - Temecula & Murrieta	911	88.51%	1506	151	\$13,581.00	22	\$17,040.00	173	456	441				
Southwest - LE, Menif, Wild, CL & Uninc.	911	87.62%	2415	267	\$29,265.00	32	\$21,384.00	299	751	697				
Southwest Total	911	87.96%	3921	418	\$42,846.00	54	\$38,424.00	472	1207	1138	0%	\$162,540.00		
Central - Moreno Valley	911	93.06%	1441	88	\$7,701.00	12	\$7,928.00	100	303	282				
Central - Perris & Uninc.	911	90.63%	1046	89	\$9,105.00	9	\$4,832.00	98	311	286				
Central Total	911	92.04%	2487	177	\$16,806.00	21	\$12,760.00	198	614	568	35%	\$19,217.90		
San Jacinto - Hemet	911	93.28%	1340	82	\$7,216.00	8	\$5,416.00	90	249	248				
San Jacinto - San Jacinto & Uninc.	911	95.50%	1111	46	\$2,588.00	4	\$2,312.00	50	183	168				
San Jacinto Total	911	94.29%	2451	128	\$9,804.00	12	\$7,728.00	140	432	416	75%	\$4,383.00		
Desert - Palm Springs & DHS	911	84.76%	1260	177	\$16,678.00	15	\$9,144.00	192	21	17				
Desert - La Quinta, Coachella & Uninc.	911	85.81%	1247	165	\$12,055.00	12	\$7,632.00	177	30	19				
Desert Total	911	85.28%	2507	342	\$28,733.00	27	\$16,776.00	369	51	36	0%	\$91,018.00		
Palo Verde - Palo Verde	911	93.14%	204	10	\$1,435.00	4	\$2,808.00	14	0	0				
Palo Verde Total	911	93.14%	204	10	\$1,435.00	4	\$2,808.00	14	0	0	50%	\$2,121.50		
Pass - Pass	911	94.88%	1153	49	\$2,535.00	10	\$8,320.00	59	177	156				
Pass Total	911	94.88%	1153	49	\$2,535.00	10	\$8,320.00	59	177	156	75%	\$2,713.75		
Mountain Plateau - Mountain	911	96.13%	155	5	\$590.00	1	\$800.00	6	16	14				
Mountain Plateau Total	911	96.13%	155	5	\$590.00	1	\$800.00	6	16	14	100%	\$800.00		
CountyWide Total	911	90.48%	18632	1591	\$145,128.00	182	\$122,856.00	1773	3918	3698		\$360,413.15		

AMBULANCE PATIENT OFFLOAD TIME



June 2022						
	ALS Transports	APOT	APOD Hours	APODs	APOD Compliance	APOT - 1
Corona Regional Med Ctr	757	399:32:53	131:29:05	241	68.2%	1:04:39
Desert Regional Med Ctr	1,365	270:14:53	11:35:02	32	97.7%	0:20:17
Eisenhower Health	1,268	238:14:33	1:50:22	18	98.6%	0:18:06
Hemet Valley Hospital	1,276	783:27:52	260:48:25	549	57.0%	1:07:57
Inland Valley Med Ctr	892	398:27:46	107:00:47	241	73.0%	0:53:41
JFK Hospital	679	97:02:03	1:13:40	7	99.0%	0:16:26
Kaiser Hospital Moreno Valley	346	133:08:03	25:24:45	74	78.6%	0:44:44
Kaiser Hospital Riverside	521	292:33:21	103:01:09	190	63.5%	1:12:37
Loma Linda Univ Med Ctr Mur	752	276:14:44	32:04:52	121	83.9%	0:36:51
Menifee Med Ctr	264	105:01:39	13:41:10	64	75.8%	0:44:06
Palo Verde Hospital	151	16:23:48	0:00:00	0	100.0%	0:11:55
Parkview Community Hospital	659	207:11:00	15:44:17	73	88.9%	0:30:44
Rancho Springs Med Ctr	499	215:23:25	53:58:57	119	76.2%	0:48:34
Riverside Community Hospital	1,537	823:44:15	247:18:28	584	62.0%	1:02:55
Riverside University Health System	1,477	441:25:33	14:02:19	108	92.7%	0:28:58
San Geronio Mem Hospital	651	265:53:10	46:58:45	136	79.1%	0:45:41
Temecula Valley Hospital	549	194:36:49	23:15:18	99	82.0%	0:39:43
Grand Total	13,643	5158:35:47	1089:27:21	2656	80.5%	0:43:38

	Monthly Average over last 12 Months					
	Avg	Avg APOD		Min of	Max of	
	Transports	Avg APOT	Hours	APODs	APODs	
Corona Regional Med Ctr	757	408:42:59	135:46:24	258	197	365
Desert Regional Med Ctr	1,278	365:48:27	73:41:04	148	32	269
Eisenhower Health	1,315	279:12:43	21:20:24	57	16	98
Hemet Valley Hospital	1,145	794:39:39	325:21:22	550	374	638
Inland Valley Med Ctr	900	473:00:40	166:52:07	309	202	453
JFK Hospital	674	94:11:11	2:14:43	9	3	12
Kaiser Hospital Moreno Valley	336	188:05:52	69:14:19	121	74	156
Kaiser Hospital Riverside	535	339:30:26	139:48:28	223	185	272
Loma Linda Univ Med Ctr Mur	722	359:42:04	111:10:10	207	115	321
Menifee Med Ctr	284	184:20:15	75:34:04	114	51	183
Palo Verde Hospital	154	22:35:55	1:41:59	6	0	11
Parkview Community Hospital	640	282:24:25	66:20:48	158	73	276
Rancho Springs Med Ctr	511	256:45:37	86:57:32	146	88	219
Riverside Community Hospital	1,482	957:00:07	373:29:32	706	582	854
Riverside University Health System	1,506	495:08:40	31:48:40	201	90	387
San Geronio Mem Hospital	594	271:12:29	70:12:38	149	49	278
Temecula Valley Hospital	575	249:12:46	57:42:55	160	74	246

Average APOD and Compliance <i>by Qtr Comparison</i>									
	2021			2022					
	Qtr4			Qtr1			Qtr2		
	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours
Corona Regional Med Ctr	66%	267	142:37:49	62%	265	156:18:48	68%	233	114:04:54
Desert Regional Med Ctr	84%	203	109:50:29	87%	148	68:03:19	95%	62	20:44:25
Eisenhower Health	94%	85	34:11:37	95%	70	31:58:46	98%	23	4:23:49
Hemet Valley Hospital	43%	627	425:04:16	49%	506	315:36:28	65%	448	175:29:43
Inland Valley Med Ctr	63%	345	203:17:01	68%	265	122:37:11	73%	242	106:44:37
JFK Hospital	98%	11	3:33:08	99%	10	2:33:48	99%	5	0:58:50
Kaiser Hospital Riverside	55%	250	163:55:42	62%	195	114:50:57	63%	196	114:19:55
Loma Linda Univ Med Ctr Mur	66%	244	135:17:23	79%	155	51:08:58	82%	134	34:49:27
Menifee Med Ctr	50%	157	116:30:38	63%	91	68:09:58	75%	61	16:47:38
Palo Verde Hospital	95%	9	3:12:14	95%	6	1:51:43	98%	3	0:22:26
Parkview Community Hospital	66%	234	128:30:05	76%	147	50:16:24	86%	82	17:15:34
Rancho Springs Med Ctr	67%	183	123:26:41	74%	117	51:56:29	77%	109	58:37:16
Riverside Community Hospital	44%	816	511:16:09	56%	598	316:26:29	61%	612	243:06:50
Riverside University Health System	83%	259	45:38:03	91%	129	15:53:40	93%	109	13:19:23
San Geronio Mem Hospital	67%	202	110:48:17	81%	102	38:03:13	84%	89	26:46:36
Temecula Valley Hospital	66%	196	81:34:54	68%	174	68:02:28	82%	96	22:08:52
	69%	255	146:10:17	76%	186	92:06:47	81%	156	60:37:31

Average Transports and APODs at ETS: Quarter Comparison									
	2021			2022					
	Qtr4			Qtr1			Qtr2		
	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours	Compliance	APODs	APOD Hours
Emergency Treatment Services	23%	210	94:30:47	22%	219	133:46:59	34%	196	75:13:54